

Covid-19 and Equity Update

Maryland Department of Health Maryland Primary Care Program Program Management Office

12 May 2021

Agenda

- Update on pandemic data
- Vaccine update
- Testing
- Monoclonal antibodies
- Virus variants



It has been an eventful 2 weeks

- Primary Care weighed in as vaccinators, adding to equity
- Mass Vax sites winding down
- Equity Taskforce accomplished dozens of missions- Maryland leading the nation in equity

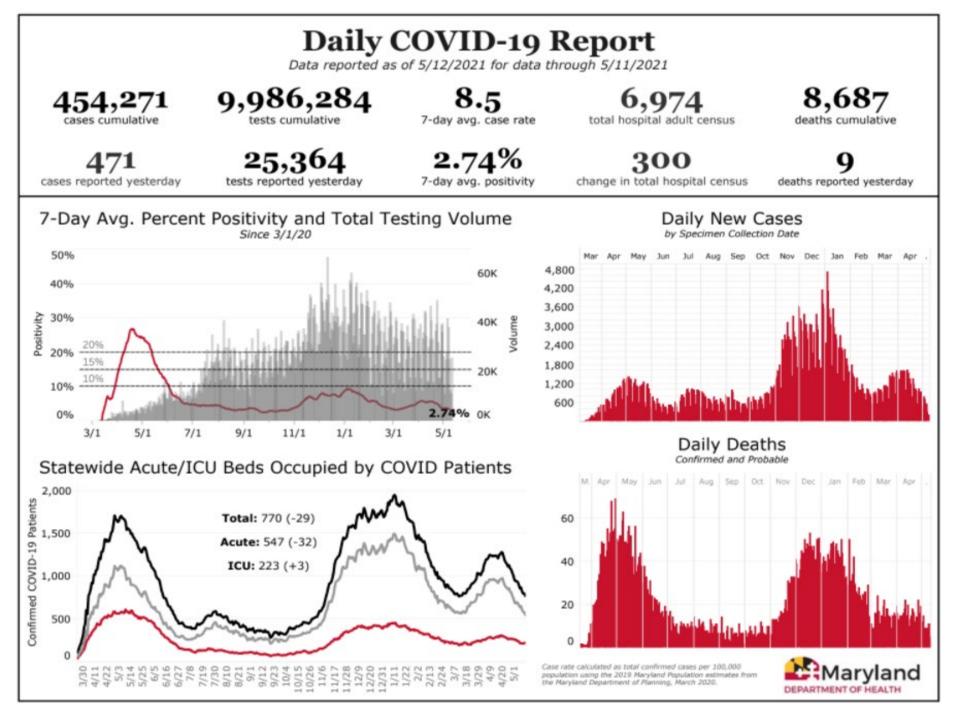


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- Activation of mobile vaccination teams
- Monoclonal antibody therapy underused
- Virus variants of concern increased
- The world at large saw a spike in cases
- Maryland's 4th wave receding quickly

