

**Benefits
Concurrent Review
Med/Surg**

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Applied Behavior Analysis (autism services)--primarily in-home		X			
Chemotherapy--outpatient			X		
HCBS: behavioral consultation			X		
HCBS: nutritionist/Dietician			X		
HH: Occupational therapy			X		
HH: physical therapy			X		
HH: Physical therapy			X		
HH: Speech therapy			X		
ICS: Behavioral consultation			X		
ICS: Nutritionist/Dietician			X		
Infusion/Maintenance Drug Infusion			X		
MCO administered prescription drug					X
Oncology Treatment			X		
Post-Stabilization Services-inpatient	X				

MH/SUD

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services	X				
Ambulatory detoxification			X		
Biofeedback			X		
Electroconvulsive therapy (ECT)--outpatient			X		
Evaulation and Management-Outpatient			X		
Family Therapy--outpatient			X		
FFS SUD Drug					X
Group therapy--outpatient			X		
Group therapy--outpatient			X		
health home services for MH reasons (serious and persistent mental illness (SPMI) - services by mobile treatment services (MTS) or psychological rehabilitation programs			X		
Individual therapy--outpatient			X		
Individual therapy--outpatient			X		
Inpatient ASAM 4.0	X				
Inpatient Detoxification--hospital	X				
Inpatient Detoxification-IMD (Licensed Intermediate Care Facilities for Addictions in Maryland)	X				
Intensive outpatient (IOP)			X		
Intensive Outpatient (IOP)--ASAM 2.1			X		
MAT Ongoing (Evaluation and Management, including Rx)			X		
Methadone Maintenance			X		
Mobile treatment-Assertive community treatment (ACT)		X			
Mobile treatment-non-ACT		X			
Multiple family group therapy			X		
Not Applicable		X			
Nursing Facility: SUD services	X				
Nursing Facility MH services	X				
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X		
Partial hospitalization (PHP)			X		
Psychiatric Rehabilitation Services			X		
Psychological or neuropsychological testing and evaluation			X		
Residential SUD Treatment--ASAM 3.1	X				
Residential SUD Treatment--ASAM 3.3	X				
Residential SUD Treatment--ASAM 3.5	X				
Residential SUD Treatment--ASAM 3.7	X				
Residential SUD Treatment--ASAM 3.7WM (Licensed ASAM 3.7D in Maryland)	X				

Residential Treatment Centers
Special Psychiatric Hospital
Targeted Case Management
Therapeutic Behavioral Services
Traumatic Brain Injury (TBI) Day Habilitation

X
X

X

X
X

**Evidentiary Standards
Concurrent Review**

Factor	Medicare				Emergency Benefits	Prescription Drugs
	Inpatient	Outpatient - Other	Medicare	Outpatient - Office Based		
1. Administrative Burden/Cost				<p>A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies.</p> <p>The financial cost of the variation in utilization, cost, or outcome of the item or service exceeds the administrative cost of applying prior authorization</p> <p>There is a denial rate for the requested item or service that exceeds a minimum threshold (variable over time based on The Plan's experience)</p> <p>The unit cost of each service exceeds a minimum threshold (this threshold varies over time based on economic considerations and health care costs)</p>		
2. Clinical Appropriateness	<p>Expert Medical Review</p> <p>Nationally recognized guidelines</p> <p>Objective, evidence-based clinical criteria</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.</p>	<p>Hierarchy of clinical evidence</p> <p>Peer-reviewed literature</p> <p>Scientifically based clinical evidence</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.</p> <p>Utilization is two standard deviations above average utilization per episode of care.</p>		<p>Expert Medical Review</p> <p>Nationally recognized guidelines</p> <p>Objective, evidence-based clinical criteria</p>		
3. Excessive utilization						
4. Health plan accreditation standards for quality assurance						
5. Medicare/Medicaid program participation eligibility						
6. Not Applicable	Not Applicable					Not Applicable
7. Quality and performance measures (including customer feedback)						
8. Regulatory or State Contractual Requirements	Compliance with self-imposed, customer, or regulator-imposed standards			Compliance with self-imposed, customer, or regulator-imposed standards		
9. Safety risks						
10. Service type	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.					
11. Value	<p>Internal claims data</p> <p>UM authorization data</p> <p>Utilization Management (UM) program operating costs</p>			<p>Internal claims data</p> <p>UM authorization data</p> <p>Utilization Management (UM) program operating costs</p> <p>Internal claims data</p>		
12. Variation identified						
MH/SUD						
Factor	Inpatient	Outpatient - Other		Outpatient - Office Based	Emergency Benefits	Prescription Drugs
1. High levels of variation in length of stay	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
2. Least restrictive appropriate level of care	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
3. Least restrictive appropriate level of care						
4. Not Applicable						Not Applicable
5. Service type	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
6. Severity or chronicity of an illness	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
7. Variability in quality	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		

