MedStar Health is working diligently to care for the patients and communities we serve who may need us during this challenging time of the COVID-19 pandemic. Our leaders, caregivers and non-clinical personnel are focused on ensuring the safety and well-being of our communities. We have workflows and procedures in place that address triage, screening, testing and treatment, and we are planning for an exponential increase in demand for our services in the event that becomes necessary.

We are addressing the needs of our communities through various channels. We have launched chat bots to address COVID-related questions individuals may have. This appears to have a positive outcome in reducing the number of unnecessary provider visits during a time of needed social-distancing. MedStar has greatly increased our capability to provide E-visits, with over 200 providers available to provide visits upon demand. E-visit is a critical path for screening patients for COVID-19 testing needs. MedStar continues to follow the CDC/regulatory screening criteria to identify which patients are appropriate for COVID-19 testing. The URL for MedStar e-visit is https://www.medstarhealth.org/medstar-health-evisit.

As of March 31, MedStar has more than thirty different testing sites for COVID-19 as outlined below. Our MedStar Medical Group sites and MedStar urgent care sites, as well as our Hospital EDs and some newly launched tents are all locations where testing is taking place.

MedStar Health COVID-19 Testing Sites (ERs, Medical Group, Urgent Care)

MedStar Hospital ER Testing Sites	
MedStar Franklin Square Medical Center - ER	9000 Franklin Square Dr. Baltimore, MD 21237 443-777-7900
MedStar Georgetown University Hospital - ER	3800 Reservoir Rd. NW Washington, DC 20007 202-342-2400
MedStar Good Samaritan Hospital - ER	5601 Loch Raven BLVD. Baltimore, MD 21239 443-444-4100
MedStar Harbor Hospital - ER	3001 S. Hanover Street Baltimore, MD 21225 410-350-3200
MedStar Montgomery Medical Center - ER	18101 Prince Philip Dr. Olney, MD 20832 301-774-8882
MedStar St. Mary's Hospital - ER	25500 Point Lookout Rd Leonardtown, MD 20650 301-475-8981

MedStar Southern Maryland Hospital Center - ER	7503 Surratts Road Clinton, MD 20735 866-384-2188
MedStar Union Memorial Hospital - ER	201 E. University Parkway Baltimore, MD 21218 410-469-7070
MedStar Washington Hospital Center - ER	110 Irving Street, NW Washington, DC 20010 202-877-7000

MedStar Medical Group Practice Testing Sites

MedStar Medical Group at St. Clements	23511 Hollywood Road, Suite 2 Leonardtown, MD 20650 301-997-0611
MedStar Medical Group Olney Family Practice	18109 Prince Philip Drive, Suite B200 Olney, MD 20832 301-570-7770
MedStar Medical Group at Bethesda	6410 Rockledge Drive, Suite 401 Bethesda, MD 20817 301-897-5001
MedStar Franklin Square Family Health Center	9101 Franklin Square Drive, Suite 205 Baltimore, MD 21237 443-777-2000
MedStar Medical Group Primary Care at Leisure World	3305 N Leisure World Blvd Silver Spring, MD 20906 301-598-1590
MedStar Medical Group at Dundalk	1576 Merritt Blvd. Suite 14 Baltimore, MD 21222 410-650-2000
MedStar Medical Group Primary Care at Lafayette	1133 21st St, NW Washington, DC 20036 202-416-2000
Internal Medicine/Specialists at MedStar Good Samaritan Hospital	5601 Loch Raven Blvd. Russell Morgan Building, 3rd Floor Baltimore, MD 21239 443-444-5600

MedStar Health

MedStar Health Urgent Care Location Testing Sites	
MedStar Health Urgent Care - Bel Air	12 MedStar Boulevard, Bel Air, MD 21015 410-877-8087
MedStar Health Urgent Care - Belcamp	1321 Riverside Parkway Belcamp, MD 21017 410-297-2380
MedStar Health Urgent Care - Charlotte Hall	37767 Market Drive, Suite 100 Charlotte Hall, MD 20622 301-290-1499
MedStar Health Urgent Care - Chevy Chase	5454 Wisconsin Avenue, Suite 401 Chevy Chase, MD 20815 301-215-9440
MedStar Health Urgent - Federal Hill	1420 Key Highway Baltimore, MD 21230 410-230-7820
MedStar Health Urgent Care - Gaithersburg	12111 Darnestown Road Gaithersburg, MD 20878 301-926-3020
MedStar Health Urgent Care - Hyattsville	6401 America Boulevard Hyattsville, MD 20782 301-276-8800
MedStar Health Urgent Care - Perry Hall	8605 Ridgely's Choice Drive Baltimore, MD 21236 410-248-2310
MedStar Health Urgent Care - Towson	6317 York Road Towson, MD 21212 443-777-6890
MedStar Health Urgent Care - Waldorf	3064 Waldorf Market Place Waldorf, MD 20603 301-932-5960
MedStar Health Urgent Care - Wheaton	11915 Georgia Avenue Wheaton, MD 20902 301-942-4505
MedStar Health Urgent Care – Adams Morgan	1805 Columbia Road Washington, DC 20009 202-797-4960

MedStar Health Urgent Care – Capitol Hill	228 7th St. SE Washington, DC 20003 202-698-0795
MedStar Health Urgent Care – Alexandria	3610 King St Alexandria, VA 22302 703-845-2815
MedStar Urgent Care tent – Federal Hill	1425 Key Hwy Baltimore, MD 21230
MedStar Urgent Care tent – Bethesda	7801 Democracy Blvd. Bethesda, MD 20817

Restrictions on Access to COVID-19 Testing Sites

The tents established at Federal Hill and in Bethesda are used for patients from MedStar primary care physicians, for MedStar Health associates referred by Occupational Health, and for patients referred via MedStar E-visit.

Scheduling an Appointment for COVID-19 Testing

In order to schedule an appointment for COVID-19 testing, a patient can call ahead to their provider, use MedStar's e-visit platform (https://www.medstarhealth.org/medstar-health-evisit/) or call ahead to one of MedStar's urgent care centers. Only patients who meet COVID-19 testing criteria during screening will be referred for testing per regulatory guidelines.

In summary, we hope this information is helpful to identify MedStar Health's approach to triage, screening, and testing. Since it is difficult to provide you with a comprehensive list of our efforts, please continue to refer to our URL on this topic:medstarhealth.org/coronavirus