

**Benefits  
Concurrent Review**

	Med/Surg					
Benefit		Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services (Medical/Surgical)		X				
Amputations--inpatient		X				
Bariatric Surgery		X				
Bypass surgery--inpatient		X				
Cardiac Procedures (non-emergent)--inpatient		X				
Chemotherapy--inpatient		X				
Corrective Surgery--inpatient		X				
Cosmetic Procedures--Inpatient		X				
Erectile Dysfunction Procedures		X				
Eye Procedures--Inpatient		X				
Gender affirmation surgery		X				
Grafts/Implants		X				
Home Visiting Services - Parenting/Support Services			X			
Hospice: Short-term inpatient care		X				
Hospice Care--Inpatient		X				
Hospital Care--inpatient		X				
Hysterectomy		X				
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)		X				
Investigational Surgeries/Clinical Trials--inpatient		X				
Neurostimulators		X				
Neurosurgical procedures--inpatient		X				
NICU/Sick baby/Detained baby		X				
Nursing Facility: Activities		X				
Nursing Facility: Dental services		X				
Nursing Facility: Dietary services		X				
Nursing Facility: Laboratory, radiology and other diagnostic testing		X				
Nursing Facility: Nursing services		X				
Nursing Facility: Pharmaceutical services		X				
Nursing Facility: Physician services		X				
Nursing Facility: Social work		X				
Nursing Facility: Specialized rehabilitation		X				
Nutritional Counseling						X
Occupational Therapy						X
Oncology Services--inpatient		X				
Physical Therapy						X
Plastic and Restorative Surgery--inpatient		X				
Post-Stabilization Services-inpatient		X				
Rehabilitation Services (Acute)		X				
Speech Therapy--outpatient						X
Spinal Cord Stimulator		X				
Sterlization services--inpatient		X				
Surgery (nonurgent)--inpatient		X				
Surgery (urgent)--inpatient		X				
Transplants		X				
Transplants Pre and Post Transplant Services		X				

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services	X				
Ambulatory detoxification			X		
Biofeedback			X		
Electroconvulsive therapy (ECT)--outpatient			X		
Evaluation and Management-Outpatient			X		
Family Therapy--outpatient			X		
Group therapy--outpatient			X		
Group therapy--outpatient			X		
health home services for MH reasons (serious and persistent mental illness (SPMI) - services by mobile treatment services (MTS) or psychological rehabilitation programs			X		
Individual therapy--outpatient			X		
Individual therapy--outpatient			X		
Inpatient ASAM 4.0	X				
Inpatient Detoxification--hospital	X				
Inpatient Detoxification-IMD (Licensed Intermediate Care Facilities for Addictions in Maryland)	X				
Intensive outpatient (IOP)			X		
Intensive Outpatient (IOP)--ASAM 2.1			X		
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)			X		
MAT Initial Intake (Evaluation and Management, Including Rx)			X		
MAT Ongoing (Evaluation and Management, including Rx)			X		
Methadone Maintenance			X		
Mobile treatment-Assertive community treatment (ACT)		X			
Mobile treatment-non-ACT		X			
Multiple family group therapy			X		
Not Applicable		X			
nursing facility: mental health services	X				
Nursing Facility: SUD services	X				
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X		
Partial hospitalization (PHP)			X		
Psychiatric Rehabilitation Services			X		
Psychological or neuropsychological testing and evaluation			X		
Residential SUD Treatment--ASAM 3.1	X				
Residential SUD Treatment--ASAM 3.3	X				
Residential SUD Treatment--ASAM 3.5	X				
Residential SUD Treatment--ASAM 3.7	X				
Residential SUD Treatment--ASAM 3.7WM (Licensed ASAM 3.7D in Maryland)	X				
Residential Treatment Centers	X				
Special Psychiatric Hospital	X				
Targeted Case Management		X			
Therapeutic Behavioral Services			X		
Transcranial Magnetic Stimulation (TMS)			X		
Traumatic Brain Injury (TBI) Day Habilitation			X		



**Evidentiary Standards**  
**Fail first requirements/step therapy**

Factor	Med/Surg				Emergency Benefits	Prescription Drugs
	Inpatient	Outpatient - Other	Outpatient - Office Based			
	MH/SUD					
1. fail first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before receiving approval for a new drug						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization
2. Lack of clinical efficiency of treatment or service						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization
3. medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
4. Safety risks						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
5. Service type						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
6. Severity or chronicity of an illness						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
7. Site visit requirements						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization

