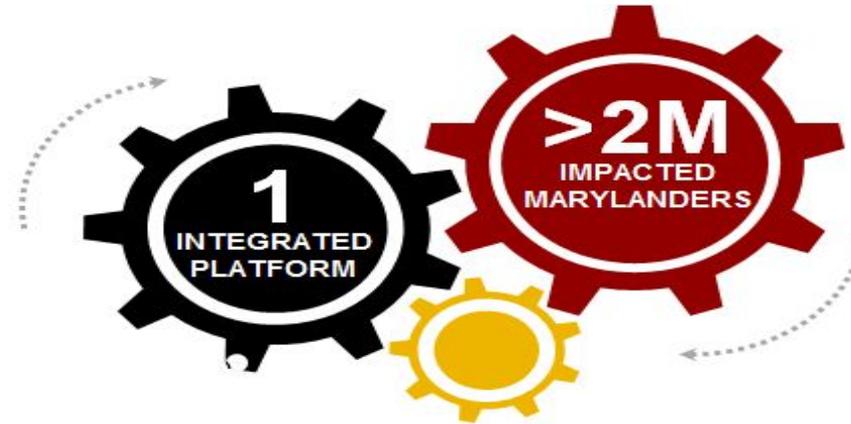




Maryland Total Human-services Integrated Network

E & E

# OVERVIEW OF ELIGIBILITY & ENROLLMENT



## WHAT IS MD THINK?

The first program of its kind in the nation, MD THINK is a **cloud-based technology platform** that is integrating the state's health and human services applications so it can more effectively and efficiently deliver vital services to Marylanders.

# MD THINK MISSION



Initiated in March 2017, Maryland Total Human-services Integrated Network (MD THINK) is a state of the art technological endeavor to modernize, integrate, and streamline health and human service technology in Maryland.

1 Implement web-based cloud hosting

2 Roll out applications that create efficiencies, improve customer service

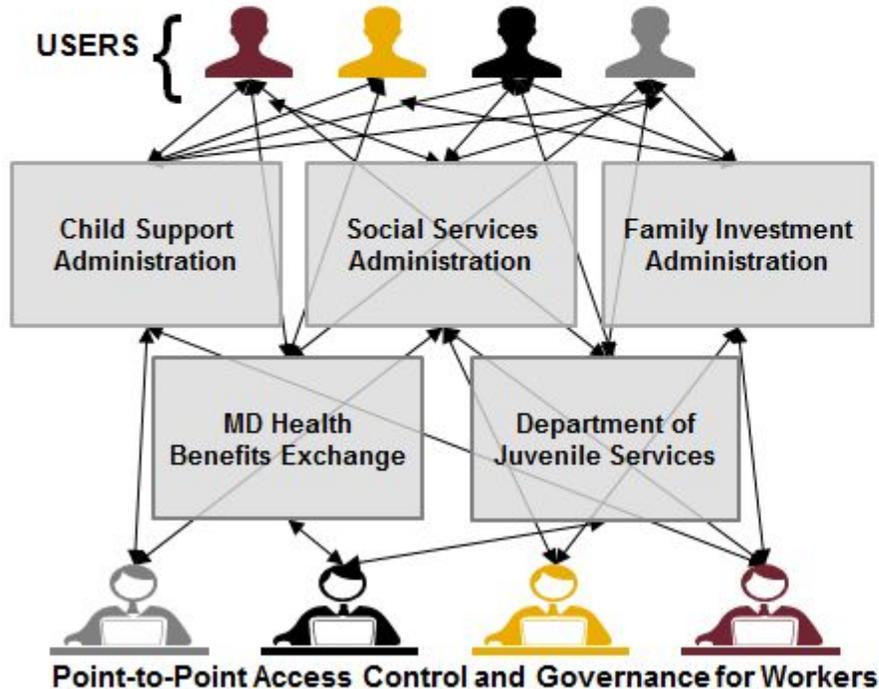
3 Improve and modernize business and technology processes