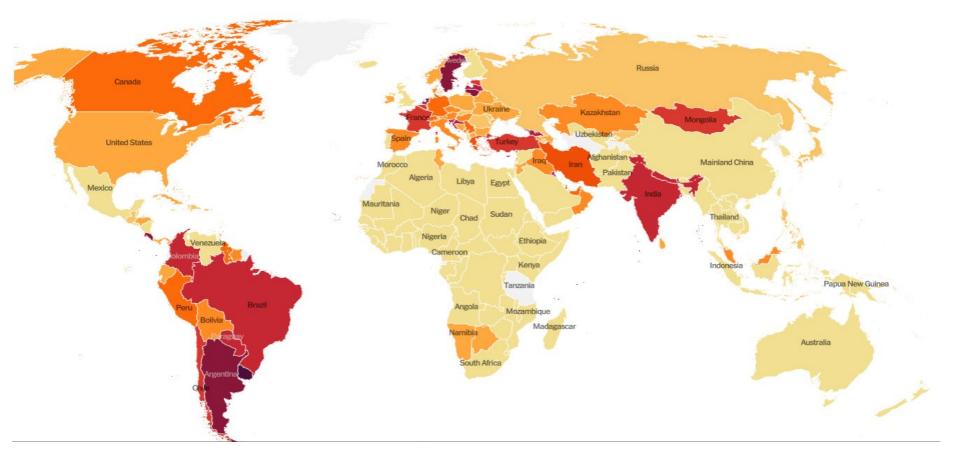






Global Cases- Surging in India

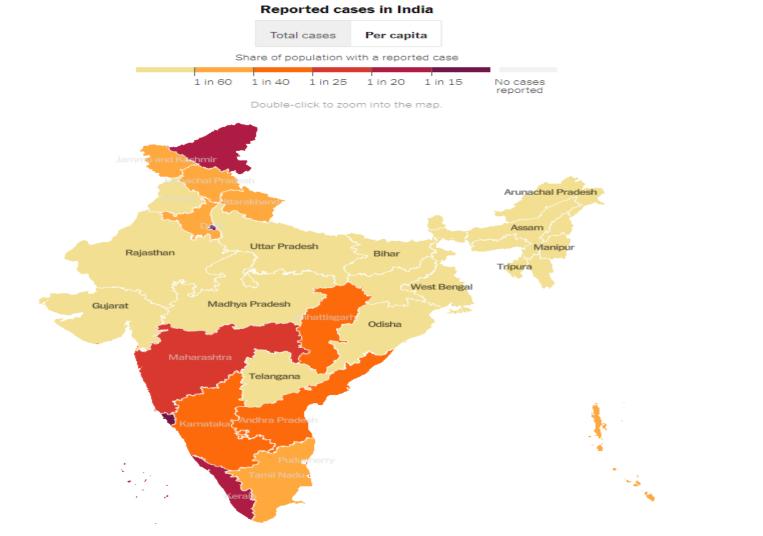




Source: New York Times

Data Updated 5/11/2021

Global Cases- Surging in India



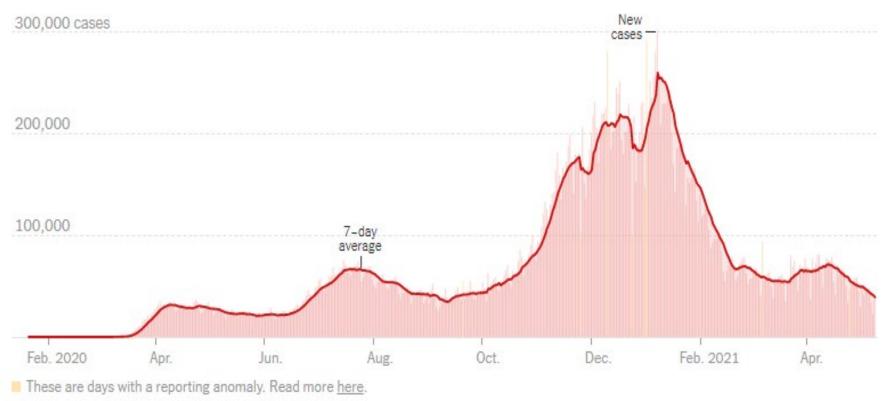
Source: New York Times

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Data Updated 5/11/2021

US Cases

New reported cases





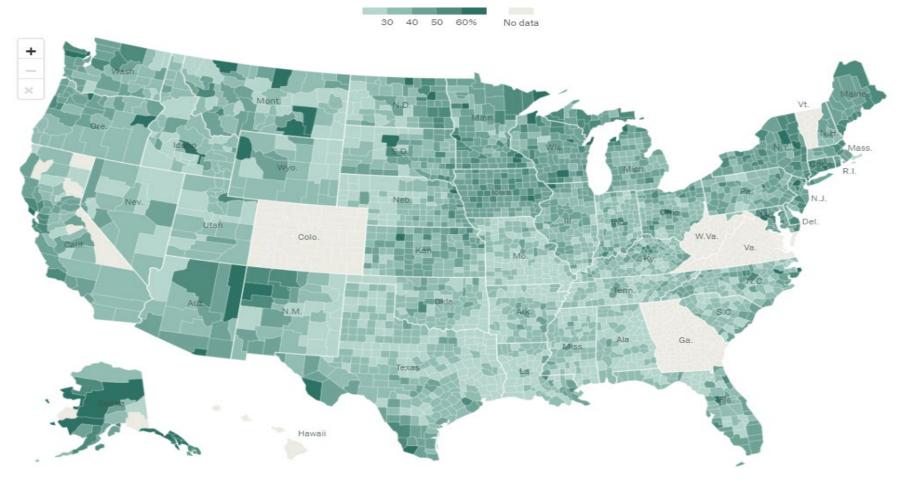
Source: New York Times

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Data Updated 5/11/2021
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US Vaccinations

Pct. of residents age 18+ that are fully vaccinated



Source: New York Times

Data Updated 5/11/2021

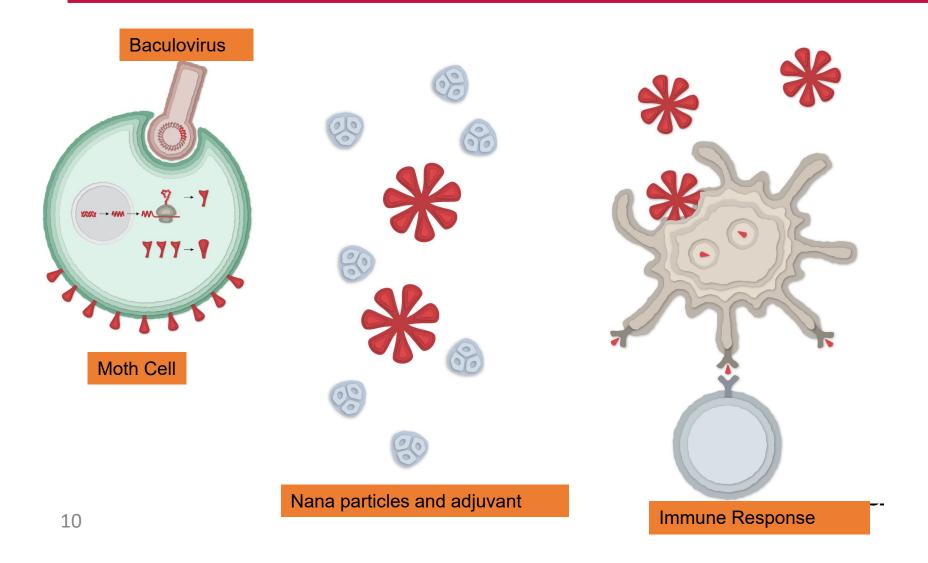
New Vaccine on the horizon

Novavax

- Spike protein nanoparticle –similar to flu and HPV vaccines
- Refrigerator stable
- Two doses
- 96% effective but only 49% against B.1.351 (SA variant)- new modification in production
- > 100 M doses for US this year billions world wide
- FDA submission in May 2021
- Details to follow