**Benefits  
Medical necessity**

Benefit	Med/Surg	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acne Services				X		
Acupuncture				X		
Acute Care Services (Births/Deliveries)		X				
Acute Care Services (Medical/Surgical)		X				
Amputations--inpatient		X				
Amputations--outpatient				X		
Ancillary Services		X				
Anesthesia--Inpatient		X				
Audiology Services (hearing loss assessment and treatment)				X		
Bariatric Surgery		X				
Blood/Blood Products				X		
Bypass surgery--inpatient		X				
Bypass surgery--outpatient				X		
Capsule Endoscopy				X		
Cardiac Procedures (non-emergent)--inpatient		X				
Cardiac Procedures (non-emergent)--outpatient				X		
Cardiac Rehabilitation				X		
Chemotherapy--inpatient		X				
Chemotherapy--outpatient				X		
Chiropractic Services				X		
Circumcision				X		
Clinic Services--Coumadin Clinic				X		
Clinic Services--FQHC				X		
Clinic Services--Heart Failure Clinic				X		
Clinic Services--Other				X		
Clinic Services--SBHC				X		
Clinic Services--Wound Clinic				X		
Corrective Surgery--inpatient		X				
Corrective Surgery--outpatient				X		
Cosmetic Procedures--Inpatient		X				
Cosmetic Procedures/Surgeries--outpatient				X		
Dermatology Procedures				X		
Diagnostic and X-ray services: CT--inpatient		X				
Diagnostic and X-ray services: CT--outpatient				X		
Diagnostic and X-ray services: MRI--inpatient		X				
Diagnostic and X-ray services: MRI--outpatient				X		
Diagnostic and X-ray services: PET--inpatient		X				
Diagnostic and X-ray services: PET--outpatient				X		
Diagnostic and X-ray services: Radiography--inpatient		X				
Diagnostic and X-ray services: Radiography--outpatient				X		
Dialysis--Inpatient		X				
Dialysis--outpatient				X		
Erectile Dysfunction Procedures		X				
Eye Procedures--Inpatient		X				
FFS M/S Drug						X
Foster Care Evaluation/Check-up for children entering State custody				X		
Gender affirmation surgery		X				
Genetic Counseling				X		
Grafts/Implants		X				
Grafts/Implants--outpatient				X		
Home Visiting Services - Parenting/Support Services			X			
Hospice: Short-term inpatient care		X				
Hospice Care--Inpatient		X				
Hospital Care--inpatient		X				
Hyperbaric Oxygen Therapy				X		
Hysterectomy		X				
Infusion/Maintenance Drug Infusion				X		
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)		X				

Investigational Surgeries/Clinical Trials--inpatient	X		
Investigational Surgeries/Clinical Trials--outpatient		X	
MCO Administered Drug			X
National Diabetes Prevention Program Services		X	
Nerve Stimulator--outpatient		X	
Neuro-Psychological Testing/Developmental Delay Programs		X	
Neurostimulators	X		
Neurosurgical procedures--inpatient	X		
Neurosurgical procedures--outpatient		X	
Newborn Office Services		X	
NICU/Sick baby/Detained baby	X		
Nursing Facility: Activities	X		
Nursing Facility: Dental services	X		
Nursing Facility: Dietary services	X		
Nursing Facility: Laboratory, radiology and other diagnostic testing	X		
Nursing Facility: Nursing services	X		
Nursing Facility: Pharmaceutical services	X		
Nursing Facility: Physician services	X		
Nursing Facility: Social work	X		
Nursing Facility: Specialized rehabilitation	X		
Nutritional Counseling		X	
OB Ultrasound		X	
Occupational Therapy		X	
Occupational Therapy--inpatient	X		
Oncology Services--inpatient	X		
Oncology Treatment		X	
Oral Surgery Adult		X	
Oral Surgery Child		X	
Outpatient hospital care (emergent)		X	
Outpatient hospital care (non-emergent)		X	
Outpatient Rehabilitative services		X	
Outpatient Surgery (Ambulatory Surgery Center)		X	
Pain Management Procedures		X	
Pain Management Visits		X	
Physical Therapy		X	
Physical Therapy--inpatient	X		
Plastic and Restorative Surgery--inpatient	X		
Plastic and Restorative Surgery--outpatient		X	
Podiatry Services		X	
Post-Stabilization Services		X	
Post-Stabilization Services-inpatient	X		
Pregnancy-related Services (OB Care)		X	
Primary Care		X	
Proton Therapy Treatment		X	
Pulmonary Rehab		X	
Rehabilitation Services (Acute)	X		
Room and Board	X		
Sleep Studies /Sleep Apnea Studies		X	
Somatic services related to gender dysphoria		X	
Specialty Care		X	
Speech Therapy--inpatient	X		
Speech Therapy--outpatient		X	
Spinal Cord Stimulator	X		
Sterlization services--inpatient	X		
Sterlization Services--outpatient		X	
Surgery (nonurgent)--inpatient	X		
Surgery (urgent)--inpatient	X		
Transplants	X		
Transplants Pre and Post Transplant Services	X		
Transplants Pre and Post Transplant Services--outpatient		X	
Transportation between hospitals	X		
Urgent Care		X	

