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Maryland Housing and Disability Services Resource Guide
HOW TO USE THIS RESOURCE GUIDE

The purpose of this guide is to provide general information about organizations that provide services and/or housing resources to people with disabilities. The guide is meant to be an easy-to-use resource for directing people with disabilities to possible resources or to help answer questions and concerns that may come up as a result of a particular situation with a consumer with disabilities seeking housing. The Resource Guide is divided into four parts: general information about programs that provide services to people with disabilities, general information about affordable housing resources, At-A-Glance Quick Reference Guides that contain program and funding information and a county-by-county directory of contact information for organizations that provide assistance to people with disabilities. The Guide intended to help people identify a starting point for accessing information, and therefore is not an exhaustive list of all possible services and resources that may be available to Maryland citizens with disabilities. There are many support groups, organizations and resources that may assist persons with disabilities far beyond those listed in this guidebook.

The Resource Guide is available on the internet at http://resourcefinder.kennedykrieger.org
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DEPARTMENT OF AGING (DOA)

The Maryland Department of Aging is the statewide leader in planning, coordination and delivery of programs and services for older Marylanders to promote their health and well-being. Services are provided at the local level, through Maryland’s nineteen Area Agencies on Aging.

DOA oversees the delivery of programs, services and benefits through Maryland’s network of nineteen local Area Agencies on Aging (AAAs). The AAAs either provide services directly to older persons or contract with other public or private agencies to administer programs.

Services and Programs
- Curb Abuse in Medicare & Medicaid
- Health Promotion and Disease Prevention
- Long Term Care Ombudsman
- Maryland Nursing Home Report Card
- Medicaid Home and Community-Based Services Waiver
- Nutrition and Meal Services
- Senior Nutrition Sites
- Project SAFE (Stop Adult Financial Exploitation)
- Public Guardianship
- Senior Care
- Senior Centers
- Senior Center Plus
- Senior Employment
- Senior Health Insurance Assistance Program
- Senior Information and Assistance
- Senior Legal Assistance
- Senior Prescription Drug Relief Act of 2001
- Senior Information and Assistance Local Offices

Senior Information and Assistance is a statewide program offering convenient access to information on services and benefits for older persons. This includes, but is not limited to information on transportation, income and financial aid, senior citizens centers and clubs, daily meals, pharmacy assistance, housing, volunteer opportunities, and more!

There are 120 local Senior Information and Assistance offices throughout the state. The friendly, trained staff at each office can also provide assistance in determining need for services and make referrals to appropriate agencies.

For inquiries or assistance at any time, please contact the office nearest you or call the Maryland Department of Aging at 1-800-AGE-DIAL, weekdays between 8:00 a.m. and 5:00 p.m.
DEPARTMENT OF DISABILITIES (MDOD)

MDOD works to advance the rights and interests of people with disabilities so they may fully participate in their communities and is charged with unifying and improving the delivery of services to people with disabilities by working collaboratively with all state government agencies.

Programs

- Attendant Care Program
- Constituent Services Program
- Employed Individuals with Disabilities Program
- Technology Assistance Program (MD TAP)

For further information about the Maryland Department of Disabilities or questions about disability resources in general, please access their website at www.mdod.state.md.us or call 1-800-637-4113.

DEPARTMENT OF HEALTH AND MENTAL HYGIENE (DHMH)

Alcohol and Drug Abuse Administration (ADAA)

The ADAA provides planning, regulation, fiscal management, and technical assistance to programs providing substance abuse services through teams comprised of members of its five divisions. The five divisions include: Information and Technology, Management Services, Statewide Projects, ROSC and Quality Assurance Services.

The Division for Recovery Oriented Systems of Care (ROSC) serves as a point of contact for developing and maintaining an array of treatment and recovery services that demonstrate effectiveness and sustainability. The Statewide Projects division is responsible for prevention services as well as services to identified special populations such as to women, children, those with HIV/AIDS and gambling addiction.

The Regional Managers within the ROSC Division provide leadership to a multidisciplinary team of professionals tasked to provide technical assistance to jurisdictions. Each of Maryland's twenty-four jurisdictions (Baltimore City and the 23 counties) have identified substance abuse County Coordinators. County Coordinators assist local citizens and organizations in identifying alcohol and drug abuse prevention, intervention and treatment needs and services, and coordinate the delivery of publicly funded services in each jurisdiction.

The ADAA maintains a resource directory with the name, address, phone number and services offered for all DHMH certified alcohol and substance abuse treatment programs operating in
Maryland. To find a program, please visit the ADAA website at www.dhmh.maryland.gov/adaa where programs are listed by county in the Resource Directory.

For further information about the Alcohol and Drug Abuse Administration, please access their website at www.dhmh.maryland.gov/adaa or call 410-402-8600.

Developmental Disabilities Administration (DDA)

The Developmental Disabilities Administration provides a coordinated service delivery system so that people with developmental disabilities receive appropriate supports and services oriented toward the goal of community inclusion. These supports and services are provided through a wide array of community based services delivered primarily through a network of non-profit providers. In addition, the DDA operates two state residential centers which provide services to people with intellectual disability and a Secure Evaluation and Therapeutic Treatment Program which provides services to people with intellectual disabilities and court involvement.

Eligibility

Eligibility is based on definitions found in Maryland State law. Health-General Article, Title 7, Developmental Disabilities Law. Services are not an entitlement. Individuals must be Maryland residents to apply and be determined eligible for DDA services. Two groups of individuals are eligible for services:

1. Those with developmental disabilities and;
2. Those who have a severe, chronic disability which is caused by a physical or mental condition, other than a sole diagnosis of mental illness.

Applications are available through one of the four DDA Regional Offices or on the DDA website: www.ddamaryland.org.

Services

DDA provides a variety of services to eligible people based on individual support needs. Service categories include:

- In-home Supports and Services
  - Community Supported Living Arrangement (CSLA): Provides a full range of community based supports to enable people to live in a home which they own or rent, or in their family home.
  - Residential: Provides in-home supports and services in a setting that is owned or leased by the service provider. These settings include group homes and alternative living units (ALU).
  - Individual Family Care (IFC): Provides supports for up to three people with developmental disabilities in the private, single family residence of an unrelated care provider.
  - Individual/Family Support Services: Provides services for adults who are living with their family or on their own; or for children living with their family. Included
are respite services, transportation, environmental modifications, adaptive equipment, money management and home skills.

- **Day Supports and Services**
  - Day Habilitation: Teaching skills for daily living
  - Day Vocational: Teaching skills necessary to enter the workforce
  - Adult Day Care
  - Supported Employment: Provides supports for people to obtain and maintain work in the community. Supports may include job skills training, job development, vocational assessment, and ongoing job coaching support.

- **Behavioral Support Services**: Provide the assistance to help individuals with behavioral challenges live successfully in the community.

- **Low Intensity Support Services**: Services designed to enable a family to provide for the needs of a child or an adult with developmental disabilities living in the home; or to support an adult with developmental disabilities living in the community. LISS Services are limited to $3,000 annually, are provided on a first-come first-served basis as funding allows, and are flexible to meet the needs of individuals or families. People do not need to fill out the traditional DDA application for services in order to apply for LISS.

*For further information about the Developmental Disabilities Administration or services for people with developmental disabilities, please access their website at [www.ddamaryland.org](http://www.ddamaryland.org) or call 410-767-5600.*

**Mental Hygiene Administration (MHA)**

The Mental Hygiene Administration provides a coordinated and comprehensive service delivery system for individuals with psychiatric disorders to receive appropriate treatment and rehabilitation oriented toward the goal of promoting resiliency, health, and recovery.

**Eligibility**

An individual with serious and persistent mental illness is eligible for mental health services if they meet medical necessity and financial need criteria. These criteria determine the type of services provided through both residential and clinical service providers with in each of the counties.

**Accessing Services**

Baltimore City and each county have a Core Service Agency (CSA) responsible for planning, managing and monitoring public mental health services in the local jurisdiction. The CSA is the point of service entry to the public mental health system for persons with mental illness. The CSA and Value Options (the administrative services organization for the public mental health system) are the point of entry for persons with mental illness seeking mental health services. The CSAs are able to provide information concerning consumer eligibility, information on
services provided to persons with mental illness and about other resources that impact the homeless population.

Administrative Services Organization

Referrals and authorization for services is managed through Value Options, an administrative services organization. For referrals and authorizations, please contact Value Options at:
1-800-888-1965
1-866-8325-2755 – TTY

Hours of Operation: Monday through Friday 8:00am – 6:00pm

Services
- Psychiatric Rehabilitation Program (RPR)
- Residential Rehabilitation Program (RPR)
- Outpatient Mental Health Evaluation & Treatment
- Mobile Treatment Services/Assertive Community Treatment
- Supported Employment Services
- Respite Care
- Mental Health Case Management
- Psychiatric Inpatient Hospitalization
- Residential Treatment Center
- Residential Crisis Services
- Mobile Crisis and Outreach Services
- Supported Housing (owned by mental health providers/non-profit)
For further information about the Mental Hygiene Administration (MHA) or mental health services, please access their website at http://www.dhmh.state.md.us or call 410-402-8476.

DEPARTMENT OF HUMAN RESOURCES (DHR)

The Department of Human Resources serves hard working families and individuals who are in need of temporary economic assistance; and vulnerable children and adults seeking protection from abuse or neglect. Operating through 24 local Departments of Social Services, DHR is responsible for the administration of all major social service programs across the state Maryland. To contact a local Department of Social Services visit www.dhr.state.md.us or call 1-800-332-6347.

Services
- Abuse and Neglect – Protective Services
- Temporary Cash Assistance and Food Stamps
- Children and Parenting – Child Support
- Energy Assistance
- Medical Assistance
- Services to Adults – Services to Women
- Homeless Services

For further information about the Department of Human Resources Homelessness and Housing Support programs, please access their website at http://www.dhr.state.md.us/transit or call 1-800-332-6347.

DIVISION of REHABILITATION SERVICES (DORS)

DORS operates the public rehabilitation program, which helps people with disabilities become employed or stay independent in their homes and communities. DORS is a part of the Maryland State Department of Education and has offices throughout the state.

Eligibility

If you have a significant physical, mental or cognitive disability which affects your ability to work, and you require services in order to be able to work, you may qualify for DORS services.

Services
Services are dependent upon an individual’s needs, preferences and capabilities. DORS counselors will work with individuals to identify goals and to decide what programs and services are needed to reach those goals. Goals and the services identified will be included in an Individualized Plan for Employment (IPE). Employment-related services include career counseling, assistive technology, medical rehabilitation services, career training and job placement assistance.

For further information about the Division of Rehabilitation Services, please access their website at [www.dors.state.md.us](http://www.dors.state.md.us) or call 410-554-9385.
MARYLAND ONE STOP CAREER CENTERS

A service of the Maryland Department of Labor and Licensing Division of Workforce Development and Adult Learning, the Maryland One-Stop Career Centers are located throughout Maryland to serve businesses and job seekers. The Maryland One-Stop Career Centers help Marylanders find the job or the employee they want. Maryland One-Stop Career Centers are located in each of Maryland's counties and Baltimore City. Job seekers and businesses will find the Maryland One-Stop Career Centers leaders in using state-of-the-art technologies to match people with jobs and jobs with people.

For further information about the Maryland One Stop Career Centers, please access their website at http://www.dllr.state.md.us/county or call 410-230-6001.
**Independent Agencies**

**CENTERS FOR INDEPENDENT LIVING (CILS)**

The Centers for Independent Living (CILs) are nonprofit agencies of, by and for people with disabilities who provide services and advocacy across the nation and throughout the State of Maryland. CILs conduct activities that promote self-help and self-advocacy, that promote the development of peer relationships and peer role models among individuals with significant disabilities as instructors and counselors in its program.

**Groups Served**

Centers typically serve a wide variety of disability groups, including those with mobility impairments, visual impairments, hearing impairments, mental retardation, mental illness, traumatic brain injury, etc.

**Services**

- **Information and Referral:** Providing contacts and resources in the community that meet individual needs.
- **Advocacy:** Empowering individuals and changing the system by breaking down attitudinal and architectural barriers.
- **Peer Counseling:** Examining and discussing life issues and personal concerns in a one-on-one or group setting.
- **Independent Living Skills Training:** Developing and reinforcing everyday life skills to be more in control.

In addition to the four core services listed above, CILs offer a wide variety of services and programs designed to meet the needs of the community in which the CIL is located. The extent of services will vary from center to center, dependent on availability and quality of services from other community service organizations, financial resources of a center, and the extent to which representatives of that disability group have chosen to be involved in the center.

All CILs are mandated to provide equal access to its programs and services to any individual with a disability regardless of the type of disability. Equal access means the same access provided to individuals without disabilities is provided in the center’s service area to individuals with significant disabilities, including having all of its written policies, materials, independent living services in alternative formats.

*For further information about Maryland Centers for Independent Living, please access the Maryland Governor’s Statewide Independent Living Council website at http://www.dors.state.md.us/DORS/RehabResources/independent_living/MSILC. or call 410-554-5512.*
MARYLAND CENTER FOR DEVELOPMENTAL DISABILITIES (MCDD) at Kennedy Krieger Institute

The Maryland Center for Developmental Disabilities is one of a national network of University Centers for Excellence (UCEDD) federally funded by the Administration on Developmental Disabilities. MCDD is committed to helping people with developmental disabilities maximize their potential and enjoy success in community life.

**Mission:** The mission of the Maryland Center for Developmental Disabilities at Kennedy Krieger is to maximize potential and create change to increase the capacity of the community to incorporate state-of-the-art advances so that persons of any age with, or at risk for, developmental disabilities can achieve independence, productivity, and inclusion within their communities. This is accomplished through interdisciplinary pre-service training, exemplary community service, technical assistance, research, and dissemination activities.

**Vision:** The Maryland Center for Developmental Disabilities envisions that all persons with developmental disabilities lead fully inclusive and meaningful lives.

**Services**

- **The Resource Finder** informs consumers, families and professionals about community services, trainings, research, and other information on developmental disabilities and related disorders across the lifespan. Information is provided in multiple ways: telephone, electronic methods, conferences, printed materials, video, and other methods. Visit the Resource Finder website at [http://resourcefinder.kennedykrieger.org/](http://resourcefinder.kennedykrieger.org/) or call 1-800-390-3372.

- **Project HEAL:** The project serves as a bridge among advocates, attorneys, doctors, social workers, educators, and health-care advocates, enabling them to work together for the benefit of children and adolescents needing both legal and medical assistance.

- **Inclusive Child Care:** The Inclusive Child Care Training Program provides training, consultation, and mentoring to child care providers throughout the State of Maryland to assist their programs in meeting the needs of children with medical, developmental, and behavioral issues.

- **Transition Lecture Series:** This series of workshops is designed to educate youth with disabilities and their family members, as well as clinicians and community providers about issues important to adolescents with disabilities who are approaching adulthood.

*For further information about the Maryland Center for Developmental Disabilities, please access the website at [http://mcdd.kennedykrieger.org](http://mcdd.kennedykrieger.org) or call 443-923-9555.*
MARYLAND DISABILITY LAW CENTER

Maryland Disability Law Center (MDLC) is the designated Protection and Advocacy agency for the State of Maryland, mandated to advance the civil rights of people with disabilities. We are a non-profit legal services organization. We use an array of strategies, including information and referral, direct representation, abuse and neglect investigations, technical assistance, community outreach and training. Our goal is to create a more integrated and just society by advancing the legal rights of people with disabilities and ensuring equal opportunities to participate in community life.

For further information about the Maryland Disability Law Center, please access the website at http://www.mdlclaw.org or call toll free 1-800-233-7201.

WORK INCENTIVES PLANNING AND ASSISTANCE (WIPA)

The Social Security Administration (SSA), as authorized by the “Ticket to Work, Work Incentives Improvement Act, 1999,” awarded 116 cooperative agreements to a variety of community organizations called Work Incentives Planning and Assistance projects. These WIPA projects provide all SSA beneficiaries with disabilities (including transition-to-work aged youth) access to benefits planning and assistance services. Cooperative agreements were awarded throughout every State, the District of Columbia, and the United States Territories of American Samoa, Guam, Northern Mariana Islands, Puerto Rico and the Virgin Islands.

WIPA Contractor in Maryland:

Benefits InfoSource: A Project of Independence Now, Inc.
12301 Old Columbia Pike, Suite 101
Silver Spring, MD 20904

1-888-838-1776

Service Area: State of Maryland

For further information about Benefits InfoSource, please access the Independence Now website at http://www.innow.org/home/independence-now/benefits-infosource or call toll free 1-888-838-1776.
State Agencies

DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT (DHCD)

Created in 1987, the Maryland Department of Housing and Community Development (DHCD) is a cabinet-level State agency committed to expanding homeownership and strengthening communities. DHCD's programs focus on increasing affordable work-force housing and revitalizing neighborhoods. DHCD is proud to be at the forefront in implementing housing policy that promotes and preserves homeownership and creating innovative community development initiatives to meet the challenges of a growing Maryland.

Through the Maryland Mortgage Program, DHCD has empowered thousands of Maryland families to realize the American dream of homeownership and for existing homeowners.
DHCD’s rental housing programs increase and preserve the supply of affordable housing and provide good choices for working families, senior citizens, and individuals with special needs.
Also, community development and revitalization programs like Neighborhood BusinessWorks, Community Legacy, and Main Street Maryland support Smart Growth and help our cities and towns remain rich, vibrant communities.

DHCD remains committed to building on our past successes to maintain our reputation as an innovator in community revitalization and a national leader in housing finance.

Programs of particular interest to people with disabilities include:

- **Buying a Home**
- **Homeownership for Individuals with Disabilities Program:** Low-interest mortgage loans for eligible homebuyers with a disability and homebuyers with a son or daughter with a disability*
- **Improving a Home**
- **Rental Assistance:** DHCD administers the Section 8/Housing Choice Voucher Program in jurisdictions that do not have legislative authority to act as a public housing authority or do not choose to administer a Section 8 program.
- **Rental Allowance Program (RAP):** Monthly rental assistance for low income households who are homeless or have an emergency housing need, which is administered by county governments, Baltimore City and Annapolis.*
- **RAP to Work:** assists RAP participants with moving from welfare to work.*
- **Single Family Mortgage Insurance**

* Detailed information about programs marked with an asterisk * is provided in Section 3 of the Guide, beginning on page 23.
For further information about the department of housing and community development, please access their website at www.dhcd.state.md.us or call 1-800-756-0119.

DEPARTMENT OF HUMAN RESOURCES (DHR)

Homelessness and Housing Support

The Department of Human Resources Office of Grants Management administers the following programs for people who are homeless:

- **Homelessness Prevention Program (HPP):** HPP provides non-monetary assistance to households with a pending eviction, and in some jurisdictions, support counselors who work with tenants and landlords to prevent evictions.

- **Housing Counselor Program (HCP):** HCP operates in five jurisdictions and assist low income families who are homeless, or in imminent danger of becoming homeless to locate, secure, and maintain permanent housing. Counselors help these families establish adequate credit references and to apply for subsidized housing. The counselors also help access local public and private resources for the first and last month’s rent, security deposits, utility payments, or donations of furniture. They develop and maintain relationships with landlords, often paving the way for people with credit or reference problems to obtain permanent housing. Other assistance may include helping families locate more affordable housing after a rent increase, or helping to find another apartment located near a bus route that is more suitable for a new place of employment.

- **Service Linked Housing Program (SLH):** SLH provides funds in thirteen jurisdictions for resident advocates to link low-income residents of permanent housing to community services. SLH stabilizes households that are in precarious situations, thereby avoiding episodes of homelessness. The resident advocates help link the residents to health services, education, job training, employment, addiction treatment, and other counseling.

- **Emergency and Transitional Housing and Services Program (ETHSP):** ETHS provide state funding for emergency and transitional shelters for people who are homeless. ETHS funds shelter beds and support services such as limited rent assistance, food, transportation, and case management. ETHS is administered locally with significant involvement of local homelessness agencies in each jurisdiction.

- **Homeless Women - Crisis Shelter Home Program (HW-CS):** HW-CS Home Program provides shelter, room and board, counseling, and referral services to homeless women and children. The shelters offer a 24-hour crisis hotline in addition to safe accommodations and meals. Other services include direct resource referral for housing, physical and mental health care, education, training, employment services, and case management.
For further information about the Department of Human Resources Homelessness and Housing Support programs, please access their website at http://www.dhr.state.md.us/transit or call 1-800-332-63347.
Housing Opportunity for Persons with HIV/AIDS (HOPWA)

The Housing Opportunity for Persons With HIV/AIDS (HOPWA) program is funded by the federal Department of Housing and Urban Development (HUD) to provide housing assistance and related supportive services to low-income persons diagnosed with HIV/AIDS and their families. HOPWA helps clients maintain housing stability, avoid homelessness and improve access to HIV treatment and other health care.

People living with HIV who need assistance with housing often find it is helpful to have a case manager help them understand their options for assistance. To find out where HIV case management is available in your community, go to the Maryland Infectious Disease and Environmental Health Administration, Center for HIV Care Services website: http://ideha.dhmh.maryland.gov/CHCS/medicare.aspx.

HOPWA services are available throughout Maryland; however the HOPWA program is administered by different agencies as determined by jurisdiction. Links for the administering agency by jurisdiction are listed below.

- The rural HOPWA program is administered by the Maryland Department of Housing and Community Development (http://www.dhcd.state.md.us/Website/Default.aspx) on behalf of IDEHA and serves the following counties: Allegany, Caroline, Dorchester, Garrett, Kent, Somerset, St. Mary's, Talbot, Washington, Wicomico and Worcester.
- Baltimore Homeless Services (http://baltimorecity.gov/OfficeoftheMayor/MayoralOffices/HumanServices/HomelessServices.aspx) serves Baltimore City, Anne Arundel County, Baltimore County, Carroll County, Harford County, and Howard County
- The Housing Authority for the City of Frederick (www.hacfrederick.org/home.html) serves Frederick County
- Montgomery County Department of Health and Social Services (www.montgomerycountymd.gov/hhstmpl.asp?url=/content/hhs/phs/index.asp) serves Montgomery County
- The Prince George County Department of Housing and Community Development (www.co.pg.md.us/Government/AgencyIndex/HCD) serves Prince George's County, Calvert County and Charles County
- The City of Wilmington Department of Real Estate and Housing (www.wilmingtonde.gov/departments/housing.htm) serves Cecil County
For further information about the Center for HIV Care Services, please access their website at [http://ideha.dhmh.maryland.gov/CHCS/Default.aspx](http://ideha.dhmh.maryland.gov/CHCS/Default.aspx) or call 410-767-6690 or 1-877-463-3464.
**Local and Independent Agencies**

**PUBLIC HOUSING AGENCIES (PHAs)**

A PHA is an organization created by state or local government to administer the U.S. Department of Housing and Urban Development's (HUD) Low-Income Public Housing Program or other programs related to the development or administration of affordable public housing. Typically, these programs include Housing Choice Vouchers (Section 8) and public housing. PHAs may also operate other types of housing programs and provide other services including homeownership opportunities for qualified families; employment training opportunities and other special training and employment programs for residents; and support programs for the elderly. Some PHA’s are part of government while others are non-profit organizations.

**Programs**

- **Public Housing**: Public housing was established to provide decent and safe rental housing for eligible low-income families, the elderly, and persons with disabilities. Public housing comes in all sizes and types, from scattered single family houses to high-rise apartments for elderly families. The U.S. Department of Housing and Urban Development (HUD) administers Federal aid to local public housing agencies (PHAs) that manage the housing for low-income residents at rents they can afford. HUD furnishes technical and professional assistance in planning, developing and managing these developments.
  
