

Appendix I: In Operations Measure Reporting: Claims

		Claims	Inpatient	Outpatient	Emergency	Prescription
MH and SUD	ASO	Percent Approved	95.00%	91.30%	86.80%	
		Percent Denied	4.80%	8.60%	12.90%	
	FFS - Rx	Percent Approved				56.72%
		Percent Denied				43.28%
M/S	Aetna	Percent Approved	76.69%	72.84%	72.42%	
		Percent Denied	23.31%	27.12%	27.57%	
	Carefirst	Percent Approved	83.37%	85.14%	90.32%	63.94%
		Percent Denied	15.96%	14.70%	9.13%	36.06%
	Jai	Percent Approved	80.69%	79.26%	74.87%	98.62%
		Percent Denied	19.31%	20.74%	25.13%	1.38%
	Kaiser	Percent Approved	88.05%	95.24%	91.35%	90.71%
		Percent Denied	11.95%	4.76%	8.65%	9.29%
	MPC	Percent Approved	89.40%	84.78%	70.27%	66.16%
		Percent Denied	10.72%	15.30%	29.79%	33.84%
	Medstar	Percent Approved	78.18%	81.88%	84.77%	
		Percent Denied	21.82%	18.12%	15.23%	
	Priority	Percent Approved	83.35%	75.26%	80.69%	53.87%
		Percent Denied	16.65%	24.74%	19.31%	46.13%
	United	Percent Approved	79.44%	69.20%	91.83%	81.79%
		Percent Denied	20.56%	30.80%	8.17%	18.21%
	Wellpoint	Percent Approved	91.23%	90.60%	90.17%	73.46%
		Percent Denied	8.77%	9.40%	9.83%	26.54%
	FFS - Dental	Percent Approved		99.87%		
		Percent Denied		0.13%		
	FFS - LTSS	Percent Approved	33.53%	94.24%		
		Percent Denied	66.47%	5.76%		
	Total	Percent Approved	79.47%	85.39%	80.10%	69.39%
		Percent Denied	20.54%	14.62%	19.91%	30.61%

Data note: due to pending cases, some percents may not add to 100%

Dark gray cells indicate that there were no applicable claims/authorizations for that classification

Light gray cells indicate that no data was provided for that classification

Green cells indicate that there is no potential parity violation

Yellow cells are within 10 percentage points

Appendix I: In Operations Measure Reporting: Prior Authorization

		Prior Authorizations	Inpatient	Outpatient	Emergency	Prescription
MH and SUD	ASO	Percent Approved	97.00%	94.53%		
		Percent Denied	0.59%	2.28%		
	FFS - Rx	Percent Approved				99.75%
		Percent Denied				0.25%
M/S	Aetna	Percent Approved	93.62%	77.71%		
		Percent Denied	6.38%	22.29%		
	Carefirst	Percent Approved	96.25%	85.52%		
		Percent Denied	3.75%	14.48%		
	Jai	Percent Approved	100.00%	99.35%		80.47%
		Percent Denied	0.00%	0.65%		18.60%
	Kaiser	Percent Approved	94.61%	94.38%		100.00%
		Percent Denied	5.39%	5.62%		0.00%
	MPC	Percent Approved	80.77%	70.38%		82.51%
		Percent Denied	19.23%	28.70%		17.49%
	Medstar	Percent Approved	96.63%	93.58%		81.90%
		Percent Denied	3.37%	6.42%		18.15%
	Priority	Percent Approved	90.29%	84.32%		48.04%
		Percent Denied	9.71%	15.68%		51.96%
	United	Percent Approved	87.48%	87.89%		40.86%
		Percent Denied	12.52%	12.11%		59.14%
	Wellpoint	Percent Approved	88.24%	77.55%		61.08%
		Percent Denied	11.76%	22.45%		38.92%
	FFS - Dental	Percent Approved		60.58%		
		Percent Denied		39.42%		
	FFS - LTSS	Percent Approved	97.71%	94.39%		
		Percent Denied	2.29%	5.61%		
	Total	Percent Approved	82.37%	79.71%		62.97%
		Percent Denied	17.63%	20.02%		37.01%

Data note: due to pending cases, some percents may not add to 100%

Dark gray cells indicate that there were no applicable claims/authorizations for that classification

Light gray cells indicate that no data was provided for that classification

Green cells indicate that there is no potential parity violation

Yellow cells are within 10 percentage points