How the Novavax vaccine works



Vaccine news

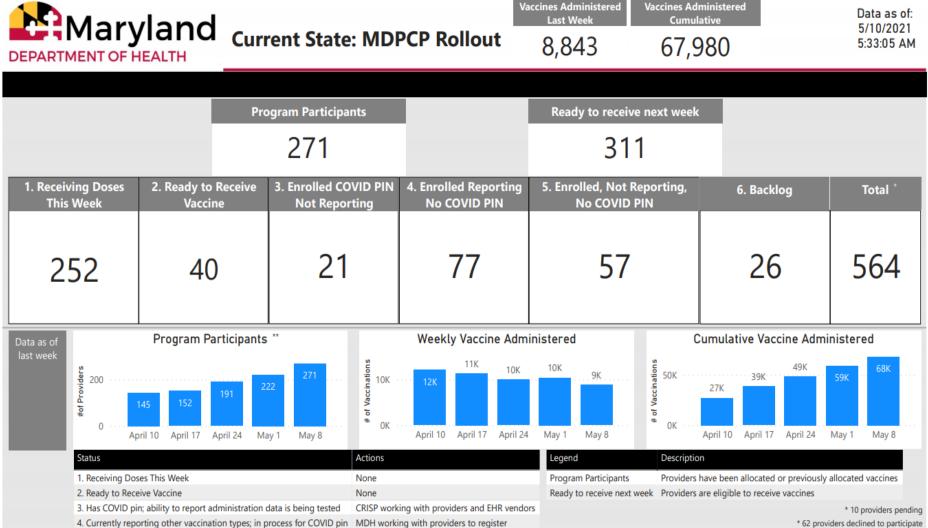
- Covid cases and deaths are falling in many Western nations, but the virus is currently hitting India very hard and spreading in Southeast Asian countries
- The WHO has designated the B.1.617 variant, which has emerged in India, as a "variant of concern"
 - B.1.617 has been found in 32 countries, including the United States
- Scientists still do not know much about the variant, but the WHO has said vaccines are likely to remain potent enough to provide protection against B.1.617
- 🏶 S
 - Starting in the next two weeks, Lyft and Uber will offer free rides to vaccination sites until July 4



Vaccine news

- The FDA has authorized the Pfizer-BioNTech vaccine for children ages 12 to 15
- An advisory committee of the CDC is expected to meet shortly to review the data and make recommendations for the vaccine's use in 12- to 15-year-olds
- In a clinical trial, Pfizer and BioNTech enrolled 2,260 participants ages 12 and 15 and gave them either two doses of the vaccine or a placebo three weeks apart
 - - The researchers recorded 18 cases of symptomatic coronavirus infection in the placebo group
 - No cases among the children who received the vaccine
- If the committee endorses the vaccine for that age group, as expected, immunizations in theory could begin immediately





MDH / EY working on outreach

MDH / EY working on outreach

5. Does not currently vaccinate and does not have a COVID pin

6. Potential for outreach to engage in process

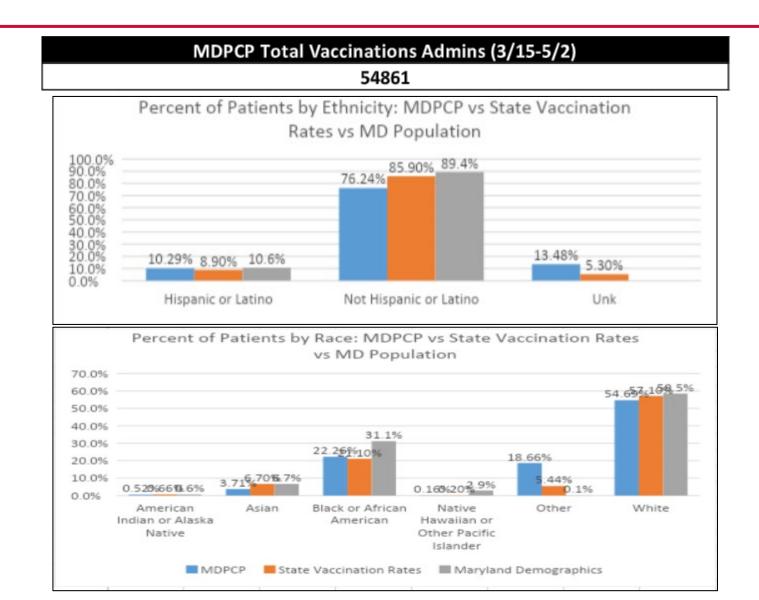
* 62 providers declined to participate

** Historical Data changes may occur due to weekly status changes

** Salisbury Pediatrics (Chesapeake Health Care) no longer considered a Program Participant



Week 6



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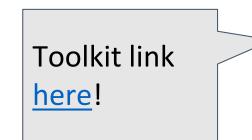
MDPCP Covid Vaccine Allocation Process

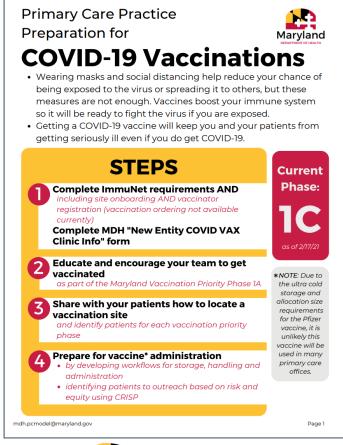
- If your practice is fully onboarded with ImmuNet and registered as a Covid vaccinator, you are eligible for vaccine allocation through MDPCP
- As vaccine supply is still limited, not all eligible practices will receive vaccine immediately
- If your practice is chosen for vaccine allocation, you will receive a survey on Monday asking if you are ready and willing to administer 100 doses the following week. The survey will come with additional information for your practice
- After the initial week, you will receive a survey every Monday asking your ideal capacity for doses for the following week

PARTMENT OF HEALTH

Vaccine Toolkit

- Workflows
- Access
- Immunet registration
- Vaccine Storage and handling
- Billing and coding







Covid Vaccine Communication & Outreach Strategies in Primary Care

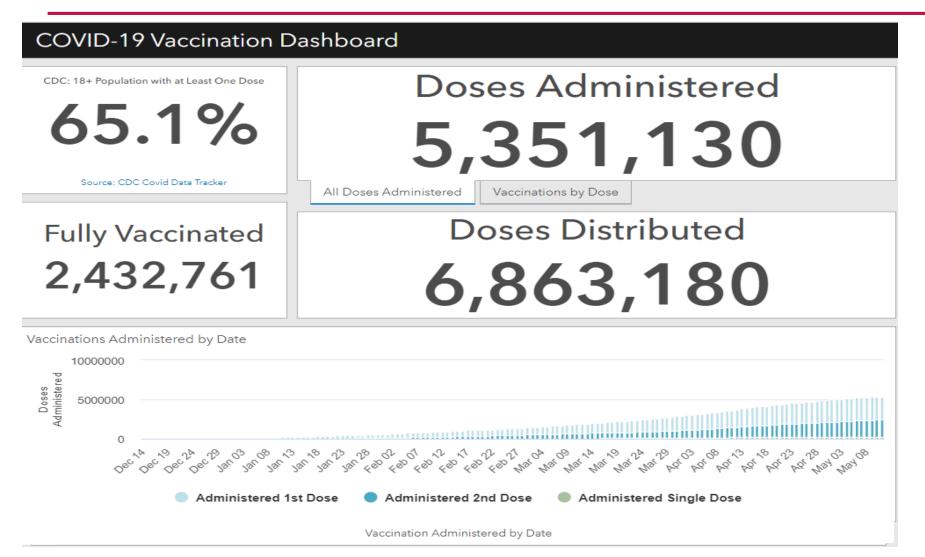
It will increasingly take more outreach and one-on-one conversations at your practice to work with patients to accept the vaccine. We hope you can use <u>this document</u> as a guide for those initiatives at your practice

