

STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd Rutherford, Lt. Governor - Van Mitchell, Secretary



MARYLAND MEDICAL ASSISTANCE PROGRAM
Hospital Transmittal No. 238
January 12, 2016

TO: Hospital Administrators

FROM: *Susan J. Tucker*
Susan J. Tucker, Executive Director
Office of Health Services

RE: New Utilization Control Agent as of February 1, 2016

NOTE: **Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal**

Effective February 1, 2016, Delmarva Foundation for Medical Care will no longer be the Department's utilization control agent. Telligen was competitively selected to assume these duties, pending approval by the Board of Public Works. The Department is very pleased to have Telligen's experience in both utilization control and technology during our time of transition.

Over the next few weeks, the Department and Telligen will develop a short-term and long-term roll-out schedule. The Department will provide further clarification and training regarding new procedures prior to the change of contractors. To ease the timeframe of the transition, the Department will issue advance payments to acute hospitals within the State of Maryland and Washington D.C. Additional information will be sent to the hospitals regarding the advance payments. We appreciate your patience and cooperation during this transition.

If you have questions regarding this memorandum, please contact Maryam Baharloo, Division Chief for Hospital Services at 410-767-1724 or she may be reached at maryam.baharloo@maryland.gov.