4 Introduce shared components to minimize technology costs

5 Increases data security across applications

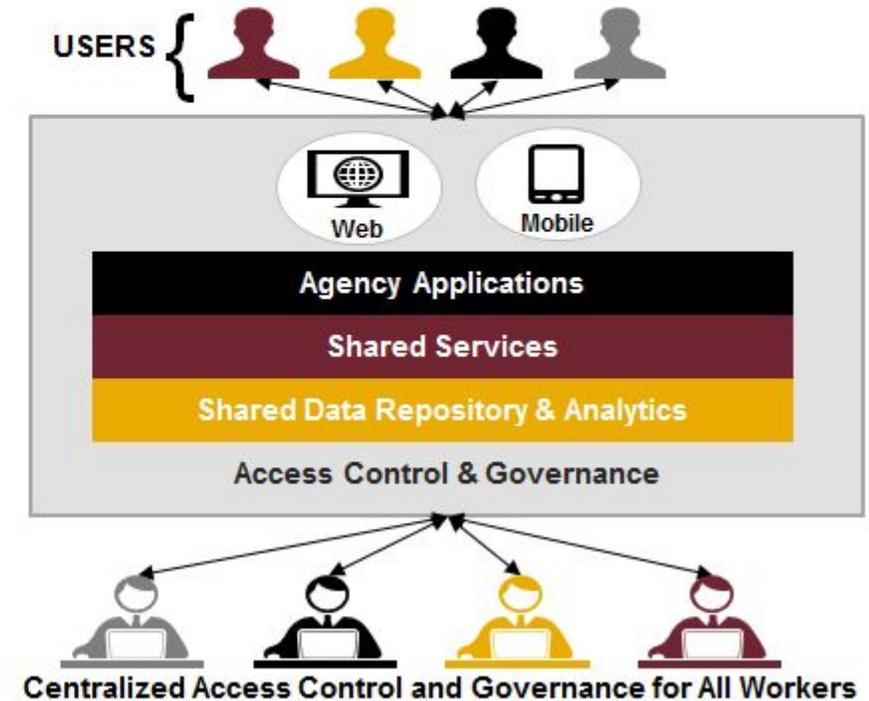
## Current State

- Isolated Silos
- Dependent Workarounds
- Passive Systems
- Expensive Maintenance
- Difficult to Modify
- Poor Customer Experience