Vision Services X  
Wound Vacuum-assisted closure (VAC) X

	MH/SUD				
Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services	X				
Alcohol and/or drug assessment			X		
Ambulatory detoxification			X		
Ancillary Services	X				
Anesthesia--Inpatient	X				
Biofeedback			X		
Buprenorphine guest dosing			X		
discharge day	X				
Drug Testing		X			
Educational Therapy			X		
Electroconvulsive therapy (ECT)--inpatient	X				
Electroconvulsive therapy (ECT)--outpatient			X		
Evaulation and Management-Outpatient			X		
Family Psycho-Educational Therapy			X		
Family therapy--inpatient	X				
Family Therapy--outpatient			X		
family therapy - SUD inpatient	X				
FFS MH Drug					X
FFS SUD drug					X
Group therapy--inpatient	X				
Group therapy--outpatient			X		
Group therapy--outpatient			X		
group therapy SUD inpatient	X				
Health Behavior Assessment			X		
Health Behavior Reassessment			X		
health home services for MH reasons (serious and persistent mental illness (SPMI) - services by mobile treatment services (MTS) or psychological rehabilitation programs			X		
health home services for SUD (opioid addiction) - opioid treatment program			X		
Individual Psycho-Educational Therapy			X		
Individual therapy--inpatient	X				
Individual therapy--outpatient			X		
Individual therapy--outpatient			X		
Individual therapy--SUD inpatient	X				
Inpatient ASAM 4.0	X				
Inpatient Detoxification--hospital	X				
Inpatient Detoxification-IMD (Licensed Intermediate Care Facilities for Addictions in Maryland)	X				
Intensive outpatient (IOP)			X		
Intensive Outpatient (IOP)--ASAM 2.1			X		
Laboratory Services		X			
Laboratory Services		X			
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)			X		
MAT Initial Intake (Evaluation and Management, Including Rx)			X		
MAT Ongoing (Evaluation and Management, including Rx)			X		
Mental health assessment			X		
Mental health reassessment			X		
Methodone guest dosing			X		
Methodone Maintenance			X		
Mobile treatment-Assertive community treatment (ACT)		X			
Mobile treatment-non-ACT		X			
Multiple family group therapy			X		
nursing facility: mental health services	X				
Nursing Facility: SUD services	X				
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X		
Opioid Treatment Program (OTP) services - including med management			X		
Partial hospitalization (PHP)			X		
Partial Hospitalization (PHP)--ASAM 2.5			X		
Patient Consultation	X				
Peer Support Services		X			

Psychiatric Rehabilitation Services				X
Psychological or neuropsychological testing and evaluation				X
Psychological or neuropsychological testing and evaluation--inpatient				
Residential SUD Treatment--ASAM 3.1			X	
Residential SUD Treatment--ASAM 3.3			X	
Residential SUD Treatment--ASAM 3.5			X	
Residential SUD Treatment--ASAM 3.7			X	
Residential SUD Treatment--ASAM 3.7WM (Licensed ASAM 3.7D in Maryland)			X	
Residential Treatment Centers			X	
Special Psychiatric Hospital			X	
Targeted Case Management				
Therapeutic Behavioral Services				X
Transcranial Magnetic Stimulation (TMS)				X
Traumatic Brain Injury (TBI) Day Habilitation				X







