

Measure	2023												2024	
	March	April	May	June	July	August	September	October	November	December	January	February	March	April
Enrollment														
Total (MAGI + non-MAGI)	1,538,624	1,547,213	1,555,250	1,548,637	1,537,958	1,517,416	1,511,384	1,511,687	1,520,083	1,492,813	1,482,648	1,462,484		
Total MAGI	1,347,309	1,355,324	1,363,635	1,357,486	1,347,280	1,328,322	1,323,017	1,323,385	1,335,850	1,289,880	1,300,122	1,290,558		
MAGI Children	535,231	537,993	539,938	538,206	535,513	531,428	530,660	530,660	532,436	537,737	530,696	546,710	537,982	
MAGI Adults	812,078	817,331	823,697	819,280	811,767	796,894	792,357	792,725	799,414	752,143	769,484	753,742	752,576	
Non-MAGI	191,315	191,889	191,615	191,151	190,678	189,094	188,367	188,302	184,233	202,933	182,526	171,926		
Non-MAGI Children	32,273	32,314	32,134	31,925	31,756	31,162	31,011	30,957	30,878	30,434	23,734	23,551		
Non-MAGI Adults	159,042	159,575	159,481	159,226	158,922	157,932	157,356	157,345	153,355	172,499	158,792	148,375		
CHIP Total	166,163	166,905	168,801	168,228	166,964	162,930	163,826	165,298	160,291	162,860	156,184	157,412		
Duals Total	81,951	82,270	83,343	82,264	80,889	79,146	79,300	74,484	74,996	75,132	69,590	69,335		
Grand Total	1,786,738	1,796,388	1,807,394	1,799,129	1,785,811	1,759,492	1,754,510	1,751,469	1,755,370	1,730,806	1,708,423	1,689,232		
Renewals Due														
Total number of beneficiaries due for annual renewal		86,743	117,098	137,459	145,496	115,313	115,491	118,505	158,602	160,846	126,913	121,762		
Renewals Completed														
Number renewed and retained (auto renewed and form)		54,856	80,317	105,117	102,137	98,163	95,968	105,855	96,526	96,663	87,522	85,422		
Number auto renewed (ex parte)		50,666	56,164	71,252	65,199	68,990	63,321	69,561	78,424	82,457	74,476	73,635		
Number renewed using a prepopulated form		4,190	24,153	33,865	36,938	29,173	32,647	36,294	18,102	14,206	13,046	11,787		
Number determined ineligible and transferred to the marketplace		387	10,727	12,485	15,657	12,569	13,529	8,805	5,241	4,736	3,338	3,072		
Number terminated for procedural reasons		-	24,643	17,075	23,621	-	-	-	34,342	51,249	28,336	27,493		
Number of renewals not completed (ex. still being processed)		320	1,411	2,782	4,081	4,581	5,994	3,845	22,493	8,198	7,717	5,775		
Call Center														
Total Call Center Volume	46,658	40,210	50,488	56,377	59,696	72,748	54,063	60,113	54,980	67,101	85,079	59,701		
Average Call Center Wait Time	0:01:12	0:00:46	0:01:26	0:01:35	0:03:01	0:15:11	0:10:25	0:10:30	0:01:15	0:02:14	0:05:59	0:01:44		
Average Call Center Abandonment Rate	6.19%	3.96%	6.68%	6.91%	11.93%	37.68%	25.56%	11.33%	4.08%	7.23%	16.39%	6.11%		
New Applications														
Total Applications	81,513	75,307	90,856	97,571	106,928	121,498	120,624	144,166	129,495	155,521	127,257	109,122		
Applications Received by the Medicaid Agency	4,311	3,484	3,906	4,492	4,420	5,332	4,963	5,983	5,810	5,200	6,971	7,575		
Applications Received by the Medicaid Agency Online	3,020	2,451	2,725	3,229	3,143	3,443	3,218	3,454	3,260	3,240	3,810	4,718		
Applications Received by the Medicaid Agency Other	1,291	1,033	1,180	1,263	1,277	3,889	3,645	4,529	4,450	4,050	5,161	5,857		
Other applications electronic	77,202	71,823	86,950	93,079	102,508	116,166	115,661	138,183	123,685	150,231	120,286	101,547		
Eligibles - Both New Applications and Renewal Data														
