	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Denta
Inpatient													
Appropriateness of Utilization			Х				х						
Clinical guidelines MCG		Х											
Clinical guidelines InterQual						Х							
Excessive Utilization			Х	Х	х				Х			х	
Fiscal Responsibility			Х					х					
High levels of variation in length of stay					х		х			Х	Х		
Industry Standards			Х				х						
Lack of clinical efficiency of treatment or service				x	x	x							
Least restrictive appropriate level of care										Х	Х		
Medical Necessity	x		Х					х					
Patient Safety			Х										
Regulatory or State Contractual Requirements								x					
Service type			X	X	X					Х	Х	Х	
Severity/chronicity of illness				X						Х	Х		
Variability in quality										Х	Х		
Tally of Factors in Use	1	1	7	4	4	2	3	3	1	5	5	2	N/A
Factor related to Cost/Utilization Control	N	N	Х	N	N	Х	Х	Х	Х	N	N	Х	
Factor related to MNC	х	Х	Х	Х	X	Х	х	Х	Х	Х	Х	N	
Outpatient All													
Administrative burden/cost													
Appropriateness of utilization			Х				х						
Appropriate care setting		Х											
Claims with a high percentage of fraud					Х								
Clinical guideline MCG		Х											
Clinical guidelines InterQual						Х							
Clinical indications and/or evidence										Х	Х		
Demand for Services					х								
Excessive utilization	Х		Х	Х	Х	Х			Х			Х	
Fiscal responsibility			Х					Х					
Health Plan accreditation standards for quality assurance			x	x	x							x	
High levels in variation in length of stay										Х	Х		
Industry Standards							Х						
Lack of clinical efficiency of treatment or service				x									
Least restrictive appropriate level of care		X								Х	х		

	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	инс	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Dental
Medical necessity	Х		х					X					
Medicare/Medicaid Program participation eligibility			х	x	х							x	
Patient safety			Х										
Par Status (Provider contracted w/plan)	Х												
Regulatory or State Contractual Requirements								х					
Quality and Performance Measures			Х	X	Х							Х	
Safety risks	Х		x	X	Х							x	
Separate payments for managing a patient's care outside of face-to-face contact			x	x	x							x	
Service type			X	X	Х					Х	х	Х	
Severity or chronicity of illness				X			х			Х	Х		
Variability in quality										Х			
Tally of Factors in Use	4	3	11	9	9	2	3	3	1	6	5	7	N/A
Factor related to Cost/Utilization Control	N	Х	Х	X	Х	Х	х	X	Х	N	N	N	
Factor related to MNC	Х	Х	Х	X	Х	Х	х	X	Х	Х	Х	Х	
Factor related to Provider Qualifications	х	Ν	N	х	N	N	N	N	Ν	Ν	Ν	х	

Standard 9, NQTL: FAIL FIRST/STE	P THE	ERAPY (I	FF/	ST)								
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	FFS - MH	FFS - SUD	FFS - M/S Pharm
Prescription Drug												
Appropriateness of Utilization			Х									
Claim types with a high percentage of fraud									Х			
Claims evaluation, reporting, and analytics								Х				
Clinical Appropriateness	x											
Clinical indications and/or evidence								Х				
Cost Effectiveness	x											
Current and projected demand for services									Х			
Elasticity of demand									Х			
Excessive utilization									Х			
Fiscal Responsibility	X		Х									
Fail-first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period before receiving approval for a new drug	x			x						x	x	x
Formulary design/Tiered Drug Formulary							Х	х				
High cost of care relative to similar therapies							х					
High variability in cost per episode of care								Х	Х			
Industry Standards			Х									
Lack of adherence to quality standards									Х			
Lack of clinical efficiency of treatment or service	x			Х		Х			Х			
Lower Generic Cost	x	Х										
Medical Effectiveness	x					х						
Medical necessity	x	Х	Х			х						
Medicare/Medicaid program participation eligibility												
Medication Status on Preferred drug list (PDL) as determined by teh preferred drug program via recommendations by the P&T committee				x								
Patient Safety			Х									
Provider discretion in determining diagnosis									Х			
Recent medical cost escalation Recognition of accreditation by certain									X			
accrediting bodies									X			
Safety risks	Х			X	X	Х			Х			
Service type				Х								