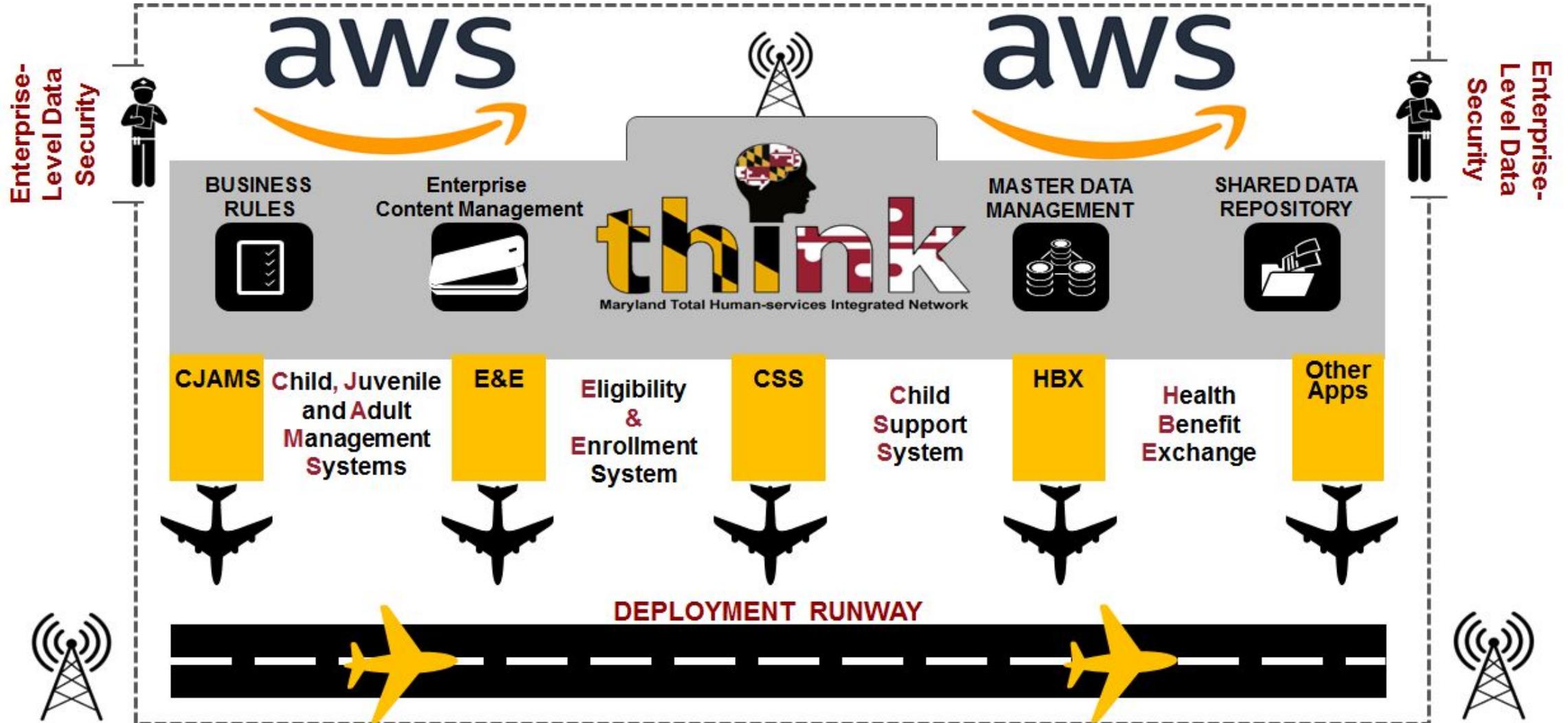


## Future State

**MD THINK**  
(Maryland Total Human Services Integrated Network)



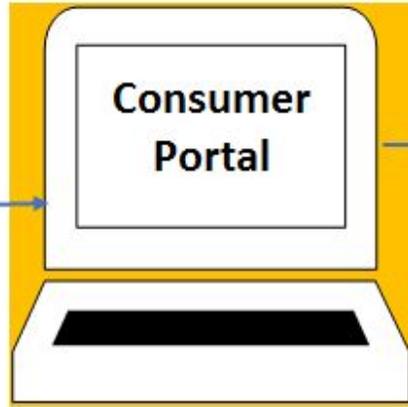
# MD THINK AIRPORT MODEL



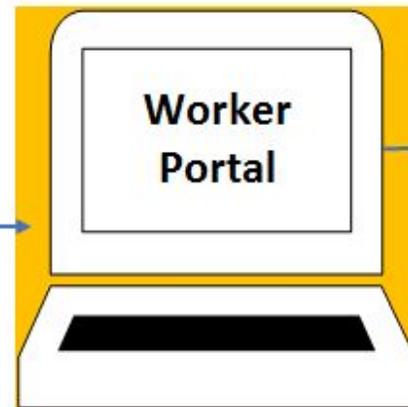
# Eligibility and Enrollment System

## Users

Consumers, Providers, Community Partners