**Benefits
Medical necessity**

Benefit	Med/Surg	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
(1) Preventive services (cleanings, fluoride, etc.) - Clinic;				X		
(1) Preventive services (semiannual cleanings, fluoride, etc.) - Clinic;				X		
(2) Diagnostic services (oral exams, x-rays, etc.) - Clinic;				X		
(3) Diagnostic services (oral exams, x-rays, sealants, etc.) - Clinic;				X		
(3) Restorative services (filings, crowns, etc) - Clinic;				X		
(4) Endodontic services (root canals, etc.) - Clinic;				X		
(5) Periodontal services (scaling, full mouth debridement, etc.) - Clinic;				X		
(5) Restorative services (filings, crowns, etc) - Clinic;				X		
(6) Prosthodontics (adjustment of dentures, etc.) - Clinic;				X		
(7) Endodontic services (root canals, etc.) - Clinic;				X		
(7) Oral and Maxillofacial surgery services (extractions, etc.) - Clinic; and				X		
(8) Anesthesia - Clinic.				X		
(9) Periodontal services (scaling, full mouth debridement, etc.) - Clinic;				X		
(11) Prosthodontics (dentures, etc.) - Clinic;				X		
(13) Oral and Maxillofacial surgery services (extractions, etc.) - Clinic;				X		
(15) Orthodontic services - Clinic;				X		
(16) Anesthesia - Clinic; and				X		
1915c: physician participation in plan of care meeting				X		
1915c: Physician participation in plan of care meeting				X		
Acne Services				X		
Acupuncture				X		
Acute Care Services (Births/Deliveries)		X				
Acute Care Services (Medical/Surgical)		X				
Air Ambulance					X	
Amputations--inpatient		X				
Amputations--outpatient				X		
Ancillary Services		X				
Anesthesia--Inpatient		X				
Applied Behavior Analysis (autism services)--primarily in-home			X			
Audiology Services (hearing loss assessment and treatment)				X		
Bariatric Surgery		X				
Blood/Blood Products				X		
Bypass surgery--inpatient		X				
Bypass surgery--outpatient				X		
Capsule Endoscopy				X		
Cardiac Procedures (non-emergent)--inpatient		X				
Cardiac Procedures (non-emergent)--outpatient				X		
Cardiac Rehabilitation				X		
Chemotherapy--inpatient		X				
Chemotherapy--outpatient				X		
Chiropractic Services				X		
Circumcision				X		
Clinic Services--Coumadin Clinic				X		
Clinic Services--FQHC				X		
Clinic Services--Heart Failure Clinic				X		
Clinic Services--Other				X		
Clinic Services--SBHC				X		
Clinic Services--Wound Clinic				X		
Corrective Surgery--inpatient		X				
Corrective Surgery--outpatient				X		
Cosmetic Procedures--Inpatient		X				
Cosmetic Procedures/Surgeries--outpatient				X		
Dermatology Procedures				X		
Diagnostic and X-ray services: CT--inpatient		X				
Diagnostic and X-ray services: CT--outpatient				X		
Diagnostic and X-ray services: MRI--inpatient		X				
Diagnostic and X-ray services: MRI--outpatient				X		
Diagnostic and X-ray services: PET--inpatient		X				
Diagnostic and X-ray services: PET--outpatient				X		
Diagnostic and X-ray services: Radiography--inpatient		X				
Diagnostic and X-ray services: Radiography--outpatient				X		
Dialysis--Inpatient		X				
Dialysis--outpatient				X		
Emergency Room--Beyond EMTALA Screening					X	