Standard 9, NQTL: FAIL FIRST/STI	EP THE	RAPY (FF/	ST)								
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	инс	Wellpoint	FFS - MH	FFS - SUD	FFS - M/S Pharm
Severity or chronicity of illness				Х					Х			
Utilization patterns								X				
Tally of Factors in Use	9	2	5	5	1	4	2	5	12	1	1	1
Factor related to Cost/Utilization Control	X	Х	X	Х	Х	Х	х	Х	Х	Х	Х	Х
Factor related to MNC	Х	Х	X	Х	X	x	Х	Х	Х	Х	Х	Х
Factor related to Provider Qualifications	N	N	N	Х	N	N	N	N	N	N	N	N

Standard 9, NQTL: MEDICAL NECE	-	1	1	`	í									
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Dental	FFS - M/S Pharm
Inpatient														
Appropriateness of utilization			Х				X							
Appropriateness of proposed technology								X						
Clinical guidelines MCG		Х												
Excessive utilization		Х	Х	Х	Х	Х			Х			Х		
Fiscal Responsibility			Х											
High levels of variation in length of stay					Х	Х				Х	х			
Industry Standards			Х				Х							
Lack of clinical efficiency of treatment or service				Х	Х		х							
Least restrictive appropriate level of care										Х	х			
Medical necessity	x							x						
Patient Safety								x						
Service type			X	Х	Х					Х	х	Х		
Severity or chronicity of illness				Х						Х	х			
Variability in quality										Х	Х			
Tally of Factors in Use	. 1	2	5	4	4	2	3	3	1	5	5	2	N/A	N/A
Factor related to Cost/Utilization Control	N	Х	х	Х	N	х	х	Х	Х	N	N	Х		
Factor related to MNC	X	Х	Х	Х	Х	Х	х	X	Х	Х	х	Х		
Outpatient ALL														
Appropriateness of utilization			Х				Х							
Appropriateness of the proposed technology								х						
Claim types with high percentage of fraud					Х	х								
Clinical guidelines MCG		х												
Current and projected demand for services				х	Х	х						Х		
Elasticity of demand						X								
Excessive utilization			х	х	Х	X			Х			Х	Х	
Fiscal responsibility														
High levels in variation of length of stay										х	х			
High variability in cost per episode of care			x		Х						~~~~		Х	
Industry Standards			X				X							
Internally developed guidelines						х								
Lack of adherence to clinical standards			x		X	X							Х	
Lack of clinical efficiency of treatment of service			X	х	X		X						X	
Least restrictive appropriate level of care		х					~			X	х		~	
Medical Necessity	X	~	X					x			~			
Medicare/Medicaid program participation	^							^						
eligibility				Х	Х							Х		
Patient safety			Х					X						
Provider discretion - diagnosis				Х	Х	Х								
Provider discretion - type or length of treatment						X								

	Aetna	CareFirst	Jai	КР	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Dental	FFS - M/S Pharm
Quality and performance measures (including customer feedback)/National Accreditation Standards					x									
Relative reimbursement rates			х		Х								х	
Service type			х	х	х	Х				Х	Х	х	х	
Severity or chronicity of illness				х	х	х				Х	Х	х		
Variability in quality Variation in Adherence to Quality of Care										X	X			
Standards Tally of Factors in Use	. 1	2	10	7	12	10	3	X 4	1	5	5	5	6	N/A
-	N	X	X	X	X	X	X	4 N	X	N	N	X	X	N/A
Factor related to Cost/Utilization Control	X	X	X	X	X	X	X	X	X	X	X	X	X	
Factor related to MNC	N	N	N		-	N	N N	N		N	N	X	N	
Factor related to Provider Qualifications			N	N	N	N	N	N	N	N	N	X	N	
Prescription Drugs (FFS Program, not ASO admin	ISTERS N	H & SUD)						V						
Administrative burden/cost			~				X	X						
Appropriateness of Utilization			X			X	X		X					
Claim types with a high percentage of fraud						X			Х					
Claims evaluation, reporting, and analytics								X						
Clinical Appropriateness/Medical Necessity	Х			X						X	Х			X
Clinical indications and/or evidence								X						
Clinical Literature		Х												
Current and projected demand for services		Х				Х								
Efficacy demonstrated in rare conditions only							X							
Elasticity of demand						Х			Х					
Excessive utilization		Х	-	X	Х	Х			Х					
FDA Dosage Limit		Х												
Fiscal Responsibility			Х											
Fiscal Responsibility/Cost Effectiveness				Х						Х	Х			Х
High variability in cost per episode of care							X		Х					
Industry Standards			Х				X							
Lack of adherence to quality standards									Х					
Lack of clinical efficiency of treatment or service	Х			Х	Х				Х					Х
Medical Effectiveness	X													
Medical Necessity	X		Х				X							
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee				x						x	x			x
Patient Safety			Х											
Pervasive use of non-FDA approved diagnosis							х							
Provider discretion - type or length of treatment						х			х					
Provider discretion-diagnosis									X					