## Benefits Outlier Management

Benefit	Med/Surg	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acupuncture				X		
Acute Care Services (Medical/Surgical)		X				
Amputations--inpatient		X				
Audiology Services (hearing loss assessment and treatment)				X		
Bariatric Surgery		X				
Bypass surgery--inpatient		X				
Cardiac Procedures (non-emergent)--inpatient		X				
Cardiac Procedures (non-emergent)--outpatient				X		
Cardiac Rehabilitation				X		
Chemotherapy--inpatient		X				
Chiropractic Services				X		
Clinic Services--Coumadin Clinic				X		
Clinic Services--Heart Failure Clinic				X		
Corrective Surgery--inpatient		X				
Cosmetic Procedures--Inpatient		X				
Cosmetic Procedures/Surgeries--outpatient				X		
Dialysis--Inpatient		X				
Emergency Room--Beyond EMTALA Screening					X	
Emergency Room--Stabilization Services					X	
Emergency Room- All inclusive ancillary services					X	
Emergency Room-Clinical Laboratory					X	
Emergency Room- Dental Services					X	
Emergency Room-General Services					X	
Emergency Room- Medications					X	
Emergency Room-Post-Stabilization Services					X	
Emergency Room-Radiology					X	
Erectile Dysfunction Procedures		X				
Eye Procedures--Inpatient		X				
FFS M/S Drug						X
Gender affirmation surgery		X				
Genetic Counseling				X		
Grafts/Implants		X				
Home Visiting Services - Parenting/Support Services			X			
Hospice: Short-term inpatient care		X				
Hospice Care--Inpatient		X				
Hospital Care--inpatient		X				
Hyperbaric Oxygen Therapy				X		
Hysterectomy		X				
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)		X				
Investigational Surgeries/Clinical Trials--inpatient		X				
Investigational Surgeries/Clinical Trials--outpatient				X		
MCO Administered Drug						X
National Diabetes Prevention Program Services				X		

Nerve Stimulator--outpatient						X
Neuro-Psychological Testing/Developmental Delay Programs						X
Neurostimulators			X			
Neurosurgical procedures--inpatient			X			
NICU/Sick baby/Detained baby			X			
Nursing Facility: Activities			X			
Nursing Facility: Dental services			X			
Nursing Facility: Dietary services			X			
Nursing Facility: Laboratory, radiology and other diagnostic testing			X			
Nursing Facility: Nursing services			X			
Nursing Facility: Pharmaceutical services			X			
Nursing Facility: Physician services			X			
Nursing Facility: Social work			X			
Nursing Facility: Specialized rehabilitation			X			
Observation Stay up to 24 h						X
Occupational Therapy						X
Oncology Services--inpatient			X			
Oral Surgery Adult						X
Oral Surgery Child						X
Outpatient Rehabilitative services						X
Pain Management Procedures						X
Pain Management Visits						X
Physical Therapy						X
Plastic and Restorative Surgery--inpatient			X			
Plastic and Restorative Surgery--outpatient						X
Post-Stabilization Services-inpatient			X			
Primary Care						X
Proton Therapy Treatment						X
Pulmonary Rehab						X
Rehabilitation Services (Acute)			X			
Sleep Studies /Sleep Apnea Studies						X
Specialty Care						X
Speech Therapy--outpatient						X
Spinal Cord Stimulator			X			
Sterlization services--inpatient			X			
Surgery (nonurgent)--inpatient			X			
Surgery (urgent)--inpatient			X			
Transplants			X			
Transplants Pre and Post Transplant Services			X			
Vision Services						X

**MH/SUD**

Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acute Care Services	X				
Alcohol and/or drug assessment			X		
Ambulatory detoxification			X		
Biofeedback			X		