  - **Eligibility**: Public housing is limited to low-income families and individuals. A PHA determines eligibility based on: 1) annual gross income; 2) whether the applicant qualifies as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status. If eligible, the PHA will check references to make the applicant and his or her family will be good tenants. PHAs will deny admission to any applicant whose habits and practices may be expected to have a detrimental effect on other tenants or on the project's environment.

- **Housing Choice Voucher Program (Section 8)**: The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments. A housing subsidy is paid to the landlord directly by the PHA on behalf of the participating family. The family then pays the difference between the actual rent charged by the landlord and the amount subsidized by the program.
  
  - **Eligibility**: Eligibility for a housing voucher is determined by the PHA based on the total annual gross income and family size and is limited to US citizens and specified categories of non-citizens who have eligible immigration status. In general, the family's income may not exceed 50%
of the median income for the county or metropolitan area in which the family chooses to live. During the application process, the PHA will collect information on family income, assets, and family composition. The PHA will verify this information with other local agencies, your employer and bank, and will use the information to determine program eligibility and the amount of the housing assistance payment. If the PHA determines that your family is eligible, the PHA will put your name on a waiting list, unless it is able to assist you immediately. Once your name is reached on the waiting list, the PHA will contact you and issue to you a housing voucher.

- **HUD/VASH Vouchers**: The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines Housing Choice Voucher (HCV) rental assistance for homeless veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for participating veterans at VA medical centers (VAMCs) and community-based outreach clinics. HUD-VASH case managers take referrals from all sources – self-referral of the Veteran, referral from community organizations, agencies or private citizens, referral from other VA programs, and referral from HUD-VASH outreach contacts. Most VA programs have a Homeless Program. The HUD-VASH Program is one component of Homeless Programs at most VA Medical Centers.

*Please contact one of the following for more information:*

1. **VA Medical Center**: Perry Point, MD (410) 996-5245
2. **Baltimore County Housing**: Baltimore, MD (410) 853-8903
THE FAIR HOUSING ACT

The Fair Housing Act prohibits discrimination in housing because of:

- Race or color
- National origin
- Religion
- Sex
- Familial status (including children under the age of 18 living with parents or legal custodians; pregnant women and people securing custody of children under 18)
- Disability

What Housing Is Covered?

The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied buildings with no more than four units, single-family housing sold or rented without the use of a broker, and housing operated by organizations and private clubs that limit occupancy to members.

What Is Prohibited?

In the Sale and Rental of Housing: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or disability:

- Refuse to rent or sell housing
- Refuse to negotiate for housing
- Make housing unavailable
- Deny a dwelling
- Set different terms, conditions or privileges for sale or rental of a dwelling
- Provide different housing services or facilities
- Falsely deny that housing is available for inspection, sale or rental
- For profit, persuade owners to sell or rent (blockbusting) or
- Deny anyone access to or membership in a facility or service (such as a multiple listing services) related to the sale or rental of housing

In Mortgage Lending: No one may take any of the following actions based on race, color, national origin, religion, sex, familial status or disability:

- Refuse to make a mortgage loan
- Refuse to provide information regarding loans
- Impose different terms or conditions on a loan, such as different interest rates, points, or fees
- Discriminate in appraising property
- Refuse to purchase a loan or
- Set different terms or conditions for purchasing a loan.
In Addition: It is illegal for anyone to:

- Threaten, coerce, intimidate or interfere with anyone exercising a fair housing right or assisting others who exercise that right
- Advertise or make any statement that indicated a limitation or preference based on race, color, national origin, religion, sex, familial status or disability

This prohibition against discriminatory advertising applies to single-family and owner-occupied housing that is otherwise exempt from the Fair Housing Act.

Additional Protection If You Have a Disability:

If you or someone associated with you:
- Have a physical or mental disability (including hearing, mobility and visual impairments, chronic alcoholism, chronic mental illness, AIDS, AIDS Related Complex and mental retardation) that substantially limits one or more major life activities
- Have a record of such a disability or
- Are regarded as having such a disability

Your landlord may not:
- Refuse to let you make reasonable modifications to your dwelling or common use areas, at your expense, if necessary for the disabled person to use the housing. (Where reasonable, the landlord may permit changes only if you agree to restore the property to its original condition when you move.)

**Example:** A building with a “no pets” policy must allow a visually impaired tenant to keep a guide dog.

**Example:** An apartment complex that offers tenants ample, unassigned parking must honor a request from a mobility-impaired tenant for a reserved space near his/her apartment if necessary to assure that she can have access to his/her apartment.

However, housing need not be made available to a person who is a direct threat to the health or safety of others or who currently uses illegal drugs.

Requirements for New Buildings:

In buildings that are ready for first occupancy after March 13, 1991, and have an elevator or four or more units:

- Public and common areas must be accessible to persons with disabilities
- Doors and hallways must be wide enough for wheelchairs
- All units must have:
  - An accessible route into and through the unit
  - Accessible light switches, electrical outlets, thermostats and other environmental controls
  - Reinforced bathroom walls to allow later installation of grab bars and
Kitchen and bathrooms that can be used by people in wheelchairs

If a building with four or more units has no elevator and will be ready for first occupancy after March 13, 1991, these standards apply to ground floor units.

These requirements for new buildings do not replace any more stringent standards in State or local law.

If you think your rights have been violated:

HUD is ready to help you with any problems of housing discrimination. If you think your rights have been violated, you may write a letter or telephone the HUD office nearest you. You have one year after an alleged violation to file a complaint with HUD, but you should file it as soon as possible.

For Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia:

MID- ATLANTIC OFFICE
Fair Housing Hub
U.S. Department of Housing
And Urban Development
The Wanamaker Building
100 Penn Square East
Philadelphia, PA 19107-9344
Telephone (215) 656-0662 or 1-888-799-2085
Fax (215) 656-3419 * TTY (215) 656-3450
E-mail: Complaints_office_03@hud.gov
HOMEOWNERSHIP FOR INDIVIDUALS WITH DISABILITIES PROGRAM (HIDP)

The Homeownership for Individuals with Disabilities Program is offered through the Maryland Department of Housing and Community Development (DHCD) and is available statewide. Please call Single Family Housing at 410-514-7530 or e-mail to SingleFamilyHousing@mdhousing.org for additional information.

Eligible Borrower(s): One of the borrowers OR a son or daughter (regardless of age; who resides with one of the borrowers and is cared for principally by one of the borrowers) of one of the borrowers must have a physical or mental impairment that substantially limits one or more major life activities (for example, hearing, seeing, speaking, sitting, standing, walking, concentrating, or performing manual tasks). The definition does not include a person whose disability is based solely on any drug or alcohol dependence. A "Certificate of Disability" completed by a health, mental health, or disability professional is required. All borrowers must meet program eligibility guidelines and the loan must conform to all underwriting criteria.

Cosigners: Not Permitted

Eligible Jurisdictions: Available statewide

Eligible Properties: Existing or newly constructed homes. Newly constructed homes must be in Priority Funding Areas only*

Homebuyer Counseling: Refer to the list of counseling agencies for one in your area. A homeownership counseling certificate must be received by all buyers prior to execution of a contract of sale for properties that will be purchased under this program (contracts of sale that are executed prior to completion of homeownership counseling will not be eligible).

Home Inspection: Required

Interest Rate: 2.00% - 4.00% (subject to change) based on borrower qualifying at a housing expense ratio not greater than 30.0% [principal and interest payment of mortgage loan + monthly escrow amount for taxes and hazard insurance divided by the gross monthly income of the borrowers] and a total debt-to-income ratio not greater than 38.0% [housing expenses plus long term debt divided by the gross monthly income of the borrowers]. Borrower may be required to respond to income monitoring during the term of the loan; rate may be increased after closing if Borrower's household income exceeds the Maximum Current Annual Household Income. If prequalification is required, qualify borrower at a 4% interest rate.
Maximum Current Annual Household Incomes:
The total combined income of all members of the household may not exceed:
$103,500: Washington D.C. PMSA (Calvert, Charles, Frederick, Montgomery, and Prince George’s Counties);
$87,800: St. Mary’s County; and
$85,700: all other areas of the State.

Maximum Purchase Prices:
$289,470: counties of Allegany, Caroline and Dorchester;
$287,257: non-targeted areas of Wicomico County; and
$300,000: remainder of the State.

Maximum Underwriting Ratios:
30.0%: the maximum housing expense to income ratio
38.0%: the maximum total debt-to-income ratio
Exceptions to these ratios will be considered up to 32.0%/40.0% with at least two strong compensating factors.

Non-Taxable Income: If a particular source of regular income is not subject to federal income taxes (for example, certain types of disability and public assistance payments, military allowances), the amount of continuing tax savings attributable to the non-taxable income will be added to the borrower’s gross income when calculating the borrower’s underwriting ratios.
The percentage of income that is added is the appropriate tax rate for that income amount. If the borrower is not required to file a federal income tax return, the tax rate that will be used is 25 percent.

Minimum Credit Score:  ≥600

Credit: One year of satisfactory credit history required.
Borrowers having no traditional or non-traditional credit history are not eligible
In the absence of a credit score on the credit report, evidence of acceptable non-traditional qualifying credit, such as a satisfactory rental history, satisfactorily paid utility (cable, telephone, electric and gas) bills, satisfactorily paid insurance (renter’s or car) bills, etc. may be considered.
Applicants must have established an acceptable credit rating for at least one year from the date of the release of a judgment or collection account.
An exception to this policy will be considered if the paid collection account or judgment was a medical account with a nominal balance and applicant has a reasonable explanation why the account was delinquent.

Term:  40 years

Processing Fee:  $1,000.00 (may be financed).
Minimum Cash Contribution: $500.00 (entire amount can be gifted).

Mortgage Insurance/Guarantee: Not required

Initial Steps to Obtain a Loan: Contact a housing counseling agency. Refer to the list of counseling agencies for one in your area. A counseling certificate must be received prior to the execution of a contract of sale. Enter into a contract of sale on an eligible property (newly constructed homes must be in a Priority Funding Area) preferably with the assistance of a realtor. Set up a meeting to complete an application with the appropriate organization (refer to the contact list). The loan packager will do a preliminary review of the borrower's eligibility and reserve funds for the loan.

HIDP Contact List

<table>
<thead>
<tr>
<th>County</th>
<th>Name of Organization</th>
<th>Telephone</th>
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</thead>
<tbody>
<tr>
<td>Allegany County</td>
<td>Maryland Department of Housing and Community Development (MD DHCD)</td>
<td>410-514-7515 or 800-638-7781</td>
</tr>
<tr>
<td>Anne Arundel County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
</tr>
<tr>
<td>Baltimore City</td>
<td>Baltimore City Home Ownership &amp; Rehabilitation Services</td>
<td>410-396-4159</td>
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<tr>
<td>Baltimore County</td>
<td>Office of Community Conservation</td>
<td>410-887-3803</td>
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<tr>
<td>Calvert County</td>
<td>Southern Maryland Tri-County Community Action Committee, Inc.</td>
<td>301-274-4474 ext.277</td>
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<tr>
<td>Caroline County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Carroll County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<td>Cecil County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Charles County</td>
<td>Department of Community Services</td>
<td>301-934-9305</td>
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<tr>
<td>Dorchester County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Frederick County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Garrett County</td>
<td>Garrett County Community Action Committee</td>
<td>301-334-9431 ext.150</td>
</tr>
<tr>
<td>Harford County</td>
<td>Harford County Housing</td>
<td>410-638-3045</td>
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<tr>
<td>County</td>
<td>Name of Organization</td>
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<tr>
<td>Howard County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<td>Kent County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<td>Montgomery County</td>
<td>MD DHCD</td>
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<tr>
<td>Prince George's County</td>
<td>MD DHCD</td>
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<tr>
<td>Queen Anne's County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Somerset County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
</tr>
<tr>
<td>St. Mary's County</td>
<td>Southern Maryland Tri-County Community Action Committee, Inc.</td>
<td>301-274-4474 ext. 277</td>
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<tr>
<td>Talbot County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Washington County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Wicomico County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<tr>
<td>Worcester County</td>
<td>MD DHCD</td>
<td>410-514-7515 or 800-638-7781</td>
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<td>Information subject to change. Revised 11/05/10</td>
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**Priority Funding Areas:**
http://planning.maryland.gov/OurProducts/pfamap.shtml

**For More Information:**
Email Single Family Housing (SingleFamilyHousing@dhcd.state.md.us)
or Contact:
Single Family Housing
Community Development Administration
Maryland Department of Housing and Community Development
100 Community Place
Crownsville, MD 21032-2023
410-514-7530
Toll Free (Maryland Only): 800-638-7781
Fax: 410-987-4136
RENTAL ALLOWANCE PROGRAM (RAP)

Purpose of Program
The purpose of the Rental Allowance Program (RAP) is to provide grants to local governments to provide flat rent subsidies to low-income families who either are homeless or have an emergency housing need. The goal of the program is to enable these households to move from homelessness or temporary emergency housing into more permanent housing and to return to self-sufficiency.

Eligible Types of Housing
Eligible housing can include rooms, boarding house rooms, other single-room occupancy arrangements, apartments, group homes, transitional housing (provided it is not temporary emergency housing), single-family houses, and mobile homes. Kitchen and bathroom facilities may be in common, shared, or independent. Motel and hotel rooms without access to kitchen facilities may be permitted if not other more cost-effective and suitable housing is available. Living facilities may be shared with other persons, including other program recipients. Housing may be furnished or unfurnished.

Eligible Applicants
Counties, Baltimore City, and Annapolis may apply directly to CDA for program funds and may administer the processing of applications made by eligible residents for rent subsidies. CDA may administer the program directly where no local government is administering the program.

Low-income families may apply directly to the local administering agency for rent subsidies.

Eligible Residents
Eligible residents are low-income families who are homeless, in danger of becoming homeless, or in need of emergency housing. Incomes of assisted households cannot exceed 30 percent of the statewide or area median income, whichever is higher.

Subsidy Term
This is a rent subsidy program. Local government administering agencies sign a contract with eligible residents to provide a monthly rental allowance payment for up to 12 months. Local programs may also provide additional services such as housing counseling, credit counseling, individual case management programs, etc. to help the family maintain housing stability.

The amount of monthly rental allowance payments is based on family size and area of the state. The payment amount may be increased or decreased by up to 10 percent in the exercise of reasonable discretion by a local jurisdiction.

Monthly Rental Allowance Payments
Monthly rental assistance varies according to household size and county. Please see the Department of Housing and Community Development website for details: www.dhcd.maryland.gov/Website/programs/rap/Default.aspx

Local Government Involvement
County governments, Baltimore City, and Annapolis administer RAP by accepting applications from eligible residents, coordinating the program with other social services administered by the county, and providing staff links with CDA to ensure program requirements are being met. RAP is usually administered by the local social services office, the Section 8 agency (public housing authority), or is contracted by the county to a private nonprofit organization for administration.

RAP TO WORK INITIATIVE

Program Description
The RAP to Work Program targets Rental Allowance Program (RAP) assistance to families moving from Welfare to Work. The RAP to Work funding is separate from and in addition to the regular RAP formula allocation.

The RAP to Work Program funding is offered on a competitive basis to local jurisdictions which identify housing as a critical need in their welfare reform measures and demonstrate a plan to use the funds to support individuals moving from welfare to work.

The RAP to Work Program is a collaborative effort between the local administering agency (LAA) for RAP and the local Department of Social Services (DSS). The DSS provides referrals, eligibility verification and case management. The LAA insures that the regular RAP procedures are followed including unit inspection, executing the contract and making monthly payments. In addition, there must be a local strategy to provide support services to program recipients which will increase the likelihood of recipients to obtain and maintain housing stability.

Eligible Recipients
Eligible program recipients are families who are transitioning from Welfare to Work. Families must be current Temporary Cash Assistance (TCA) recipients, eligible for TCA, or have received TCA within the last twelve (12) months. Recipients must also be either working or participating in a work activity and be able to demonstrate that their lack of financial resources is jeopardizing their ability to pay rent. Eligible program recipients must meet the RAP Income Limits. An income exclusion of $480 per child under the age of 18 may be deducted from the gross household income to determine eligibility income.

Funding Application Requirements
Applications for funding must be submitted using the RAP to Work Initiative Application Form. Applications will be evaluated and selected by a DHCD review panel using the rating factors and scoring indicated in the application form. Applications are solicited periodically during the fiscal year by a notification to all local jurisdictions.
For More Information Contact: Maryland Department of Housing and Community Development 1-800-756-0119
The following six tables contain basic information about housing programs and disability services available in Maryland through State and Federal programs:

**Community Living Resources**
This table provides information about programs available through the State of Maryland service delivery system. Each program has specific eligibility criteria. To access these services, please be certain to contact the Administration/Department which is listed for each program.

**Housing Assistance for Individuals and Families**
This table provides information about housing assistance/resources available through the State of Maryland for people with disabilities. Some programs provide transitional services, while others provide more permanent assistance.

**Housing Development Resources**
This table provides information about funding sources for affordable housing development. Some of the funding sources are specific to housing development for people with disabilities, while others are generally for affordable housing development. Please note that these programs each have specific requirements for application and eligibility. While these programs provide opportunities for housing for people with disabilities, they are not open to individuals for application.

**Funding Sources for Accessibility Adaptations**
This table contains information about funding sources for accessibility adaptations that may be needed by a person with a disability. Some sources are available through service provision agencies, while others are available through housing agencies. Please note that specific eligibility requirements may exist, either for a housing developer or for the person for whom the adaptations are made.

**County Health Departments**
This table provides contact information for all of the health departments throughout the state. This information is also available in the county resource listings.

**Public Housing Agencies (PHA)**
This table provides contact information for all of the public housing agencies in Maryland. Please note that listings in this table are organized alphabetically by the town/city of the PHA offices. This information is also available in the county resource listings.
## At a Glance . . . Community Living Resources

<table>
<thead>
<tr>
<th>Need</th>
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<th>Name of Program/Service</th>
<th>Comments</th>
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<tbody>
<tr>
<td>Advocacy and Information</td>
<td>Individuals with disabilities</td>
<td><strong>Maryland’s Centers for Independent Living</strong></td>
<td>Centers for Independent Living (CILs) are private, non-profit, consumer-controlled, community-based organizations providing services and advocacy by and for persons with all types of disabilities.</td>
<td><strong>Accessible Resources for Independence:</strong> 410-537-0441. Service area – Anne Arundel and Howard Counties</td>
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<td><strong>Eastern Shore Center for Independent Living:</strong> 410-221-7701. Service area - Cecil, Dorchester, Kent, Queen Anne's, Talbot, Caroline, Somerset, Wicomico, and Worcester Counties</td>
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<td><strong>The Freedom Center:</strong> 301-846-7811 Service area - Frederick and Carroll Counties</td>
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<td><strong>The Image Center:</strong> 410-982-6311. Service area – Baltimore City, Baltimore County and Harford County</td>
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<td><strong>Independence Now:</strong> 301-277-2839. Service area - Montgomery and Prince George's Counties</td>
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<td><strong>Resources for Independent Living:</strong> 301-784-1774 Service area - Garrett, Allegany, Washington</td>
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<td><strong>Southern Maryland Center for Life:</strong> 301-884-4498 Service area - Calvert, Charles, and St. Mary's Counties</td>
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<tr>
<td>All Marylanders</td>
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<td><strong>Constituent Services Program</strong></td>
<td>Serves Marylanders by providing information and referral and assists individuals as they navigate the human services system.</td>
<td><strong>Maryland Department of Disabilities</strong> 410-767-3660 1-800-637-4113 <a href="http://www.mdod.state.md.us">www.mdod.state.md.us</a></td>
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<td>Need</td>
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<tr>
<td>Seniors</td>
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<td>Senior Information and Assistance</td>
<td>A statewide program offering convenient access to information on services and benefits for older persons.</td>
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<tr>
<td>Services for People with Developmental Disabilities</td>
<td>People with a Developmental Disability: A developmental disability is a severe, chronic disability caused by a physical or mental condition, other than a sole diagnosis of mental illness, that was manifested before the age of 22, is likely to continue indefinitely, and results in an inability to live independently without support/assistance.</td>
<td>In-home Supports: provide a variety of support services to adults with disabilities in their living situation. People may be supported in their own homes, with their family, or in a home owned by an agency that provides residential services. Individual/Family Support Services: provide service for people who are adults living with their family or on their own; or for children living with their family. Included are respite services, transportation, environmental modifications, adaptive equipment, money management and home skills. Day Supports and Services: Day Supports and Services are provided for teaching skills for daily living (Day Habilitation), teaching skills necessary to enter the workforce (Day Vocational), Adult Day Care, and community-based services that provide the supports necessary for people to obtain and maintain work in the community (Supported Employment). Supports may include job skills training, job development, vocational assessment, and ongoing job coaching support. Behavioral Support Services: provide the assistance needed to help individuals with behavioral challenges live successfully in the community.</td>
<td>Housing and services maybe coordinated and funded through one provider. Services can be delivered in residential programs, community locations and in a person’s home. Housing and support services may be separate and are based on consumer choice. The Developmental Disabilities Administration does not pay for housing. Housing may be obtained through the service provider or separately by the individual or their family.</td>
<td>Developmental Disabilities Administration (DDA) 1-877-463-3464 410-767-5600 TTY 800-735-2258 <a href="http://www.ddamaryland.org">www.ddamaryland.org</a></td>
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### At a Glance . . . Community Living Resources

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<td>Low Intensity Support Services:</td>
<td>are designed to enable a family to provide for the needs of a child or an adult with developmental disabilities living in the home; or to support an adult with developmental disabilities living in the community. LISS Services are limited to $3,000 annually, are provided on a first-come first-served basis as funding allows, and are flexible to meet the needs of individuals or families. People do not need to fill out the traditional DDA application for services in order to apply for LISS.</td>
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<td>Services:</td>
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<td>Residential Rehabilitation Programs (RRP):</td>
<td>provide rehabilitation services in a residence that is owned or leased to an approved provider</td>
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<td>Psychiatric Rehabilitation Services (PRP):</td>
<td>services to reduce psychiatric symptoms and maximize the ability to function successfully in the community in housing of their choice. Supportive housing is a part of PRP services that helps individuals to maintain their own housing in the community.</td>
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<td>Case Management:</td>
<td>coordination of mental health and support services provided in an individual’s own home or other community location.</td>
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<td>Mobile Treatment Services:</td>
<td>services targeted to a high risk group of individuals through provision of intensive mental health treatment, rehabilitation services and case management in settings to meet the individual’s needs.</td>
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</tr>
<tr>
<td>Services for Individuals with Mental Illness</td>
<td>Individuals with Mental Illness:</td>
<td>Individuals are eligible for services if they meet medical necessity and financial need criteria. They must have a mental illness and be in need of rehabilitation treatment and support services to live successfully in the community.</td>
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<td></td>
<td>Housing and services maybe coordinated and funded through one provider. Services can be delivered in residential programs, community locations and in a person’s home. Housing and support services may be separate and are based on consumer choice.</td>
<td></td>
<td>Mental Hygiene Administration (MHA) 410-402-8476 TTY: 1-800-735-2258 <a href="http://www.dhmh.state.md.us/mha">www.dhmh.state.md.us/mha</a></td>
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<tbody>
<tr>
<td><strong>Services for People with Mental or Physical Problems</strong></td>
<td>Individuals with disabilities 18 and over</td>
<td><strong>Project HOME</strong></td>
<td>Project Home provides Certified Adult Residential Environment (CARE) homes. A CARE home provides a protective living environment in a homelike setting for the disabled adult who cannot live alone primarily due to mental or physical health problems. Services include: room, board, assistance with personal hygiene and other activities of daily living.</td>
<td>Dept. of Human Resources (DHR) Community Services Administration 410-767-7384 TTY 800-925-4434 <a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td><strong>Personal Assistance Services</strong></td>
<td>Individuals of all ages and Medicaid eligible</td>
<td><strong>Medicaid Personal Care Program</strong> Provides individuals with disabilities assistance to accomplish daily living tasks</td>
<td>Other financial and medical eligibility requirements may apply; some services have waiting lists.</td>
<td>Department of Health and Mental Hygiene (DHMH) 410-767-6860 1-877-463-3464 Relay: 1-800-735-2258 <a href="http://www.dhmh.state.md.us">www.dhmh.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>Individuals 18-64 and Medicaid eligible</td>
<td><strong>Living at Home: Maryland Community Choices</strong></td>
<td>The program is designed to serve people who are currently in a nursing home with an interest of returning to the community and individuals living in the community who may need nursing home services but would like to remain in the community. For more information call 410-767-7479.</td>
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</thead>
</table>
| Individuals 18-64           | People with a disability who are receiving Medical Assistance and who are working and earning wages | Attendant Care Program                           | A statewide program that provides financial reimbursement to supplement individuals’ costs of attendant care. Attendant care services may include in-home assistance with personal care, chore services, and transportation. | Maryland Department of Disabilities (MDOD)  
410-767-3660  
1-800-637-4113  
EID: 443-514-5034  
www.mdod.state.md.us |
|                             | People with a disability who are receiving Medical Assistance and who are working and earning wages | **Employed Individual with Disabilities: Medical Assistance for Workers** | The Employed Individual with Disabilities (EID) Program Offers Medical Assistance (Medicaid) coverage to Marylanders with disabilities who work for pay and who meet certain eligibility requirements. The EID program provides full fee-for-service Medical Assistance coverage and wrap-around services for those with other health insurance or Medicare. |                                                                                           |
| Individuals 18+             | Individuals 18+                   | **In-Home Aide Service**                          | Services provided include chores, personal care, transportation/escort, training in self-care and care-giving skills.                                                                                   | Dept. of Human Resources (DHR)  
410-767-7328  
1-800-332-6347  
TTY 800-925-4434  
www.dhr.state.md.us |
| Individuals 50+             | Individuals 50+                   | **Medicaid Waiver for Older Adults**              | Other financial and medical eligibility requirements apply; some services have waiting lists.                                                                                                           | Maryland Department of Aging (MDOA)  
410-767-1100  
1-800-243-3425  
Fax: 410-333-7943  
www.mdoa.state.md.us |