					1									
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Dental	FFS - M/S Pharm
Recent medical cost escalation				Х					Х					
Recognition of accreditation by certainaccrediting bodies									х					
Safety Risks				х	Х	Х			х					
Severity or chronicity of an illness				Х					Х					
Utilization patterns								Х						
Waste of Medicaid Funds						Х								
Tally of Factors in Use	4	4	5	8	3	7	6	4	12	3	3	N/A	N/A	4
Factor related to Cost/Utilization Control	N	Х	Х	Х	Ν	Х	Х	Х	Х	Х	Х			х
Factor related to MNC	Х	х	х	Х	Х	х	х	Х	Х	Х	Х			х

Standard 9, NQTL: OUTLIER MANAGI		(OM)	-		-								
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUE	FFS - LTSS	FFS - Dental
Inpatient													
Appropriateness of utilization							X						
Claim types with high percentage of fraud		Х				Х							
Claims evaluation, reporting, and analytics								X					
Excessive utilization		Х	Х	Х	Х	Х			Х	Х	Х	Х	
Fiscal Responsibility			Х										
High dollar claim review for claims over \$150,000					Х								
High levels of variation in length of stay					X					Х	Х		
Industry standards							Х						
Lack of clinical efficiency of treatment or service				Х	Х	Х							
Least restrictive appropriate level of care										Х	Х		
Medical necessity	X			х									
Prior authorization				х									
Provider Discretion - diagnosis						Х							
Provider Discretion - type or length of treatment						Х							
Recent medical cost escalation						Х							
Safety risks			x	х		Х						Х	
Service type					Х	Х	х			Х	Х		
Severity/chronicity illness				х		х				Х	Х		
Variability in quality										Х	Х		
Tally of Factors in Use	1	2	3	6	5	9	3	1	1	6	6	2	N/A
Factor related to Cost/Utilization Control	N	Х	X	х	X	Х	х	X	Х	Ν	N	N	
Factor related to MNC	Х	Х	N	х	X	Х	х	X	Х	Х	Х	Х	
Outpatient All													
Appropriateness of utilization							х						
Claim types with high percentage of fraud		Х			Х	Х							
Claims evaluation, reporting, and analytics								Х					
Excessive utilization	Х		Х	Х	Х	Х			Х	X	Х	Х	Х
Fiscal Responsibility			Х										
High levels of variation in length of stay										Х	Х		
High variability in cost of care per episode			Х	х	Х	Х							Х
Industry Standards			Х	1			х						
Lack of clinical efficient of treatment or service				Х									
Least restrictive appropriate level of care		x								X	Х		
Medically necessary				х							-		

Standard 9, NQTL: OUTLIER MANAGEN		r											
	Aetna	CareFirst	Jai		MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUE	FFS - LTSS	FFS - Denta
Prior authorization				Х									
Provider discretion - diagnosis						Х							
Provider discretion - type or length of treatment						Х							
Recent medical cost escalation						Х							
Relative reimbursement rates			Х		Х								Х
Safety risks			Х	Х	Х							Х	
Service type			X	Х	Х	Х	Х			Х	Х	Х	Х
Severity/chronicity illness				Х		Х	Х			Х	Х		
Variability in quality				Х	Х	Х				Х	Х		
Tally of Factors in Use	1	2	7	9	7	9	4	1	1	6	6	3	4
Factor related to Cost/Utilization Control	N	Х	Х	Х	Х	Х	х	X	Х	N	N	N	Х
Factor related to MNC	x	Х	Х	Х	X	Х	х	Х	Х	Х	Х	Х	Х
Prescription Drug													
claim types with high percentage of fraud		х			Х	х							
Claims evaluation, reporting and analytics								х					
Current and projected demand for services						х							
Education - Pharmacy				Х									
Elasticity of Demand						х							
excessive utilization	Х	х		Х		х							
Fiscal Responsibility			Х			х							
Industry Standards			Х										
Lack of adherence to quality Standards						х							
Lack of clinical efficiency of treatment or service						x							
Medical Effectiveness						х							
Medical Necessity				Х		Х							
Medication Status of preferred drug list (PDL) as determined by preferred drug program via recommendations by the P&T committee						x							
Prior Authorization				Х									
Provider Discretion in determining type or length of treatment						х							
Quality and perfornance measures (including customer feedback)						x							
Safety Risks				Х		Х							
Severity or chronicity of an illness						Х							
Tally of Factors in Use	1	2	2	ų	5 1	13	0	1		0 0	0	0	

