Maryland Primary Care Program (MDPCP) 2025 Learning Calendar

Core Concepts

The MDPCP Learning System will focus on the following three core concepts:

Strategic Goal Alignment

Learning and development should align with MDPCP's strategic goals and priorities, as well as its Mission & Vision Package.

All Teach, All Learn

The MDPCP participants and the Office of Advanced Primary Care (OAPC) should foster and propagate a culture of "All teach, all learn."

Support & Sustainability

The OAPC provides a variety of free learning resources, including live events, on-demand videos, and technical assistance. We are here to support you and assist with developing sustainable solutions.

Types of Events Offered

- Office Hour
- Affinity Group
- Training
- Webinar

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Quarter 4 (Q4) 2025 Learning Events

Q4 MDPCP Office Hour For Practices and CTOs

Dates	Time	Format	Best For	Recording	Description
Wednesday, October 29	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	The Office Hour covered performance measures for 2026, updates in the 2026 Participation Agreement (PA), and the process for completing your 2026 PA.

Table Summary:

The MDPCP Office Hour for Practices and CTOs was held on Wednesday, October 29, from noon until 1:00 p.m. for all roles, practice staff, and CTOs. This session provided an opportunity to ask the Centers for Medicare and Medicaid Innovation (CMMI) questions and review other relevant topics.

Q4 Chesapeake Regional Information System for our Patients (CRISP) Open Office Hour

Dates	Time	Format	Best For	Register	Description
Wednesday, November 12	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Topic: Program Year (PY) 2025 electronic Clinical Quality Measures (eCQMs)

Table Summary:

A CRISP Open Office Hour was held on Wednesday, November 12, from noon until 1:00 p.m. for all roles, practice staff, and CTOs. This session covered PY2025 eCQMs.

2025 "State of Maryland's AHEAD Primary Care Programs" All-Call

Dates	Time	Format	Best For	Register	Description
Tuesday, December 16	Noon until 1:00 p.m.	Webinar	All roles; all practice staff; all CTOs	[Access Recording](#) (GoToWebinar)	Please join the OAPC in an all-practice and all-CTO call to review the state of the Maryland Primary Care Program.

Table Summary:

The 2025 "State of Maryland's AHEAD Primary Care Programs" All-Call is scheduled for Tuesday, December 16, from noon until 1:00 p.m. for all roles, practice staff, and CTOs. The event is a webinar to review the state of the AHEAD Primary Care Programs in Maryland.

Q4 HEART Payment User Group

Dates	Time	Format	Best For	Register	Description
Wednesday, December 17	Noon until 1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	[Access Recording](#) (Webex)	Join MDPCP practices and CTOs in an open User Group to hear how MDPCP participants are using HEART Payments.

Table Summary:

The HEART Payment User Group is scheduled for Wednesday, December 17, from noon until 1:00 p.m. for all roles, practice staff, and CTOs. The event is an open forum to discuss how MDPCP participants are utilizing HEART payments.

Quarter 3 (Q3) 2025 Learning Events

CRISP New User Training

Dates	Time	Format	Best For	Recording	Description
Tuesday, July 8	Noon until 1:00 p.m.	Training	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Join us for a training session designed to introduce both new and existing users to CRISP—the mission, the importance of services, and how the tools support better care coordination and improved health outcomes.

Table Summary:
A CRISP New User Training was held on Tuesday, July 8, from noon to 1:00 p.m. for all roles, practice staff, and Care Transformation Organizations (CTOs). This training introduced new and existing users to CRISP—covering its mission, the importance of its services, and how its tools support better care coordination and improved health outcomes. A [recording](#) is available.

Multi-Payer Platform Training Series

Dates	Time	Format	Best For	Recording	Description
Tuesday, July 22 Tuesday July 29	Noon until 1:00 p.m. (July 22) Noon until 1:30 p.m. (July 29)	Training	All roles; all practice staff; all CTOs	[Access Recording](#) (July 22) (Past Event) [Access Recording](#) (July 29) (Past Event)	This comprehensive, two-part training is designed to equip users with a deep understanding of the Multi-Payer Reporting Suite. This Suite integrates Medicaid and Medicare fee-for-service claims data into a single platform for beneficiaries on an organization's panel uploaded through CRISP.

Table Summary:
The Multi-Payer Platform Training Series included two sessions held on Tuesday, July 22 (noon to 1:00 p.m.) and Tuesday, July 29 (noon to 1:30 p.m.) for all roles, practice staff, and CTOs. A recording for the session held on July 22 is [available](#). A recording for the session held on July 29 is also [available](#).