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## At a Glance . . . Community Living Resources

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<tr>
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<th>Name of Program/Service</th>
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<tbody>
<tr>
<td><strong>Food, Food Stamps</strong></td>
<td>Individuals 65 + Individuals who are elderly or disabled and live on a small income.</td>
<td>Senior Care</td>
<td>Services may include personal care, chore service, medications, medical supplies, adult day care, home delivered meals, transportation, and emergency response systems</td>
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<tr>
<td></td>
<td></td>
<td><strong>Food Stamp Program</strong></td>
<td>The Food Stamp Program helps low income people buy the food they need for good health.</td>
<td>Dept. of Human Resources (DHR)</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>The Emergency Food Assistance Program (TEFAP)</strong></td>
<td>TEFAP distributes federal surplus foods to food pantries and needy households.</td>
<td>410-767-7328</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Home Delivered Meals to Persons with HIV/AIDS</strong></td>
<td>Provides home delivered food and nutrition counseling to persons with HIV/AIDS.</td>
<td>410-361-5000</td>
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<td>1-800-332-6347</td>
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<td><a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
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<tr>
<td></td>
<td>Anyone of any age or economic status who is homebound and unable to shop or prepare their own meals.</td>
<td>Meals on Wheels</td>
<td>Meals on Wheels of Central Maryland supports people who are homebound and cannot shop for groceries or prepare their own meals.</td>
<td>Meals on Wheels of Central Maryland</td>
</tr>
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<td></td>
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<td>Meals on Wheels</td>
<td>410 558-0827</td>
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<td>Meals on Wheels</td>
<td>Fax: 410-558-1321</td>
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<td>Meals on Wheels</td>
<td><a href="http://www.mealsonwheelsmd.org">www.mealsonwheelsmd.org</a></td>
</tr>
<tr>
<td><strong>Temporary Cash Assistance</strong></td>
<td>Low income families with children</td>
<td>Emergency Assistance to Families with Children (EAFC)</td>
<td>EAFC provides emergency cash assistance to families who need emergency help paying rent, utilities, or other emergency bills.</td>
<td>Dept. of Human Resources (DHR)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>EAFC provides emergency cash assistance to families who need emergency help paying rent, utilities, or other emergency bills.</td>
<td>410-767-7328</td>
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<td><a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>Low income families with children</td>
<td>Temporary Cash Assistance (TCA)</td>
<td>TCA provides cash assistance to needy families with children while preparing program participants for independence through work.</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>TCA provides cash assistance to needy families with children while preparing program participants for independence through work.</td>
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<tr>
<td>Credit Counseling</td>
<td>Anyone</td>
<td>Credit Counseling</td>
<td>Consumer Credit Counseling Services and National Foundation of Credit Counseling provide a variety of services such as confidential in-person and/or telephone counseling services, money management and budgeting skills, debt repayment planning assistance, and financial management seminars and credit issues.</td>
<td>Consumer Credit Counseling Services 1-866-889-9347 <a href="http://www.moneymanagement.org">www.moneymanagement.org</a> National Foundation of Credit Counseling 1-800-388-2227 <a href="http://www.nfcc.org">www.nfcc.org</a></td>
</tr>
<tr>
<td>Tax Credits</td>
<td>Home owners: Income requirements; must own or have a legal interest in property; it must be your principal residence; and net worth must be less than $200,000.</td>
<td>Homeowner’s Property Tax Credit</td>
<td>Credit against the homeowner’s property tax bill if the property taxes exceed a fixed percentage of the person’s gross income.</td>
<td>Department of Assessments &amp; Taxation 410-767-1184 888-246-5941 <a href="http://www.dat.state.md.us">www.dat.state.md.us</a></td>
</tr>
<tr>
<td></td>
<td>Renters: Income eligibility for age 60 or over or 100% disabled based on gross income.</td>
<td>Renter’s Tax Credits</td>
<td>If the portion of rent attributable to the summed property taxes exceeds a fixed amount in relation to income, the renter can, under specified conditions, receive a credit of as much as $600.</td>
<td>Renters Tax 410-767-4433 TTY 800-735-2258 <a href="http://www.dat.state.md.us">www.dat.state.md.us</a></td>
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<tr>
<td>Energy Assistance</td>
<td>Individuals who are elderly or disabled and live on a small income.</td>
<td>Office of Home Energy Programs (OHEP)</td>
<td>OHEP helps people in need with their home energy bills</td>
<td>OHEP</td>
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<td></td>
<td>1-800-332-6347</td>
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<td>TTY 1-800-925-4434</td>
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<td><a href="http://www.dhr.state.md.us/meap">www.dhr.state.md.us/meap</a></td>
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<tr>
<td>Eviction Prevention and Homelessness</td>
<td>Individuals/families in danger of becoming homeless.</td>
<td>Service-Linked Housing Program (SLH)</td>
<td>Provides funds in 13 jurisdictions for resident advocates to link low-income residents in permanent housing to community services. Links are made to health services, education, job training, employment, addiction treatment, and other counseling</td>
<td>Dept. of Human Resources (DHR) 410-767-7285 TTY 800-925-4434 <a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td>Low income families who are homeless, or in imminent danger of becoming homeless</td>
<td></td>
<td>Housing Counselor Program (HCP)</td>
<td>Operates in five jurisdictions, assists families locate, secure, and maintain permanent housing. Counselors help these families apply for subsidized housing. The counselors can also help access local public and private resources for the first and last month’s rent, security deposits, utility payments, or donations of furniture.</td>
<td></td>
</tr>
<tr>
<td>Individuals/families in danger of becoming homeless</td>
<td></td>
<td>Homeless Prevention Program (HPP)</td>
<td>HPP funds provide limited grants or loans to households with a pending eviction, and in some jurisdictions, support counselors who work with tenants and landlords to prevent evictions.</td>
<td>Dept. of Human Resources (DHR) Eviction Prevention 410-878-8634 410-767-7719 1-800-332-6347 TTY 800-925-4434 <a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td>Individuals who are homeless and are involved with the homelessness agency in their county.</td>
<td></td>
<td>Emergency and Transitional Housing and Services (ETHS) Program</td>
<td>Provides State funding for emergency and transitional shelter for people who are homeless. Funds are used for shelter beds, limited rental assistance, food, transportation, and case management.</td>
<td>Dept. of Human Resources (DHR) Office of Transitional Services 443-423-6300 TTY 800-925-4434 MD Directory of Emergency Shelters and Transitional Housing Programs: <a href="http://www.dhr.state.md.us/transit/pdf/homeless.pdf">www.dhr.state.md.us/transit/pdf/homeless.pdf</a></td>
</tr>
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## At a Glance . . . Housing Assistance for Individuals and Families

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<td></td>
<td>Women and children who are homeless or displaced and in need of shelter and counseling services.</td>
<td><strong>Homeless Women – Crisis Shelter Home Program</strong></td>
<td>Provides shelter, room and board, counseling, and referral services to homeless women and children. The shelters offer a 24-hour crisis hotline. The program is located in 15 jurisdictions in Maryland</td>
<td>Dept. of Human Resources (DHR) 410-767-7285 TTY 800-925-4434 <a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td>Rental Assistance</td>
<td>Low-income households who either are homeless or have an emergency housing need</td>
<td><strong>Rental Allowance Program (RAP)</strong></td>
<td>Provides grants to local governments to provide flat rent subsidies for up to 12 months to eligible households. The goal of the program is to enable these households to move from homelessness or temporary emergency housing into more permanent housing and to return to self-sufficiency.</td>
<td>Dept. of Housing and Community Development/Local Administering Agencies <a href="http://www.dhcd.maryland.gov/Website/programs/rap/agency.aspx">www.dhcd.maryland.gov/Website/programs/rap/agency.aspx</a></td>
</tr>
<tr>
<td></td>
<td>Households with annual incomes of 50 percent or less of the area median income or state non-metro median income, whichever is higher.</td>
<td><strong>Housing Choice Vouchers (Section 8)</strong></td>
<td>The U.S. Department of Housing and Urban Development's (HUD) Housing Choice Voucher/Section 8 Program is a rental assistance program that subsidizes the rent of lower-income families through the use of federal funds.</td>
<td>See county-by-county listings in this Guide.</td>
</tr>
<tr>
<td></td>
<td>Low-income persons diagnosed with HIV/AIDS and their families</td>
<td><strong>HOPWA</strong></td>
<td>Housing assistance and related supportive services to help clients maintain housing stability, avoid homelessness and improve access to HIV treatment and other health care.</td>
<td>Center for HIV Care Services 410-767-6690 or 1-877-463-3464 <a href="http://ideha.dhmh.maryland.gov/CHCS/Default.aspx">http://ideha.dhmh.maryland.gov/CHCS/Default.aspx</a></td>
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<tr>
<td>Home ownership</td>
<td>A borrower with a disability OR a borrower(s) with a child with a disability, regardless of age, who resides with the borrower(s) and is cared for principally by the borrower(s)</td>
<td><strong>Homeownership for Individuals with Disabilities Program</strong></td>
<td>Affordable mortgage program with low down payment and closing costs. Income, housing type, housing cost and credit score restrictions apply.</td>
<td>Department of Housing and Community Development (DHCD) 410-514-7530 1-800-638-7781 <a href="http://www.dhcd.maryland.gov/Website/programs/hidp/Default.aspx">www.dhcd.maryland.gov/Website/programs/hidp/Default.aspx</a></td>
</tr>
<tr>
<td>Finding Housing</td>
<td>Anyone</td>
<td><strong>MD Housing Search</strong></td>
<td>The housing locator service allows people to locate available housing that best fits their individual and family needs. The service can be accessed online 24 hours a day and is supported by a toll-free, bilingual call center M-F, 9-8 EST. Individuals can easily search for housing using a wide variety of search criteria with special mapping features and receive apartment listings that provide a multitude of important information about each unit. In addition, the site connects people to other housing resources through website links and provides helpful tools for renters such as an affordability calculator, rental checklist, and renter rights and responsibilities information.</td>
<td>Department of Housing and Community Development (DHCD) 410-514-7530 1-800-638-7781 <a href="http://www.mdhousingsearch.org">www.mdhousingsearch.org</a></td>
</tr>
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<tr>
<td></td>
<td>Anyone</td>
<td>Go Section 8</td>
<td>GoSection8.com is the largest rental listing service for Section 8 housing program tenants, landlords and public housing agencies in the United States. While the site lists rental units that accept Housing Choice Vouchers (Section8), it is useful in locating affordable housing for those who do not have a voucher.</td>
<td><a href="http://www.Gosection8.com">www.Gosection8.com</a></td>
</tr>
</tbody>
</table>
## At a Glance . . . Housing Development Resources

<table>
<thead>
<tr>
<th>Name of Program/Type of Financing</th>
<th>Program Description</th>
<th>Eligible Occupants</th>
<th>Eligible Applicants</th>
<th>Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section 811 Capital Advance Program</td>
<td>Financing for acquisition, rehabilitation or new construction of affordable rental housing for persons with disabilities.</td>
<td>Individuals with developmental disability, chronic mental illness or physical disability who are considered very low income (50% of area median income)</td>
<td>Private or Public Non Profit Organizations with a 501c3 designation and who have at least 5 years experience providing housing or supportive services to the specific targeted population. Applications for funding accepted once a year in April or May with decisions in September.</td>
<td>Department of Housing and Urban Development Baltimore Field Office 410-962-2520 TTY 410-962-0106 Washington DC Field Office (P.G./Montgomery) 202-708-1112 TTY 202-275-0772 202-708-1455 <a href="http://www.hud.gov">www.hud.gov</a></td>
</tr>
<tr>
<td>Department of Health and Mental Hygiene Administration-Sponsored Capital</td>
<td>Construction, acquisition and/or rehabilitation of housing for people with developmental disabilities or mental illness. Priorities for funding are set by the MHA and DDA, and are limited to creation of independent, affordable housing for people with disabilities (housing which establishes a landlord/tenant relationship). Recipient must have matching grant of at least 25% towards the cost of the project. Maximum grants are $1.6 million annually. Applications for funding accepted once a year in April.</td>
<td>Individuals with development disabilities or mental illness.</td>
<td>Non-profit housing developers or service providers.</td>
<td>Department of Health and Mental Hygiene (DHMH) 1-877-463-3464 TTY 800-735-2258 <a href="http://www.dhmh.state.md.us">www.dhmh.state.md.us</a></td>
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</table>
| Multi-Family Bond Program (MBP)  | Construction, acquisition and/or rehabilitation of existing rental housing | *Tax Exempt Bonds:* 20% of tenants with incomes 50% or less than area median income or 40% of tenants with incomes 60% or less of area median income  
*Taxable Bonds:* 20% of tenants with incomes 85% or less of statewide median income. | For profit and nonprofit developers | Department of Housing and Community Development (DHCD)  
1-800-638-7781 (Single Family)  
1-800-543-4505 (Multifamily)  
www.dhcd.state.md.us |
| Maryland Affordable Housing Trust | Funds capital costs of rental and ownership housing; Provides financial assistance for nonprofit-developer capacity building; and Funds supportive services for occupants of affordable housing. | Low to moderate income households with 50% or less of area or statewide median income | Nonprofit organizations, public housing authorities, government agencies, and profit-motivated entities. |
| Rental Housing Funds | New construction, acquisition and/or rehabilitation of existing housing, and refinancing debt in conjunction with rehabilitation. Apartments, shared housing, and single room occupancies (SRO) under certain conditions. | *State:* Tenants with incomes at or below 60% of Area Median Income  
*HOME:* Tenants with Incomes between 30 and 60% of Area Median Income  
*Tax Credits:* Tenants with incomes between 50 and 60% of Area Median Income | State: local governments, for profits, nonprofits, and housing authorities.  
HOME: local governments, for profits, nonprofits, housing authorities in non-entitlement jurisdictions  
Low Income Housing Tax credits: for profits, nonprofits, and housing authorities. |
| Group Home Financing Program (GHFP) Special Housing Opportunities Program (SHOP) | Construction, acquisition, or modification of housing to serve as group homes for people with special needs, such as elderly, developmentally disabled, homeless, and juveniles | People with special needs, such as elderly, developmentally disabled, homeless, and juveniles | Individuals/nonprofit organizations/qualified partnerships |

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<tr>
<td>Shelter and Transitional Housing Facilities Grant Program (STHGP)</td>
<td>New construction, acquisition, rehabilitation of housing, and purchase of capital equipment</td>
<td>Residents must be homeless, or in danger of becoming homeless, households and individuals</td>
<td>Nonprofit organizations and local governments.</td>
<td>Department of Housing and Community Development (DHCD) 410-514-7446 1-800-638-7781 (Single Family) 1-800-543-4505 (Multifamily) <a href="http://www.dhcd.state.md.us">www.dhcd.state.md.us</a></td>
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## At a Glance . . . Funding Sources for Housing Rehabilitation and Accessibility

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<th>Comments</th>
<th>Program Type</th>
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</tr>
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<tbody>
<tr>
<td>Accessory, Shared and Sheltered Housing Program (ACCESS)</td>
<td>Low to moderate-income owners/occupants of single family homes (including low-income households, low-income elderly, and individuals with any type of disability)</td>
<td>Loans with a 0 to 7% interest rate based on income and repayment capacity. 30 years maximum term. Loan amounts vary.</td>
<td>Loans may finance additions, modifications and improvements, including fixtures and finishes which are necessary to create the accessory, shared or sheltered housing. Loans may also finance repairs, improvements and modifications to existing single-family dwellings to help meet the codes and standards which govern accessory, shared or sheltered housing facilities.</td>
<td>Loan</td>
<td>Department of Housing and Community Development (DHCD) 1-800-638-7781 (Single Family) 410-514-7530 1-800-543-4505 (Multifamily) <a href="http://www.dhcd.state.md.us">www.dhcd.state.md.us</a></td>
</tr>
<tr>
<td>Maryland Housing Rehabilitation Program - Single Family (MHRP-SF)</td>
<td>Families or individuals with incomes of 80% or less of the area median income or state non-metro median income, whichever is higher Property owners with 1 to 4 unit rentals</td>
<td>Maximum loan is 95% of the value of the property, with 30-year term. Interest rate is 0 to 7% and is determined based upon the owner-occupants income and ability to repay the loan, or for rental units, the project's income available to repay the loan.</td>
<td>Rehabilitation of owner-occupied single-family homes and rental housing with one to four units which include correction of exterior and interior deficiencies; making handicapped modifications; correcting health and safety violations; improving weatherization and energy conservation; and correcting lead-based paint violations.</td>
<td>Loan</td>
<td></td>
</tr>
<tr>
<td>Lead Hazard Reduction Grant and Loan Program</td>
<td>Maryland resident, if an owner-occupant; and own and occupy the dwelling to be repaired as a principal residence, residential rental properties are also eligible.</td>
<td>$100,000 Sponsor maximum for loans or grants $25,000 maximum per unit.</td>
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<tr>
<td><strong>Individual Development Account Program</strong></td>
<td>Employed individuals with an income below 200% of the Federal Poverty Level and liquid assets totaling less than $5000 (excluding home equity and vehicular values)</td>
<td>Provides financial matches as incentive for persons in poverty to save money that may be used to purchase or renovate a home.</td>
<td>Financial Assistance</td>
<td><strong>Dept. of Human Resources (DHR)</strong></td>
<td>410-767-7328 443-423-6300 1-800-332-6347 TTY 800-925-4434 <a href="http://www.dhr.state.md.us">www.dhr.state.md.us</a></td>
</tr>
<tr>
<td><strong>Waiver for Older Adults</strong></td>
<td>Contractors enrolled with Medicaid to provide services through the Waiver for Older Adults.</td>
<td>Up to $3,000</td>
<td>Call MDoA to apply to become a Medicaid provider of environmental accessibility adaptations</td>
<td>Payment for small accessibility adaptations</td>
<td><strong>Maryland Department of Aging (MDOA)</strong></td>
</tr>
<tr>
<td><strong>Living at Home: Maryland Community Choices</strong></td>
<td>Contractors enrolled with Medicaid to provide services through the Living at Home: Maryland Community Choices Program.</td>
<td>Up to $5,500</td>
<td>Call DHMH to apply to become a Medicaid provider of environmental accessibility adaptations.</td>
<td>Payment for small accessibility adaptations</td>
<td><strong>Department of Health and Mental Hygiene (DHMH)</strong></td>
</tr>
<tr>
<td><strong>Maryland Home Modification Resource Guide</strong></td>
<td>Varies</td>
<td>Varies</td>
<td>A resource guide that includes financial, contractor and tax benefit resources for home modifications</td>
<td>Resources for home modifications</td>
<td><strong>Maryland Technology Assistance Program (MDTAP)</strong></td>
</tr>
<tr>
<td><strong>Low Intensity Support Services</strong></td>
<td>Maryland residents who have a developmental disability or their family</td>
<td>$3,000 annually</td>
<td>Visit the DDA website or contact the regional office for applications and additional information.</td>
<td>Payment for small accessibility adaptations, barrier removal.</td>
<td><strong>Developmental Disabilities Administration (DDA)</strong></td>
</tr>
</tbody>
</table>
## At a Glance... County Health Departments

<table>
<thead>
<tr>
<th>Maryland Health Department by County</th>
<th>Contacts</th>
<th>Address</th>
</tr>
</thead>
</table>
| **Allegany**                          | Sue V. Raver, M.D., Health Officer  
  [www.alleganyhealthdept.com/](http://www.alleganyhealthdept.com/)  
  Phone: 301-759-5001  
  Fax: 301-777-5674  
  Email: sraver@dhmh.state.md.us  
  Patrick J. Panuska, Deputy Health Officer  
  Phone: 301-759-5007  
  Fax: 301-777-5674  
  Email: panuskap@dhmh.state.md.us  | P. O. Box 1745  
  12501 Willowbrook Road, SE  
  Cumberland, MD 21501-1745 |
| **Anne Arundel**                      | Douglas L. Hart, Acting Health Officer  
  [www.aahealth.org/](http://www.aahealth.org/)  
  Phone: 410-222-7375  
  Email: hddoug01@aacounty.org  | Health Services Building  
  3 Harry S. Truman Parkway  
  Annapolis, MD 21401 |
| **Baltimore City**                    | Oxiris Barbot, M.D., Commissioner of Health  
  [www.baltimorehealth.org/](http://www.baltimorehealth.org/)  
  Phone: 410-396-4387  
  Email: oxiris.barbot@baltimorecity.gov  
  Emergencies/24 hour: 410-396-3100 (request on-duty Health Dept. officer)  | 1001 East Fayette Street  
  Baltimore, MD 21202 |
| **Baltimore County**                  | Gregory Wm. Branch, M.D., Health Officer  
  [www.baltimorecountymd.gov/agencies/health/index.html](http://www.baltimorecountymd.gov/agencies/health/index.html)  
  Phone: 410-887-3740  
  Email: gbranch@baltimorecountymd.gov  
  Della J. Leister, R.N., Deputy Health Officer  
  Phone: 410-887-2702  
  Email: dleister@baltimorecountymd.gov  | Drumcastle Government Center  
  Third Floor  
  6401 York Road  
  Baltimore, MD 21212-2130 |
| **Calvert**                           | David L. Rogers, M.D., Health Officer  
  [www.calverthealth.org](http://www.calverthealth.org)  
  Phone: 410-535-5400  
  Email: dlorogers@dhmh.state.md.us  | P. O. Box 980  
  975 Solomon's Island Road  
  North, Prince Frederick, MD 20678-0980 |
| **Caroline**                          | Leland D. Spencer, M.D., Health Officer  
  [www.carolinehd.org](http://www.carolinehd.org)  
  Phone: 410-479-8030  
  Fax: 410-479-0544  
  Email: ldspercenr@dhmh.state.md.us  
  Rebecca S. Loukides, Deputy Health Officer  
  Phone: 410-479-8030  
  Email: bloukides@dhmh.state.md.us  | P. O. Box 10  
  Health & Public Services Building  
  403 South Seventh Street  
  Denton, MD 21629-0010 |
| **Carroll**                           | Larry L. Leitch, Health Officer  
  [www.carrollhealthdepartment.dhmh.md.gov](http://www.carrollhealthdepartment.dhmh.md.gov)  
  Phone: 410-876-2152  
  Email: leitchl@dhmh.state.md.us  
  Elizabeth M. Ruff, M.D., Deputy Health Officer  
  Phone: 410-876-4927  
  Email: eruff@dhmh.state.md.us  | P. O. Box 845  
  290 South Center Street  
  Westminster, MD 21158-0845 |
| **Cecil**                             | Robin S. Waddell, Acting Health Officer  
  [www.cecilcountyhealth.org](http://www.cecilcountyhealth.org)  
  Phone: 410-996-5550  
  Email: rwaddell@dhmh.state.md.us  | John M. Byers Health Center  
  401 Bow Street  
  Elkton, MD 21921-5515 |
## At a Glance . . . County Health Departments