**Factors
Medical necessity
Med/Surg**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Appropriateness of the proposed technology	C	C	C	R	
Clinical Appropriateness			C		
clinical appropriateness/medical necessity					R
Clinical efficacy	C	C		R	
Current and projected demand for services		R			
Excessive utilization	R	R	R		
fiscal responsibility/cost effectiveness					R
High variability in cost per episode of care			R		
Lack of adherence to quality standards			R		
Lack of clinical efficiency of treatment or service			R		R
Medicare/Medicaid program participation eligibility		R			
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee					R
Safety	C	C	C	R	
Service type	R	R	R		
Severity or chronicity of an illness		R			

MH/SUD

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
clinical appropriateness/medical necessity					R
fiscal responsibility/cost effectiveness					R
High levels of variation in length of stay	R	R	R		
Least restrictive appropriate level of care	R		R		
Least restrictive appropriate level of care		R			
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee					R
Not Applicable		R		R	
Service type	R	R	R		
Severity or chronicity of an illness	R	R	R		
Variability in quality	R	R	R		

Evidentiary Standards

Factor	Inpatient	Outpatient - Office based	Outpatient - Office based	Emergency Benefits
<p>1. Appropriateness of the proposed technology</p> <p>2. Clinical Appropriateness</p> <p>3. Clinical efficacy</p> <p>4. Current and projected demand for services</p> <p>5. Evidence utilization</p> <p>6. High variability in cost per episode of care</p> <p>7. Lack of adherence to quality standards</p> <p>8. Lack of clinical efficiency of treatment or service</p> <p>9. Monitoring/medical program performance irregularity</p> <p>10. Safety</p> <p>11. Service type</p> <p>12. Severity or chronicity of an illness</p>	<p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence A range in evidence type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials) and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p>	<p>Outpatient - Other</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence Not Applicable</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence Not Applicable</p>	<p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence Not Applicable</p> <p>Not Applicable</p> <p>Not Applicable</p> <p>Not Applicable</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence Not Applicable</p>	<p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p> <p>Hierarchy of clinical evidence Peer-reviewed literature Scientifically based clinical evidence</p>
<p>Factor</p> <p>1. Clinical appropriateness/medical necessity</p>	<p>Inpatient</p>	<p>Outpatient - Other</p>	<p>Outpatient - Office based</p>	<p>Emergency Benefits</p>
<p>2. Patient responsibility/cost effectiveness</p> <p>3. High medical utilization in length of stay</p> <p>4. Cost ineffective appropriate level of care</p> <p>5. Cost ineffective appropriate level of care</p> <p>6. Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee</p> <p>7. Not Applicable</p> <p>8. Service type</p> <p>9. Severity or chronicity of an illness</p> <p>10. Variability in quality</p>	<p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p>	<p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>Not Applicable</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p>	<p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p>	<p>Prescription Drugs</p> <p>A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials) and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>FDA Prescribing information and official compendium</p> <p>Process required for writing clinical data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization</p> <p>A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials) and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>FDA Prescribing information and official compendium</p> <p>Process required for writing clinical data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization</p> <p>A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials) and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.</p> <p>FDA Prescribing information and official compendium</p>

