

STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd Rutherford, Lt. Governor - Van Mitchell, Secretary



MARYLAND MEDICAL ASSISTANCE PROGRAM

Nursing Home Transmittal No. 257

Hospital Transmittal No. 237

Medical Day Care Transmittal No. 88

Model Waiver Transmittal No. 45

Hopkins ElderPlus Transmittal No. 1

Local Health Departments Transmittal No. 5

January 12, 2016

TO: Nursing Facility Administrators
Chronic Hospital Administrators
Medical Day Care Centers
Model Waiver Case Management
Hopkins ElderPlus
Local Health Departments

FROM: *Susan J. Tucker*
Susan J. Tucker, Executive Director
Office of Health Services

RE: New Utilization Control Agent as of February 1, 2016

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal**

Effective February 1, 2016, Delmarva Foundation for Medical Care will no longer be the Department's utilization control agent. Telligen was competitively selected to assume these duties, pending approval by the Board of Public Works. The Department is very pleased to have Telligen's experience in both utilization control and technology during our time of transition.

The Department and Telligen will prioritize a short-term and long-term roll-out schedule. **Please continue all current processes until further notice.** The Department will provide further step-by-step clarification and training regarding new procedures prior to the change of contractors.

We appreciate your patience and cooperation during this transition. Please contact dhmf.maltcf@maryland.gov with any questions.