<table>
<thead>
<tr>
<th>Maryland Health Department by County</th>
<th>Contacts</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Charles</strong>&lt;br&gt;<a href="http://www.charlescountyhealth.org">www.charlescountyhealth.org</a>&lt;br&gt;Chinnadurai Devadason, M.D., D.P.H., Health Officer&lt;br&gt;Phone: 301- 609-6901&lt;br&gt;Email: <a href="mailto:drd@dhmh.state.md.us">drd@dhmh.state.md.us</a>&lt;br&gt;Faye Reed, R.N., Deputy Health Officer&lt;br&gt;Phone: 301- 609-6903&lt;br&gt;Email: <a href="mailto:fayer@dhmh.state.md.us">fayer@dhmh.state.md.us</a></td>
<td></td>
<td>P. O. Box 1050&lt;br&gt;4545 Crain Highway&lt;br&gt;White Plains, MD 20695-1050</td>
</tr>
<tr>
<td><strong>Dorchester</strong>&lt;br&gt;<a href="http://www.dorchesterhealth.org">www.dorchesterhealth.org</a>&lt;br&gt;Roger L. Harrell, Health Officer&lt;br&gt;Phone: 410- 228-3223&lt;br&gt;Email: <a href="mailto:webmaster@dorchesterhealth.org">webmaster@dorchesterhealth.org</a></td>
<td>3 Cedar Street&lt;br&gt;Cambridge, MD 21613-2362</td>
<td></td>
</tr>
<tr>
<td><strong>Frederick</strong>&lt;br&gt;<a href="http://www.frederickcountymd.gov/index.aspx?nid=2347">www.frederickcountymd.gov/index.aspx?nid=2347</a>&lt;br&gt;Barbara A. Brookmyer, M.D., Health Officer&lt;br&gt;Phone: 301- 600-1029&lt;br&gt;Fax: 301- 600-3111&lt;br&gt;Email: <a href="mailto:bbrookmyer@frederickcountymd.gov">bbrookmyer@frederickcountymd.gov</a>&lt;br&gt;William W. Pope, M.D., Deputy Health Officer&lt;br&gt;Phone: 301- 334-7704&lt;br&gt;Email: <a href="mailto:popew@dhmh.state.md.us">popew@dhmh.state.md.us</a></td>
<td>350 Montevue Lane&lt;br&gt;Frederick, MD 21702</td>
<td></td>
</tr>
<tr>
<td><strong>Garrett</strong>&lt;br&gt;<a href="http://www.garretthealth.org">www.garretthealth.org</a>&lt;br&gt;Rodney B. Glotfelty, Health Officer&lt;br&gt;Phone: 301- 334-7700 / 301- 895-3111&lt;br&gt;Email: <a href="mailto:rglotfelty@dhmh.state.md.us">rglotfelty@dhmh.state.md.us</a></td>
<td>1025 Memorial Drive&lt;br&gt;Oakland, MD 21550</td>
<td></td>
</tr>
<tr>
<td><strong>Harford</strong>&lt;br&gt;<a href="http://www.harfordcountymd.gov/health/">www.harfordcountymd.gov/health/</a>&lt;br&gt;Susan C. Kelly, Health Officer&lt;br&gt;Phone: 410- 838-1500 / 410- 638-8400&lt;br&gt;Fax: 410- 420-3446&lt;br&gt;Email: <a href="mailto:kellysu@dhmh.state.md.us">kellysu@dhmh.state.md.us</a>&lt;br&gt;Vacancy, Deputy Health Officer</td>
<td>7178 Columbia Gateway Drive&lt;br&gt;Columbia, MD 21046</td>
<td></td>
</tr>
<tr>
<td><strong>Howard</strong>&lt;br&gt;<a href="http://www.hchealth.org">www.hchealth.org</a>&lt;br&gt;Peter L. Beilenson, M.D., Health Officer&lt;br&gt;Phone: 410- 313-6363&lt;br&gt;Email: <a href="mailto:pbeilenson@howardcountymd.gov">pbeilenson@howardcountymd.gov</a></td>
<td>125 South Lynchburg Street&lt;br&gt;Chestertown, MD 21620</td>
<td></td>
</tr>
<tr>
<td><strong>Kent</strong>&lt;br&gt;<a href="http://www.kenthd.org">www.kenthd.org</a>&lt;br&gt;Leland D. Spencer, M.D., Health Officer&lt;br&gt;Phone: 410- 778-1350&lt;br&gt;Email: <a href="mailto:ldspeencer@dhmh.state.md.us">ldspeencer@dhmh.state.md.us</a>&lt;br&gt;P. Linda Wilson, Deputy Health Officer&lt;br&gt;Phone: 410- 778-7049&lt;br&gt;Email: <a href="mailto:wilsonpl@dhmh.state.md.us">wilsonpl@dhmh.state.md.us</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Montgomery</strong>&lt;br&gt;<a href="http://www.montgomerycountymd.gov/hhstmpl.asp?url=/content/hhs/phs/index.asp">www.montgomerycountymd.gov/hhstmpl.asp?url=/content/hhs/phs/index.asp</a>&lt;br&gt;Ulder J. Tillman, M.D., Health Officer &amp; Chief&lt;br&gt;Phone: 240-777-1741&lt;br&gt;Fax: 240-777-7771&lt;br&gt;Email: <a href="mailto:ulder.tillman@montgomerycountymd.gov">ulder.tillman@montgomerycountymd.gov</a>&lt;br&gt;Richard M. Helfrich, Deputy Health Officer&lt;br&gt;Phone: 240-777-4251&lt;br&gt;Email: <a href="mailto:hhs.helfrr@montgomerycountymd.gov">hhs.helfrr@montgomerycountymd.gov</a>&lt;br&gt;Phone: 240-777-1223&lt;br&gt;TTY: 240-777-1295 (information &amp; referral)&lt;br&gt;Information &amp; Referral: 240-777-1245&lt;br&gt;Email: <a href="mailto:hhsmail@montgomerycountymd.gov">hhsmail@montgomerycountymd.gov</a></td>
<td>401 Hungerford Drive&lt;br&gt;Fifth floor&lt;br&gt;Rockville, MD 20850</td>
<td></td>
</tr>
</tbody>
</table>
## At a Glance . . . County Health Departments

<table>
<thead>
<tr>
<th>County</th>
<th>Contacts</th>
<th>Address</th>
</tr>
</thead>
</table>
| Prince George’s| www.princegeorgescountymd.gov/health
Donald Shell, M.D., Health Officer
Phone: 301-883-7834
Email: dshell@co.pg.md.us | 1701 McCormick Drive Suite 200 Largo, MD 20774 |
| Queen Anne’s   | www.qahealth.org
Chinnadurai Devadason, M.D., Dr.P.H., Health Officer
Phone: 410-758-0720 | 206 North Commerce Street Centreville, MD 21617 |
| St. Mary’s     | www.smchd.org
William B. Icenhower, M.D., Health Officer
Phone: 301-475-4330 / 410-475-4317
Fax: 301-475-4350
Email: healthdept@smhd.com | P. O. Box 316 21580 Peabody Street Leonardtown, MD 20650-0316 |
| Somerset       | www.somersethd.org
Colleen K. Parrott, Health Officer
Phone: 443-523-1700
Toll-free: 1-800-363-8090
Fax: 410-651-5680
Email: cparrott@ezy.net
William P. Sadler, M.D., Deputy Health Officer
Phone: 443-523-1700 | 7920 Crisfield Highway Westover, MD 21871 |
| Talbot         | www.talbothealth.org
Kathleen H. Foster, R.N., Health Officer
Phone: 410-819-5600
Fax: 410-819-5690
Email: khfoster@dhmh.state.md.us | 100 South Hanson Street Easton, MD 21601 |
| Washington     | www.washhealth.org/
Earl E. Stoner, Health Officer
Phone: 240-313-3260
Email: stonere@dhmh.state.md.us | 1302 Pennsylvania Avenue Hagerstown, MD 21742 |
| Wicomico       | www.wicomicohealth.org
Lori A. Brewster, Health Officer
Phone: 410-749-1244
Fax: 410-543-6975
Email: annb@dhmh.state.md.us
Brandy J. Wink, Administrative Deputy Health Officer
Phone: 410-543-6930
Email: brandy@dhmh.state.md.us | 300 West Carroll Street Salisbury, MD 21801 |
| Worcester      | www.worcesterhealth.org
Deborah R. Goeller, R.N., Health Officer
Phone: 410-632-1100, ext. 1205
Phone: 410-632-3366
Email: debbieg@dhmh.state.md.us
Andrea Mathias, M.D., Deputy Health Officer
Phone: 410-632-1100, ext. 1004
Email: amathias@co.worcester.md.us | P. O. Box 249 6040 Public Landing Road Snow Hill, MD 21863-0249 |
### At a Glance...Public Housing Agencies

*Listed alphabetically by town*

<table>
<thead>
<tr>
<th>PHA Name, Phone &amp; Fax Number</th>
<th>Address</th>
</tr>
</thead>
</table>
| **Annapolis Housing Authority**  
Phone: (410)267-8000  
Fax: (410)267-8290 | 1217 Madison Street  
Annapolis MD 21403 |
| **Baltimore County, MD**  
Phone: (410)853-8990  
Fax: (410)853-8999 | Drum Castle Government Center  
6401 York Road  
Baltimore MD 21212 |
| **Baltimore City Housing Authority**  
Phone: (410)396-3232  
Fax: (410)545-7771 | 417 E Fayette Street  
Baltimore MD 21202 |
| **Harford County Housing Agency**  
Phone: (410)638-3045  
Fax: (410)893-9816 | 15 South Main Street  
Suite 106  
Bel Air MD 21014 |
| **Cambridge Housing Authority**  
Phone: (410)228-6856  
Fax: (410)228-5553 | 700 Weaver Avenue  
Cambridge MD 21613 |
| **Queen Anne's County Housing Authority**  
Phone: (410)758-3977  
Fax: (410)758-1170 | PO Box 327  
107 North Liberty Street  
Centreville MD 21617 |
| **College Park HA**  
Phone: (301)345-3600  
Fax: (301)345-4292 | 9014 Rhode Island Avenue  
College Park MD 20740 |
| **Howard County Housing Commission**  
Phone: (410)313-6320  
Fax: (410)313-6092 | 6751 Columbia Gateway Drive  
Columbia MD 21046 |
| **Crisfield Housing Authority**  
Phone: (410)968-0289  
Fax: (410)968-0053 | 115 S 7th Street  
Crisfield MD 21817 |
| **MD Dept. of Housing And Community Development**  
Phone: (410)514-7500  
Fax: (410)514-7499 | 100 Community Place  
Crownsville MD 21032 |
| **Allegany County Housing Authority**  
Phone: (301)759-2880  
Fax: (301)759-9415 | 701 Furnace Street  
Suite One  
Cumberland MD 21502 |
| **Cumberland Housing Authority**  
Phone: (301)724-6606  
Fax: (301)724-8731 | 635 East First Street  
Cumberland MD 21502 |
| **Easton Housing Authority**  
Phone: (410)822-5358  
Fax: (410)822-3213 | 900 Doverbrook Street  
Easton MD 21601 |
## At a Glance…Public Housing Agencies

Listed alphabetically by town

<table>
<thead>
<tr>
<th>PHA Name, Phone &amp; Fax Number</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cecil County Housing Agency</td>
<td>200 Chesapeake Blvd</td>
</tr>
<tr>
<td>Phone: (410)996-5245</td>
<td>Address</td>
</tr>
<tr>
<td>Fax: (410)996-5256</td>
<td>Suite 1800</td>
</tr>
<tr>
<td></td>
<td>Elkton MD 21921</td>
</tr>
<tr>
<td>Elkton Housing Authority</td>
<td>150 E Main Street</td>
</tr>
<tr>
<td>Phone: (410)398-5018</td>
<td>Elkton MD 21921</td>
</tr>
<tr>
<td>Fax: (410)398-5019</td>
<td></td>
</tr>
<tr>
<td>Frederick Housing Authority</td>
<td>209 Madison Street</td>
</tr>
<tr>
<td>Phone: (301)662-8173</td>
<td>Frederick MD 21701</td>
</tr>
<tr>
<td>Fax: (301)663-1464</td>
<td></td>
</tr>
<tr>
<td>Frostburg Housing Authority</td>
<td>101 Meshach Frost Village</td>
</tr>
<tr>
<td>Phone: (301)689-9700</td>
<td>Frostburg MD 21532</td>
</tr>
<tr>
<td>Fax: (301)689-5125</td>
<td></td>
</tr>
<tr>
<td>Anne Arundel County Housing Commission</td>
<td>7477 Baltimore Annapolis Blvd.</td>
</tr>
<tr>
<td>Phone: (410)222-6200</td>
<td>Glen Burnie MD 21060</td>
</tr>
<tr>
<td>Fax: (410)222-6214</td>
<td></td>
</tr>
<tr>
<td>Glenarden Housing Authority</td>
<td>8639 Glenarden Parkway</td>
</tr>
<tr>
<td>Phone: (301)772-0880</td>
<td>Glenarden MD 20706</td>
</tr>
<tr>
<td>Fax: (301)322-1945</td>
<td></td>
</tr>
<tr>
<td>Washington County Housing Authority</td>
<td>319 E. Antietam Street</td>
</tr>
<tr>
<td>Phone: (301)791-3168</td>
<td>2nd Floor</td>
</tr>
<tr>
<td>Fax: (301)791-2755</td>
<td>Hagerstown MD 21740</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Hagerstown Housing Authority</td>
<td>35 W Baltimore Street</td>
</tr>
<tr>
<td>Phone: (301)733-6911</td>
<td>Hagerstown MD 21740</td>
</tr>
<tr>
<td>Fax: (301)733-3858</td>
<td></td>
</tr>
<tr>
<td>Havre De Grace Housing Authority</td>
<td>101 Stansbury Court</td>
</tr>
<tr>
<td>Phone: (410)939-2097</td>
<td>Havre De Grace MD 21078</td>
</tr>
<tr>
<td>Fax: (410)939-6053</td>
<td></td>
</tr>
<tr>
<td>Montgomery County HA</td>
<td>10400 Detrick Avenue</td>
</tr>
<tr>
<td>Phone: (240)773-9000</td>
<td>Kensington MD 20895</td>
</tr>
<tr>
<td>Fax: (301)949-4690</td>
<td></td>
</tr>
<tr>
<td>Prince Georges HA</td>
<td>9400 Peppercorn Place</td>
</tr>
<tr>
<td>Phone: (301)883-5531</td>
<td>Suite 200</td>
</tr>
<tr>
<td>Fax: (301)883-9832</td>
<td>Largo MD 20774</td>
</tr>
<tr>
<td>St. Mary's County Housing Authority</td>
<td>21155 Lexwood Drive</td>
</tr>
<tr>
<td>Phone: (301)866-6590</td>
<td>Suite C</td>
</tr>
<tr>
<td>Fax: (301)737-5628</td>
<td>Lexington Park MD 20653</td>
</tr>
<tr>
<td>Charles County Commissioners</td>
<td>8190 Port Tobacco Road</td>
</tr>
<tr>
<td>Phone: (301)934-0112</td>
<td>Port Tobacco Md 20677</td>
</tr>
<tr>
<td>Fax: (301)934-5624</td>
<td></td>
</tr>
</tbody>
</table>
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</tr>
</thead>
<tbody>
<tr>
<td>Calvert County Housing Authority</td>
<td>480 Main Street</td>
</tr>
<tr>
<td>Phone: (410)535-5010</td>
<td>Prince Frederick</td>
</tr>
<tr>
<td>Fax: (410)535-4286</td>
<td>MD 20678</td>
</tr>
<tr>
<td>Rockville HA</td>
<td>621 A Southlawn Lane</td>
</tr>
<tr>
<td>Phone: (301)424-6265</td>
<td>Rockville</td>
</tr>
<tr>
<td>Fax: (301)217-5857</td>
<td>MD 20850</td>
</tr>
<tr>
<td>St. Michaels Housing Authority</td>
<td>PO Box 296</td>
</tr>
<tr>
<td>Phone: (410)745-5121</td>
<td>Saint Michaels</td>
</tr>
<tr>
<td>Fax: (410)745-3832</td>
<td>MD 21663</td>
</tr>
<tr>
<td>Wicomico County Housing Authority</td>
<td>911 Booth Street</td>
</tr>
<tr>
<td>Phone: (410)749-1383</td>
<td>Salisbury</td>
</tr>
<tr>
<td>Fax: (410)749-8792</td>
<td>MD 21801</td>
</tr>
<tr>
<td>Carroll County Housing And Community Dev</td>
<td>10 Distillery Drive, Suite 101</td>
</tr>
<tr>
<td>Phone: (410)386-3600</td>
<td>Westminster</td>
</tr>
<tr>
<td>Fax: (410)876-5255</td>
<td>MD 21157</td>
</tr>
<tr>
<td>Westminster Housing Office</td>
<td>56 West Main Street</td>
</tr>
<tr>
<td>Phone: (410)848-2261</td>
<td>Westminster</td>
</tr>
<tr>
<td>Fax: (410)876-0865</td>
<td>MD 21157</td>
</tr>
</tbody>
</table>
Allegany County

Area Agency on Aging

Allegany County Human Resources
Development Commission, Inc.
125 Virginia Avenue
Cumberland MD  21502
301-777-5970
301-729-0937 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Western Maryland Regional Office
1360 Marshall Street
Hagerstown MD  21740
301-791-4670
888-791-0193 (Toll Free)
301-791-4015 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Cumberland/Allegany County Division
12 N. Liberty Street, Suite 105
Cumberland MD  21502
301-722-1474
301-722-1470 (TTY)
301-722-1474 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Allegany County Mental Health Systems
12501 Willow Brook Road, SE
P.O. Box 1745
Cumberland MD  21501-1745
301-759-5070
301-777-5621 (Fax)

Consumer Organizations

Hope Station (Part of OCA-Allegany County)
632 N. Centre Street
Cumberland MD 21502
240-362-7168
240-362-7170 (Fax)
## Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Allegany County Health Department  
12503 Willowbrook Road  
Cumberland, MD  21502  
301-759-5050  
301-777-5674 (Fax)

**Prevention Coordinator**
Allegany County Health Department  
12503 Willowbrook Road  
Cumberland, MD  21501-1745  
301-759-5050  
301-777-5764 (Fax)

## Local Department of Social Services

**Allegany County Department of Social Services**
One Frederick Street  
Cumberland MD  21502  
Mailing Address:  
P.O. Box 1420  
Cumberland MD  21502-1420  
301-784-7000  
301-784-7222 (Fax)

## Crisis Response

**Allegany County Family Crisis Resource Center**
146 Bedford Street  
Cumberland, MD 21539  
301-759-9244 (Hotline)  
301-759-9246  
301-759-4934 (Fax)

## General Disability Resources

**Center for Independent Living**
Resources for Independence, Inc.  
30 North Mechanic  
Cumberland MD  21502  
301-784-1774  
800-371-1986 (Toll Free)  
301-784-1776 (Fax)  
711 (TTY)
### HUD Approved Housing Counseling Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Cumberland Neighborhood Housing Services, Inc.</td>
<td>301-722-6958</td>
<td>301-722-6966 (Fax)</td>
</tr>
<tr>
<td>400 N. Mechanic Street</td>
<td></td>
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<tr>
<td>Cumberland, Maryland 21502</td>
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### Public Housing Agencies

<table>
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<tr>
<th>Agency</th>
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<tbody>
<tr>
<td>Allegany County Housing Authority</td>
<td>301-759-2880</td>
<td>301-759-9415 (Fax)</td>
</tr>
<tr>
<td>701 Furnace Street, Suite 1</td>
<td></td>
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<tr>
<td>Cumberland, MD 21502</td>
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<tr>
<td>Cumberland Housing Authority</td>
<td>301-724-6606</td>
<td>301-724-9415 (Fax)</td>
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<tr>
<td>635 East First Street</td>
<td></td>
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<tr>
<td>Cumberland, MD 21502</td>
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<tr>
<td>Frostburg Housing Authority</td>
<td>301-689-9700</td>
<td>301-689-5125 (Fax)</td>
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<tr>
<td>101 Meshach Frost Village</td>
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<td>Frostburg, MD 21532</td>
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### Homelessness Services

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<th>Agency</th>
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<tr>
<td>Allegany County Government</td>
<td>301-777-2372</td>
<td>301-777-2126 (Fax)</td>
</tr>
<tr>
<td>112 Baltimore Street</td>
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<td>Cumberland, MD 21502</td>
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**Point of Contact for Homeless Persons:**

<table>
<thead>
<tr>
<th>Office</th>
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<th>Fax</th>
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<tbody>
<tr>
<td>Chief of Housing</td>
<td>301-777-2372</td>
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<tr>
<td>Social Work</td>
<td>301-777-2126</td>
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<tr>
<td>30 Rear Washington St.</td>
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<tr>
<td>Cumberland, MD 21502</td>
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</table>
## Anne Arundel County

### Area Agencies on Aging

**Anne Arundel County AAA**  
2666 Riva Road, Suite 400  
Annapolis MD 21401  
410-222-4464  
410-222-4360 (Fax)

**North County Branch Office**  
7320 Ritchie Highway  
Glen Burnie MD 21061  
410-222-6707  
410-222-6817 (Fax)

### Developmental Disabilities Resources

**Developmental Disabilities Administration**

**Central Maryland Regional Office**  
1401 Severn Street  
Baltimore, MD 21230  
410-234-8200  
877-874-2494 (Toll Free)  
410-363-9430 (TTY)

**Resource Coordination Office**

**Service Coordination, Inc.**  
Glen Burnie/Anne Arundel County Division  
620 A Research Drive  
Frederick, MD 21703  
301-663-0909  
301-695-6454 (Fax)  
410-923-7393 (TTY)

### Mental Health Resources

**Maryland Association of Core Service Agency Directors (MACSA)**

**Anne Arundel County Mental Health Agency**  
1 Truman Parkway, Suite 101  
Annapolis MD 21401  
410-222-7858  
410-222-6716  
410-222-7881 (Fax)