Provider Town Hall

Dates	Time	Format	Best For	Register	Description
Monday, July 28	5:00 p.m. until 6:00 p.m.	Webinar	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Join us to hear updates on Maryland's Advancing All-Payer Health Equity Approaches and Development (AHEAD) Model Primary Care Programs with a focus on the launch of the Medicaid Advanced Primary Care Program (Medicaid Path)!

Table Summary:

A Provider Town Hall webinar was held on Monday, July 28, from 5:00 p.m. to 6:00 p.m. for all roles, practice staff, and CTOs. The session provided updates on Maryland's AHEAD Primary Care Programs, focusing on the launch of the Medicaid Advanced Primary Care Program (Medicaid Path). A [recording](#) is available.

Q3 CRISP Open Office Hour

Dates	Time	Format	Best For	Register	Description
Wednesday, August 20	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Get back to the basics! This is a refresher on accessing the CRISP Health Information Exchange (HIE) portal and reporting services as well as a review of uploading patient panels and using the Screening, Brief Intervention, and Referral to Treatment (SBIRT) tab.

Table Summary:

A CRISP Open Office Hour was held on Wednesday, August 20, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. This session is a refresher on accessing the CRISP HIE portal and reporting services, including a review of uploading patient panels and using the SBIRT tab. A [recording](#) is available.

Q3 Care Manager Affinity Group

Dates	Time	Format	Best For	Register	Description
Wednesday, September 3	Noon until 1:00p.m.	Affinity Group	All roles; all practice staff; all CTOs	Access Recording (Past Event)	Please join us for a discussion with care management staff from practices participating in MDPCP. This quarter's topic is Emergency Department (ED) utilization.

Table Summary:

The Care Manager Affinity Group was scheduled for Wednesday, September 3, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. This quarter's topic was ED utilization. A recording is available.

Q3 HEART Payment User Group

Dates	Time	Format	Best For	Register	Description
Tuesday, September 16	Noon until 1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	Access Recording (Past Event)	Join MDPCP practices and CTOs in an open User Group to hear how other MDPCP participants are using HEART Payments.

Table Summary:

The HEART Payment User Group was scheduled for Tuesday, September 16, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The event was an open forum to discuss how MDPCP participants are utilizing HEART payments. A recording is available.

Q3 MDPCP Office Hour For Practices and CTOs

Dates	Time	Format	Best For	Recording	Description
Tuesday, September 23	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Join both the OAPC and CMMI teams for the Q3 MDPCP Office Hour. During the call, the teams will share reminders about fall deadlines, information on the sunset of Track 3, updates on practice-CTO arrangements, and other program updates.

Table Summary:

The MDPCP Office Hour for Practices and CTOs was held on Tuesday, September 23, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. This session provided an opportunity to ask CMMI questions and review other relevant topics. A [recording](#) is available.

Quarter 2 (Q2) 2025 Learning Events

Patient Engagement Affinity Group (featuring Consumer Assessment of Healthcare Providers and Systems (CAHPS))

Dates	Time	Format	Best For	Recording	Description
Wednesday, April 2	Noon until 1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	This event will feature practices that have found success in increasing patient engagement with CAHPS.

Table Summary:

The Patient Engagement Affinity Group (featuring CAHPS) was held on Wednesday, April 2, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The event featured practices that successfully increased patient engagement with CAHPS and included a discussion. A [recording](#) is available.

Q2 CRISP Open Office Hour

Dates	Time	Format	Best For	Recording	Description
Wednesday, April 16	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	This quarter's topic: HIE Administrator and Reports Role Manager Workflows

Table Summary:

The Q2 CRISP Open Office Hour was held on Wednesday, April 16, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. This quarter's topic focused on HIE Administrator and Reports Role Manager Workflows. A [recording](#) is available.

Q2 Care Manager Affinity Group

Dates	Time	Format	Best For	Recording	Description
Tuesday, June 3	noon-1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	Access Recording (Past Event)	Please join us for a discussion with care management staff from practices participating in MDPCP. This quarter's topic is managing organizational innovation.

Table Summary:

The Q2 Care Manager Affinity Group was held on Tuesday, June 3, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The event featured a discussion with care management staff from practices participating in MDPCP. This quarter's topic was managing organizational innovation. A recording is available.

Q2 HEART Payment User Group

Dates	Time	Format	Best For	Recording	Description
Monday, June 16	Noon until 1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	Access Recording (Past Event)	Join MDPCP practices and CTOs in an open User Group to hear how other MDPCP participants are using HEART Payments

Table Summary:

The Q2 HEART Payment User Group was held on Monday, June 16, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The event was an open user group where MDPCP practices and CTOs shared how they are using HEART Payments. A recording is available.