Drug Testing		X			
Electroconvulsive therapy (ECT)--outpatient					X
Evaulation and Management-Outpatient					X
Family Psycho-Educational Therapy					X
Family Therapy--outpatient					X
Group therapy--outpatient					X
Group therapy--outpatient					X
Health Behavior Assessment					X
Health Behavior Reassessment					X
Individual Psycho-Educational Therapy					X
Individual therapy--outpatient					X
Individual therapy--outpatient					X
Inpatient ASAM 4.0		X			
Inpatient Detoxification--hospital		X			
Inpatient Detoxification-IMD (Licensed Intermediate Care Facilities for Addictions in Maryland)		X			
Intensive outpatient (IOP)					X
Intensive Outpatient (IOP)--ASAM 2.1					X
Laboratory Services		X			
Laboratory Services		X			
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)					X
MAT Initial Intake (Evaluation and Management, Including Rx)					X
MAT Ongoing (Evaluation and Management, including Rx)					X
Mental health assessment					X
Mental health reassessment					X
Mobile treatment-Assertive community treatment (ACT)		X			
Mobile treatment-non-ACT		X			
Multiple family group therapy					X
Not Applicable				X	X
nursing facility: mental health services	X				
Nursing Facility: SUD services	X				
Opioid Treatment Program (OTP) services - including med management					X
Partial hospitalization (PHP)					X
Partial Hospitalization (PHP)--ASAM 2.5					X
Psychiatric Rehabilitation Services					X
Psychological or neuropsychological testing and evaluation					X
Residential SUD Treatment--ASAM 3.1	X				
Residential SUD Treatment--ASAM 3.3	X				
Residential SUD Treatment--ASAM 3.5	X				
Residential SUD Treatment--ASAM 3.7	X				
Residential SUD Treatment--ASAM 3.7WM (Licensed ASAM 3.7D in Maryland)	X				
Residential Treatment Centers	X				
Special Psychiatric Hospital	X				
Targeted Case Management		X			
Therapeutic Behavioral Services					X
Transcranial Magnetic Stimulation (TMS)					X
Traumatic Brain Injury (TBI) Day Habilitation					X

**Factors  
Outlier Management**

	<b>Med/Surg</b>				
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Claim types with high percentage of fraud	R	R	R		R
clinical appropriateness/medical necessity					R
Current and projected demand for services					R
Elasticity of demand					R
Excessive utilization	R	R	R	R	R
fail first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before receiving approval for a new drug					R
High variability in cost per episode of care		R	R	R	
Lack of adherence to quality standards					R
Lack of clinical efficiency of treatment or service	R				R
medical effectiveness					R
Medical necessity					R
medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					R
Not Applicable	R	R	R	R	R
Provider discretion in determining diagnosis	R	R	R		R
Provider discretion in determining type or length of treatment	R	R	R		
Prudent Layperson Guidelines				R	
Quality and performance measures (including customer feedback)					R
Recent medical cost escalation	R	R	R		R
Relative reimbursement rates			R		
Safety risks	R				R
Service type	R	R	R		
Severity or chronicity of an illness	R	R	R	R	R
Variability in quality		R			

	<b>MH/SUD</b>				
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Excessive utilization	R	R	R		
High levels of variation in length of stay	R	R	R		
Lack of clinical efficiency of treatment or service				R	
Least restrictive appropriate level of care	R	R	R		
Not Applicable	R			R	R
Provider discretion in determining diagnosis				R	
Provider discretion in determining type or length of treatment				R	
Service type	R	R	R		
Severity or chronicity of an illness	R	R	R		
Variability in quality	R	R	R		



**Evidentiary Standards  
Outlier Management**

Factor	Inpatient	Outpatient - Other	Med/Surg	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
			<b>MH/SUD</b>			
Factor	Inpatient	Outpatient - Other		Outpatient - Office Based	Emergency Benefits	Prescription Drugs
1. Excessive utilization	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		
2. High levels of variation in length of stay	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
3. Least restrictive appropriate level of care	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
4. Not Applicable	Not Applicable					
5. Service type	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
6. Severity or chronicity of an illness	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines.		
7. Variability in quality	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. Utilization is two standard deviations above average utilization per episode of care.		
						Not Applicable