### Consumer Organizations

**On Our Own of Anne Arundel County, Inc.**  
1819 Bayridge Avenue  
Annapolis MD 21401  
410-295-1224  
410-269-6030 (Balt. Line)  
410-295-1226 (Fax)
### Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Anne Arundel County Dept of Health  
Behavioral Health  
3 Harry S. Truman Parkway, HD24  
Annapolis, MD 21401  
410-222-7164  
410-222-7348 (Fax)

**Prevention Coordinator**  
Anne Arundel County Department of Health  
Behavioral Health  
122 North Langley Road Suite A  
Glen Burnie, MD 21060  
410-222-6724  
410-222-6748 (Fax)

### Local Department of Social Services

**Anne Arundel County Department of Social Services**  
80 West Street  
Annapolis MD 21401  
410-269-4500  
410-974-8566 (Fax)

### Crisis Response

**Anne Arundel County Crisis Hotline**  
43 Community Place  
Crownsville, MD 21032  
410-768-5522 (Hotline)  
410-923-7191 (Offices)  
410-923-7190 (Fax)

### General Disability Resources

**Center for Independent Living**

**Accessible Resources for Independence**  
Anticipated Opening: Spring 2011  
410-537-0441
HUD Approved Housing Counseling Agencies

Anne Arundel County Economic Opportunity Commission
251 West St
P.O. Box 1951
Annapolis, Maryland 21404
410-626-1900-1018
410-267-9143 (Fax)

Arundel Community Development Service Inc
2666 Riva Road
Suite 210
Annapolis, Maryland 21401
410-222-7600-130
410-222-7619 (Fax)

Public Housing Agencies

Annapolis Housing Authority
1217 Madison Street
Annapolis, MD 21403
410-267-8000
410-267-8290 (Fax)

Housing Commission of Anne Arundel County
7477 Baltimore-Annapolis Boulevard, P O Box 817
Glen Burnie, Maryland 21060-2817
410-222-6200-123
410-222-6214

Homelessness Services

Arundel Community Development Services, Inc.
2666 Riva Road, Suite 210
Annapolis, MD 21401
410-222-7600 Ext. 110
410-222-7619 (Fax)

Point of Contact for Homeless Persons:
Community Development Services
2666 Riva Rd.
Suite 210
Annapolis, MD 21401
410-222-7600
410-222-7860 (Fax)
# Baltimore City

## Area Agency on Aging

**CARE Services**  
Baltimore City Health Department  
1001 E. Fayette Street  
Baltimore, MD 21202  
410-396-4932  
410-545-6636 (Fax)

## Developmental Disabilities Resources

### Developmental Disabilities Administration

**Central Maryland Regional Office**  
1401 Severn Street  
Baltimore, MD 21230  
410-234-8200  
877-874-2494 (Toll Free)  
410-363-9430 (TTY)

### Resource Coordination Offices

**Service Coordination, Inc.**  
Baltimore City Division  
711 West 40th Street, Suite 429  
Baltimore, MD 21211-2196  
410-235-8110  
410-235-8115 (TTY)  
410-235-9475 (Fax)

## Mental Health Resources

### Maryland Association of Core Service Agency Directors (MACSA)

**Baltimore Mental Health Systems, Inc.**  
201 E. Baltimore Street, Suite 1340  
Baltimore MD 21202  
410-837-2647  
410-837-2672 (Fax)

### Consumer Organizations

**On Our Own, Inc.**  
6301 Harford Road  
Baltimore MD 21206  
410-444-4500  
410-444-8755 (Fax)

**Hearts and Ears**  
1605 St. Paul Street  
Baltimore MD 21202  
410-837-7778
## Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Baltimore Substance Abuse Systems, Inc.
One North Charles Street, Suite 1600
Baltimore, MD 21201

410-637-1900 ext. 211
410-637-1911 (Fax)

**Prevention Coordinator**
Bureau of Behavioral Health
Baltimore County Department of Health
6401 York Road, Third Floor
Baltimore MD 21212

410-887-3828
410-887-3786 (Fax)

## Crisis Response

**Youth Crisis Line**

410-531-5086
800-422-0009 (Toll Free)

**Baltimore Crisis Response, Inc.**
410-727-4800 x102
410-752-2259
410-752-2272

## Local Department of Social Services

**Baltimore City Department of Social Services**
1510 Guilford Avenue
Baltimore MD 21202-2882

Mailing Address:
P.O. Box 17259
Baltimore MD 21203-7259

443-423-4111
410-361-3150 (Fax)

## General Disability Resources

**Center for Independent Living**

The Image Center
300 E. Joppa Road, Suite 302
Towson, MD 21286

410-982-6311 (Phone/TTY)

**Local Office for Individuals with Disabilities**

**Mayor’s Commission on Disabilities**
201 E Baltimore Street, Suite 300
Baltimore, MD 21202

443-984-1617
410-396-9838 (Fax)
<table>
<thead>
<tr>
<th>HUD Approved Housing Counseling Agencies</th>
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<tbody>
<tr>
<td><strong>Belair-Edison Neighborhoods, Inc</strong></td>
</tr>
<tr>
<td>3412 Belair Road</td>
</tr>
<tr>
<td>Baltimore MD 21213</td>
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<tr>
<td><strong>CCCS of Maryland and Delaware</strong></td>
</tr>
<tr>
<td>408 Eastern Boulevard</td>
</tr>
<tr>
<td>Baltimore MD 21221</td>
</tr>
<tr>
<td><strong>Comprehensive Housing Assistance, Inc</strong></td>
</tr>
<tr>
<td>5721 Park Heights Avenue</td>
</tr>
<tr>
<td>Baltimore MD 21215</td>
</tr>
<tr>
<td><strong>Development Corporation of Northwest Baltimore</strong></td>
</tr>
<tr>
<td>3521 W. Belvedere Avenue</td>
</tr>
<tr>
<td>Baltimore MD 21215</td>
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<tr>
<td><strong>Druid Heights Community Development Corp.</strong></td>
</tr>
<tr>
<td>2140 McCulloh Street</td>
</tr>
<tr>
<td>Baltimore, Maryland 21217-3529</td>
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<tr>
<td><strong>Eastside Community Development Corporation, Inc</strong></td>
</tr>
<tr>
<td>Atrium Offices at Eastpoint Mall</td>
</tr>
<tr>
<td>7835 Eastern Ave, Suite 302</td>
</tr>
<tr>
<td>Baltimore MD 21224</td>
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<tr>
<td><strong>Garwyn Oaks Housing Resource Center</strong></td>
</tr>
<tr>
<td>2300 Garrison Boulevard, Suite 140</td>
</tr>
<tr>
<td>Baltimore MD 21216</td>
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<tr>
<td><strong>Govans Economic Management Senate, Inc.</strong></td>
</tr>
<tr>
<td>4804 York Road</td>
</tr>
<tr>
<td>Baltimore, Maryland 21212</td>
</tr>
<tr>
<td><strong>Greater Baltimore Urban League</strong></td>
</tr>
<tr>
<td>512 Orchard St</td>
</tr>
<tr>
<td>Baltimore, Maryland 21201-1947</td>
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<tr>
<td><strong>Harbel Housing Partnership</strong></td>
</tr>
<tr>
<td>5807 Harford Rd.</td>
</tr>
<tr>
<td>Baltimore, Maryland 21214</td>
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</table>
Neighborhood Assistance Corporation of America (NACA)  
1 East Mount Royal Avenue  
Baltimore MD 21202  
410-783-0465  
888-297-5568 (Toll Free)

Neighborhood Housing Services Of Baltimore  
819 North Patterson Park Ave.  
Baltimore, Maryland 21231  
410-327-1200-19  
410-675-1855 (Fax)

Oliver Economic Development Corporation  
1400 E Federal Street  
Baltimore MD 21224  
443-388-9809  
410-685-0710 (Fax)

Southeast Community Development Corporation  
3700 Eastern Avenue  
Baltimore, Maryland 21224  
410-342-3234-29  
410-342-1719 (Fax)

St. Ambrose Housing Aid Center, Inc  
321 E. 25th Street  
Baltimore, Maryland 21218-5303  
410-366-8362-216  
410-366-8795 (Fax)

Public Housing Agencies

Housing Authority of Baltimore City  
417 E. Fayette Street  
Baltimore, MD 21202  
410-396-3232  
410-545-7771 (Fax)

Homelessness Services

Director, Homeless Services Program  
Mayor's Office of Human Services  
4 S. Frederick Street, 3rd Floor  
Baltimore, MD 21202  
410-396-3757  
410-396-1590 (Fax)

Point of Contact for Homeless Persons:  
Outreach Coordinator, Homeless Services Program  
Mayor's Office of Human Services  
4 S. Frederick Street, 3rd Floor  
Baltimore, MD 21202  
410-545-7360  
410-396-1590 (Fax)
Baltimore County

Area Agency on Aging

**Baltimore County Department of Aging AAA**
611 Central Avenue
Towson MD 21204
410-887-2108
410-887-2159 (Fax)

Developmental Disabilities Resources

**Developmental Disabilities Administration**

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230
410-902-4500
410-234-8200
410-363-9430 (TTY)

**Resource Coordination Offices**

**Service Coordination, Inc.**
Kenilworth/Baltimore County Division
100 West Road Suite 301
Towson, MD 21204
410-828-5223
410-828-1689 (TTY)
410-828-1189 (Fax)
410-828-1189 (TTY)

**Service Coordination, Inc.**
Towson/Baltimore County Division
8641 Loch Raven Blvd., Suite 2E
Towson, MD 21286-2311
410-882-4710
410-882-4716 (TTY)
410-882-4792 (Fax)

**Service Coordination, Inc.**
Woodlawn/Baltimore County Division
7133 Rutherford Road
Baltimore MD 21244-2717
410-265-5225
410-265-7707 (TTY)
410-265-6714 (Fax)

**Service Coordination, Inc.**
Pikesville/ Baltimore County Division
1777 Reisterstown Road, Suite 384
Baltimore, MD 21208
410-486-1582
410-486-5754 (TTY)
410-486-9065 (Fax)
Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Baltimore County Department of Health  410-887-3828
Bureau of Mental Health  410-887-3786 (Fax)
6401 York Road, 3rd Floor
Baltimore MD 21212

Consumer Organizations

A Place of Our Own, Inc  410-866-2296
A New Way of Life Drop-In Center
8061 Philadelphia Road
Rosedale MD 21237

On Our Own Center  410-282-1701
10 Dunman Way  800-307-2203 (Toll Free)
Baltimore MD 21222  410-282-2431 (Fax)

Alcohol and Drug Abuse Resources

Treatment Coordinator  410-887-3828
Bureau of Behavioral Health  410-887-3786 (Fax)
6401 York Road, Third Floor
Baltimore MD 21212

Prevention Coordinator  410-887-3828
Bureau of Behavioral Health
Baltimore County Department of Health  410-887-3786 (Fax)
6401 York Road, Third Floor
Baltimore MD 21212

Local Department of Social Services

Baltimore County Department of Social Services  410-853-3000
6401 York Road  410-853-3955 (Fax)
Towson MD 21212
Crisis Response

Family Crisis Center of Baltimore County
P.O. Box 3909
Baltimore, MD 21222
410-828-6390 (Hotline)
410-285-4357 (Office)
410-285-4361 (Fax)

General Disability Resources

Center for Independent Living

The Image Center
300 E. Joppa Road, Suite 302
Towson, MD 21286
410-982-6311 (Phone/TTY)

Local Office for Individuals with Disabilities

Baltimore County Commission on Disabilities
Drumcastle Center
6401 York Rd, 2nd Floor
Baltimore, MD 21212
410-887-3580
410-887-5696 (Fax)
1-887-2799 (TTY)

HUD Approved Housing Counseling Agencies

CCCS of Maryland and Delaware (Catonsville)
757 Frederick Road
Baltimore MD 21228
800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Essex)
408 Eastern Boulevard
Baltimore MD 21221
800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Parkville)
7905B Harford Road
Baltimore MD 21234
800-640-2227
410-869-8828 (Fax)

CCCS of Maryland and Delaware (Owings Mills)
10220 S. Dolefield Road
Owings Mill MD 21117
800-640-2227
410-869-8828 (Fax)

Liberty/Randallstown Coalition, Inc
3517 B Langrehr Road
410-521-5551
## Public Housing Agencies

<table>
<thead>
<tr>
<th>Agency</th>
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<tbody>
<tr>
<td><strong>Baltimore County Housing Office</strong></td>
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<tr>
<td>Drumcastle Government Center</td>
<td>410-853-8990</td>
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<tr>
<td>6401 York Road</td>
<td>410-853-8999</td>
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## Homelessness Services

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<tr>
<td><strong>Baltimore County Office of Community Conservation</strong></td>
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<tr>
<td>6401 York Road, 2nd Floor</td>
<td>410-887-2886</td>
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<tr>
<td>Baltimore, MD 21212</td>
<td>410-887-5696 (Fax)</td>
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**Point of Contact for Homeless Persons:**

<table>
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<tr>
<th>Agency</th>
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<tbody>
<tr>
<td>Social Services</td>
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<tr>
<td>6401 York Rd.</td>
<td>410-853-3000</td>
</tr>
<tr>
<td>Second Floor</td>
<td>410-887-5696 (Fax)</td>
</tr>
<tr>
<td>Baltimore, MD 21212</td>
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</tr>
</tbody>
</table>
## Calvert County

### Area Agency on Aging

**Calvert County Office on Aging**
450 West Dares Beach Road  
Prince Frederick MD  20678  
410-535-4606  
301-855-1170 (D.C. Line)  
410-535-1903 (Fax)

### Developmental Disabilities Resources

**Developmental Disabilities Administration**

**Southern Maryland Regional Office**
312 Marshall Avenue, 7th Floor  
Laurel MD  20707  
301-362-5100  
888-207-2479 (Toll Free)  
301-362-5131 (TTY)

**Resource Coordination Offices**

**Calvert County Health Department**
134 Main Street Room 202  
Prince Frederick MD  20678  
410414-9367  
301-855-1545  
410-535-5285 (Fax)

### Mental Health Resources

**Maryland Association of Core Service Agency Directors (MACSA)**

**Calvert County Mental Health Department**
P.O. Box 980  
Prince Frederick MD  20678  
410-535-5400 x311  
410-535-5285 (Fax)

**Consumer Organizations**

**On Our Own of Calvert County, Inc.**
P.O. Box 2961  
Prince Frederick MD  20678  
410-535-7576  
301-855-1251  
301-494-0665 (Fax)
Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Calvert County Core Service Agency  
P.O. Box 1180  
Prince Frederick, MD  20678

410-535-3079  
410-535-2220 (Fax)

**Prevention Coordinator**
Calvert Substance Abuse Services  
P.O. Box 1158  
Prince Frederick MD 20678

410-535-3079 x26  
410-535-2220 (Fax)

Local Department of Social Services

**Calvert County Department of Social Services**
Louis L. Goldstein DC/MSC  
200 Duke Street  
Prince Frederick MD  20678

443-550-6900  
410-286-7429 (Fax)

Crisis Response

**Crisis Intervention Center**
Calvert County Health Department  
975 Solomons Island Road North, PO Box 980  
Prince Frederick, MD 20678

410-535-1121 or  
301-855-1075 (24 hour crisis helpline)

410- 535-5400  
410)-535-5285 (Fax)

General Disability Resources

**Center for Independent Living**
Southern Maryland Center for Independent Living  
38588 Brett Way, Suite 2  
Mechanicsville, MD 20622

301-884-4498\5110  
301-884-6099 (Fax)

TTY: 711
## HUD Approved Housing Counseling Agencies

*See neighboring county resources.

### Public Housing Agencies

<table>
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<tr>
<th>Agency</th>
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<tr>
<td>Calvert County Housing Authority</td>
<td>410-535-5010</td>
<td>410-535-4246</td>
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<tr>
<td>480 Main Street</td>
<td></td>
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<tr>
<td>Prince Frederick, MD 20678</td>
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### Homelessness Services

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<tr>
<th>Agency</th>
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<tr>
<td>Calvert County Health Department</td>
<td>410-535-5400</td>
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<tr>
<td>P.O. Box 980</td>
<td></td>
<td>410-414-9413 (Fax)</td>
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<tr>
<td>Prince Frederick, MD 20678</td>
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**Point of Contact for Homeless Persons:**

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<tr>
<th>Agency</th>
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<th>Phone 2</th>
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<tbody>
<tr>
<td>Mental Health Clinic</td>
<td>410-535-5400</td>
<td></td>
</tr>
<tr>
<td>P.O. Box 980</td>
<td></td>
<td>410-414-9413 (Fax)</td>
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<tr>
<td>Prince Frederick, MD 20678-0980</td>
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</tbody>
</table>
# Caroline County

## Area Agency on Aging

**Upper Shore Aging, Inc.**  
100 Schaubler Road  
Chestertown MD 21620  
410-778-6000  
410-778-3562 (Fax)  
1-800-721-6651

## Developmental Disabilities Resources

### Developmental Disabilities Administration

**Eastern Shore Regional Office**  
1500 Riverside Drive  
Salisbury MD 21802  
410-334-6920  
888-219-0478 (Toll Free)  
800-735-2258 (TTY)

### Resource Coordination Offices

**Caroline County Health Department**  
Box 10, 403 S. 7th Street  
Denton MD 21629  
410-479-8075  
410-479-4911 (Fax)

## Mental Health Resources

### Maryland Association of Core Service Agency Directors (MACSA)

**Mid- Shore Mental Health Systems, Inc.**  
28578 Mary’s Ct., Suite 1  
Easton MD 21601  
410-770-4801  
410-770-4809 (Fax)

### Consumer Organizations

**Chesapeake Voyagers**  
342 N. Aurora Street  
Easton, MD 21601  
410-822-1601

## Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Caroline County Addictions Program  
P.O. Box 10, 104 Franklin St.  
Denton, MD 21629  
410-479-1882 x303  
410-479-0554 (Fax)
**Prevention Coordinator**  
Caroline County Health Department  
P.O. Box 10  
Denton MD 21629  
410- 479-3501  
410- 479-4918 (Fax)

**Local Department of Social Services**

Caroline County Department of Social Services  
207 SouthThrip Street  
Denton MD 21629  
410-819-4500  
410-819-4501  
410-479-5910 (Fax)

**Crisis Response**

Life Crisis Center  
1- 800-422-0009 (Hotline)

**General Disability Resources**

**Center for Independent Living**  
Eastern Shore Center for Independent Living, Inc. (ESCIL)  
309 Sunburst Highway, Suite 13  
Cambridge MD 21613-2050  
410-221-7701  
410-221-7714 (Fax)  
1-800-705-7944  
410-221-5140 (TTY)

**HUD Approved Housing Counseling Agencies**

Maryland Rural Development Corporation  
101 Cedar Lane, PO Box 739  
Greensboro MD 21639-0739  
410-269-0910  
410-749-3710 (Fax)

**Public Housing Agencies**

Maryland Department of Housing and Community Development  
100 Community Place  
Crownsville, MD 21032  
410-514-7500  
410-514-7499 (Fax)
<table>
<thead>
<tr>
<th>Homelessness Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mid-Shore Mental Health System, Inc</td>
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<tr>
<td>28578 Mary’s Ct., Suite 1</td>
</tr>
<tr>
<td>Easton MD  21601</td>
</tr>
<tr>
<td>410-770-4801</td>
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<td>410-770-4809 (Fax)</td>
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*Point of Contact for Homeless Persons:*

<table>
<thead>
<tr>
<th>Chesapeake Helps</th>
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<tbody>
<tr>
<td>P.O. Box 8</td>
</tr>
<tr>
<td>Wye Mills, MD 21679</td>
</tr>
<tr>
<td>866-722-4577</td>
</tr>
<tr>
<td>410-827-7121 (Fax)</td>
</tr>
</tbody>
</table>
## Carroll County

### Area Agency on Aging

**Carroll County Bureau of Aging**
- 125 Stoner Avenue
- Westminster MD  21157
- 410-386-3600 (Citizen Services Office)
- 410-386-3800 (Bureau of Aging Office)
- 410-840-0436 (Fax)

### Developmental Disabilities Resources

#### Developmental Disabilities Administration

**Western Maryland Regional Office**
- 1360 Marshall Street
- Hagerstown MD  21740
- 301-791-4670
- 202-313-3865
- 888-791-0193 (Toll Free)
- 301-791-4015 (TTY)

#### Resource Coordination Offices

**Service Coordination Inc.**
- Westminster/Carroll County Division
- 95 Carroll Street, Suite 104
- Westminster MD  21157-5006
- 410-876-0028
- 410-848-7968 (TTY)
- 410-876-4721 (Fax)
- 410-876-4929 (Fax)

### Mental Health Resources

#### Maryland Association of Core Service Agency Directors (MACSA)

**Carroll County Mental Health Department**
- 209 S. Center Street, Box 460
- Westminster MD  21158-0460
- 410-876-4440
- 410-876-4929 (Fax)

#### Consumer Organizations

**On Our Own of Carroll County, Inc.**
- P.O. Box 1174
- Westminster MD  21158
- 410-751-6600
- 410-751-2644 (Fax)
Alcohol and Drug Abuse Resources

Treatment Coordinator
Alcohol Drug Abuse Coordinator
Carroll County Health Department
P. O. Box 845
Westminster MD 21158

Prevention Coordinator
Junction, Inc.
98 North Court Street
P.O. Box 206
Westminster MD 21157

Local Department of Social Services

Carroll County Department of Social Services
10 Distillery Drive
Westminster MD 21157

Crisis Response

Maryland Crisis Hotline
Grassroots Crisis Intervention
6700 Freetown Road
Columbia, MD 21044-4137

General Disability Resources

Center for Independent Living

The Freedom Center, Inc.
14 W. Patrick St., Suite 10
Frederick MD 21702

Local Office for Individuals with Disabilities

Carroll County Department of Citizen Services
10 Distillery Drive, Suite 101
Westminster, MD 21157
## HUD Approved Housing Counseling Agencies

*See neighboring county resources.