The guide contains

- Positive messaging for the Covid vaccine
- Ways to respond to common reasons for vaccine hesitancy
- Outreach strategies for getting people in for vaccine appointments and examples from successful practices
- The guide is for all practices, regardless of whether or not they administer vaccines



Statewide Vaccine Administration



CRISP Vaccine Tracker Tool

- Powerful tool unique to Maryland providers
- Visibility on patients vaccine status
- Ability to sort by age, race, ethnicity, medical conditions to facilitate process and equitable outreach
- Crisp Reporting Services (CRS) tool
- Uses Medicare attribution



CRISP Vaccine Tracking Tool

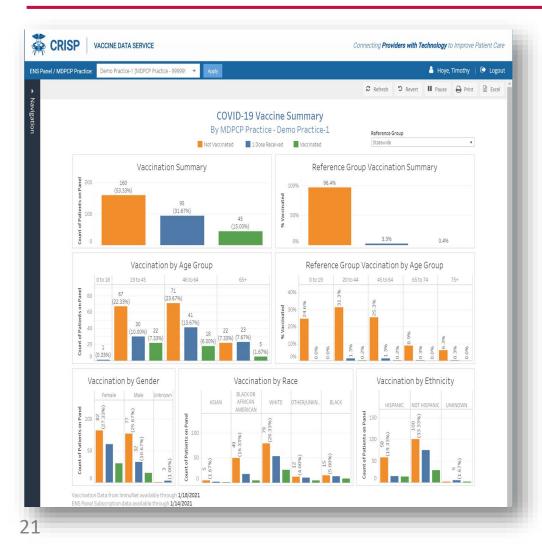
Vaccination data from Imuvet available through 01/24/2021 Quick Filter Select Quick Filter Select Quick Filter Image: Comparison of the select Quick Filte	First Dose
Patient Name T Vaccine Status Notes Vaccine Date Vaccine Date Age Condition Count First Dose Vaccine Final Dose Vaccine Not Vaccinated 1st Dose Scheduled Called Patient on 1/25 71 0 0 Vaccinated Vaccinated 12/14/2020 01/11/2021 67 2 Pfizer - COVID-19, Pfizer - COVID-19, m	1P
Vaccinated 12/14/2020 01/11/2021 67 2 Pfizer - COVID-19, Pfizer - COVID-19, m	
1 Dose Received 01/04/2021 64 1 Moderna - COVID-1	, m CVS Pharmacy S
	JH Howard Cour
Not Vaccinated Vaccine Hesitant 44 0	
Vaccinated 12/15/2020 01/12/2021 93 0 Pfizer - COVID-19, Pfizer - COVID-19,	, m CVS Pharmacy S
Not Vaccinated 62 0	
1 Dose Received 12/20/2020 62 5 Pfzer - COVID-19,	Walgreens #151

User Guide Link: <u>https://vacctrac.crisphealth.org/#help/User%20Guide</u>

- Vaccination data updated daily from ImmuNet (IIS)
- User editable status to track outreach efforts



CRISP Vaccine Tracking Tool



Summary Reports

- Compare your Practice to MD Statewide population or relevant Peer Groups
- Compare by demographic fields
- Track a practice's patient vaccination status over time



Increase in Vaccine Payments

Medicare reimbursement for Covid vaccine administration has increased as of 3/15:

Single Dose	Two Dose Regimen
\$40	\$80 (\$40 for each dose)

- CMS website link
- Overview of other payers
- No co-payments, no cost to patients



Covid Testing

Volumes declining but remains important

- Primary Care role in testing critical, including Point of Care tests
- Testing
 - Point of Care Testing in office interested practices should fill out this <u>Google Form</u> as soon as possible



Covid Testing

- Testing is
 - The only way we can identify who has an active Covid infection
 - The only way we can inform active patients and their close contacts to self isolated to avoid spreading to others
 - The only way we can identify patients who will benefit from mAb therapy
 - Safe, simple, accurate, and no cost to patients this is a rarity among tests
- Point of care tests are accurate in symptomatic patients, and the results are quickly available



Monoclonal Antibody Therapy

- Only therapy for ambulatory Covid-19 patients
- Target high risk, as early as possible in course
- 47% of eligible received therapy last week
- Opportunity to avoid worsening and hospitalization