Standard 9, NQTL: OUTLIER MANA	GEM <u>ENT</u>	<u>(OM)</u>											
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	ASO - MH	ASO - SUI	FFS - LTSS	FFS - Dental
Emergency Care													
appropriateness of utilization							Х						
Claims evaluation, reporting, and analytics								X					
Excessive utilization	Х					х			Х				
Fiscal Responsibility			Х										
high variability in cost per episode						х							
Industry Standards			Х				Х						
medically necessary				Х									
prior authorization				Х									
Prudent Layperson Standard		Х				X							
Service Type					Х								
severity or chronicity of illness						х							
Tally of Factors in Use	1	1	2		2 1	4	2	! 1		1 0	0	0	(
What if Excessive is Joint?	X	x			x	x			х	X	x	х	х

Standard 9, NQTL: PRIOR AUTHORIZATIO	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	инс	Wellpoint	ASO - MH		FES - LTSS	FFS - Dental	FFS - M/S Pharm
Inpatient	Actila	Garerinst	Jai	- NI		Medotal	Thomy	one	wenpoint	A00 - MIT	A00 - 00D	110-2100	TTO - Dental	
Appropriate care setting		X												
Appropriate cure setting Appropriateness of utilization							Х							
Claims types with a high percentage of fraud			х				~							
Clinical Guidelines MCG		X	~											
Current and projected demand for services					х									
Excessive Utilization	х		х		X				Х			x		
Fiscal Responsibility			X					X				~		
High utilization with variable cost per episode		X												
Industry Standards			х				Х							
Lack of clinical efficiency of treatment/service	х		~	Х			Λ							
Lack of adherence to quality standards	X			Λ										
Least restrictive appropriate level of care	~									X	х			
Medical Necessity			X					x		X	~			
Medicare/Medicaid Program Participation Eligibility			X	Х	х			~				x		
Nationally Recognized Guidelines			~	Λ	~	х						~		
Patient Safety			x			~								
Regulatory or State Contractual Requirements			~					x						
Service Type			x	x	х			~	х			х		
Severity/chronicity of illness	x		^	x	^					X	x	^		
Tally of Factors in Use		3	8	4	4	1	2	3	2	2	2	3	N/A	N/A
Factor related to Cost/Utilization Control	- N	X	X	X	X	N	X	x	X	N	N	N		
Factor related to MNC	X	X	X	X	X	X	X	X	X	X	X	X		
Factor related to Provider Qualifications	N	N	X	X	X	N	N	N	N	N	N	X		
Outpatient All			~	~	~							~		
Appropriateness of utilization							Х							
Benefit limitation		X					Λ							
Claims with a high percentage of fraud			х		х	х			х					
Clinical Guidelines MCG		X				~			~					
Current and projected demand for services						х								
Demand for Services					х	~								
Elasticity of demand			х	х		х						x		
Excessive Utilization	х		X	X	х	X			х			X	x	
Fiscal Responsibility			X		~	~						~	~	
High levels of variation in length of stay										X				
High variability in cost per episode of care		Х	x	х	х	х				A			х	
Industry Standards			X	Λ	~	~	Х						~	
Lack of clinical efficiency of treatment of service			^	Х		Х	~							
Least restrictive appropriate level of care		X								X				
Medical Necessity	x	<u>^</u>	X					x		^				
Medicare/Medicaid program participation eligibility	^		X	Х	x			^				x		
Nationally Recognized Guidelines			^	^	^	Х						^		