### Public Housing Agencies

<table>
<thead>
<tr>
<th>Public Housing Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Carroll County Housing and Community Development</td>
<td>10 Distillery Drive, Suite 101, Westminster, MD 21157</td>
<td>410-386-3600</td>
<td>410-876-5255 (Fax)</td>
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<tr>
<td>Westminster Housing Office</td>
<td>56 West Main Street, Westminster, MD 21157</td>
<td>410-848-2261</td>
<td>410-876-0865 (Fax)</td>
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### Homelessness Services

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<th>Address</th>
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<th>Fax</th>
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<tbody>
<tr>
<td>Carroll County's Department of Citizen Services</td>
<td>10 Distillery Drive, Westminster, MD 21157</td>
<td>410-386-3600</td>
<td>410-876-5255 (Fax)</td>
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*Point of Contact for Homeless Persons:*

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<tr>
<td>Human Services Programs</td>
<td>Ten Distillery Dr., Westminster, MD 21157</td>
<td>410-857-2999</td>
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# Cecil County

## Area Agency on Aging

Senior Services and Community Transit of Cecil County  
200 Chesapeake Blvd,  
Suite 2550  
Elkton, MD 21921  
410-996-8435  
410-620-9483 (Fax)

## Developmental Disabilities Resources

### Developmental Disabilities Administration

Eastern Shore Regional Office  
1500 Riverside Drive  
Salisbury MD  21802  
410-334-6920  
888-219-0478 (Toll Free)  
800-735-2258 (TTY)

### Resource Coordination Offices

Cecil County Health Department  
John M. Byers Health Center  
401 Bow Street  
Elkton MD  21912  
410-996-5106  
410-996-5134 (Fax)

## Mental Health Resources

### Maryland Association of Core Service Agency Directors (MACSA)

Cecil County Mental Health Department  
401 Bow Street  
Elkton MD  21912  
410-996-5112  
410-996-5134 (Fax)

### Consumer Organizations

On Our Own of Cecil County  
114 East Main Street P.O. Box 352  
Elkton MD  21921  
410-392-4228  
866-620-7300 (Toll Free)  
410-485-6497 (Fax)
### Alcohol and Drug Abuse Resources

- **Treatment Coordinator**  
  Division of Addictions  
  Alcohol and Drug Recovery Center  
  Cecil County Health Department  
  401 Bow Street  
  Elkton, MD 21921

- **Prevention Coordinator**  
  Cecil County Substance Abuse Program  
  Division of Health Promotions  
  401 Bow Street  
  Elkton MD 21921

### Local Department of Social Services

- **Cecil County Department of Social Services**  
  Elkon DC/MSC  
  170 East Main Street  
  Elkton MD  21921

### Crisis Response

- **Cecil County Department of Social Services Domestic Violence/Rape Crisis Center**  
  P.O. Box 2137  
  Elkton, MD 21922

### General Disability Resources

- **Center for Independent Living**  
  Eastern Shore Center for Independent Living, Inc. (ESCIL)  
  309 Sunburst Center, Suite 13  
  Cambridge MD  21613-2050  
  410-221-7701  
  800-705-7944 (Toll Free)  
  410-221-7714 (Fax)  
  410-221-5140 (TTY)
# HUD Approved Housing Counseling Agencies

<table>
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<tr>
<th>Agency</th>
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<tr>
<td>Cecil County Housing Agency</td>
<td>410-996-8216</td>
<td>410-996-5256 (Fax)</td>
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<tr>
<td>200 Chesapeake Boulevard</td>
<td></td>
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<tr>
<td>Suite 1800</td>
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# Public Housing Agencies

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<tr>
<td>Cecil County Housing Agency</td>
<td>410-996-5245</td>
<td>410-996-5256 (Fax)</td>
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<tr>
<td>200 Chesapeake Blvd., Suite 1800</td>
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<tr>
<td>Elkton, MD 21921</td>
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<tr>
<td>Elkton Housing Authority</td>
<td>410-398-5018</td>
<td>410-398-5019 (Fax)</td>
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<tr>
<td>150 E. Main Street</td>
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# Homelessness Services

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<th>Fax</th>
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<tr>
<td>Cecil County Health Department, Mental Health Core Service Agency</td>
<td>410-996-5112 x 239</td>
<td>410-996-5134 (Fax)</td>
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<tr>
<td>401 Bow street</td>
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<tr>
<td>Elkton, MD 21921</td>
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*Point of Contact for Homeless Persons:*

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<tr>
<th>Contact</th>
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<th>Fax</th>
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<tr>
<td>Program Monitor</td>
<td>410-996-5112</td>
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<tr>
<td>Cecil County Health Department</td>
<td>410-996-5134 (Fax)</td>
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<tr>
<td>401 Bow St.</td>
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<tr>
<td>Elkton, MD 21921</td>
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</table>
## Charles County

### Area Agency on Aging

| Charles County Department of Community Services | 301-934-9305 |
| 8190 Port Tobacco Road Port Tobacco MD 20677 | 301-870-3388 |
| 301-934-5624 (Fax) |

### Developmental Disabilities Resources

#### Developmental Disabilities Administration

| Southern Maryland Regional Office | 301-362-5100 |
| 312 Marshall Avenue, 7th Floor Laurel MD 20707 | 888-207-2480 (Toll Free) |
| | 301-362-5131 (TTY) |
| | 301-362-5130 (Fax) |

#### Resource Coordination Offices

| Charles County Health Department | 301-609-6830 |
| 4545 Crain Hwy White Plains MD 20695 | 301-934-4632 (Fax) |

### Mental Health Resources

#### Maryland Association of Core Service Agency Directors (MACSA)

| Charles County Human Services Partnership | 301-609-5757 |
| c/o Charles County Government | 301-753-1699 (D.C. Metro) |
| 4545 Crain Hwy, PO Box 1050 White Plains, MD 20695 | 301-609-5749 (Fax) |
| | 1-800-735-2258 (TDD) |

#### Consumer Organizations

| On Our Own of Charles County, Inc. | 301-743-3508 |
| P.O. Box 1651 | 301-638-2963 |
| White Plains MD 20695-1651 |
Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Substance Abuse Treatment and Prevention Services
Charles County Department of Health
P.O. Box 1050 White Plains, MD 20695
301-609-6616
301-934-1234 (Fax)

**Prevention Coordinator**
Prevention Coordinator
Charles County Health Department
Substance Abuse Services Prevention Program
P.O. Box 1050
White Plains MD 20695
301-609-6631; 301-609-6600
301-934-1234 (Fax)

Local Department of Social Services

**Charles County Department of Social Services**
200 Kent Avenue
LaPlata MD  20646
301-392-6400
301-870-3958 (Fax)

Crisis Response

**Center for Abused Persons in Waldorf, MD**
301-645-3335 (Hotline)

General Disability Resources

**Center for Independent Living**
Southern Maryland Center for Independent Living
38588 Brett Way, Suite 2
Mechanicsville, MD 20622
301-884-4498\5110
301-884-6099 (Fax)
711 (TTY)
### HUD Approved Housing Counseling Agencies

**Southern Maryland Tri-County Community Action**  
8383 Leonardtown, Road  
P. O. Box 280  
Hughesville, Maryland 20637  
301-274-4474 x262  
301-274-0423 (Fax)

### Public Housing Agencies

**Charles County Commissioners**  
8190 Port Tobacco Road  
Port Tobacco, MD 20677  
301-934-0112  
301-934-5624

### Homelessness Services

**Calvert County Health Department**  
P.O. Box 980  
Prince Frederick, MD 20678  
410-535-5400  
410-414-9413 (Fax)

*Point of Contact for Homeless Persons:*

**Mental Health Clinic**  
P.O. Box 980  
Prince Frederick, MD 20678-0980  
410-535-5400  
410-414-9413 (Fax)
Dorchester County

Area Agencies on Aging

Dorchester Co. Health Department Office on Aging
MAC, Inc.
Area Agency on Aging  
909 Progress Circle, Suite 100  
Salisbury, MD 21804
410-742-0505
410-742-0525  (Fax)

Developmental Disability Resources

Developmental Disabilities Administration
Eastern Shore Regional Office
1500 Riverside Drive  
Salisbury MD 21802
410-334-6920
888-219-0478 (Toll Free)
800-735-2258 (TTY)

Resource Coordination Offices

Dorchester County Health Department
3 Cedar Street  
Cambridge MD 21613
410-376-0024
410-901-8197 (Fax)
410-376-0024 (TTY)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc.
28578 Mary’s Ct., Suite 1  
Easton, MD 21601
410-770-4801
410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers
342 N. Aurora Street  
Easton, MD 21601
410-822-1601
410-822-1621 (Fax)
Alcohol and Drug Abuse Resources

Treatment Coordinator
Dorchester County Addictions Program
310 Gay Street, Lower Level
Cambridge, MD 21613
410-228-7714 x106
410-228-8049 (Fax)

Prevention Coordinator
Prevention Coordinator
Dorchester County Health Department
3 Cedar Street
Cambridge MD 21613
410-901-8134
410-901-8199 (Fax)

Local Department of Social Services

Dorchester County Department of Social Services
627 Race Street
Cambridge MD 21613
410-901-4100
410-901-1047 (Fax)

Crisis Response

For All Seasons, Inc.
300 Talbot Street
Easton, MD
410-820-5600

General Disability Resources

Maryland Centers for Independent Living

Eastern Shore Center for Independent Living, Inc. (ESCIL)
309 Sunburst Center, Suite 13
Cambridge, MD 21613-2050
410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)
## HUD Approved Housing Counseling Agencies

*See neighboring county resources.*

### Public Housing Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
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<tr>
<td>Cambridge Housing Authority</td>
<td>410-228-6856</td>
<td>410-228-5553 (Fax)</td>
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<tr>
<td>700 Weaver Avenue</td>
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<tr>
<td>Cambridge, MD 21613</td>
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### Homelessness Services

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<td>Mid-Shore Mental Health System, Inc</td>
<td>410-770-4801</td>
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<td>Chesapeake Helps</td>
<td>866-722-4577</td>
<td>410-827-7121 (Fax)</td>
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<td>P.O. Box 8</td>
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<tr>
<td>Wye Mills, MD 21679</td>
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</table>
## Frederick County

### Area Agency on Aging

**Frederick County Department of Aging**
1440 Taney Avenue  
Frederick MD  21702  
301-694-1605  
301-600-3554 (Fax)

### Developmental Disability Resources

**Developmental Disabilities Administration**

**Western Maryland Regional Office**
1360 Marshall Street  
Hagerstown MD  21740  
301-791-4670  
888-791-0193 (Toll Free)  
301-791-4015 (TTY)

**Resource Coordination Offices**

**Service Coordination, Inc.**
**Frederick County Division**
620 A Research Drive  
Frederick MD  21703-8619  
301-663-0090  
301-663-0936 (TTY)  
301-695-6454 (Fax)

### Mental Health Resources

**Maryland Association of Core Service Agency Directors (MACSA)**

**Mental Health Management Agency**
22 S. Market Street, Suite 8  
Frederick MD  21701  
301-682-6017  
301-682-6019 (Fax)

**Frederick County Mental Health Association**
301-662-2255  (24 hour crisis hotline)

**Consumer Organizations**

**On Our Own of Frederick County, Inc.**
217 North Market Street  
P.O. Box 3744  
Frederick MD  21705  
301-620-0555 (Phone/Fax)
### Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Frederick County Health Department  
Substance Abuse Services  
350 Montevue Lane  
Frederick, MD 21702  
301-600-3292  
301-600-3298 (Fax)

**Prevention Coordinator**  
AODA Prevention Supervisor  
Division Public Information Representative  
Frederick Co. Health Department  
Substance Abuse Division  
350 Montevue Lane  
Frederick MD 21702  
301-600-3285  
301-600-3298 (Fax)

### Local Department of Social Services

**Frederick County Department of Social Services**  
100 East All Saints Street  
Frederick MD 21701  
301-694-4555  
301-694-4550 (Fax)  
Mailing Address:  
P.O. Box 237  
Frederick MD 21705

### Crisis Response

**Frederick County Hotline**  
263 West Patrick Street  
Frederick, MD 21701-6916  
301-662-2255

### General Disability Resources

**Center for Independent Living**  
The Freedom Center, Inc.  
14 W. Patrick St., Suite 10  
Frederick MD 21702  
301-846-7811  
301-846-9070 (Fax)
### Local Office for Individuals with Disabilities

**Frederick County Commission on Disabilities**  
12 E Church Street  
Frederick, MD 21701  
301-600-9000  
301-631-2314 (Fax)

### HUD Approved Housing Counseling Agencies

**Frederick Community Action Agency**  
100 S. Market Street  
Frederick, Maryland 21701-5527  
301-600-1506  
301-662-9079 (Fax)

**CCCS of Greater Washington**  
1003 W. 7th street, Suite 404  
Frederick, Maryland 21701  
301-695-0369  
301-695-4878 (Fax)

**Interfaith Housing Alliance, Inc.**  
731 N. Market Street  
Frederick MD 21701  
301-662-4225

### Public Housing Agencies

**Frederick County Department of Housing and Community Development**  
520 N. Market Street  
Frederick, MD 21701  
301-600-6091  
301-600-3585 (Fax)

**Frederick Housing Authority (City)**  
209 Madison Street  
Frederick, MD 21701  
301-662-8173  
301-663-1464 (Fax)

### Homelessness Services

**Frederick Community Action Agency**  
100 South Market Street  
Frederick, MD 21701  
301-600-1506  
301-662-9079 (Fax)

*Point of Contact for Homeless Persons: Community Action Agency*  
100 S. Market St.  
Frederick, MD 21701-5527  
301-600-1506  
301-662-9079 (Fax)
## Garrett County

### Area Agency on Aging

<table>
<thead>
<tr>
<th>Garrett County Area Agency on Aging</th>
<th>301-334-9431</th>
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<tbody>
<tr>
<td>104 E. Center Street</td>
<td>301-334-8555 (Fax)</td>
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### Developmental Disabilities Resources

#### Developmental Disabilities Resources

<table>
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<tr>
<th>Western Maryland Regional Office</th>
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<tr>
<td>1360 Marshall Street</td>
<td>888-791-0193 (Toll Free)</td>
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<td>Hagerstown MD 21740</td>
<td>301-791-4015 (TTY)</td>
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#### Resource Coordination Offices

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<tr>
<th>Service Coordination Inc.</th>
<th>301-334-9505</th>
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<tr>
<td>Oakland/Garrett County Division</td>
<td>301-334-9505 (TTY)</td>
</tr>
<tr>
<td>315 Dawson Avenue</td>
<td>301-334-4786 (Fax)</td>
</tr>
<tr>
<td>Oakland MD 21550-4006</td>
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### Mental Health Resources

#### Maryland Association of Core Service Agency Directors (MACSA)

<table>
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<tr>
<th>Garrett County Core Service Agency</th>
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<tr>
<td>1025 Memorial Drive</td>
<td>877-286-8642 (Toll Free)</td>
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<tr>
<td>Oakland MD 21550-1943</td>
<td>301-334-7441 (Fax)</td>
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#### Consumer Organizations

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<th>The Right Step</th>
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<tr>
<td>14719 Garrett Highway</td>
<td>877-694-8345 (Toll Free)</td>
</tr>
<tr>
<td>Oakland MD 21550-4026</td>
<td>301-334-4631 (Fax)</td>
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### Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Garrett County Center for Behavioral Health  
Garrett County Health Department  
1025 Memorial Drive  
Oakland, MD 21550  

Garrett County Center for Behavioral Health  
Garrett County Health Department  
1025 Memorial Drive  
Oakland, MD 21550  

**Prevention Coordinator**  
Garrett County Health Department  
1025 Memorial Drive  
Oakland MD 21550  

**Local Department of Social Services**

**Garrett County Department of Social Services**  
12578 Garrett Highway  
Oakland MD 21550-1159  

**Crisis Response**

**Dove Center**  
Oakland, MD  

Youth Crisis Hotline – for citizens of any age  
800-422-0009 (24 hour service)  

**General Disability Resources**

**Center for Independent Living**

**Resources for Independence, Inc.**  
100 North Mechanic Street  
Cumberland MD  21502  

Maryland Housing and Disability Services Resource Guide
### HUD Approved Housing Counseling Agencies

<table>
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<td>Garrett County Community Action Committee, Inc</td>
<td>301-334-9431</td>
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<tr>
<td>108 E. Center Street</td>
<td>888-877-8403 (Toll Free)</td>
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<tr>
<td>Oakland MD 21550-1328</td>
<td>301-334-8555 (Fax)</td>
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### Public Housing Agencies

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<td>Housing Services</td>
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<tr>
<td>104 East Center Street</td>
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### Homelessness Services

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<tbody>
<tr>
<td>Garrett County Community Action Committee, Inc. (GCCAC)</td>
<td>301-334-9431 x149</td>
</tr>
<tr>
<td>104 East Center Street</td>
<td>301-334-8555 (Fax)</td>
</tr>
<tr>
<td>Oakland, MD 21550</td>
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*Point of Contact for Homeless Persons:*

<table>
<thead>
<tr>
<th>Role</th>
<th>Phone Numbers</th>
</tr>
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<tbody>
<tr>
<td>Housing Director</td>
<td>301-334-9431</td>
</tr>
<tr>
<td>Community Action Committee, Inc.</td>
<td>301-334-8555 (Fax)</td>
</tr>
<tr>
<td>104 E. Center St.</td>
<td></td>
</tr>
<tr>
<td>Oakland, MD 21550</td>
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</tr>
</tbody>
</table>
Harford County

Area Agency on Aging

Harford County Office on Aging
145 N. Hickory Avenue
Bel Air, MD  21014
410-638-3025
410-879-2000
410-893-2371 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230
410 234-8200
877-874-2494 (Toll Free)
410-363-9430 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Harford County Division
121 Industry Lane
Forrest Hill, MD 21050
410-893-0393
410-893-0397 (TTY)
410-893-4918 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)
Harford County CSA
206 South Hays Street, Suite 201
Bel Air MD  21014
410-803-8726
410-803-8732 (Fax)

Alcohol and Drug Abuse Resources

Treatment Coordinator
Harford County Health Department
120 Hays Street
Bel Air, MD 21014
410-877-2360
410-638-4954 (Fax)
**Prevention Coordinator**  
Harford County Office of Drug Control Policy  
319 South Main Street  
Bel Air MD 21014

**Local Department of Social Services**

<table>
<thead>
<tr>
<th>Harford County Department of Social Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 South Bond Street</td>
</tr>
<tr>
<td>Bel Air MD 21014</td>
</tr>
<tr>
<td>410-836-4700</td>
</tr>
<tr>
<td>410-836-4945 (Fax)</td>
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**Crisis Response**

<table>
<thead>
<tr>
<th>Mobile Crisis Services</th>
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</thead>
<tbody>
<tr>
<td>410-638-5248</td>
</tr>
<tr>
<td>(M-F 8:00 -12:00 midnight)</td>
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**General Disability Resources**

<table>
<thead>
<tr>
<th>Center for Independent Living</th>
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<tbody>
<tr>
<td>The Image Center</td>
</tr>
<tr>
<td>300 E. Joppa Road, Suite 302</td>
</tr>
<tr>
<td>Towson, MD 21286</td>
</tr>
<tr>
<td>410-982-6311 (Phone/TTY)</td>
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<table>
<thead>
<tr>
<th>Local Office for Individuals with Disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harford County Department of Community Services</td>
</tr>
<tr>
<td>319 S. Main Street</td>
</tr>
<tr>
<td>Bel Air, MD 21014</td>
</tr>
<tr>
<td>410-638-3373</td>
</tr>
<tr>
<td>410-638-1387 (TTY)</td>
</tr>
<tr>
<td>410-803-0433 (Fax)</td>
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**HUD Approved Housing Counseling Agencies**

<table>
<thead>
<tr>
<th>Harford County Housing Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 South Main Street, Suite 106</td>
</tr>
<tr>
<td>Bel Air, Maryland 21014</td>
</tr>
<tr>
<td>410-638-3045 or 3047</td>
</tr>
<tr>
<td>410-893-9816 (Fax)</td>
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</table>

<table>
<thead>
<tr>
<th>Home Partnership, Inc.</th>
</tr>
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<tbody>
<tr>
<td>626 Towne Center Drive</td>
</tr>
<tr>
<td>Joppatowne, MD 21085</td>
</tr>
<tr>
<td>410-679-3200</td>
</tr>
<tr>
<td>410-679-3208 (Fax)</td>
</tr>
</tbody>
</table>
Public Housing Agencies

**Harford County Housing Agency**  
15 South Main Street, Suite 106  
Bel Air, MD 21014  
410-638-3045  
410-893-9816 (Fax)

**Havre De Grace Housing Authority**  
101 Stansbury Court  
Havre De Grace, MD 21078  
410-939-2097  
410-939-6053

Homelessness Services

**Grants Specialist**  
Harford County Dept. of Community Services  
319 S. Main Street  
Bel Air, MD 21014  
410-638-3389  
410-803-0433 (Fax)

**Point of Contact for Homeless Persons:**

**Homeless Case Manager**
**Social Services**

Two South Bend St.  
Bel Air, MD 21014  
410-836-4541  
410-836-4943 (Fax)
Howard County

Area Agency on Aging

Howard County Office on Aging
6751 Columbia Gateway Drive, 2nd Floor
Columbia, MD 21046
410-313-6410
410-313-6540 (Fax)
410-313-6401 (TTY)

Developmental Disabilities Resources

Developmental Disabilities Administration

Central Maryland Regional Office
1401 Severn Street
Baltimore, MD 21230
410-234-8200
1-877-874-2494
410-363-9430 (TTY)

Resource Coordination Offices

Service Coordination, Inc.
Columbia/Howard County Division
10480 Little Patuxent Parkway Suite 950
Columbia MD 21044
410-772-8774
410-772-8781 (TTY)
410-772-8789 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Howard County Mental Health Authority
9151 Rumsey Road, Suite 150
Columbia, MD 21045
410-313-7350
410-313-7374 (Fax)

Consumer Organizations

On Our Own of Howard County, Inc
P.O. Box 1666
Ellicott City MD 21041
410-772-7905
410--772-7906 (Fax)
### Alcohol and Drug Abuse Resources

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Treatment Coordinator</td>
<td>Howard County Health Department</td>
<td>7178 Columbia Gateway Drive, Columbia, MD 21046</td>
<td>410-313-6225</td>
<td>410-313-6212</td>
</tr>
<tr>
<td>Prevention Coordinator</td>
<td>Substance Abuse Services</td>
<td>Howard County Health Department</td>
<td>410-313-7235</td>
<td>410-313-6212</td>
</tr>
<tr>
<td></td>
<td>7178 Columbia Gateway Drive</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Columbia, MD 21046</td>
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### Local Department of Social Services

<table>
<thead>
<tr>
<th>Department</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Howard County Department of Social Services</td>
<td>7121 Columbia Gateway Drive, Columbia, MD 21046</td>
<td>410-872-8700</td>
<td>410-872-4222</td>
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### Crisis Response

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Howard County Crisis Response</td>
<td>410-531-6677</td>
<td>(evening hours only)</td>
</tr>
<tr>
<td>Grassroots Crisis Intervention Center, Inc.</td>
<td>410-531-6677</td>
<td>(Hotline)</td>
</tr>
<tr>
<td></td>
<td>410-531-6006</td>
<td></td>
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<tr>
<td></td>
<td>410-531-3487</td>
<td>(Fax)</td>
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<td></td>
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### General Disability Resources

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Center for Independent Living</td>
<td></td>
<td>410-537-0441</td>
<td></td>
</tr>
<tr>
<td>Accessible Resources for Independence</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Anticipated Opening: Spring 2011</td>
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### Local Office for Individuals with Disabilities

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>Howard County Commission on Disabilities</td>
<td>410-313-6402</td>
<td></td>
</tr>
<tr>
<td>6751 Columbia Gateway Drive, Suite 204</td>
<td>410-313-6401</td>
<td>(TTY)</td>
</tr>
<tr>
<td>Columbia, MD 21046</td>
<td>410-313-6424</td>
<td>(Fax)</td>
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</table>
### HUD Approved Housing Counseling Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Howard County Office of Aging</td>
<td>410-313-6410</td>
</tr>
<tr>
<td>6751 Columbia Gateway Drive</td>
<td></td>
</tr>
<tr>
<td>Columbia, Maryland 21046</td>
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### Public Housing Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>Howard County Housing Commission</td>
<td>410-313-6320</td>
<td>410-313-6092</td>
</tr>
<tr>
<td>6751 Columbia Gateway Drive</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Columbia, MD 21046</td>
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### Homelessness Services

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
</tr>
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<tbody>
<tr>
<td>Grants Officer</td>
<td>410-313-6411</td>
<td></td>
</tr>
<tr>
<td>Howard County Department of Citizen Services</td>
<td>410-313-6424 (Fax)</td>
<td></td>
</tr>
<tr>
<td>6751 Columbia Gateway Drive, Suite 300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Columbia, MD 21046</td>
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**Point of Contact for Homeless Persons:**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants Officer</td>
<td>410-313-6411</td>
<td></td>
</tr>
<tr>
<td>Howard County Government</td>
<td>410-313-6424 (Fax)</td>
<td></td>
</tr>
<tr>
<td>6751 Columbia Gateway Dr.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Columbia, MD 21046</td>
<td></td>
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</tbody>
</table>
## Kent County

### Area Agency on Aging

**Upper Shore Aging, Inc.**

100 Schauber Road  
Chestertown MD 21620  
410-778-6000  
410-778-3562 (Fax)  
1-800-721-6651

### Developmental Disabilities Resources

#### Developmental Disabilities Administration

**Eastern Shore Regional Office**

1500 Riverside Drive  
Salisbury MD 21802  
410-334-6920  
1-888-219-0478 (Toll Free)  
1-800-735-2258 (TTY)

#### Resource Coordination Offices

**Kent County Health Department**

Box 359, 125 S. Lynchburg Street  
Chestertown MD 21620  
410-778-1350  
410-778-6119 (Fax)

### Mental Health Resources

#### Maryland Association of Core Service Agency Directors (MACSA)

**Mid Shore Health Systems, Inc.**

28578 Mary’s Ct., Suite 1  
Easton MD 21601  
410-770-4801  
410-770-4809 (Fax)

#### Consumer Organizations

**Chesapeake Voyagers**

342 N. Aurora Street  
Easton, MD 21601  
410-822-1601
Alcohol and Drug Abuse Resources

Treatment Coordinator
Kent County Health Department
300 Scheeler Road, P.O. Box 229
Chestertown, MD 21620
410-778-6404 x33
410-778-7052 (Fax)

Prevention Coordinator
Kent County Behavioral Health
Substance Abuse Prevention Services
300 Scheeler Road, P.O. Box 229
Chestertown MD 21620
410-778-7918 x223
410-778-7013 (Fax)

Local Department of Social Services

Kent County Department of Social Services
350 High Street
Chestertown MD 21620
410-810-7600
Mailing Address:
410-778-1497 (Fax)
P.O. Box 670
Chestertown MD 21620

Crisis Response

Mid-Shore Council on Family Violence
1-800-927-4673

General Disability Resources

Center for Independent Living

Eastern Shore Center for Independent Living, Inc. (ESCIL)
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050
410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)
### HUD Approved Housing Counseling Agencies

*See neighboring county resources.