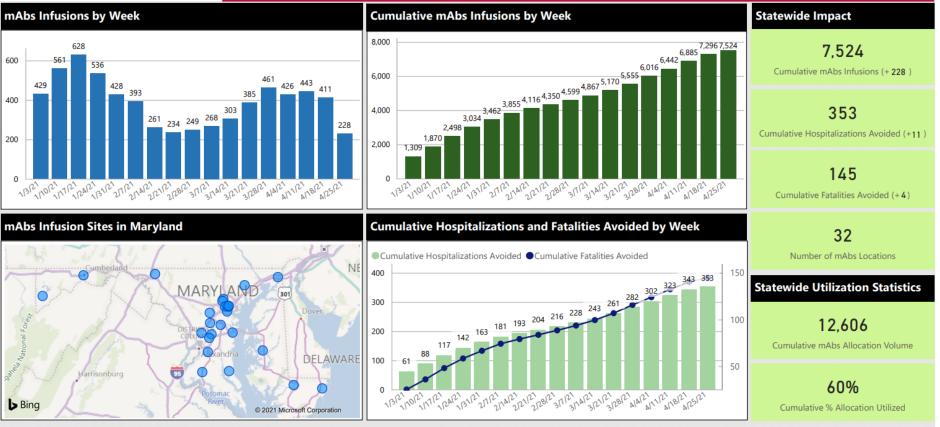




Monoclonal Antibody Summary

Summary

Reporting Period: 1/3/2021 - 4/25/2021





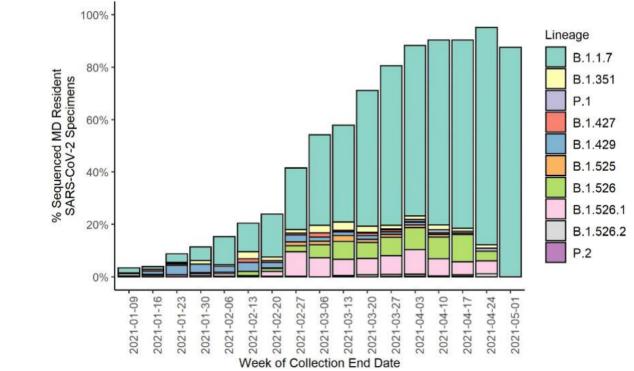
Virus Variant

This is expected for the natural course of viruses

- Common in coronaviruses, more likely with greater volumes of virus
- Sequencing increased dramatically
- Over 1,000 mutations, most clinically not relevant
- Virus variants <u>reporting</u>



Proportion of Sequenced Specimens Identified as VOC/VOI





Source: GISAID

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Lack of equity during Covid-19 continues- you can make a difference

- Disparity from less access
 - Covid testing
 - Monoclonal antibody therapy
 - vaccinations
- Disparity with greater negative impact
 - Deaths
 - Hospitalizations
 - Covid cases
- How you can help
 - POC and PCR office testing
 - Referral to mAbs
- ²⁹ > Vaccinating your patients



How do we know when it is over?

Now is the time for you to make this a reality

It is over when

- Cases rates are at or near zero
- Hospitalizations are at or near zero
- Deaths are at or near zero
- Until then- facial coverings, social distancing, hand hygiene, avoid crowds- with increasing exceptions among vaccinated persons



"Everything will be okay in the end. If it's not okay, it's not the end."

John Lennon



General Vaccine Resources

CDC Covid-19 Vaccination Communication Toolkit - ready made

materials, how to build vaccine confidence, social media messages

New York Times Vaccine Tracker - information on every Covid vaccine in development

New York Times Vaccine Distribution Tracker – information on the distribution of Covid vaccines in the United States

MDH Covidlink Vaccine Page - information on vaccine priority groups in Maryland

CDC Vaccine Storage and Handling Toolkit

Project ECHO Webinar - webinar on vaccines and Long Term Care

Facilities, relevant for primary care

CDC <u>Moderna vaccine storage</u>



CME Accreditation and Designation

- This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of MedChi, The Maryland State Medical Society, and The Maryland Department of Health. MedChi is accredited by the ACCME to provide continuing medical education for physicians.
- ♦ MedChi designates this live webinar educational activity for a maximum of 1 AMA PRA Category 1 Credits[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity. Contact Frank Berry at <u>fberry@medchi.org</u>



CME Disclosures and Evaluation

- Presenters and Planners: Howard Haft, MD, has reported no relevant financial relationships to disclose.
- MedChi CME Reviewers: The reviewers from the MedChi Committee On Scientific Activities (COSA) for this activity have reported no relevant financial relationships to disclose.
- Attendees can receive CME credit by completing this evaluation after each webinar. MedChi will then be in contact with the certificate



Announcements

Learn from:

- Our <u>FAQs page</u> (last updated November 2020)
- MDH FAQs

Wednesday Covid-19 Updates

- Wednesday, 5/26/21 (5-6:30pm)
- Wednesday, 6/9/21 (5-6:30pm)
- Wednesday, 6/23/21 (5-6:30pm)

Guest Speakers-

- Joseph A. Adams, MD, FASAM
 - ✓ Medical Director, Veni Vidi Vici Treatment Services
 - ✓ Board of Directors, StopStigmaNow.org
 - ✓ Chair, Public Policy, Maryland-DC Society of Addiction Medicine
 - \checkmark Member, Public Policy Committee, American Society of Addiction Medicine

ADDRESSING A BARRIER TO SUD / OUD TREATMENT: STIGMA

Joseph A. Adams MD, FASAM

Medical Director, Veni Vidi Vici Treatment Services, Bel Air, MD Board of Directors, StopStigmaNow.org Chair, Public Policy, Maryland-DC Society of Addiction Medicine Member, Public Policy Committee, American Society of Addiction Medicine joeadamsmd@gmail.com

TERMINOLOGY IN SUBSTANCE USE TREATMENT

When patients are described as a "drug abuser" instead of a "person with a substance use disorder," clinicians are more likely to recommend punitive approaches.

Kelly J.F.,. Does it matter how we refer to individuals with substance-related problems? A randomized study with two commonly used terms. Int J Drug Policy. 2010; 21: 202-207 (free)

'Recommended Use of Terminology in Addiction Medicine' Richard Saitz et al, J of Addiction Medicine (Summarizes a chapter in 2019 ASAM 'Principles of Addiction Medicine 3rd Edition). <u>https://facesandvoicesofrecovery.org/wp-content/uploads/2020/06/Saitz-2020</u>

Terms should be

 (1) Person-First: Referencing the person as an individual, not defined by their behavior or condition,
 (2) Clear & accurate, and
 (3) Professional, not colloquial.