**Benefits**  
**Prior Authorization/Pre-Authorization**

	Med/Surg					
	Benefit	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Acupuncture				X		
Acute Care Services (Medical/Surgical)		X				
Amputations--outpatient				X		
Audiology Services (hearing loss assessment and treatment)				X		
Bariatric Surgery		X				
Bypass surgery--inpatient		X				
Bypass surgery--outpatient				X		
Capsule Endoscopy				X		
Cardiac Procedures (non-emergent)--inpatient		X				
Cardiac Procedures (non-emergent)--outpatient				X		
Cardiac Rehabilitation				X		
Chemotherapy--inpatient		X				
Chiropractic Services				X		
Clinic Services--Coumadin Clinic				X		
Clinic Services--Other				X		
Clinic Services--SBHC				X		
Corrective Surgery--inpatient		X				
Corrective Surgery--outpatient				X		
Cosmetic Procedures--Inpatient		X				
Cosmetic Procedures/Surgeries--outpatient				X		
Dialysis--Inpatient		X				
Erectile Dysfunction Procedures		X				
Eye Procedures--Inpatient		X				
FFS M/S Drug						X
Gender affirmation surgery		X				
Genetic Counseling				X		
Grafts/Implants		X				
Home Visiting Services - Parenting/Support Services			X			
Hospice: Short-term inpatient care		X				
Hospice Care--Inpatient		X				
Hospital Care--inpatient		X				
Hyperbaric Oxygen Therapy				X		
Hysterectomy		X				
Institutional Long Term Care/Skilled Nursing Facility (first 90 days)		X				
Investigational Surgeries/Clinical Trials--inpatient		X				
Investigational Surgeries/Clinical Trials--outpatient				X		
MCO Administered Drug						X
National Diabetes Prevention Program Services				X		
Nerve Stimulator--outpatient				X		
Neuro-Psychological Testing/Developmental Delay Programs				X		
Neurostimulators		X				
Neurosurgical procedures--inpatient		X				
Neurosurgical procedures--outpatient				X		
NICU/Sick baby/Detained baby		X				
Nursing Facility: Activities		X				
Nursing Facility: Dental services		X				
Nursing Facility: Dietary services		X				
Nursing Facility: Laboratory, radiology and other diagnostic testing		X				
Nursing Facility: Nursing services		X				
Nursing Facility: Pharmaceutical services		X				
Nursing Facility: Physician services		X				
Nursing Facility: Social work		X				
Nursing Facility: Specialized rehabilitation		X				
Nutritional Counseling				X		
Occupational Therapy				X		
Oncology Services--inpatient		X				
Oral Surgery Adult				X		
Oral Surgery Child				X		



Special Psychiatric Hospital  
Targeted Case Management  
Therapeutic Behavioral Services  
Transcranial Magnetic Stimulation (TMS)  
Traumatic Brain Injury (TBI) Day Habilitation

X

X

X

X

X

**Factors  
Prior Authorization/Pre-Authorization**

	<b>Med/Surg</b>				
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Claim types with high percentage of fraud					R
clinical appropriateness/medical necessity		R	R		R
Current and projected demand for services		R	R		R
Elasticity of demand		R	R		R
Excessive utilization		R	R		R
fail first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before receiving approval for a new drug					R
High variability in cost per episode of care		R	R		
Lack of adherence to quality standards					R
Lack of clinical efficiency of treatment or service		R	R		R
medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					R
nationally recognized guidelines	R	R	R		
Not Applicable		R			R
Provider discretion in determining type or length of treatment					R
Recent medical cost escalation		R			R
Safety risks					R
Service type		R	R		
Severity or chronicity of an illness		R	R		R

	<b>MH/SUD</b>				
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
clinical appropriateness/medical necessity					R
fail first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before receiving approval for a new drug					R
fiscal responsibility/cost effectiveness					C
High levels of variation in length of stay			R		
Lack of clinical efficiency of treatment or service					C
Least restrictive appropriate level of care	R				
Least restrictive appropriate level of care			R		
Licensure, certification, accreditation and/or experience requirements for providers to join provider network					C
medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					C
Not Applicable		R	R		
Safety risks					C
Service type		R	R		
Severity or chronicity of an illness	R	R	R		C
Variability in quality			R		

**Sources  
Prior Authorization/Pre-Authorization  
History**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits
<p>1. Claim types with high percentage of denial</p> <p>2. Clinical appropriateness/medical necessity</p> <p>3. Current and projected demand for services</p> <p>4. Health by demand</p> <p>5. Service utilization</p> <p>6. Not first potential or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before meeting approval for a new drug</p> <p>7. High variability in cost per episode of care</p> <p>8. Lack of adherence to quality standards</p> <p>9. Lack of clinical efficiency of treatment or service</p> <p>10. Medication status of preferred drug for PDU as determined by the preferred drug program via recommendations by the NBT committee</p> <p>11. Unusually frequent problems</p> <p>12. Not Applicable</p> <p>13. Provider discretion in determining type or length of treatment</p> <p>14. Research medical cost evaluation</p> <p>15. Safety risks</p> <p>16. Service gap</p> <p>17. Severity or chronicity of an illness</p>	<p>Outpatient - Other Internal claim analysis State and Federal requirements</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal market and competitive analysis</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review State and Federal requirements</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review</p>	<p>Outpatient - Office Based Internal claim analysis State and Federal requirements</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p>	<p>Prescription Drug Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Not Applicable Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review Internal claim analysis</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p>	
<p>Factor</p> <p>1. Clinical appropriateness/medical necessity</p> <p>2. Not first potential or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before meeting approval for a new drug</p> <p>3. Rural accessibility/health effectiveness</p> <p>4. High levels of variation in length of stay</p> <p>5. Lack of clinical efficiency of treatment or service</p> <p>6. Lower medical appropriate level of care 7. Cost effective appropriate level of care 8. Licenses, certification, accreditation and/or experience requirements for providers in plan provider network</p> <p>9. Medication status of preferred drug for PDU as determined by the preferred drug program via recommendations by the NBT committee</p> <p>10. Not Applicable</p> <p>11. Safety risks</p> <p>12. Service gap</p> <p>13. Severity or chronicity of an illness</p> <p>14. Variability in quality</p>	<p>Outpatient - Other</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Not Applicable</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p>	<p>Outpatient - Office Based</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Not Applicable</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p>	<p>Prescription Drug Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Internal claim analysis Internal market and competitive analysis Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p> <p>Not Applicable Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review Internal claim analysis State and Federal requirements</p> <p>Explanatory standards, including any published standards as well as internal plan or issuer standards, related upon to define the factors triggering the application of an NQEL to benefits Medical expert review</p>	