#### Public Housing Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>MD Department of Housing and Community</td>
<td>410-514-7500</td>
<td>410-514-7499 (Fax)</td>
</tr>
<tr>
<td>Development</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100 Community Place</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crownsville, MD 21032</td>
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#### Homelessness Services

<table>
<thead>
<tr>
<th>Agency</th>
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<tbody>
<tr>
<td>Mid-Shore Mental Health System, Inc</td>
<td>410-770-4801</td>
<td>410-770-4809 (Fax)</td>
</tr>
<tr>
<td>28578 Mary’s Ct., Suite 1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Easton MD 21601</td>
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*Point of Contact for Homeless Persons:*

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Chesapeake Helps</td>
<td>866-722-4577</td>
<td></td>
</tr>
<tr>
<td>P.O. Box 8</td>
<td>410-827-7121 (Fax)</td>
<td></td>
</tr>
<tr>
<td>Wye Mills, MD 21679</td>
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</tbody>
</table>
# Montgomery County

## Area Agency on Aging

<table>
<thead>
<tr>
<th>Montgomery County Area Agency</th>
<th>240-777-3000</th>
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<tbody>
<tr>
<td>Division of Aging and Disability Services</td>
<td>240-777-1436 (Fax)</td>
</tr>
<tr>
<td>401 Hungerford Drive, 4th Floor</td>
<td>240-777-4575 (TTY)</td>
</tr>
<tr>
<td>Rockville MD 20850</td>
<td></td>
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## Developmental Disabilities Resources

### Developmental Disabilities Administration

<table>
<thead>
<tr>
<th>Southern Maryland Regional Office</th>
<th>301-362-5100</th>
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<tbody>
<tr>
<td>312 Marshall Avenue, 7th Floor</td>
<td>888-207-2481 (Toll Free)</td>
</tr>
<tr>
<td>Laurel MD 20707</td>
<td>301-362-5131 (TTY)</td>
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### Resource Coordination Offices

<table>
<thead>
<tr>
<th>Montgomery County Department of Health and Human Services</th>
<th>240-777-1216</th>
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<tbody>
<tr>
<td>11 N. Washington Street, Suite 450</td>
<td>240-777-1217 (TTY)</td>
</tr>
<tr>
<td>Rockville, MD 20850</td>
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</table>

## Mental Health Resources

### Maryland Association of Core Service Agency Directors (MACSA)

<table>
<thead>
<tr>
<th>Montgomery County Government</th>
<th>240-777-1400</th>
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<tbody>
<tr>
<td>Department of Health and Human Services</td>
<td>301-279-1692 (Fax)</td>
</tr>
<tr>
<td>401 Hungerford Drive, 5th floor</td>
<td></td>
</tr>
<tr>
<td>Rockville MD 20850</td>
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<table>
<thead>
<tr>
<th>Montgomery County Government</th>
<th>240-777-1414</th>
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<tbody>
<tr>
<td>Department of Health and Human Services</td>
<td>240-777-1145 (Fax)</td>
</tr>
<tr>
<td>751 Twinbrook Parkway</td>
<td></td>
</tr>
<tr>
<td>Rockville MD 20851</td>
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### Consumer Organizations

<table>
<thead>
<tr>
<th><strong>On Our Own of Montgomery County, Inc.</strong></th>
<th>240-683-5555</th>
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</thead>
<tbody>
<tr>
<td>434 East Diamond Avenue</td>
<td>240-683-5461 (Fax)</td>
</tr>
<tr>
<td>Gaithersburg MD 20877</td>
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<table>
<thead>
<tr>
<th><strong>Silver Spring Wellness</strong></th>
<th>301-589-2303 x108</th>
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</thead>
<tbody>
<tr>
<td>7961 Eastern Ave., 1st Floor</td>
<td>301-585-2965 (Fax)</td>
</tr>
<tr>
<td>Silver Spring, MD 20910</td>
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### Alcohol and Drug Abuse Resources

<table>
<thead>
<tr>
<th><strong>Treatment Coordinator</strong></th>
<th>240-777-1310</th>
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<tbody>
<tr>
<td>Montgomery County Department of Health &amp; Human Services</td>
<td>240-777-3307 (Fax)</td>
</tr>
<tr>
<td>401 Hungerford Drive - Suite 458</td>
<td></td>
</tr>
<tr>
<td>Rockville, MD 20850</td>
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<table>
<thead>
<tr>
<th><strong>Prevention Coordinator</strong></th>
<th>240-777-1116</th>
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<tbody>
<tr>
<td>Montgomery Co Dept. of Health &amp; Human Services</td>
<td>240-777-3295 (Fax)</td>
</tr>
<tr>
<td>2424 Reedie Drive #238</td>
<td></td>
</tr>
<tr>
<td>Wheaton, MD 20902</td>
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### Crisis Response Systems

<table>
<thead>
<tr>
<th><strong>Montgomery County Crisis Center</strong></th>
<th>240-777-4000 (never closes)</th>
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<tbody>
<tr>
<td>Montgomery County Mobile Crisis Team</td>
<td>240-777-4000 (never closes)</td>
</tr>
<tr>
<td>(8 a.m. – midnight, daily)</td>
<td>240-777-4815 (TTY)</td>
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### Local Department of Social Services

<table>
<thead>
<tr>
<th><strong>Montgomery County Department of Social Services</strong></th>
<th>240-777-1245</th>
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<tbody>
<tr>
<td>401 Hungerford Drive, 5th Floor</td>
<td>240-777-1494</td>
</tr>
<tr>
<td>Rockville MD 20850</td>
<td>240-777-1245 (TTY)</td>
</tr>
</tbody>
</table>
## General Disability Resources

### Center for Independent Living

**Independence Now, Inc.**  
12301 Old Columbia Pike, Suite 101  
Silver Spring MD  20904  
Phone: 301-277-2839  
Fax: 301-625-9777  
TTY: 711

### Local Office for Individuals with Disabilities

**Montgomery County Commission on People with Disabilities**  
Department of Health and Human Services  
401 Hungerford Drive, 4th Floor  
Rockville, MD 20850  
Phone: 240-777-1246  
Fax: 240-777-1288  
TTY: 711

## HUD Approved Housing Counseling Agencies

**Consumer Credit Counseling of Greater Washington**  
15847 Crabbs Branch Way  
Rockville, MD 20855  
Phone: 301-590-1010  
Fax: 800-747-4222  
Fax: 301-948-7498

**Homefree USA of Montgomery County, MD**  
640 East Diamond Ave, Room C  
Gaithersburg, MD 20877  
Phone: 301-355-6140  
Fax: 301-355-7640

**Housing and Community Initiatives, Inc**  
444 N. Frederick Avenue, Suite 305  
Gaithersburg, MD 20877  
Phone: 301-590-2765  
Fax: 410-540-9180

**National Foundation for Credit Counseling, Inc**  
801 Roeder Road, Suite 900  
Silver Spring, MD 20910-3372  
Phone: 800-388-2227  
Fax: 866-845-2227  
Fax: 301-589-8256

## Public Housing Agencies

**Housing Opportunities Commission of Montgomery County**  
10400 Detrick Avenue  
Kensington, MD 20895  
Phone: 240-773-9000  
Fax: 301-949-4690

**Rockville Housing Authority**  
621A Southlawn Lane  
Rockville, MD 20850  
Phone: 301-424-6265  
Fax: 301-217-5857
# Homelessness Services

**Department of Health and Human Services** 240-777-1179  
401 Hungerford Drive  
Rockville, MD 20850  
240-777-1494 (Fax)

*Point of Contact for Homeless Persons:*

**Administrator for Homeless Services** 240-777-4125  
**Montgomery County Special Needs Housing** 240-777-4100 (Fax)  
1301 Piccard Dr.  
Second Floor  
Rockville, MD 20850
Prince George's County

Area Agency on Aging

Prince George’s County Department of Family Services
Aging Services Division
6420 Allentown Road
Camp Springs, MD 20748
301-265-8450
301-248-5358 (Fax)

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office
312 Marshall Avenue, 7th Floor
Laurel MD 20707
301-362-5100
888-207-2482 (Toll Free)
301-362-5130 (TTY)

Resource Coordination Offices

Resource Connections of Prince George’s County
4550 Forbes Boulevard, Suite 120
Lanham, MD 20706
301-429-9300
301-429-9257 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Prince George's County Government
Department of Family Services
301-265-8400
301-248-4886 (Fax)
Harriett Hunter Bldg
6420 Allentown Rd.
Camp Springs, MD 20748

Consumer Organizations

On Our Own of Prince George's County, Inc.
6513 Queens Chapel Road
University Park MD 20782
301-699-8939
301-699-5378 (Fax)
## Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Director of Addictions  
Prince George's County Health Department  
1701 McCormick Drive, Suite 230  
Largo, MD 20774  
301-883-7853  
301-883-7881 (Fax)

**Prevention Coordinator**  
Prince George’s County Health Department  
1801 McCormick Drive  
Suite 250  
Largo, MD 20774  
301-883-3508  
301-772-2831 (Fax)

## Crisis Response Systems

**Prince George’s County Crisis Response System**  
301-927-4500

## Local Department of Social Services

**Prince George’s County Department of Social Services**  
805 Brightseat Road  
Landover MD 20785-4723  
301-909-7000

## General Disability Resources

**Center for Independent Living**  
Independence Now, Inc.  
12301 Old Columbia  
Silver Spring, MD 20904  
301-277-2839  
301-277-4587 (Fax)  
711 (TTY)
### Local Office for Individuals with Disabilities

**Individuals with Disabilities Division**
Department of Family Services
5012 Rhode Island Avenue Suite 114
Hyattsville, MD 20781

301-985-3890
301-985-3889 (Fax)
711 (TTY)

### HUD Approved Housing Counseling Agencies

<table>
<thead>
<tr>
<th>Agency</th>
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<tr>
<td>Clearpoint Financial Solutions, Inc</td>
<td>877-877-1995</td>
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<td>9344 Lanham Severn Road #205</td>
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<tr>
<td>Lanham, MD 20706</td>
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<td>Greater Washington Urban League</td>
<td>301-985-3519</td>
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<td>5012 Rhode Island Avenue, Suite 103</td>
<td>301-985-3523 (Fax)</td>
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<tr>
<td>Hyattsville, MD 20781</td>
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<td>Homefree – USA</td>
<td>301-891-8400</td>
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<tr>
<td>3401 A East-West Highway</td>
<td>301-891-8434 (Fax)</td>
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<tr>
<td>Housing Initiatives Partnership, Inc</td>
<td>301-699-3835</td>
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<tr>
<td>6525 Belcrest Road</td>
<td>301-699-8184 (Fax)</td>
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<td>Hyattsville, Maryland 20782</td>
<td>301-567-3330</td>
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<td>Housing Options &amp; Planning Enterprise, Inc</td>
<td>301-567-3320 (Fax)</td>
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<td>6192 Oxen Hill Road, Suite 405</td>
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<td>Oxen Hill, Maryland 20745</td>
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<td>Kairos Development Corporation, Inc</td>
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<tr>
<td>5601 Old Branch Avenue</td>
<td>301-899-8487 (Fax)</td>
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<tr>
<td>Roots of Mankind Corporation</td>
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<tr>
<td>4273 Branch Avenue, Suite 205</td>
<td>301-899-8444 (Fax)</td>
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<td>Temple Hills, Maryland 20748</td>
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<td>SEED – SOWING Empowerment in Economic</td>
<td>301-458-9808</td>
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<tr>
<td>Development</td>
<td>301-864-5448 (Fax)</td>
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<td>6200 Riverdale Road, Suite 201</td>
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<td>Riverdale, Maryland 20737</td>
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<tr>
<td>United Communities Against Poverty</td>
<td>301-322-5700</td>
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<tr>
<td>1400 Doewood Lane, P.O. Box 31356</td>
<td>301-322-3881 (Fax)</td>
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<tr>
<td>Capitol Heights, Maryland 20731-0356</td>
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**Unity Economic Development Corporation**  
5801 Allentown Road, Suite 309  
Suitland, MD 20746

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<td><strong>College Park Housing Authority</strong></td>
<td>301-345-3600</td>
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<td>9014 Rhode Island Avenue</td>
<td>301-345-4292 (Fax)</td>
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<td>College Park, MD 20740</td>
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<td><strong>Glenarden Housing Authority</strong></td>
<td>301-772-0880</td>
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<tr>
<td>8639 Glenarden Parkway</td>
<td>301-322-1945 (Fax)</td>
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<td>Glenarden, MD 20706</td>
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<td><strong>Prince George’s Housing Authority</strong></td>
<td>301-883-5531</td>
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<tr>
<td>9400 Peppercorn Place, Suite 200</td>
<td>301-883-9832</td>
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<td>Largo, MD 20774</td>
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**Homelessness Services**

<table>
<thead>
<tr>
<th>Prince George's County Department of Social Services</th>
<th>301-909-6330</th>
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<tr>
<td>805 Brightseat Road</td>
<td>301-909-6331 (Fax)</td>
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<td>Landover, MD 20785</td>
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*Point of Contact for Homeless Persons:*

**Community Crisis Services- Homeless HOTLINE**  
888-731-0999
# Queen Anne's County

## Area Agency on Aging

<table>
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<tr>
<th>Queen Anne’s County Department on Aging</th>
<th>410-758-0848</th>
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<tr>
<td>Area Agency on Aging</td>
<td>410-758-4489 (Fax)</td>
</tr>
<tr>
<td>104 Powell Street</td>
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<td>Centreville, MD 21617</td>
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## Developmental Disabilities Resources

### Developmental Disabilities Administration

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<tr>
<th>Eastern Shore Regional Office</th>
<th>410-334-6920</th>
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<tr>
<td>1500 Riverside Drive</td>
<td>888-219-0478 (Toll Free)</td>
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<tr>
<td>Salisbury, MD 21801</td>
<td>800-735-2258 (TTY)</td>
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### Resource Coordination Offices

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<tr>
<th>Queen Anne's County Health Department</th>
<th>410-758-0720</th>
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<tr>
<td>206 N. Commerce Street</td>
<td>410-758-2838 (Fax)</td>
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## Mental Health Resources

### Maryland Association of Core Service Agency Directors (MACSA)

<table>
<thead>
<tr>
<th>Mid-Shore Mental Health Systems, Inc.</th>
<th>410-770-4801</th>
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<tbody>
<tr>
<td>28578 Mary’s Ct., Suite 1</td>
<td>410-770-4809 (Fax)</td>
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<tr>
<td>Easton, MD 21601</td>
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### Consumer Organizations

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<tr>
<th>Chesapeake Voyagers</th>
<th>410-822-1601</th>
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<tr>
<td>342 N. Aurora Street</td>
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<tr>
<td>Easton, MD 21601</td>
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</table>
## Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Alcohol and Drug Abuse Services  
Queen Anne's County Health Department  
206 North Commerce Street  
Centreville, MD 21617  
410-758-1306 x314  
410-758-2133 (Fax)

**Prevention Coordinator**  
Queen Anne's County Alcohol and Drug Abuse Services  
206 North Commerce Street  
Centreville MD 21617  
410-758-1306 x304  
410-758-2133 (Fax)

## Crisis Response

**Mid-Shore Council on Family Violence**  
1-800-927-4673

## Local Department of Social Services

**Queen Anne’s County Department of Social Services**  
120 Broadway  
Centreville, MD 21617  
410-758-5100  
410-758-5164 (TTY)  
410-758-8110 (Fax)

## General Disability Resources

**Center for Independent Living**

**Eastern Shore Center for Independent Living, Inc.**  
(ESCIL)  
309 Sunburst, Suite 13  
Cambridge MD 21613-2050  
410-221-7701  
800-705-7944 (Toll Free)  
410-221-7714 (Fax)  
410-221-5140  (TTY)

## HUD Approved Housing Counseling Agencies

*See neighboring county resources.*
## Public Housing Agencies

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<td>Queen Anne’s County Housing Authority</td>
<td>410-758-3977</td>
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<tr>
<td>P.O. Box 327</td>
<td>410-758-1170</td>
</tr>
<tr>
<td>107 North Liberty Street</td>
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<td>Centreville, MD 21617</td>
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## Homelessness Services

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<td>Mid-Shore Mental Health System, Inc</td>
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<tr>
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<td>410-770-4809 (Fax)</td>
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Point of Contact for Homeless Persons:

<table>
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<tr>
<th>Agency</th>
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<tbody>
<tr>
<td>Chesapeake Helps</td>
<td>866-722-4577</td>
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<tr>
<td>P.O. Box 8</td>
<td>410-827-7121 (Fax)</td>
</tr>
<tr>
<td>Wye Mills, MD 21679</td>
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St. Mary's County

Area Agency on Aging

St. Mary’s County Office on Aging
Area Agency on Aging 301-737-5670
41780 Baldridge Street 301-737-5683
P.O. Box 653
Leonardtown, MD  20650

Developmental Disabilities Resources

Developmental Disabilities Administration

Southern Maryland Regional Office 301-362-5100
312 Marshall Avenue, 7th Floor 888-207-2482 (Toll Free)
Laurel, MD  20707 301-362-5131 (TTY)

Resource Coordination Offices

St. Mary's County Health Department 301-662-5130 Fax
Peabody Street
P.O. Box 316
Leonardtown, MD  20650

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mental Health Authority of St. Mary's Inc. 301-475-4200 x1680
23115 Leonard Hall Drive 301-475-4000
P.O. Box 653
Leonardtown, MD  20650

Consumer Organizations

On Our Own of St. Mary's County, Inc. 301-997-1066
P.O. Box 1506 301-997-1065 (Fax)
Leonardtown, MD  20650
## Alcohol and Drug Abuse Resources

<table>
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<tbody>
<tr>
<td>Treatment Coordinator</td>
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<tr>
<td>Mental Health Coordinator</td>
<td>301-475-4000 (Fax)</td>
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<tr>
<td>St. Mary's County Government</td>
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<tr>
<td>Department of Human Services</td>
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<tr>
<td>23115 Leonard Hall Drive, P.O. Box 653</td>
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<td>Leonardtown, MD 20650</td>
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<tr>
<td>Prevention Coordinator</td>
<td>301-475-4200 x 1847</td>
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<tr>
<td>Governmental Center</td>
<td>301-475-4268 (Fax)</td>
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<tr>
<td>Office of Community Services</td>
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<tr>
<td>P.O. Box 653</td>
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<td>Leonardtown, MD 20650</td>
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## Local Department of Social Services

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<td>St. Mary’s County Department of Social Services</td>
<td>240-895-7000</td>
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<tr>
<td>Joseph D. Carter Building</td>
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<tr>
<td>23110 Leonard Hall Drive</td>
<td>240-895-7099 (Fax)</td>
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## Crisis Response

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<td>St. Mary’s County Crisis Response</td>
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## General Disability Resources

### Center for Independent Living

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<tr>
<td>Southern Maryland Center for Independent Living</td>
<td>301-884-4498/5110</td>
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<tr>
<td>38588 Brett Way, Suite 2</td>
<td>301-884-6099 (Fax)</td>
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<td>Mechanicsville, MD 20622</td>
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### Local Office for Individuals with Disabilities

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<tr>
<td>St. Mary’s County Commission for the Disabled</td>
<td>301-475-4632</td>
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<tr>
<td>PO Box 663</td>
<td>301-475-4489 (Fax)</td>
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<tr>
<td>Leonardtown, MD 20650</td>
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## HUD Approved Housing Counseling Agencies

*See neighboring county resources.

