

The MDPCP Learning System will focus on the following 3 core concepts:



### Strategic Goal Alignment

Learning and development should align with MDPCP's strategic goals and priorities (& its [Mission & Vision Package](#))



### "All teach, all learn"

The MDPCP and its participants should foster and propagate a culture of "All teach, all learn"



### Support & Sustainability

MDPCP provides a variety of free learning resources, including live events, on-demand videos, and technical assistance by way of practice coaching. We are here to support you and assist with developing sustainable solutions.

## LEGEND



Office Hour



Affinity Group



Training



Networking



Webinar



Conference









Meeting

## Long-Span Events






| EVENT NAME                      | FORMAT | DATE/TIME   | DESCRIPTION   | BEST FOR  | REGISTRATION (PLATFORM)  |
|---------------------------------|--------|---|---|---|--|
| Learning Series (05/01 - 05/15) |        |   |   |   |  |
| MDPCP SPRING LEARNING SERIES    |        | Wed, 05/01<br>(12 - 1:30 PM)<br><br>Wed, 05/08<br>(12 - 1:30 PM)<br><br>Wed, 05/15<br>(12 - 1 PM) | Join us for a Spring Learning Series focused on MDPCP Reports.<br><b>05/01</b> - for <u>new &amp; beginner users</u> , focused on report features & functionality<br><b>05/08</b> - for <u>intermediate/advanced users</u> , focused on operationalizing reports<br><b>05/15</b> - for <u>all</u> , focused on the multi-payer platform | All roles; all practices; all CTOs<br><br>Register for your session based on your comfort level with MDPCP Reports! | <b>05/01</b> - <a href="#">Recording</a><br><b>05/08</b> - <a href="#">Recording</a><br><b>05/15</b> - <a href="#">Recording</a> |

## Q4 2024 Learning









| EVENT NAME                             | FORMAT  | DATE/TIME                       | DESCRIPTION   | BEST FOR  | REGISTRATION (PLATFORM)                   |
|--|---|---------------------------------|---|---|---|
| MDPCP OFFICE HOUR FOR PRACTICES & CTOS |    | Wed, 11/06<br>(12 - 1 PM)       | CMS will be reviewing the PA and financial methodology, as well as the process for PBIP recoupment and reminders about the PBA. Attendees will also have an opportunity to ask questions during the Q/A portion of the webinar. | All roles; all practices; all CTOS              | <a href="#">Recording</a><br>(Past Event) |
| Q4 '24 CRISP OPEN OFFICE HOUR          |    | Wed, 11/13<br>(12 - 1 PM)       | The topic is CEND Part II, which will focus on advanced filtering options and workflow development to enhance your visibility and access to patient discharges when accessing CEND and Population Explorer.                     | All roles; CRISP users (specifically new users) | <a href="#">Recording</a><br>(Past Event) |
| CARE MANAGER AFFINITY GROUP            |    | Wed, 12/04<br>(12 - 1 PM)       | Please join us for a discussion with Care Management staff from practices throughout MDPCP. This quarter's topic: <b>TBA</b> .  | Care Managers, Care Coordinators, CHWs          | <a href="#">Recording</a><br>(Past Event) |
| 'STATE OF THE MDPCP' ALL-CALL          |  | Tues, 12/10<br>(12 - 1 PM)      | Please join the MDPCP PMO in an all-practice and all-CTO call to review the state of the Maryland Primary Care Program.   | All roles; all practices; all CTOS              | <a href="#">Recording</a><br>(Past Event) |
| HEART PAYMENT USER GROUP               |  | Mon, 12/16<br>(12 - 1 PM)       | Join MDPCP practices and CTOS in an open User Group meeting to hear how other MDPCP participants are using HEART Payments   | All roles; all practice staff; all CTOS         | <a href="#">Recording</a><br>(Past Event) |
| EQM TUTORIAL                           |  | Wed,<br>01/08/25<br>(12 - 1 PM) | This webinar will improve your understanding of the eQM tool, which has been enhanced for an improved user experience. Learn about PY25 eQM measures.   | All roles; all practice staff; all CTOS         | <a href="#">Register</a><br>(Zoom)        |

\* For these two events - if your organization blocks access to GoogleForms, please email <shiva.rings1@maryland.gov> with your name and email address, and he will get you registered and added to the meeting invite. Thank you!