Benefits
Outlier Management
Med/Surg

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acne Services			X		
Acupuncture			X		
Acute Care Services (Births/Deliveries)	X				
Acute Care Services (Medical/Surgical)	X				
Air Ambulance				X	
Amputations--inpatient	X				
Amputations--outpatient			X		
Ancillary Services	X				
Anesthesia--Inpatient	X				
Applied Behavior Analysis (autism services)--primarily in-home		X			
Audiology Services (hearing loss assessment and treatment)			X		
Bariatric Surgery	X				
Blood/Blood Products			X		
Bypass surgery--inpatient	X				
Bypass surgery--outpatient			X		
Capsule Endoscopy			X		
Cardiac Procedures (non-emergent)--inpatient	X				
Cardiac Procedures (non-emergent)--outpatient			X		
Cardiac Rehabilitation			X		
Chemotherapy--inpatient	X				
Chemotherapy--outpatient			X		
Chiropractic Services			X		
Circumcision			X		
Clinic Services--Coumadin Clinic			X		
Clinic Services--FQHC			X		
Clinic Services--Heart Failure Clinic			X		
Clinic Services--Other			X		
Clinic Services--SBHC			X		
Clinic Services--Wound Clinic			X		
Corrective Surgery--inpatient	X				
Corrective Surgery--outpatient			X		
Cosmetic Procedures--Inpatient	X				
Cosmetic Procedures/Surgeries--outpatient			X		
Dermatology Procedures			X		
Diagnostic and X-ray services: CT--inpatient	X				
Diagnostic and X-ray services: CT--outpatient			X		
Diagnostic and X-ray services: MRI--inpatient	X				
Diagnostic and X-ray services: MRI--outpatient			X		
Diagnostic and X-ray services: PET--inpatient	X				
Diagnostic and X-ray services: PET--outpatient			X		
Diagnostic and X-ray services: Radiography--inpatient	X				
Diagnostic and X-ray services: Radiography--outpatient			X		
Dialysis--Inpatient	X				
Dialysis--outpatient			X		
Emergency Room--Beyond EMTALA Screening				X	
Emergency Room--EMTALA Screening				X	
Emergency Room--Stabilization Services				X	

**Sources
Outlier Management**

Factor	Supplier	Supplier - Other	Supplier - Office based	Supplier - Mailbox	Emergency Benefits	Prescription Drugs
1. Accrualation					Emergency benefits Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits Internal claims analysis Medical expert review National accreditation standards State and Federal requirements Internal and external referrals or tips related to potential allegations of fraud, waste, or abuse Provider flag or claim edit from PAAs	Internal and external referrals or tips related to potential allegations of fraud, waste, or abuse Provider flag or claim edit from PAAs
2. Claims evaluation, reporting, analysis						
3. Expense allocation	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
4. Not Applicable	Not Applicable	Not Applicable				
5. Safety risks	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits					
6. Service type	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits Internal claims analysis Medical expert review National accreditation standards State and Federal requirements				Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits Internal claims analysis Medical expert review National accreditation standards State and Federal requirements Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits Internal and external referrals or tips related to potential allegations of fraud, waste, or abuse Provider flag or claim edit from PAAs	
7. Training, experience and turnover of providers	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits Internal claims analysis Medical expert review National accreditation standards State and Federal requirements					
Factor	Supplier	Supplier - Other	Supplier - Office based	Supplier - Mailbox	Emergency Benefits	Prescription Drugs
1. Expense allocation	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits			
2. High levels of utilization through of risk	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
3. Least restrictive appropriate level of care	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
4. Least restrictive appropriate level of care	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
5. Not Applicable	Not Applicable	Not Applicable				
6. Service type	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
7. Severity or chronicity of an illness	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits				
8. Variability in quality	Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits			Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQD to benefits		

**Evidentiary Standards
Outlier Management**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
1. Accreditation					
2. Claims evaluation, reporting, analysis					
3. Excessive utilization		Fraud, Waste and Abuse Monthly Activities			
4. Not Applicable		Fraud, Waste and Abuse Referrals and Investigation Compliance Reporting			
5. Service type		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.			
6. Training, experience and licensure of providers		Not Applicable			

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
1. Excessive utilization	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		
2. High levels of variation in length of stay	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.		
3. Least restrictive appropriate level of care	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.		
4. Least restrictive appropriate level of care	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.		
5. Not Applicable	Not Applicable	Not Applicable	Not Applicable		
6. Service type	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.		
7. Severity or chronicity of an illness	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.		
8. Variability in quality	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APR treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		