### Public Housing Agencies

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<th>Agency</th>
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<tr>
<td>St. Mary’s County Housing Authority</td>
<td>301-866-6590</td>
<td>301-737-5628</td>
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<td>21155 Lexwood Drive Lexington Park, MD 20653</td>
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### Homelessness Services

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<td>Calvert County Health Department</td>
<td>410-535-5400</td>
<td>410-414-9413</td>
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<td>P.O. Box 980 Prince Frederick, MD 20678</td>
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*Point of Contact for Homeless Persons:*

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<th>Agency</th>
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<tr>
<td>Mental Health Clinic</td>
<td>410-535-5400</td>
<td>410-414-9413</td>
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<tr>
<td>P.O. Box 980 Prince Frederick, MD 20678-0980</td>
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## Somerset County

### Area Agencies on Aging

**Somerset County Office on Aging**  
MAC, Inc.  
Area Agency on Aging  
909 Progress Circle, Suite 100  
Salisbury, MD 21804  
410-742-0505  
410-742-0525  (Fax)

### Developmental Disabilities Resources

**Developmental Disabilities Administration**  
Eastern Shore Regional Office  
1500 Riverside Drive  
Salisbury MD 21801  
410-334-6920  
888-219-0478  (Toll Free)  
800-735-2258  (TTY)

**Resource Coordination Offices**

**Somerset County Health Department**  
7920 Crisfield Highway  
Westover MD 21871  
443-523-1800  
410-651-2572  (Fax)

### Mental Health Resources

**Maryland Association of Core Service Agency Directors (MACSA)**

**Somerset/Wicomico Regional Core Service Agency**  
108 East Main St.  
Salisbury, MD 21801  
410-543-6981  
410-219-2876  (Fax)

### Consumer Organizations

**Chesapeake Voyagers**  
342 N. Aurora Street  
Easton, MD 21601  
410-822-1601
## Alcohol and Drug Abuse Resources

<table>
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<th>Role</th>
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<tr>
<td>Treatment Coordinator</td>
<td>Behavioral Health Services Addiction Program</td>
<td>410-651-3189</td>
<td>443-523-1780</td>
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<td>Princess Anne, MD 21853</td>
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<td>Prevention Coordinator</td>
<td>Somerset County Health Department</td>
<td>410-651-3425</td>
<td>443-523-1725</td>
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<td>7920 Crisfield Highway</td>
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## Crisis Response

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<td>Life Crisis Center</td>
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## Local Department of Social Services

<table>
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<tr>
<td>Somerset County Department of Social Services</td>
<td>30397 Mt. Vernon Road</td>
<td>410-677-4200</td>
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<td></td>
<td>Princess Anne MD 21853</td>
<td>410-677-4300</td>
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<td></td>
<td>Mailing Address:</td>
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<tr>
<td></td>
<td>P.O. Box 369</td>
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<td>Princess Anne MD 21853</td>
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## General Disability Resources

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<tr>
<th>Role</th>
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<tbody>
<tr>
<td>Center for Independent Living</td>
<td>Eastern Shore Center for Independent Living, Inc. (ESCIL)</td>
<td>410-221-7701</td>
<td>800-705-7944</td>
<td>410-221-7714</td>
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<td></td>
<td>309 Sunburst Center, Suite 13</td>
<td></td>
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<td></td>
<td>Cambridge MD 21613-2050</td>
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**HUD Approved Housing Counseling Agencies**

*See neighboring county resources.*

### Public Housing Agencies

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<tr>
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<tbody>
<tr>
<td>Crisfield Housing Authority</td>
<td>410-968-0289</td>
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<tr>
<td>115 S. 7th Street</td>
<td>410-968-0053</td>
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<tr>
<td>Crisfield, MD 21817</td>
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<tr>
<td>Maryland Department of Housing and Community Development</td>
<td>410-514-7500</td>
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<tr>
<td>100 Community Place</td>
<td>410-514-7499 (Fax)</td>
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<td>Crownsville, MD 21032</td>
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### Homelessness Services

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<tbody>
<tr>
<td>Director of Behavioral Health</td>
<td>443-523-1782</td>
</tr>
<tr>
<td>Somerset County Health Department</td>
<td>410-651-2572 (Fax)</td>
</tr>
<tr>
<td>7920 Crisfield Highway</td>
<td></td>
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<tr>
<td>Westover, MD 21817</td>
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</table>

*Point of Contact for Homeless Persons:*

<table>
<thead>
<tr>
<th>Role</th>
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<tbody>
<tr>
<td>Somerset County Health Department</td>
<td>443-523-1812</td>
</tr>
<tr>
<td>7920 Crisfield Hwy.</td>
<td>410-651-2572 (Fax)</td>
</tr>
<tr>
<td>Westover, MD 21871</td>
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</tbody>
</table>
Talbot County

Area Agency on Aging

Upper Shore Aging, Inc.  
100 Schaubur Road  
Chestertown MD  21620

Upper Shore Aging, Inc.  
410-778-6000  
410-778-3562 (Fax)  
1-800-721-6651

Developmental Disabilities Resources

Developmental Disabilities Administration

Eastern Shore Regional Office  
1500 Riverside Drive  
Salisbury MD  21801

Eastern Shore Regional Office  
410-334-6920  
1-888-219-0478 (Toll Free)  
1-800-735-2258 (TTY)

Resource Coordination Offices

Talbot County Health Department  
100 S. Hanson Street  
Easton MD  21601

Talbot County Health Department  
410-819-5600  
410-819-5690 (Fax)

Mental Health Resources

Maryland Association of Core Service Agency Directors (MACSA)

Mid-Shore Mental Health Systems, Inc.  
28578 Mary’s Ct., Suite 1  
Easton MD  21601

Mid-Shore Mental Health Systems, Inc.  
410-770-4801  
410-770-4809 (Fax)

Consumer Organizations

Chesapeake Voyagers  
342 N. Aurora Street  
Easton, MD 21601

Chesapeake Voyagers  
410-822-1601
Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Talbot County Health Department
100 S. Hanson Street
Easton, MD 21601
410-819-5915
410-819-0591 (Fax)

**Prevention Coordinator**
Talbot Partnership
Suite 203
8 Goldsborough Street
Easton MD 21601
410-819-8067
410-819-8153 (Fax)

Local Department of Social Services

**Talbot County Department of Social Services**
301 Bay Street
Easton MD 21601
410-770-4848
410-820-7117 (Fax)
Mailing Address:
P.O. Box 1479
Easton MD 21601

Crisis Response

**Life Crisis**
800-422-0009 (Toll Free)

General Disability Resources

**Center for Independent Living**

**Eastern Shore Center for Independent Living, Inc.**
(ESCIL)
309 Sunburst Center, Suite 13
Cambridge MD 21613-2050
410-221-7701
800-705-7944 (Toll Free)
410-221-7714 (Fax)
410-221-5140 (TTY)
### HUD Approved Housing Counseling Agencies

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>CCCS of Maryland and Delaware</td>
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<tr>
<td>219 Marlboro Road</td>
<td>800-640-2227</td>
</tr>
<tr>
<td>Easton MD 21601</td>
<td>410-869-8828 (Fax)</td>
</tr>
<tr>
<td>Talbot County Office of Planning and Zoning</td>
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<tr>
<td>11 N. Washington Street</td>
<td>410-770-8030</td>
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<tr>
<td>Easton, MD 21601</td>
<td>410-221-5140 (TTY)</td>
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<td>800-705-7944 (Toll Free)</td>
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### Public Housing Agencies

<table>
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<td>Easton Housing Authority</td>
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<tr>
<td>900 Doverbrook Street</td>
<td>410-822-5358</td>
</tr>
<tr>
<td>Easton, MD 21601</td>
<td>410-822-3213</td>
</tr>
<tr>
<td>St. Michael’s Housing Authority</td>
<td></td>
</tr>
<tr>
<td>P.O. Box 296</td>
<td>410-745-5121</td>
</tr>
<tr>
<td>St. Michael’s, MD 21663</td>
<td>410-745-3832</td>
</tr>
<tr>
<td>Maryland Department of Housing and Community Development</td>
<td></td>
</tr>
<tr>
<td>100 Community Place</td>
<td>410-514-7500</td>
</tr>
<tr>
<td>Crownsville, MD 21032</td>
<td>410-514-7499 (Fax)</td>
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### Homelessness Services

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
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<tr>
<td>Mid-Shore Mental Health System, Inc</td>
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<tr>
<td>28578 Mary’s Ct., Suite 1</td>
<td>410-770-4801</td>
</tr>
<tr>
<td>Easton MD 21601</td>
<td>410-770-4809 (Fax)</td>
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**Point of Contact for Homeless Persons:**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td>Chesapeake Helps</td>
<td>866-722-4577</td>
</tr>
<tr>
<td>P.O. Box 8</td>
<td>410-827-7121 (Fax)</td>
</tr>
<tr>
<td>Wye Mills, MD 21679</td>
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## Washington County

### Area Agency on Aging

<table>
<thead>
<tr>
<th>Washington County Commission on Aging</th>
<th>301-790-0275</th>
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</thead>
<tbody>
<tr>
<td>140 W. Franklin Street, 4th Floor</td>
<td>301-739-4957 (Fax)</td>
</tr>
<tr>
<td>Hagerstown, MD 21740</td>
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</table>

### Developmental Disabilities Resources

#### Developmental Disabilities Administration

<table>
<thead>
<tr>
<th>Western Maryland Regional Office</th>
<th>301-791-4670</th>
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<tbody>
<tr>
<td>1360 Marshall Street</td>
<td>888-791-0193 (Toll Free)</td>
</tr>
<tr>
<td>Hagerstown MD 21740</td>
<td>301-791-4015 (TTY)</td>
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<td></td>
<td>301-791-4019 (Fax)</td>
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#### Resource Coordination Offices

<table>
<thead>
<tr>
<th>Service Coordination, Inc.</th>
<th>301-791-0400</th>
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<tr>
<td>Hagerstown/Washington County Division</td>
<td>301-791-0401 (TTY)</td>
</tr>
<tr>
<td>931 B Sweeney Drive</td>
<td>301-416-7162 (Fax)</td>
</tr>
<tr>
<td>Hagerstown MD 21741-6509</td>
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### Mental Health Resources

#### Maryland Association of Core Service Agency Directors (MACSA)

<table>
<thead>
<tr>
<th>Washington County Mental Health Authority</th>
<th>301-739-2490</th>
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<tbody>
<tr>
<td>339 East Antietam Street, #1</td>
<td>301-739-2250 (Fax)</td>
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<td>Hagerstown MD 21740</td>
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#### Consumer Organizations

<table>
<thead>
<tr>
<th>Office of Consumer Advocates, Inc. (OCA)</th>
<th>301-790-5054</th>
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<tbody>
<tr>
<td>265 Mill Street, Suite 200</td>
<td>301-791-3097 (Fax)</td>
</tr>
<tr>
<td>Hagerstown MD 21740</td>
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</tbody>
</table>
Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Division of Behavioral Health Services
Washington County Health Department
13114 Pennsylvania Avenue
Hagerstown, MD 21742
240-313-3283
240-313-3239 (Fax)

**Prevention Coordinator**
Division of Behavioral Health Services
Washington County Health Department
Division of Health Services
13114 Pennsylvania Avenue
Hagerstown MD 21742
240-313-3356
240-313-3239 (Fax)

Local Department of Social Services

**Washington County Department of Social Services**
122 North Potomac Street
Hagerstown MD 21741-1419
240-420-2100
Mailing Address:
P.O. Box 1419
Hagerstown MD 21741-1419
240-420-2125 (Fax)

Crisis Response

**Emergency Psychiatric Services**
Washington County Health System
251 East Antietam Street
Hagerstown, MD 21740
301-790-8688

General Disability Resources

**Center for Independent Living**
Resources for Independence, Inc.
100 North Mechanic Street
Cumberland MD 21502
410-334-6920
888-219-0478 (Toll Free)
800-735-2258 (TTY)
## Local Office for Individuals with Disabilities

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Washington County Office on Disability Issues</td>
<td>100 W. Washington Street Room 113</td>
<td>240-313-2210</td>
<td>301-791-2989</td>
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<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
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<td>240-313-2077 (TTY)</td>
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## HUD Approved Housing Counseling Agencies

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>Hagerstown Neighborhood Development Partnership, Inc</td>
<td>21 East Franklin Street</td>
<td>301-797-0900</td>
<td>301-797-2991</td>
</tr>
<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
<td></td>
<td>(Fax)</td>
</tr>
<tr>
<td>Washington County Community Action Council</td>
<td>101 Summit Avenue</td>
<td>301-797-4161 x124</td>
<td>301-791-9062</td>
</tr>
<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
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<td>(Fax)</td>
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## Public Housing Agencies

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>Hagerstown Housing Authority</td>
<td>35 W. Baltimore St.</td>
<td>301-733-6911</td>
<td>410-733-3858</td>
</tr>
<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
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<tr>
<td>Washington County Housing Authority</td>
<td>319 E. Antietam St., 2nd Floor</td>
<td>301-791-3168</td>
<td>301-791-2755</td>
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<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
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## Homelessness Services

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<tbody>
<tr>
<td>Washington County Community Action Council, Inc.</td>
<td>101 Summit Avenue</td>
<td>301-797-4161</td>
<td>301-791-9062</td>
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<tr>
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<td>Hagerstown, MD 21740</td>
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<td>Community Action Council, Inc.</td>
<td>101 Summit Ave.</td>
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<td>301-791-9062</td>
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<tr>
<td></td>
<td>Hagerstown, MD 21740</td>
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</tr>
</tbody>
</table>
# Wicomico County

## Area Agencies on Aging

**Wicomico County Office on Aging**  
MAC, Inc.  
Area Agency on Aging  
909 Progress Circle, Suite 100  
Salisbury, MD 21804  
410-742-0505  
410-742-0525 (Fax)

## Developmental Disabilities Resources

**Developmental Disabilities Administration**  
Eastern Shore Regional Office  
1500 Riverside Drive  
Salisbury MD 21801  
410-334-6920  
888-219-0478 (Toll Free)  
800-735-2258 (TTY)

## Resource Coordination Offices

**Wicomico County Health Department**  
108 East Main Street  
Salisbury MD 21801  
(410)543-6930  
(410)-749-1244  
410-340-3497  
410-548-4968 (Fax)

## Mental Health Resources

**Maryland Association of Core Service Agency Directors (MACSA)**  
Wicomico County  
108 East Main Street  
Salisbury MD 21801  
410-543-6981  
410-219-2876 (Fax)

## Consumer Organizations

**Lower Shore Friends, Inc.**  
207 Maryland Avenue, #5  
Salisbury MD 21804  
410-334-2173  
410-742-8883 (Fax)  
410-334-3497
# Alcohol and Drug Abuse Resources

**Treatment Coordinator**  
Wicomico County Health Department  
108 E. Main St.  
Salisbury, MD 21801  
410-742-3784  
410-543-6680 (Fax)

**Prevention Coordinator**  
Wicomico County Health Department  
Behavioral Health Drug Prevention Program  
108 East Main Street  
Salisbury MD 21801  
410-219-7544  
410-219-2822 (Fax)

# Local Department of Social Services

**Wicomico County Department of Social Services**  
201 Baptist Street, Suite 27  
Salisbury MD 21801  
410-543-6900  
410-543-6682 (Fax)

# Crisis Response

**Life Crisis Hotline**  
410-749-4357 or 1-800-422-0009 (Hotline)

# General Disability Resources

**Center for Independent Living**  
Eastern Shore Center for Independent Living, Inc.  
(ESCIL)  
309 Sunburst Highway, Suite 13  
Cambridge MD 21613-2050  
410-221-7701  
800-705-7944 (Toll Free)  
410-221-7714 (Fax)  
410-221-5140 (TTY)

# HUD Approved Housing Counseling Agencies

**CCCS of Maryland and Delaware**  
242 Tilghman Road  
Salisbury MD 21804  
800-640-2227  
410-869-8828 (Fax)

**Salisbury Neighborhood Housing Service, Inc**  
400 Snow Hill Road  
Salisbury MD 21804  
410-543-4626
Shore Up! Inc
520 Snow Hill Road
PO Box 430
Salisbury MD 2180
410-749-1142
410-742-9191 (Fax)

Telamon Corporation
917 Mt. Hebron Road, Suite 2
Salisbury MD 21804
410-546-4604
410-546-0566 (Fax)

Public Housing Agencies

Wicomico County Housing Authority
911 Booth Street
Salisbury, MD 21801
410-749-1383
410-749-8792 (Fax)

Homelessness Services

Director of Behavioral Health
Somerset County Health Department
7920 Crisfield Highway
Westover, MD 21817
443-523-1782
410-651-2572 (Fax)

Point of Contact for Homeless Persons:
Somerset County Health Department
7920 Crisfield Hwy.
Westover, MD 21871
443-523-1812
410-651-2572 (Fax)
## Worcester County

### Area Agencies on Aging

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone Numbers</th>
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</thead>
<tbody>
<tr>
<td>Worcester County Office on Aging</td>
<td>MAC, Inc. 909 Progress Circle, Suite 100, Salisbury, MD 21804</td>
<td>410-742-0505, 410-742-0525 (Fax)</td>
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### Developmental Disabilities Resources

<table>
<thead>
<tr>
<th>Administrative Name</th>
<th>Address</th>
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<tbody>
<tr>
<td>Developmental Disabilities Administration Eastern Shore Regional Office</td>
<td>1500 Riverside Drive, Salisbury MD 21802</td>
<td>410-334-6920, 888-219-0478 (Toll Free), 800-735-2258 (TTY)</td>
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<table>
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<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Resource Coordination Offices</td>
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</tr>
<tr>
<td>Worcester County Health Department</td>
<td>6040 Public Landing Rd, Snow Hill MD 21863</td>
<td>410-632-1100 or 410-629-0164, 410-632-0906 (Fax)</td>
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### Mental Health Resources

<table>
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<tr>
<th>Administrative Name</th>
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<tr>
<td>Maryland Association of Core Service Agency Directors (MACSA) Worcester County Mental Health Clinic - Central Office</td>
<td>6040 Public Landing Rd, Snow Hill MD 21863</td>
<td>410-632-3366, 410-632-0065 (Fax)</td>
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### Consumer Organizations

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
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<tbody>
<tr>
<td>Chesapeake Voyagers</td>
<td>342 N. Aurora Street, Easton, MD 21601</td>
<td>410-822-1601</td>
</tr>
</tbody>
</table>
## Alcohol and Drug Abuse Resources

**Treatment Coordinator**
Alcohol & Drug Abuse Services  
Worcester County Health Department  
6040 Public Landing (PO Box 249)  
Snow Hill, MD 21863-0249  
410-632-1100 x1022  
410-632-4933 (Fax)

**Prevention Coordinator**
AOD Coordinator of Special Programs  
Worcester County Health Department  
P.O. Box 249  
Snow Hill MD 21863  
410-632-0056  
410-632-0080 (Fax)

## Local Department of Social Services

**Worcester County Department of Social Services**  
299 Commerce Street  
Snow Hill MD  21863  
410-677-6800  
410-677-6810 (Fax)

Mailing Address:  
P.O. Box 39  
Snow Hill MD 21863

## Crisis Response

**Crisis Hotline**  
410-749-4357 (Hotline)

## General Disability Resources

**Center for Independent Living**
Eastern Shore Center for Independent Living, Inc.  
(ESCIL)  
309 Sunburst Highway, Suite 13  
Cambridge MD  21613-2050  
410-221-7701  
800-705-7944 (Toll Free)  
410-221-7714 (Fax)  
410-221-5140 (TTY)
## HUD Approved Housing Counseling Agencies

*See neighboring county resources.*

### Public Housing Authority

<table>
<thead>
<tr>
<th>Cambridge Housing Authority</th>
<th>410-228-6856</th>
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<tr>
<td>700 Weaver Avenue</td>
<td>410-228-5553 (Fax)</td>
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<td>Cambridge, MD 21613</td>
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### Homelessness Services

<table>
<thead>
<tr>
<th>Director of Behavioral Health</th>
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<tr>
<td>Somerset County Health Department</td>
<td>410-651-2572 (Fax)</td>
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<tr>
<td>7920 Crisfield Highway</td>
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<td>Westover, MD 21817</td>
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<tr>
<td>7920 Crisfield Hwy.</td>
<td>410-651-2572 (Fax)</td>
</tr>
<tr>
<td>Westover, MD 21871</td>
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## Other Helpful Resources

### Go Section 8
*Rentals housing locator for properties accepting Section 8 vouchers*

<table>
<thead>
<tr>
<th>Affordable Housing Network</th>
<th>866-466-7328</th>
</tr>
</thead>
<tbody>
<tr>
<td>1300 N. Federal Hwy #101</td>
<td>(561) 416-9848</td>
</tr>
<tr>
<td>Boca Raton, FL 3343</td>
<td><a href="http://www.gosection8.com">www.gosection8.com</a></td>
</tr>
</tbody>
</table>

### Maryland Center for Developmental Disabilities
*1300 N. Federal Hwy #101*

<table>
<thead>
<tr>
<th>Office</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
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<tbody>
<tr>
<td>101 Bocaraton, FL 3343</td>
<td>866-466-7328</td>
<td>(561) 416-9848</td>
<td><a href="http://www.gosection8.com">www.gosection8.com</a></td>
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### Maryland Community Services Locator
*On-line search tool to locate approximately 9,000 health, social service and criminal justice resource programs*

<table>
<thead>
<tr>
<th>Maryland Community Services Locator</th>
<th>443-923-9555</th>
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</thead>
<tbody>
<tr>
<td>Center for Substance Abuse Research</td>
<td>443-923-9570 (Fax)</td>
</tr>
<tr>
<td>4321 Hartwick Road, Suite 501</td>
<td>443-932-2645 (TTY)</td>
</tr>
<tr>
<td>College Park, MD 20740</td>
<td><a href="http://www.mcdd.kennedykrieger.org">www.mcdd.kennedykrieger.org</a></td>
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### Maryland Department of Disabilities

<table>
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<tr>
<th>Maryland Department of Disabilities</th>
<th>410-767-3660</th>
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<tbody>
<tr>
<td>Center for Substance Abuse Research</td>
<td>800-637-4113 (Toll Free)</td>
</tr>
<tr>
<td>4321 Hartwick Road, Suite 501</td>
<td>410-333-6674 (Fax)</td>
</tr>
<tr>
<td>College Park, MD 20740</td>
<td><a href="http://www.mdod.maryland.gov">www.mdod.maryland.gov</a></td>
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</table>

### Maryland Disability Law Center
*1800 N. Charles Street, 4th Floor*

<table>
<thead>
<tr>
<th>Maryland Disability Law Center</th>
<th>410-727-6352</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Walbert Building</td>
<td>800-233-7201 (Toll Free)</td>
</tr>
<tr>
<td>1800 N. Charles Street, 4th Floor</td>
<td>410-727-6389 (Fax)</td>
</tr>
<tr>
<td>Baltimore MD 21201</td>
<td><a href="http://www.mdclaw.org">www.mdclaw.org</a></td>
</tr>
</tbody>
</table>

### MD Housing Search
*On-line search tool for locating affordable rental units in Maryland*

<table>
<thead>
<tr>
<th>Socialserve.com</th>
<th>1-877-428-8844</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 35305</td>
<td>704-334-0779 (Fax)</td>
</tr>
<tr>
<td>Charlotte, NC 28235</td>
<td><a href="http://www.mdhousingsearch.org">www.mdhousingsearch.org</a></td>
</tr>
</tbody>
</table>

### Maryland One-Stop Career Centers

<table>
<thead>
<tr>
<th>Maryland One-Stop Career Centers</th>
<th><a href="http://www.dllr.state.md.us/county">www.dllr.state.md.us/county</a></th>
</tr>
</thead>
</table>

### Maryland Statewide Independent Living Council (MSCIL)

<table>
<thead>
<tr>
<th>Maryland Statewide Independent Living Council (MSCIL)</th>
<th>410-554-5412</th>
</tr>
</thead>
<tbody>
<tr>
<td>8605 Cameron Street, #510</td>
<td><a href="http://www.dors.state.md.us/DORS/RehabResources/independe">www.dors.state.md.us/DORS/RehabResources/independe</a> nt_living/MSILC.htm</td>
</tr>
<tr>
<td>Silver Spring MD 20910</td>
<td></td>
</tr>
</tbody>
</table>
### Other Helpful Resources

#### The National Reentry Resource Center
*Administered by the U.S Bureau of Justice Assistance; provides education, training, and technical assistance to states, tribes, territories, local governments, service providers, non-profit organizations, and corrections institutions working on prisoner reentry.*

http://www.nationalreentryresourcecenter.org/

#### Office for Blindness & Vision Services
Division of Rehabilitation Services
2301 Argonne Drive
Baltimore, MD 21218

410-554-9442
888-554-0334
www.dors.state.md.us/DORS/ProgramServices/Business3

#### Office of the Deaf and Hard of Hearing
217 E Redwood St.
Suite 1300
Baltimore, MD 21202

410-767-6209
410-767-7756 (TTY)
410-333-1016 (Fax)
www.odhh.maryland.gov

#### Oxford House
*Self-run, self-supported addiction recovery houses*
1010 Wayne Avenue, Suite 300
Silver Spring, MD 20910

301-587-2916
800-689-6411 (Toll Free)
301-589-0302 (Fax)
www.oxfordhouse.org

#### The Resource Finder at Kennedy Krieger Institute
*On-line information and resources for people with developmental disabilities and their families*
801 N. Broadway
Baltimore, MD 21205

800-390-3372
www.resourcefinder.kennedykrieger.org

#### Social Security Administration
General Information

www.ssa.gov
www.ssa.gov/redbook

#### Technical Assistance Collaborative
*National non-profit organization that advances proven solutions to the housing and community support needs of vulnerable low-income people with significant and long-term disabilities.*
31 Saint James Avenue, Suite 710
Boston, MA 02116

617-266-5657
www.tacinc.org

#### Maryland's Commitment to Veterans
*An outreach and referral initiative to connect veterans to behavioral health services in a timely manner.*
201 W. Preston Street, 4th floor
Baltimore, MD 21201

1-877-770-4801
www.mdva.state.md.us/VBHAB
Other Helpful Resources