Terminology

NON-PREFERRED (Pejorative or unclear meaning): 'Abuse,' 'abuser,' 'clean/dirty' drug screens; 'clean/dirty' people 'Problem use, 'Misuse' 'Inappropriate use' 'Detox' off of methadone or buprenorphine. 'Drug user,' 'Injection drug user' (instead: 'Person who uses drugs, 'Person who injects drugs' PWID) 'Addict' (Instead: 'Person with a ______ use disorder')

PREFERRED:

'Hazardous use or at-risk / risky use" Used before health consequences have developed.
'Harmful use': With health consequences, which may include use disorders.
'Unhealthy use': Generic term that includes both hazardous and harmful use.
'Positive / negative drug screen,' or 'expected / unexpected result'
'Abstinent,' 'drug free,' 'in remission.'

'Medication Assisted Treatment' (MAT) is non-preferred

Suggests that medication is something other than treatment.

Has been critiqued at least since 1995

Most common alternatives:

'Medications for OUD' (MOUD) or 'Medication treatment' (MT) in approximately 125 and 50 recently published articles respectively. 'Medication Treatment' is suggested in the Principles of Addiction Medicine.

'Abstinence-based treatment' or 'Drug free treatment'

should be called 'Treatment without (or that does not offer) maintenance medication,' or 'Medication-free treatment.'

References / Resources

'<u>Words Matter</u>' (chart) <u>www.stopstigmanow.org/ssn-brochures</u>

Kelly JF, Wakeman SE, Saitz R, **Stop talking 'dirty': clinicians, language, and quality of care for the leading cause of preventable death in the United States**. Am J Med. 2015; 128: 8-9. free: https://www.amjmed.com/article/S0002-9343(14)00770-0/fulltext

Friedmann PD, Schwartz R, **Just call it "treatment."** Addiction Science & Clinical Practice vol 7, No. 10 (2012) free: https://ascpjournal.biomedcentral.com/articles/10.1186/1940-0640-7-10

Wakeman SE. **Medications For Addiction Treatment: Changing Language to Improve Care.** J Addict Med 2017;11: 1–2): abstract: https://pubmed.ncbi.nlm.nih.gov/27898497/

What is the main side effect of methadone and buprenorphine?

What is the main side effect of methadone and buprenorphine?

STIGMA AND JUDGEMENT

What is the main side effect of methadone and buprenorphine?

STIGMA AND JUDGEMENT

What is the main difference between methadone and buprenorphine?

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STIGMA AND JUDGEMENT

What is the main difference between methadone and buprenorphine?

STIGMA AND JUDGEMENT

ISN'T TAKING METHADONE OR BUPRENORPHINE LIKE "TRADING ONE ADDICTION FOR ANOTHER" ?

'Addiction' is the wrong word for these medications. 'Addiction' has a definition: changes in the brain that causes a loss of control over substance use despite negative consequences.

Opioid agonists cause 'physical dependence.' NOT THE SAME

HOW CAN YOU TREAT OPIOID ADDICTION WITH ANOTHER OPIOID?

Mthd & bup are like a 'nicotine patch' for short-acting opioids.
Nicotine in cigarettes is in it's 'free base' form (because of ammonia). which dramatically increases speed of delivery to the brain.
Cigarette smokers are freebasing nicotine for the same reason that crack users freebase crack.
The speed of delivery completely alters psychoactive properties.

INEFFECTIVE TREATMENT IS THE NORM

Only One In Twenty Justice-Referred Adults In Specialty Treatment For Opioid Use Receive Methadone Or Buprenorphine.

Krawczyk N et al, Health Aff (Millwood). 2017 Dec; 36(12):2046-2053. free: <u>www.ncbi.nlm.nih.gov/pmc/articles/PMC6035729/</u>

Only about 30% of residential treatment programs offer OAT for OUD long term. Another 30% offer it only for short-term detox. 40% do not offer OAT. 20% actively discourage it.

Beetham T, et al. Therapies Offered at Residential Addiction Treatment Programs in the United States. Research Letter August 25, 2020. JAMA. 2020;324(8):804 free: https://jamanetwork.com/journals/jama/fullarticle/2769709

Documentary: www.thebusinessofrecovery.com 90 minutes

Very High Relapse Rate After Short-Term Treatment

"Behavioral interventions alone have extremely poor outcomes, with more than 80% of patients returning to drug use. Similarly poor results are seen with medication assisted detoxification. "Longer periods of detoxification (1–6 months) with methadone or buprenorphine are also ineffective in promoting abstinence beyond the initial stabilization period."

Bart G, Maintenance medication for opioid addiction: the Foundation of Recovery J Addict Dis. 2012; 31(3):207-25 free: www.ncbi.nlm.nih.gov/pmc/articles/PMC3411273/

Of over 4,000 patients who initiated a methadone taper, only 13% had a "successful taper," defined as remaining alive, reaching a dose \leq 5mg per day, not re-entering treatment, and not having an opioid-related hospitalization, within 18 months.

"These poor outcomes are consistent with the findings of prior analyses." (7 studies cited)

Nosyk B, et al. Defining dosing pattern characteristics of successful tapers following methadone maintenance treatment: results from a population-based retrospective cohort study. Addiction. 2012;107(9):1621–9. free: www.ncbi.nlm.nih.gov/pmc/articles/PMC3376663/

"Multiple studies with longer-term follow-up indicate that extending treatment for years allows individuals to ... return to work, to regain their health, ... and to establish supportive networks of non-drug-using individuals. "... All studies of tapering and discontinuation demonstrate very high rates of relapse." (additional references cited)

See page pg. 40, National Academies of Sciences, Engineering, and Medicine. 2019. Medications for opioid use disorder save lives. Washington, DC: The National Academies Press https://www.nap.edu/download/25310

... Very High Relapse Rate After Short-Term Treatment

- A review of all 23 published studies with long-term follow-up of OUD patients, from 3 to 33 years of follow-up; most from methadone treatment programs.
- Of those who remained alive, **abstinence rates decreased over time to about 30% or lower** after ten years of observation, and remained stable thereafter. Remaining in treatment for longer periods was associated with a greater likelihood of abstinence.
- Death rates, mostly from overdose, increased over time. Death rates were about 6 to 20 times that of the general population.
- Maintaining opioid abstinence for at least five years substantially increased the likelihood of stable abstinence.