**Evidentiary Standards  
Prior Authorization/Pre-Authorization  
MedTig**

Factor	Input	Output - Other	Method	Output - Office Based	Emergency Benefits	Prescription Drugs
Factor	Input	Output - Other	Method	Output - Office Based	Emergency Benefits	Prescription Drugs
1. Need of appropriate/medical necessity	Input	Output - Other	Method	Output - Office Based	Emergency Benefits	Prescription Drugs
2. Not first product or requirement to try generic, less expensive, or lower efficacy drug for a certain trial period before reaching approval for a new drug						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium. process reviewed for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization.
3. Risk of responsibility/out effectiveness						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium. process reviewed for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization.
4. High levels of variation in length of stay				Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium. process reviewed for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization.
5. Lack of clinical efficacy of treatment or service				Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium. process reviewed for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization.
6. Least restrictive appropriate level of care	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.			Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
7. Least restrictive appropriate level of care						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
8. Licensure, certification, accreditation and/or experience requirements for providers to join provider network						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
9. Medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
10. Not Applicable				Not Applicable		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
11. Safety risks						A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
12. Service type	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
13. Severity or chronicity of an illness	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.	Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium.
14. Variability in quality				Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines.		A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or AHA treatment guidelines. FDA Prescribing Information and official compendium. process reviewed for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization.

**Operation Measures  
Prior Authorization/Pre-Authorization**

Measure	Med/Surg				
	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Addressing workforce shortage issues	X				
Average denial rates for medical necessity for mental health and substance use disorder benefits, and medical/surgical benefits.	X	X	X		X
Complaint tracking (enrollees and providers)		X			X
Degree of discretion exercised by utilization review staff	X				
Dollar spend trends		X			X
evaluation of annual concurrent reviews and prior authorization reviews completed on a quarterly basis		X			
Exception processes available for each NQTL requirement and when they may be applied.		X	X		
Frequency potential treatments are reviewed to determined whether they are experimental and investigational					X
Frequency that authorization requirements are waived	X	X	X		
Frequency with which reviews are conducted	X	X			
Inter-rater reliability surveys for medical/surgical, mental health and substance use disorder reviewers	X	X	X		
Number of days or visits authorized per review	X				
Requirements for the qualifications of provider staff involved in reviews	X	X	X		
The expertise of the persons who make denial determinations and whether such decision-makers with respect to mental health, substance use disorder and medical/surgical benefits have comparable expertise.	X	X	X		
Type and level of documentation (e.g., chart notes, lab results, treatment plans, etc.) the health plan requires from providers during reviews	X	X	X		X
Utilization trends		X	X		X
Whether and how discretion is allowed in applying each NQTL	X	X	X		X

Measure	MH/SUD				
	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
Authorization Denial Rates for MH/SUD	X	X	X		
Authorization Denial Rates for MH/SUD			X		
clinical criteria applied based on FDA labeling and requirements and official compendium					X
clinical criteria applied based on FDA labeling and requirements and official compendium					X
Inter-rater reliability surveys for medical/surgical, mental health and substance use disorder reviewers	X	X	X		
Internal audit findings related to coverage determination consistency with the plan's medical necessity criteria	X	X	X		
internal auditing of prior authorizations to determine compliance of treatment/service plans for drug efficacy based on concurrent review of treatment plans, service usage and drug utilization					X
Type and level of documentation (e.g., chart notes, lab results, treatment plans, etc.) the health plan requires from providers during reviews					X
Utilization trends					X

