

Attachment 1: Medicaid Data Dashboard

Measure	2023						2024							
	March	April	May	June	July	August	September	October	November	December	January	February	March	April
Enrollment														
Total (MAGI + non-MAGI)	1,538,624													
Total MAGI	1,347,309													
MAGI Children	535,231													
MAGI Adults	812,078													
Total Non-MAGI	191,315													
Non-MAGI Children	32,273													
Non-MAGI Adults	159,042													
CHIP Total	166,163													
Duals Total	81,951													
Grand Total	1,786,738													
Renewals Initiated														
Total beneficiaries for whom a renewal was initiated in the reporting period	**													
Renewals Completed														
Total beneficiaries due for renewal in the reporting period	**													
Number renewed and retained	**													
Number auto renewed (ex parte)	**													
Number renewed using a prepopulated form	**													
Number determined ineligible and transferred to the marketplace	**													
Number terminated for procedural reasons	**													
Number of renewals not completed	**													
Call Center														
Total Call Center Volume	46,658													
Average Call Center Wait Time	00:01:12													
Average Call Center Abandonment Rate	6.19%													
Applications														
Total Applications	81,513													
Total Applications Received by the Medicaid Agency	4,311													
Applications Received by the Medicaid Agency Online	3,020													
Applications Received by the Medicaid Agency Other	1,291													
Other applications electronic	77,202													
Eligibles														
Total Eligible for Medicaid	92,879													
MAGI Determinations	88,352													
Non-MAGI determinations	4,527													
Determined eligible at application (either direct or transfer application)	40,489													
determined eligible at application under MAGI rules	38,369													
Determined eligible at application under non-MAGI rules	2,120													
Determined eligible at annual renewal	52,390													
Total CHIP eligible	7,802													
Determined eligible at application (either direct or transfer application)	3,954													
Determined eligible at annual renewal	3,848													
Ineligible¹														
Total Ineligible for Medicaid	46,175													
Ineligibility established	38,933													
eligibility cannot be established (inadequate documentation)	7,242													
determined ineligible at application (either direct or transfer to app)	19,969													
determined ineligible at annual renewal	26,206													
Total CHIP ineligible	3,508													
Ineligibility established	2,489													
eligibility cannot be established (inadequate documentation)	1,019													
Ineligible at application	49													
Ineligible at annual renewal	3,459													
Pending														
Total Pending Applications and Redeterminations (Mix of Households and Individuals)	11,642													
Processing Time														
Median number of days for all determinations	0													
MAGI determinations	0													
non-MAGI determinations	22													
Direct application to Medicaid Agency	0													
MAGI less than or equal to 24 hours	59,156													
MAGI More than 24 hours through 7 days	24													
MAGI 8 through 30 days	*													
MAGI 31 days through 45 days	*													
MAGI More than 45 days	0													
Non-MAGI less than or equal to 30 days	3,129													
31 through 60 days	932													
61 days through 90 days	262													
Greater than 90 days	956													

* Cells that are 10 or smaller suppressed for privacy

**Data unavailable; unwinding monthly report begins with April 2023 data

¹ Individuals listed as ineligible at annual renewal have had their coverage administratively extended due to the continuous eligibility maintenance of effort (CE MoE) requirement in place through the end of March.

Please note that measures regarding the number of individuals enrolled who received Medical Assistance and were subsequently disenrolled any time in the six months prior to re-enrolling and the number of individuals disenrolled by specific reason (failure to apply for recertification, missing information/verifications, overscale income, aging out of an eligibility category, and other common reasons) will be included in future reports.