Hser Y-I et al. Long-Term Course of Opioid Addiction. Harvard Review of Psychiatry. Volume 23(2) 2015 Abstract: <u>https://pubmed.ncbi.nlm.nih.gov/25747921/</u>

Of patients voluntarily tapering off of methadone treatment, 46% were able to taper completely off, but **12% were able to maintain a drug-free status** an average of 14 months later. (Cushman 1974).

Cushman P: Detoxification of rehabilitated methadone patients: Frequency and predictors of longterm success. Am JDrug Alcohol Abuse 1:393-408, 1974 Abstract: www.tandfonline.com/doi/abs/10.3109/00952997409011032

"Patients who discontinue OUD medication generally return to illicit opioid use." "Arbitrary time limits are inadvisable." "... for as long as it provides a benefit." SAMHSA, Treatment Improvement Protocol 63

"Leaving methadone treatment: lessons learned, lessons forgotten, lessons ignored."

Magura S, Rosenblum A. Review Mt Sinai J Med. 2001 Jan;68(1):62-74. Abstract: https://pubmed.ncbi.nlm.nih.gov/11135508/

Resource: 'Medications for OUD' (Handout) <u>www.stopstigmanow.org</u> – 'resources' – 'brochures'

REALISTIC INFORMATION ON ALL MEDICATION TREATMENT OPTIONS FOR OUD

MUTUAL SUPPORT RESOURCES THAT DO NOT STIGMATIZE MEDICATION

STORIES OF PEOPLE ON MEDICATION TREATMENT:

"Methadone has allowed me to be a mother, a wife and a business woman. I have my own business which I developed while on medical maintenance, I work about 10 hours a day, I am happily married with two beautiful daughters . . . I have no intention of getting off methadone."

SHORT VIDEO STORIES ABOUT MEDICATION TREATMENT:

http://bit.ly/GinterVideo1http://bit.ly/GinterVideo2http://bit.ly/GinterVideo3http://bit.ly/JWoodsVideohttp://bit.ly/CatherineVideohttp://bit.ly/KurtVideo

Additional Resources

- Referral to Treatment, and educate patient using MOUD handout from Stop Stigma Now
- X-Waiver for prescribing buprenorphine is now available without an 8 hour training.
 'Practice Guidelines for the Administration of Buprenorphine for Treating Opioid Use Disorder www.federalregister.gov/documents/2021/04/28/2021-08961/practice-guidelines-for-the-administrationof-buprenorphine-for-treating-opioid-use-disorder
- Providers Clinical Support System https://pcssnow.org/
- PROP: Physicians for Responsible Opioid Prescribing
- Anxiety Handout from The Anxiety & Stress Disorders Institute, 2020 https://bit.ly/3IG7Hdisorders-institute-2020
- *
- Moi: joeadamsmd@gmail.com

joeadamsmd@gmail.com

http://bit.ly/GinterVideo1

(50 seconds)

http://bit.ly/CatherineVideo (40 seconds)

Appendix

Resources and Links



Contact Tracing

Methods

- Contact tracer calls
- MD Covid Alert cell phone
- Provider alerting



Learn more about how contact tracing can fight COVID-19 at **covidlink.maryland.gov**

Omeganeted 1/7/2021

Multiple COVID-19 variants are circulating globally

B.1.1.7

- Variant name is a reference to its lineage
- Appears to have originated in the UK with an unusually large number of mutations
- Was first detected in 9/2020
- Spreads more quickly and easily than other variants
- Some evidence it causes more severe illness or increased risk of death
- Highly prevalent in London and southeast England
- Doubling every 10 days in the United States
- Vaccines appear to work well against it

B.1.351

- Variant name is a reference to its lineage Has emerged in South Africa, is independent of B.1.1.7
- Originally detected in 8/2020
- Shares some mutations with B.1.1.7
- Clinical trials of vaccines show they offer less protection against this variant than other variants
- The FDA is preparing a plan to update vaccines if B.1.351 surges in the United States

P.1

- Variant name is a reference to its lineage
- Emerged in Brazil
- Was identified in four travelers from Brazil, who were tested during routine screening at Haneda airport outside Tokyo, Japan
- Contains a set of additional mutations that may affect its ability to be recognized by antibodies
- Is a close relative of B.1.351
- May be able to overcome the immunity developed after infection by other variants

New Variant Reporting to MDH

As part of these MDH surveillance efforts, MDH requests that clinicians report, via an online portal, COVID-19 cases among any of the following groups:

- Individuals who first test positive for COVID-19 after receiving COVID-19 vaccination (either one or two doses)
- Severely immunocompromised individuals with prolonged COVID-19 infection
- Individuals suspected of reinfection specifically, <u>symptomatic</u> individuals who test PCR positive for SARS-CoV-2 more than 90 days after an initial infection from which they clinically recovered
- Individuals with recent international travel (travel in the 14 days prior to symptom onset)
- Any other individuals for whom you have clinical suspicion of infection with a possible variant (e.g., unusual clinical manifestation, etc.)

Clinician Letter Link



Covid-19 mAb Treatment Criteria

Patient Criteria

- ➢ Have BMI >= 35
- Have chronic kidney disease
- Have diabetes
- > Are currently receiving immunosuppressive treatment
- Are >= 65 years old
- Are >=55 years old and have
 - ✓ Cardiovascular disease, or
 - ✓ Hypertension, or
 - ✓ Chronic obstructive pulmonary disease/other chronic respiratory disease
- ➢ Are 12 − 17 years old AND have
 - ✓ BMI >=85th percentile for their age and gender based on CDC growth charts, or
 - ✓ Sickle cell disease, or
 - ✓ Congenital or acquired heart disease, or
 - ✓ Neurodevelopmental disorders, or
 - \checkmark A medical-related technological dependence, or
 - ✓ Asthma



Covid-19 Testing Information

- Maryland Department of Health testing announcements and accessibility information and resources
- CDC Covid-19 testing overview
- MDPCP Roadmap to Recovery Covid-19 testing guidelines
- Maryland Department of Health guidance regarding point of Care rapid antigen Covid testing
- myLAB Box Covid-19 testing program for Maryland clinicians
- FDA letter to clinical laboratory staff and health care providers about the potential for false positive results with rapid antigen tests for Covid-19