**Benefits  
Service limitations**

Benefit	Med/Surg			Emergency Benefits	Prescription Drugs
	Inpatient	Outpatient - Other	Outpatient - Office Based		
Home Visiting Services - Parenting/Support Services		X			
Not Applicable	X				
Pregnancy-related Services (OB Care)			X		
Primary Care			X		

Benefit	MH/SUD			Emergency Benefits	Prescription Drugs
	Inpatient	Outpatient - Other	Outpatient - Office Based		
Alcohol and/or drug assessment			X		
Ambulatory detoxification			X		
Biofeedback			X		
Evaluation and Management-Outpatient			X		
Family Psycho-Educational Therapy			X		
Family Therapy--outpatient			X		
Group therapy--outpatient			X		
Group therapy--outpatient			X		
Health Behavior Assessment			X		
Health Behavior Reassessment			X		
Individual therapy--outpatient			X		
Individual therapy--outpatient			X		
Intensive outpatient (IOP)			X		
Intensive Outpatient (IOP)--ASAM 2.1			X		
MAT Initial Induction: Alcohol/Drug Services; Medical/Somatic (Medical Intervention in Ambulatory Setting)			X		
MAT Initial Intake (Evaluation and Management, Including Rx)			X		
MAT Ongoing (Evaluation and Management, including Rx)			X		
Mental health assessment			X		
Mental health reassessment			X		
Methadone Maintenance			X		
Mobile treatment-Assertive community treatment (ACT)		X			
Mobile treatment-non-ACT		X			
Multiple family group therapy			X		
Not Applicable	X	X			
Ongoing services (Buprenorphine/Naloxone): Alcohol/Other Drug Abuse Services, Not Otherwise Specified			X		
Opioid Treatment Program (OTP) services - including med management			X		
Partial hospitalization (PHP)			X		
Partial Hospitalization (PHP)--ASAM 2.5			X		
Psychiatric Rehabilitation Services			X		
Psychological or neuropsychological testing and evaluation			X		
Targeted Case Management		X			
Therapeutic Behavioral Services			X		



**Sources  
tiered drug formulary**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Med/Surg	
				Emergency Benefits	Prescription Drugs
1. absence of formulary alternative or failure to respond to formulary medication					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews
2. clinical appropriateness/medical necessity					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews
3. fiscal responsibility/cost effectiveness					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews
4. Lack of clinical efficiency of treatment or service					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews
5. medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews
6. Safety risks					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Medical expert reviews

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	MH/SUD	
				Emergency Benefits	Prescription Drugs
1. clinical appropriateness/medical necessity					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Internal claims analysis State and Federal requirements
2. Excessive utilization					Internal claims analysis
3. fiscal responsibility/cost effectiveness					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Internal claims analysis State and Federal requirements
4. Lack of clinical efficiency of treatment or service					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Internal claims analysis State and Federal requirements
5. medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits Internal claims analysis State and Federal requirements
6. Safety risks					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits State and Federal requirements
7. Service type					Evidentiary standards, including any published standards as well as internal plan or issuer standards, relied upon to define the factors triggering the application of an NQTL to benefits State and Federal requirements

**Evidentiary Standards  
tiered drug formulary**

Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Med/Surg	
				Emergency Benefits	Prescription Drugs
<b>MH/SUD</b>					
Factor	Inpatient	Outpatient - Other	Outpatient - Office Based	Emergency Benefits	Prescription Drugs
1. clinical appropriateness/medical necessity					A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
2. Excessive utilization					process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
3. fiscal responsibility/cost effectiveness					process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
4. Lack of clinical efficiency of treatment or service					process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
5. medication status of preferred drug list (PDL) as determined by the preferred drug program via recommendations by the P&T committee					process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
6. Safety risks					A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium
7. Service type					process review(s) for auditing claims data to ensure compliance of a participant's treatment and service plan in conjunction with their prior authorization A certain number/type of recognized medical literature and professional standards (including comparative effectiveness studies and clinical trials), and published research studies. Compliance with professionally recognized treatment guidelines used to define clinically appropriate standards of care such as ASAM criteria or APA treatment guidelines. FDA Prescribing information and official compendium