Quarter 1 (Q1) 2025 Learning Events

Electronic Clinical Quality Measures (eCQM) Tutorial

Dates	Time	Format	Best For	Recording	Description
Tuesday, January 14	Noon until 1:00 p.m.	Training	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	This training will improve your understanding of the eCQM tool, which has been enhanced for an improved user experience. Learn about Performance Year (PY) 2025 eCQM measures.

Table Summary:

The eCQM Tutorial was held on Tuesday, January 14, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The training focused on improving understanding of the enhanced eCQM tool and covered PY 2025 eCQM measures. A [recording](#) is available.

Q1 MDPCP Office Hour For Practices and CTOs

Dates	Time	Format	Best For	Recording	Description
Wednesday, January 15	Noon until 1:00 p.m.	Office Hour	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Practices and CTOs: please attend this office hour to ask the Centers for Medicare and Medicaid Innovation (CMMI) team questions. Other relevant topics will be reviewed.

Table Summary:

The MDPCP Office Hour for Practices and CTOs was held on Wednesday, January 15, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. This session provided an opportunity to ask CMMI questions and review other relevant topics. A [recording](#) is available.

New Multi-Payer Reports Webinar

Dates	Time	Format	Best For	Recording	Description
Friday, February 28	11:30 a.m. until 12:30 p.m.	Webinar	All roles; all practice staff; all CTOs	Past Event	Join the CRISP team for a discussion on new multi-payer reports.

Table Summary:

The New Multi-Payer Reports webinar was held on Friday, February 28, from 11:30 a.m. to 12:30 p.m. for all roles, practice staff, and CTOs. The webinar featured a discussion with the CRISP team on new Multi-Payer Reports. Registration is closed.

Q1 Care Manager Affinity Group

Dates	Time	Format	Best For	Recording	Description
Tuesday, March 11	Noon until 1:00 p.m.	Affinity Group	Care Managers, Care Coordinators, CHWs	Access Recording (Past Event)	Please join us for a discussion with care management staff from practices throughout MDPCP. This quarter's topic: Community-Based Organizations (CBOs).

Table Summary:

The Care Manager Affinity Group was held on Tuesday, March 11, from noon to 1:00 p.m. for Care Managers, Care Coordinators, and Community Health Workers (CHWs). The session featured a discussion with care management staff from MDPCP practices, focusing on this quarter's topic: CBOs. A recording is available.

Q1 HEART Payment User Group

Dates	Time	Format	Best For	Recording	Description
Friday, March 21	Noon until 1:00 p.m.	Affinity Group	All roles; all practice staff; all CTOs	[Access Recording](#) (Past Event)	Join MDPCP practices and CTOs in an open User Group to hear how other MDPCP participants are using HEART Payments.

Table Summary:

The Q1 HEARTPayment User Group session was held on Friday, March 21, from noon to 1:00 p.m. for all roles, practice staff, and CTOs. The session was an open User Group where MDPCP practices and CTOs shared how they are using HEART Payments. A [recording](#) is available.

Long-Span Events

BOLD Alzheimer's Disease and Related Dementias Educational Series

Dates	Time	Format	Best For	Register	Description
Wednesday, April 9 Wednesday, April 16 Wednesday, April 23 Wednesday, April 30	Noon until 12:30 p.m.	Training	All roles; all practice staff; all CTOs	N/A (Past Event)	Join the Mid-Atlantic Association of Community Health Centers (MACHC), as part of the Building Our Largest Dementia (BOLD) grant, in learning about promoting early detection, risk reduction, caregiver support, and value-based care implications.

Table Summary:

Alzheimer's Disease and Related Dementias training sessions were held every Wednesday from noon to 12:30 p.m. for four weeks: April 9, 16, 23, and 30. These sessions, open to all role types, all practice staff, and all CTOs, invited participants to join MACHC, as part of the BOLD grant, in learning about promoting early detection, risk reduction, caregiver support, and value-based care implications. Registration is closed.

Spring Into Action: Heart Health ABCs Series

Dates	Time	Format	Best For	Register	Description
Tuesday, April 22 Thursday, April 24 Tuesday, April 29 Thursday, May 1	9:00 a.m. until 11:00 AM	Training	All roles; all practice staff; all CTOs	N/A (Past Event)	This four-part virtual series will explore evidence-based strategies for improving CVD outcomes. Attendees will gain actionable insights, practical tools, and innovative approaches.

Table Summary:

The "Spring Into Action: Heart Health ABCs Series" included four virtual training sessions held on April 22, April 24, April 29, and May 1 from 9:00 a.m. to 11:00 a.m. These sessions were for all roles, practice staff, and CTOs. This virtual series explored evidence-based strategies for improving cardiovascular disease outcomes. Attendees gained actionable insights, practical tools, and innovative approaches. Registration is closed.