

How to Reach Maryland Medicaid

For Members



To Enroll in Medicaid:

Call the Maryland Health Connection Call Center
1-855-642-8572
Monday to Friday 8 a.m. – 6 p.m.



To Alert the Maryland Department of Health of Potential Medicaid Fraud:

Call the Office of Inspector General (OIG) Hotline
1-866-770-7175



For Issues with Your HealthChoice Plan:

Call the HealthChoice Help Line
1-800-284-4510
Monday to Friday 8 a.m. – 5 p.m.



For questions about Mental Health Services:

Call **988**
Open 24/7/365



For Questions about Medicaid Long-term Services and Supports

(including Medicaid Home and Community-Based Waiver programs and Institutional Services):
410-767-1739
Monday to Friday 8 a.m. – 5 p.m.

For Providers



Maryland Medicaid Professional Provider Relations Call Center

410-767-5503 or **1-800-445-1159**

- Press Option 2 for Professional Billing (CMS 1500) or email mdh.providerrelations@maryland.gov
- Press Option for Institutional Billing (UB04) or email mdh.institutionalpru@maryland.gov

Monday, Tuesday, Wednesday and Friday 8:30 a.m. – 4 p.m.



Maryland Medicaid Provider Enrollment (ePREP) Hotline

1-844-463-7768

Monday to Friday 9 a.m.– 5 p.m.
Or email mdh.providerenrollment@maryland.gov



Maryland Medicaid Provider Check Tracing

Email mdh.medicaidchecktracing@maryland.gov