Operation Measures
Outlier Management
Med/Surg

Measure	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Assessments of whether network providers are actually submitting claims audits tracker (monthly)			X		X
Average denial rates for medical necessity for mental health and substance use disorder benefits, and medical/surgical benefits.			X		X
Clinical Criteria applied based on FDA labeling and requirements and Official Compendium internal monitoring of prior authorizations to determine compliance of treatment/service plans for drug efficacy based on concurrent review of treatment plans, service usage, and drug utilization					X
Compliance with self-imposed, customer, or regulator-imposed network adequacy standards.					X
Degree of discretion exercised by utilization review staff	X		X		
Dollar spend trends duplicate records (monthly)			X		X
Fraud, waste, and abuse monthly activities	X	X	X	X	
Fraud, waste, and abuse program monthly performance	X	X	X	X	
Fraud, waste, and abuse referrals and investigation compliance reporting	X	X	X	X	
Frequency that authorization requirements are waived	X				
Frequency with which reviews are conducted	X	X	X		X
Inter-rater reliability surveys for medical/surgical, mental health and substance use disorder reviewers			X		
Internal audit findings related to coverage determination consistency with the plan's medical necessity criteria			X		
Medical claim review accuracy	X	X	X	X	
Number of days or visits authorized per review	X				
Practice Guideline review and approval by Provider Advisory Committee provider financial analysis (monthly)			X		
Type and level of documentation (e.g., chart notes, lab results, treatment plans, etc.) the health plan requires from providers during reviews			X		X
Utilization trends	X		X		X

MH/SUD

Measure	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Authorization Denial Rates for MH/SUD	X	X			
Authorization Denial Rates for MH/SUD			X		
Inter-rater reliability surveys for medical/surgical, mental health and substance use disorder reviewers	X	X	X		
Internal audit findings related to coverage determination consistency with the plan's medical necessity criteria	X	X	X		
NQTL does not apply to any services in this classification				X	
NQTL does not apply to any services in this classification					X
Outlier Management Data	X				
Outlier Management Data	X		X		
Outlier Management Data		X			

Benefits
Prior Authorization/Pre-Authorization

	Med/Surg					
Benefit		Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services (Medical/Surgical)		X				
Amputations--inpatient		X				
Applied Behavior Analysis (autism services)--primarily in-home			X			
Bariatric Surgery		X				
Bypass surgery--inpatient		X				
Cardiac Procedures (non-emergent)--inpatient		X				
Chemotherapy--inpatient		X				
Corrective Surgery--inpatient		X				
Cosmetic Procedures--Inpatient		X				
Eye Procedures--Inpatient		X				
FFS M/S Drug						X
Gender affirmation surgery		X				
Grafts/Implants		X				
HCBS: nutritionist/Dietician				X		
HH: Occupational therapy				X		
HH: Physical therapy				X		
HH: Speech therapy				X		
Hysterectomy		X				
ICS: Behavioral consultation				X		
ICS: Nutritionist/Dietician				X		
Infusion/Maintenance Drug Infusion				X		
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)		X				
Investigational Surgeries/Clinical Trials--inpatient		X				
Investigational Surgeries/Clinical Trials--outpatient				X		
MCO administered prescription drug						X
Nerve Stimulator--outpatient				X		
Neurostimulators		X				
Neurosurgical procedures--inpatient		X				
Neurosurgical procedures--outpatient				X		
Nursing Facility: Activities		X				
Nursing Facility: Dental services		X				
Nursing Facility: Dietary services		X				
Nursing Facility: Laboratory, radiology and other diagnostic testing		X				
Nursing Facility: Nursing services		X				
Nursing Facility: Pharmaceutical services		X				
Nursing Facility: Physician services		X				
Nursing Facility: Social work		X				
Nursing Facility: Specialized rehabilitation		X				
Oncology Services--inpatient		X				
Oncology Treatment				X		
Plastic and Restorative Surgery--inpatient		X				
Rehabilitation Services (Acute)		X				
Spinal Cord Stimulator		X				
Sterlization services--inpatient		X				
Surgery (nonurgent)--inpatient		X				
Transplants		X				

	MH/SUD					
Benefit		Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services		X				
Ambulatory detoxification				X		
Biofeedback				X		
Electroconvulsive therapy (ECT)--outpatient				X		
Evaluation and Management-Outpatient				X		
Family Therapy--outpatient				X		
FFS MH Drug						X
FFS SUD Drug						X
Group therapy--outpatient				X		
Group therapy--outpatient				X		
health home services for MH reasons (serious and persistent mental illness (SPMI) - services by mobile treatment services (MTS) or psychological rehabilitation programs				X		
Individual therapy--outpatient				X		
Individual therapy--outpatient				X		
Inpatient ASAM 4.0		X				
Inpatient Detoxification--hospital		X				