Total Eligible for Medicaid	92,879	99,718	127,486	147,014	147,651	157,537	147,460	163,679	161,001	197,389	171,506	153,523		
MAGI Determinations	88,352	95,450	122,825	140,244	139,637	148,502	140,521	154,860	149,484	186,737	159,723	142,188		
Non-MAGI determinations	4,527	4,268	4,661	6,770	8,014	9,035	6,939	8,819	11,517	10,652	11,783	11,335		
Determined eligible at application (either direct or transfer application)	40,489	48,835	56,266	54,898	61,343	68,445	64,699	61,141	71,888	103,543	83,878	68,900		
determined eligible at application under MAGI rules	38,369	47,096	54,482	53,044	59,583	66,514	62,473	58,190	69,162	100,631	80,346	64,592		
Determined eligible at application under non-MAGI rules	2,120	1,739	1,784	1,854	1,760	1,931	2,226	2,951	2,726	2,912	3,532	4,308		
Determined eligible at annual renewal	52,390	50,883	71,220	92,116	86,308	89,092	82,761	102,538	89,113	93,846	87,628	84,623		
Total CHIP eligible	7,802	8,704	12,515	18,260	20,274	22,399	17,774	15,050	22,642	19,613	17,878	12,429		
Determined eligible at application (either direct or transfer application)	3,954	4,846	7,631	9,274	10,157	14,083	9,104	9,414	12,669	13,928	14,158	8,914		
Determined eligible at annual renewal	3,848	3,858	4,884	8,986	10,117	8,316	8,670	5,636	9,973	5,685	3,720	3,515		
Ineligible - Both New Application and Renewal Data														
Total Ineligible for Medicaid	46,175	46,217	70,421	67,947	73,987	76,268	69,965	60,654	115,519	139,674	110,324	79,808		
Ineligibility established	38,933	39,104	47,150	55,738	58,340	76,061	69,840	60,585	86,977	91,115	83,048	53,521		
eligibility cannot be established (inadequate documentation)	7,242	7,113	23,271	12,209	15,647	207	125	69	28,542	48,559	27,276	26,287		
determined ineligible at application (either direct or transfer to app)	19,969	21,786	39,532	46,401	44,919	63,971	56,935	51,125	80,582	85,105	78,148	49,095		
determined ineligible at annual renewal	26,206	24,431	30,889	21,546	29,068	12,297	13,030	9,529	34,937	54,569	32,176	30,713		
Total CHIP Ineligible	3,508	3,048	4,649	8,260	8,551	3,604	3,123	1,319	8,175	5,564	3,305	2,395		
Ineligibility established	2,489	2,191	1,254	3,393	2,358	3,604	3,123	1,319	2,292	2,489	1,909	893		
eligibility cannot be established (inadequate documentation)	1,019	857	3,395	4,867	6,193	-	-	-	5,883	3,075	1,396	1,502		
Ineligible at application	49	56	863	1,112	553	2,192	1,456	990	1,401	2,117	1,667	689		
Ineligible at annual renewal	3,459	2,992	3,786	7,148	7,998	1,412	1,667	329	6,774	3,447	1,638	1,706		
Pending														
Total Pending Applications and Redeterminations (Mix of Households and Individuals)	11,642	12,854	19,156	19,385	21,978	29,308	25,507	25,579	47,438	30,610	30,428	26,025		
Processing Time														
Median number of days for all determinations	0	0	0	0	0	0	0	0	0	0	0	0		
MAGI determinations	0	0	0	0	0	0	0	0	0	0	0	0		
non-MAGI determinations	22	20	12	6	10	9	10	11	7	11	7	5		
Direct application to Medicaid Agency	0	0	0	0	0	0	0	0	0	0	0	0		
MAGI less than or equal to 24 hours	59,156	71,224	131,031	100,100	104,778	130,937	114,588	104,757	148,137	186,634	157,898	107,989		
MAGI More than 24 hours through 7 days	24	28	46	6,946	7,097	8,404	8,030	6,847	7,474	7,435	8,017	6,389		
MAGI 8 through 30 days	+	+	+	97	218	739	334	243	308	317	692	547		
MAGI 31 days through 45 days	+	+	+	23	22	78	138	127	64	89	170	132		
MAGI More than 45 days	0	0	0	0	0	0	0	0	0	0	0	0		
