



DEPARTMENT OF HEALTH

Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

NOTICE

TO: Interested Parties

FROM: Lori Proctor, RN, MSN
Division Chief, Children's Services

DATE: July 2, 2024

RE: Release of REM Case Manager Provider Solicitation

The Maryland Department of Health is pleased to announce the release of a solicitation titled **REM Case Manager Provider Solicitation**, which may be found at:

https://emma.maryland.gov/page.aspx/en/bpm/process_manage_extranet/71851

Interested parties should go to the above website and download the specifications for the above titled Solicitation Proposal. The Department intends to make one award to a single Offeror whose Proposal is deemed the most advantageous to the State.

Offerors must meet the following minimum requirements:

1. At least five (5) years of experience providing healthcare case management services for adults and children with complex medical needs.
2. Free from conflicts of interest:
 - i. As defined in the solicitation; or
 - ii. Neither the Offeror, nor the parents, affiliates, nor subsidiaries of the Offeror, may provide any direct health care services other than case management under the Maryland Medicaid program.
3. Capable of communicating in other languages and providing interpreter services for all languages.
4. Commit in writing to being available beyond the termination of the Contract for the accountability of any services performed as part of the Contract including, but not limited to, providing documents and witnesses.
5. At least five (5) years experience working with Medicaid programs, including

MCOs.

The contract resulting from this Solicitation shall be for the period beginning on or around:

March 1, 2025 through February 28, 2028 with two additional option years.

A Pre-Proposal Conference concerning this Solicitation will be held on Monday, August 5, 2024, from 9:00 AM - 12:00 PM, at 201 West Preston Street, Room L-1, Baltimore, MD 21201.

Please contact Courtney Deng at mdh.remsolicitation@maryland.gov if you plan to attend in person or virtually, or need special accommodation, or for additional information. Attendance is not mandatory, but is recommended to fully understand the scope of work and to maximize the likelihood of successful competition. Video conferencing is available and will be shared with respondents upon request.

The closing date for receipt of proposals is **September 30, 2024 at 2:00 PM** local time. Submission details and instructions are in the Solicitation Proposal.

SOLICITATION POINT OF CONTACT

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