Inpatient Detoxification-IMD (Licensed Intermediate Care Facilities for Addictions in Maryland)	X		
Intensive outpatient (IOP)			X
Intensive Outpatient (IOP)--ASAM 2.1			X
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)			X
MAT Initial Intake (Evaluation and Management, Including Rx)			X
MAT Ongoing (Evaluation and Management, including Rx)			X
Methodone Maintenance			X
Mobile treatment-Assertive community treatment (ACT)		X	
Mobile treatment-non-ACT		X	
Multiple family group therapy			X
Not Applicable		X	
Nursing Facility: SUD services	X		
Nursing Facility MH services	X		
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X
Opioid Treatment Program (OTP) services - including med management			X
Partial hospitalization (PHP)			X
Partial Hospitalization (PHP)--ASAM 2.5			X
Psychiatric Rehabilitation Services			X
Psychological or neuropsychological testing and evaluation			X
Residential SUD Treatment--ASAM 3.1	X		
Residential SUD Treatment--ASAM 3.3	X		
Residential SUD Treatment--ASAM 3.5	X		
Residential SUD Treatment--ASAM 3.7	X		
Residential SUD Treatment--ASAM 3.7WM (Licensed ASAM 3.7D in Maryland)	X		
Residential Treatment Centers	X		
Special Psychiatric Hospital	X		
Targeted Case Management		X	
Therapeutic Behavioral Services			X
Traumatic Brain Injury (TBI) Day Habilitation			X

Factors
Prior Authorization/Pre-Authorization
Med/Surg

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Clinical Appropriateness	C	C	C		
clinical appropriateness/medical necessity					R
Elasticity of demand		R			
Excessive utilization	R	R	R		
fail first protocol					R
High variability in cost per episode of care			R		
Lack of clinical efficiency of treatment or service					R
Lack of clinical efficiency of treatment or service					C
Lower Cost Generic					C
Medicare/Medicaid program participation eligibility	R	R			
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee					R
Not Applicable	R	R	R		
Quality and performance measures (including customer feedback)		R			
Regulatory or State Contractual Requirements	C	C	C		
Relative reimbursement rates			R		
Safety risks					C
Service type	R		R		
Severity or chronicity of an illness					R
Value	C	C	C		
Variation identified		C	C		

MH/SUD

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
clinical appropriateness/medical necessity					R
fail first protocol					R
High levels of variation in length of stay		R	R		
Lack of clinical efficiency of treatment or service					R
Least restrictive appropriate level of care	R				
Least restrictive appropriate level of care		R	R		
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee					R
Not Applicable	R	R			R
Service type		R	R		
Severity or chronicity of an illness	R	R	R		R
Variability in quality		R	R		

**Evidentiary Standards
Prior Authorization/Pre Authorization**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits / Prescription Drugs
1. Clinical Appropriateness 1.1. Clinical Appropriateness 1.2. Specialty of demand 1.3. Extensive utilization 1.4. Not first product	Expert clinical review Nationally recognized guidelines Objective, evidence based clinical criteria Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Utilization to treat medical conditions above average utilization per episode of care.	Outpatient - Other Specialty of clinical condition Not required services Specialty of demand/clinical evidence Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Utilization to treat medical conditions above average utilization per episode of care. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Utilization to treat medical conditions above average utilization per episode of care.	Outpatient - Office Based Expert clinical review Nationally recognized guidelines Specialty based clinical evidence Not Applicable	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
2. High variability in cost per episode of care 3. Lack of clinical efficiency of treatment or service	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Utilization to treat medical conditions above average utilization per episode of care.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
4. High variability in cost per episode of care 5. Lack of clinical efficiency of treatment or service	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable	Nationally recognized evidence based guidelines and benchmarks. Pharmacy & Therapeutics (P&T) Committee assesses the prescription drug's place in therapy, and its relative safety and efficacy (The committee reviews decisions consistent with published evidence relative to these factors) Review of medical clinical evidence. State and/or Federal regulators and guidelines. Nationally recognized evidence based guidelines and benchmarks. Pharmacy & Therapeutics (P&T) Committee assesses the prescription drug's place in therapy, and its relative safety and efficacy (The committee reviews decisions consistent with published evidence relative to these factors) Review of medical clinical evidence. State and/or Federal regulators and guidelines.
6. Lower Cost Services	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
7. Medication/medical program participation eligibility 8. Medication utilization/Prescription Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
9. Not Applicable 10. Specialty and performance measures (including customer feedback) 11. Regulatory or other contractual requirements 12. Referral/consultation rates 13. Safety risks	Not Applicable Compliance with self imposed, customer, or regulator imposed standards.	Not Applicable Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with self imposed, customer, or regulator imposed standards.	Not Applicable Compliance with self imposed, customer, or regulator imposed standards. Not Applicable	Not Applicable Compliance with self imposed, customer, or regulator imposed standards. Not Applicable
14. Service type 15. Severity or chronicity of an illness	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Internal claims data Utilization Management (UM) program operating costs Internal claims data	Not Applicable	Not Applicable Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
16. Value 17. Medication identifier	Internal claims data UM utilization rates Utilization Management (UM) program operating costs Internal claims data	Internal claims data UM utilization rates Utilization Management (UM) program operating costs Internal claims data	Internal claims data UM utilization rates Utilization Management (UM) program operating costs Internal claims data	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits / Prescription Drugs
1. Clinical appropriateness/medical necessity 2. Not first product	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation. Process reviewed for building claims data to ensure compliance of participant's treatment and service plan in conjunction with their prior authorization.
3. High levels of variation in length of stay 4. Lack of clinical efficiency of treatment or service	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation.
5. Lower medication appropriate level of care 6. Lower medication appropriate level of care 7. Medication reuse on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation.
8. Not Applicable 9. Service type 10. Severity or chronicity of an illness 11. Usability or quality	Not Applicable Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Not Applicable Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and efficacy/compensation.