Case Manager



## Eligibility & Enrollment

### Eligibility Determination

Non-MAGI Medical Assistance

SNAP

Cash Assistance

Other Public Assistance Programs

## Partner Enrollment Systems

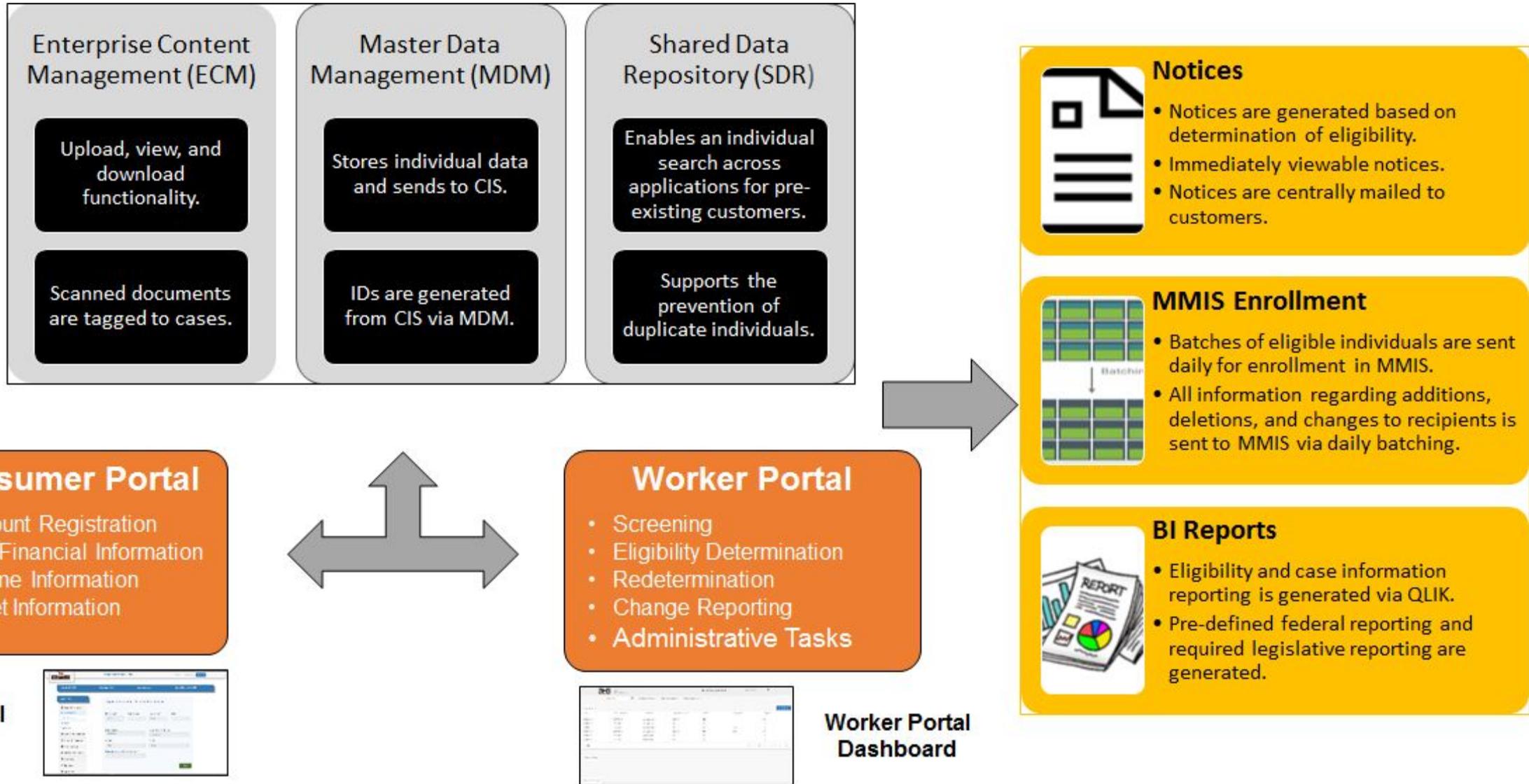
MMIS

MCOs

EBT

Others

# Eligibility & Enrollment Conceptual Architecture



# THANK YOU