Non-MAGI less than or equal to 30 days	3,129	2,696	3,216	3,291	3,494	4,941	4,999	5,863	5,974	5,983	6,857	8,443		
31 through 60 days	932	846	749	869	1,022	1,328	1,505	1,565	1,492	1,827	1,763	1,715		
61 days through 90 days	262	237	147	108	124	188	194	242	217	284	337	276		
Greater than 90 days	956	487	336	132	217	433	573	828	731	1,091	839	893		
Terminations														
Total number disenrolled at annual renewal			34,675	28,694	37,066	13,709	14,697	9,858	41,711	58,016	33,814	32,419		
Percent			31.3%	22.1%	27.8%	12.3%	13.8%	8.4%	29.6%	36.8%	27.0%	26.9%		
Number disenrolled for procedural reasons			24,643	17,075	23,621	-	-	-	-	51,249	28,336	27,493		
Percent of disenrollments that were for procedural reasons			71.1%	59.5%	63.7%	-	-	-	-	88.3%	83.8%	84.8%		
Number disenrolled for age related reasons			710	280	1,016	1,643	1,204	1,831	2,027	1,511	1,008	1,154		
Number disenrolled for financial reasons (ex. income over scale)			2,636	6,553	9,527	7,936	7,823	4,154	4,477	5,230	3,174	2,435		

* Please note that for renewals due in April 2023 is reflective of Maryland Health Connection participants only
 * Cells that are 10 or smaller suppressed for privacy
 Please note that Maryland has prioritized those most likely to be ineligible for renewal in the first six months of unwinding, or through November 2023. This includes people who have income overscale, people who have other coverage such as Medicare, or have aged out of their coverage group.
 Please note that measures regarding the number of individuals enrolled who received Medical Assistance and were subsequently disenrolled any time in the six months prior to re-enrolling will be included in future reports. Data will continue to be updated monthly, some historical numbers may change.
 Please note that Non-MAGI data for participants disenrolled, applications pending review, and the grand total are at the household level and not the individual level for months prior to August 2023. The total coverage extensions measure is at the individual level. Therefore, the sum of the individual measures will not equal the grand total.
 Please note that measure specifications for the following measures do not align:
 (1) Renewals Completed - number renewed and retained and (2) Eligibles - determined eligible at annual renewal. Measure 1 includes only those participants due for renewal in the current month, whereas Measure 2 includes all those determined eligible in the current month, including those who completed their redetermination early.
 (3) Renewals Completed - number terminated for procedural reasons and (4) Ineligibles - determined ineligible at annual renewal. Measure 3 includes only participants who were due for renewal in the current month and lost coverage due to a procedural reason (for example, failure to complete renewal application), whereas Measure 4 includes all participants who were found ineligible during the current month for any reason, including those who completed their redetermination early.
 Please note that for August, September, and October 2023 data, Maryland has paused procedural terminations of Medicaid participants in accordance with recently released CMS guidance. Procedural terminations resumed in November 2023.
 Please note that the data for renewals due and renewals completed are updated 90 days after initial release, per updated CMS requirements.