**Benefits
Service limitations**

Benefit	Med/Surg			Emergency Benefits	Prescription Drugs
	Inpatient	Outpatient - Other	Outpatient - Office Based		
Acne Services			X		
Acupuncture			X		
Acute Care Services (Births/Deliveries)	X				
Acute Care Services (Medical/Surgical)	X				
Amputations--inpatient	X				
Amputations--outpatient			X		
Ancillary Services	X				
Anesthesia--Inpatient	X				
Applied Behavior Analysis (autism services)--primarily in-home		X			
Audiology Services (hearing loss assessment and treatment)			X		
Bariatric Surgery	X				
Blood/Blood Products			X		
Bypass surgery--inpatient	X				
Bypass surgery--outpatient			X		
Capsule Endoscopy			X		
Cardiac Procedures (non-emergent)--inpatient	X				
Cardiac Procedures (non-emergent)--outpatient			X		
Cardiac Rehabilitation			X		
CenteringPregnancy			X		
Chemotherapy--inpatient	X				
Chemotherapy--outpatient			X		
Chiropractic Services			X		
Circumcision			X		
Clinic Services--Coumadin Clinic			X		
Clinic Services--FQHC			X		
Clinic Services--Heart Failure Clinic			X		
Clinic Services--Other			X		
Clinic Services--SBHC			X		
Clinic Services--Wound Clinic			X		
Corrective Surgery--inpatient	X				
Corrective Surgery--outpatient			X		
Cosmetic Procedures--Inpatient	X				
Cosmetic Procedures/Surgeries--outpatient			X		
Dermatology Procedures			X		
Diagnostic and X-ray services: CT--inpatient	X				
Diagnostic and X-ray services: CT--outpatient			X		
Diagnostic and X-ray services: MRI--inpatient	X				
Diagnostic and X-ray services: MRI--outpatient			X		
Diagnostic and X-ray services: PET--inpatient	X				
Diagnostic and X-ray services: PET--outpatient			X		
Diagnostic and X-ray services: Radiography--inpatient	X				
Diagnostic and X-ray services: Radiography--outpatient			X		
Dialysis--Inpatient	X				
Dialysis--outpatient			X		
Doula - labor/delivery attendance		X			
Doula - Prenatal/Postpartum		X			
Erectile Dysfunction Procedures	X				