Scheduling In-Office Appointments

Patient calls in for an appointment

- Reception screens patient on the phone using the pre-visit screening template
- Schedule in-office visits for different groups: At-risk and vulnerable patients on certain days, healthier patients on other days
- Schedule telehealth and non-office-based care for other patients including follow-ups and patients uncomfortable with office visits
- Check In
 - Practice remote check in and limited front-desk contact
 - Consider using a triage zone outside of office or main area;
 - Or use a barrier at the front desk
 - Design your office to accommodate patients who come in specifically for Covid testing and triage, separate from patients who arrive for non-Covid related and elective procedures
 - ✓ Ensure patients and staff do not cross between Covid and non-Covid areas
 - \checkmark Set aside a specific area for patients who come in for testing to wait and be triaged



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Scheduling In-Office Appointments

Checking out

- Practice remote check out, limit front desk exposure;
- Or use a barrier at the front desk

If patient is paying co-pays, etc., set up credit card reader outside of the barrier

- Other workflow resources
 - Care management workflows
 - BMJ telemedicine workflow graphics
 - CDC flowchart to identify and assess 2019 novel Coronavirus
 - CDC telephone evaluation flow chart for flu
 - CDC guidance for potential Covid-19 exposure associated with international or domestic travel



CDC Guidelines for Covid Patient Management

- Healthy people can be monitored, self-isolated at home
- People at higher risk should contact healthcare providers early, even if illness is mild
- Older adults and people with severe underlying chronic medical conditions are at higher risk, need closer contact
- Emergency Department and Hospitals only when needed not for screening or low risk/minimal disease
- Guidelines are important and powerful tools, but remember providers' clinical experience and judgment are key to care



Personal Protective Equipment (PPE) Sources and Requests

- Practices should initially request PPE through their usual vendors
- Practices should make their PPE requests through their local health departments
- Maryland PPE Manufacturers List next slide
- National and international PPE supplier list
- PPE request form



Personal Protective Equipment (PPE) Sources and Requests

- Increasing Maryland's supply of PPE one of the 4 building blocks on the Road to Recovery
- Maryland has launched the <u>Maryland Manufacturing</u> <u>Network Supplier Portal</u>, an online platform that helps connect Maryland suppliers with buyers in need of critical resources
- For additional business resources during Covid-19, visit <u>businessexpress.maryland.gov/coronavirus</u>
- Providers may also request PPE from the non-profit <u>'Get Us PPE'</u>



Provider/Patient Mental Health Resources

Providers

- "Helping the Helpers and Those They Serve," a <u>webinar series</u> from the Maryland Department of Health Behavioral Health Administration and MedChi (on the 2nd and 4th Thursdays of every month starting 11/12/2020)
- Heroes Health Initiative
- Patients
 - Ask Suicide-Screening Questions toolkit
 - CDC <u>list of resources</u> for coping with stress



Health Equity Resources



Maryland Department of Health Office of Minority Health and Health **Disparities (MHHD)**



Maryland Department of Health Minority Outreach and Technical Assistance Program overview



MHHD fiscal year 2020 minority outreach and technical assistance program information

Description of the term "health disparity"



Implicit bias test



"Hundreds of Days of Action as a Start to Address Hundreds of Years of Inequality" – New England Journal of Medicine article by Maulik Joshi, DrPH



 "Discussion Draft of the Preliminary Framework for Equitable Allocation of
 COVID-19 Vaccine" – discussion draft for public comment by Committee on Equitable Allocation of Vaccine for the Novel Coronavirus, The National Academies of Science, Engineering, Medicine



Telehealth Resources

- Maryland Health Care Commission Telehealth
- Maryland Health Care Commission Telehealth Readiness Assessment Tool
- U.S. Department of Health and Human Services Health Insurance Portability and Accountability Act (HIPAA) for **Professionals**
- American Telehealth Association
- Maryland Telehealth Alliance
- National Consortium of Telehealth Resource Centers



Support for Patients at Home

Food

≻Meals on Wheels

Caregivers

➢Visiting nurses and caregivers

- Emotional support
 - ➤Support from family
 - Phone calls and videochat to fight loneliness
 - MD Department of Aging <u>Senior Call Check Program</u>



Staying Current - Sources

✤ <u>CDC</u>

- MDH Covid-19 information page
- MDPCP Covid-19 webpage
- Local Health Departments
- ✤ <u>CONNECT</u>
- Clinician Letters
- Multiple Resource Links in Appendix



Food Resources

- Nutrition: Inform patients that children can receive three free meals/day at sites listed on:
 - Maryland Summer Meals
 - Montgomery County
 - Prince Georges County
 - Charles County
 - Frederick County

Howard County

- Anne Arundel County
- St. Mary's County
- Harford County
- Calvert County
- Free meals available from 42 rec centers in Baltimore
 - ≻Call 311 for locations and to schedule pickup time



Resources for Specific Groups

- Community- and Faith-Based Organizations (<u>https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-community-faith-organizations.html</u>)
- Mass Gatherings and Large Community Events (<u>https://www.cdc.gov/coronavirus/2019-ncov/community/mass-gatherings-ready-for-covid-19.html</u>)
- Non-Pharmaceutical Interventions for Specific Groups (<u>https://www.cdc.gov/nonpharmaceutical-interventions/index.html</u>)



Resources and References

- Maryland Department of Health Coronavirus Website (<u>https://coronavirus.maryland.gov</u>)
- CDC Coronavirus Website (<u>https://www.cdc.gov/coronavirus/2019-nCoV/index.html</u>)
- CDC National data on Covid-19 infection and mortality (<u>https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html</u>)
- CDC Interim Guidance for Homes and Communities (<u>https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html</u>)
- CDC Interim Guidance for Businesses (<u>https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-business-response.html</u>)
- CDC Interim Guidance for Childcare and Schools (<u>https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html</u>)
- CDC Travel Website (<u>https://wwwnc.cdc.gov/travel/</u>)