	Aetna	CareFirst	Jai	KP	MPC	MedStar	Prioritv	инс	Wellpoint	ASO - MH	ASO - SUD	FFS - LTSS	FFS - Dental	FFS - M/S Pharm
Par Status (Provider contracted w/plan)	X				1									
Patient Safety	~~~~		х					х						
Quality and performance measures (ProQual for LTSS)				х	х							Х		
Recent medical cost escalation						x			х					
Relative Reimbursement Rates			х	х	x								х	
Regulatory or State Contractual Requirements								х						
Safety risk	х													
Service type			х	х	х	Х			Х	х	х	х	х	
Severity or chronicity of illness				х		х				х				
Variability in quality										X				
Tally of Factors in Use	4	4	11	9	8	10	2	3	4	5	1	5	4	N/A
Factor related to Cost/Utilization Control	N	X	X	x	X	X	×	x	X	N	N	N	X	
Factor related to MNC	X	X	X	X	X	X	x	X	X	x	x	X	X	
Factor related to Provider Qualifications	X	N	X	X	X	N	N	N	N	N	N	X	N	
Prescription Drugs (FFS Program, not ASO administers MH			7.	~										
Administrative burden/cost	u 002)							х						
Appropriateness of utilization							х							
Claim types with a high percentage of fraud			х			x								
Clinical appropriateness/Medical necessity			7.		X	X		х		Х	х			x
Clinical and Practice Guidelines	х										~~~~			
Current and projected demand for services						х			х					
Elasticity of demand						X			X					
Excessive Utilization				Х	х	X			X					
Efficacy Demonstrated in Rare Conditions only					~		х		~~~~					
Fail-first protocol or requirement to try a generic, less expensive, or lower efficacy drug for a certain trial period														
before receiving approval for a new drug					X	X				X	Х			X
Fiscal Responsibility			Х											
Formulary Design							X							
High variability in cost per episode of care							Х		Х					
Industry Standards			X				Х							
Lack of adherance to quality standards	X					X			Х					
Lack of clinical efficiency of treatment or service				Х	Х	X		Х	Х	X	Х			Х
Lower Cost Generic Meets evidenced based clinical criteria for medical		Х						Х						
necessity		X												
Medical Necessity			X				Х							
Medicare/Medicaid Program Participation eligibility Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics (P&T) Committee				X	x	x				x	x			x
Patient Safety			х											
Pervasive Use of Non-FDA diagnosis							х							

Standard 9, NQTL: PRIOR AUTHORIZATIO	N (PA)													
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	инс	Wellpoint	ASO - MH	ASO - SUI	FFS - LTSS	FFS - Dental	FFS - M/S Pharm
Provider discretion - diagnosis									Х					
Provider discretion in determining type or length of treatment				х		x			x					
Recent medical cost escalation - Pharmacy				Х	Х	Х			Х					
Recognition of accreditation by certain accrediting bodies									Х					
Safety risks		Х		Х		Х		х	Х					
severity or chronicity of illness	х				x	x			x	Х	х			x
Valid DEA or Controlled Substance Certificate or acceptable substitute	х													
Tally of Factors in Use	4	3	5	6	7	13	7	5	12	5	5	N/A	N/A	5
Factor related to Cost/Utilization Control	N	Х	Х	Х	Х	х	х	х	Х	х	х			х
Factor related to MNC	х	Х	Х	Х	Х	х	х	Х	Х	Х	х			х
Factor related to Provider Qualifications	х	Ν	Ν	Ν	Ν	N	Ν	Ν	Ν	Ν	Ν			Ν

Standard 9, NQTL: TIERED DRUG FORM		· · · ·											
	Aetna	CareFirst	Jai	KP	MPC	MedStar	Priority	UHC	Wellpoint	FFS - MH	FFS - SUD	FFS - M/S Pharm	
Prescription Drug Absence of formulary alternative or failure to respond to	•		1			1							
formulary medication						x							
Claim types with high percentage of fraud									х				
Clinical Appropriateness	х						Х						
Clinical Appropriateness/Medical Necessity				x	Х	x				Х	Х	x	
Clinical Efficacy							Х						
Clinical Effectiveness							Х						
Clinical Literature		Х											
Clinical practice guidelines and recommendations							х						
Cost Effectiveness	х												
Current and projected demand for service									Х				
Elasticity of demand									х				
Excessive Utilization	Х			Х					Х				
DA Drug Information		Х											
Fiscal Responsibility	x		х	Х	Х								
Fiscal Responsibility/Cost Effectiveness						х				Х	Х	х	
Generic medications are assigned to Tier 1								х					
Brand name medications are assigned to Tier 2								х					
ligh variability in cost per episode of care									Х				
mpact of drug on overall medical resource utilization and cost							х						
ndustry Standards			Х										
ack of adherence to quality standards									Х				
ack of clinical efficiency of treatment or service	Х					Х			Х				
Medication status on Preferred Drug List (PDL) as determined by the Preferred Drug Program via recommendations by the Pharmacy & Therapeutics P&T) Committee				x	x					x	x	x	
//edispan		Х					х						
Provider discretion- diagnosis									Х				
Provider discretion- type or length of treatment									х				
Recent medical cost escalation									Х				
Recognition of accreditation by certain accrediting bodies									х				
Safety Profile							х						
Safety Risks	х			х	Х	х			х				
Severity or chronicity of an illness	Х								х				
ally of Factors in Use	7	3	2	5	4	4	7	2	13	3	3	3	
II MCO/ASO-cost of service delivery	Х	Х	х	х	Х	Х	х	х	Х	Х	Х	Х	
All MCO/ASOMed Nec	х	х	х	х	Х	х	х	N	х	х	х	х	