Eye Procedures--Inpatient	X		
Foster Care Evaluation/Check-up for children entering State custody			X
Gender affirmation surgery	X		
Genetic Counseling			X
Grafts/Implants	X		
Grafts/Implants--outpatient			X
HH: Occupational therapy			X
HH: physical therapy			X
HH: Physical therapy			X
HH: Speech therapy			X
Home Visiting Services - Parenting/Supporting Services		X	
Hospice: Short-term inpatient care	X		
Hospice Care--Inpatient	X		
Hospital Care--inpatient	X		
Hyperbaric Oxygen Therapy			X
Hysterectomy	X		
Infusion/Maintenance Drug Infusion			X
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)	X		
Investigational Surgeries/Clinical Trials--inpatient	X		
Investigational Surgeries/Clinical Trials--outpatient			X
Mobile Integrated Health		X	
National Diabetes Prevention Program Services			X
Nerve Stimulator--outpatient			X
Neuro-Psychological Testing/Developmental Delay Programs			X
Neurostimulators	X		
Neurosurgical procedures--inpatient	X		
Neurosurgical procedures--outpatient			X
Newborn Office Services			X
NICU/Sick baby/Detained baby	X		
Not Applicable	X		
Nursing Facility: Activities	X		
Nursing Facility: Dental services	X		
Nursing Facility: Dietary services	X		
Nursing Facility: Laboratory, radiology and other diagnostic testing	X		
Nursing Facility: Nursing services	X		
Nursing Facility: Pharmaceutical services	X		
Nursing Facility: Physician services	X		
Nursing Facility: Social work	X		
Nursing Facility: Specialized rehabilitation	X		
Nutritional Counseling			X
OB Ultrasound			X
Occupational Therapy			X
Occupational Therapy--inpatient	X		
Oncology Services--inpatient	X		
Oncology Treatment			X
Oral Surgery Adult			X
Outpatient hospital care (non-emergent)			X
Outpatient Surgery (Ambulatory Surgery Center)			X
Pain Management Procedures			X
Pain Management Visits			X
Physical Therapy			X
Physical Therapy--inpatient	X		

Plastic and Restorative Surgery--inpatient	X					
Plastic and Restorative Surgery--outpatient					X	
Podiatry Services					X	
Post-Stabilization Services					X	
Post-Stabilization Services-inpatient	X					
Post-Stabilization Services-outpatient					X	
Pregnancy-related Services (OB Care)					X	
Primary Care					X	
Proton Therapy Treatment					X	
Pulmonary Rehab					X	
Rehabilitation Services (Acute)	X					
Room and Board	X					
Sleep Studies /Sleep Apnea Studies					X	
Somatic services related to gender dysphoria					X	
Specialty Care					X	
Speech Therapy--inpatient	X					
Speech Therapy--outpatient					X	
Spinal Cord Stimulator	X					
Sterlization services--inpatient	X					
Sterlization Services--outpatient					X	
Surgery (nonurgent)--inpatient	X					
Surgery (urgent)--inpatient	X					
Transplants	X					
Transplants Pre and Post Transplant Services	X					
Transplants Pre and Post Transplant Services--outpatient					X	
Transportation between hospitals	X					
Urgent Care					X	
Vision Services					X	
Wound Vacuum-assisted closure (VAC)					X	

MH/SUD

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Alcohol and/or drug assessment			X		
Ambulatory detoxification			X		
Biofeedback			X		
Evaluation and Management-Outpatient			X		
Family Psycho-Educational Therapy			X		
Family Therapy--outpatient			X		
Group therapy--outpatient			X		
Group therapy--outpatient			X		
Health Behavior Assessment			X		
Health Behavior Reassessment			X		
Individual therapy--outpatient			X		
Individual therapy--outpatient			X		
Intensive outpatient (IOP)			X		
Intensive Outpatient (IOP)--ASAM 2.1			X		
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)			X		
MAT Initial Intake (Evaluation and Management, Including Rx)			X		
MAT Ongoing (Evaluation and Management, including Rx)			X		
Mental health assessment			X		
Mental health reassessment			X		
Methadone Maintenance			X		

Mobile treatment-Assertive community treatment (ACT)		X		
Mobile treatment-non-ACT		X		
Multiple family group therapy			X	
Not Applicable	X	X		X
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X	
Opioid Treatment Program (OTP) services - including med management			X	
Partial hospitalization (PHP)			X	
Partial Hospitalization (PHP)--ASAM 2.5			X	
Psychiatric Rehabilitation Services			X	
Psychological or neuropsychological testing and evaluation			X	
Targeted Case Management		X		
Therapeutic Behavioral Services			X	