## Q1 2024 Learning

| EVENT NAME                             | FORMAT  | DATE/TIME   | DESCRIPTION   | BEST FOR                                | REGISTRATION (PLATFORM)                   |
|--|---|---|---|---|---|
| HEART PAYMENT USER GROUP               |    | Wed, 01/17<br>(12 - 1 PM)                         | Join MDPCP practices and CTOs in an open User Group meeting to hear how other MDPCP participants are using HEART Payments   | All roles; all practice staff; all CTOs | <a href="#">Recording</a><br>(Past Event) |
| Q1 '24 CRISP OPEN OFFICE HOUR          |    | <b>rescheduled</b><br>Thurs, 01/18<br>(12 - 1 PM) | Join us for an overview of the MDPCP electronic Clinical Quality Measures (eQMs) for Performance Year 2023 and a screenshot demo of the upgrades made to the CRISP eQIM tool. | All roles; all practices; CRISP users   | <a href="#">Recording</a><br>(Past Event) |
| MDPCP ORIENTATION & REFRESHER          |    | Fri, 01/26<br>(3 - 4:30 PM PM)                    | Please join us for this event for new MDPCP participants with sections also geared toward existing participants, to serve as a refresher.                                     | All roles; all practices; all CTOs      | <a href="#">Recording</a><br>(Past Event) |
| MDPCP OFFICE HOUR FOR PRACTICES & CTOs |  | Thurs, 02/22<br>(12 - 1 PM)                       | Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed.  | All roles; all practices; all CTOs      | <a href="#">Recording</a><br>(Past Event) |
| CARE MANAGER AFFINITY GROUP            |  | Tues, 03/12<br>(12 - 1 PM)                        | Please join us for a discussion with Care Management staff from practices throughout MDPCP. This quarter's topic: TBA.  | Care Managers, Care Coordinators, CHWs  | <a href="#">Recording</a><br>(Past Event) |

## Q2 2024 Learning

| EVENT NAME  | FORMAT  | DATE/TIME                      | DESCRIPTION   | BEST FOR   | REGISTRATION (PLATFORM)   |
|---|---|--------------------------------|---|--|---|
| Q2 '24 CRISP OPEN OFFICE HOUR                                 |    | Wed, 03/13<br>(12 - 1 PM)      | Welcome to new practices and CTOs! Please join us for a brief highlight of the CRISP HIE portal and the MDPCP Reports in CRISP Reporting Services (CRS).  | All roles; CRISP users (specifically new users)                    | <a href="#">Recording</a><br>(Past Event)                       |
| MDPCP Spring Learning Series                                  |    | Wed, 05/01<br>(12 - 1:30 PM)   | This session of the Spring Learning Series focuses on key features and functionality of MDPCP Reports, tailored to new and beginner users.  | All roles; all practice staff; all CTOs (new/beginner CRISP users) | <a href="#">Recording</a><br>(Past Event)                       |
|   |    | Wed, 05/08<br>(12 - 1:30 PM)   | This session of the Spring Learning Series focuses on operationalizing MDPCP Reports, tailored to intermediate and advanced users.  | All roles; all practice staff; all CTOs (int/adv CRISP users)      | <a href="#">Recording</a><br>(Past Event)                       |
|   |   | Wed, 05/15<br>(12 - 1 PM)      | The last session of the Spring Learning Series focuses on the multi-payer platform and is created for all user types. All are encouraged to join!   | All roles; all practice staff; all CTOs (all CRISP users)          | <a href="#">Recording</a><br>(Past Event)                       |
| CARE MANAGER AFFINITY GROUP                                   |  | Wed, 06/05<br>(12 - 1 PM)      | Please join us for a discussion with Care Management staff from practices throughout MDPCP. This quarter's topic: TBA.  | Care Managers, Care Coordinators, CHWs                             | <a href="#">Recording</a><br>(Past Event)                       |
| MDPCP OFFICE HOUR FOR PRACTICES & CTOS                        |  | Wed, 06/12<br>(12 - 1 PM)      | Practices and CTOs-- please attend this office hour to ask CMMI questions. Other relevant topics will be reviewed.  | All roles; all practices; all CTOs                                 | <a href="#">Recording</a><br>(Past Event)                       |
| HEART PAYMENT USER GROUP                                      |  | Thurs, 06/20<br>(12 - 1 PM)    | Join MDPCP practices and CTOs in an open User Group meeting to hear how other MDPCP participants are using HEART Payments   | All roles; all practice staff; all CTOs                            | <a href="#">Recording</a><br>(Past Event)                       |
| 2ND ANNUAL MDPCP ADVANCED PRIMARY CARE STAFF TRAINING ACADEMY |  | Fri, 06/28<br>(8:30 AM - 1 PM) | This FREE MDPCP Staff Training Academy is a comprehensive, hands-on, interactive, half-day training program designed to enhance practice staff's expertise with the functions of advanced primary care. This year's Academy features a clinical and non-clinical track, with the ability to cross-register for events in both tracks. | Clinical and non-clinical primary care staff                       | Visit the <a href="#">Google site</a> for more!<br>(Past Event) |

## Q3 2024 Learning

| EVENT NAME  | FORMAT  | DATE/TIME                      | DESCRIPTION  | BEST FOR  | REGISTRATION (PLATFORM)                   |
|---|---|--------------------------------|--|---|---|
| Q3 '24<br>CRISP OPEN<br>OFFICE HOUR                     |    | Wed, 07/17<br>(12 - 1 PM)      | CRISP will present on the new CRISP Event Notification Delivery (CEND) solution which replaced the Encounter Notification Delivery (CEND) solution.            | All roles; CRISP users (specifically new users) | <a href="#">Recording</a><br>(Past Event) |
| MDPCP OFFICE<br>HOUR FOR<br>PRACTICES &<br>CTOS: PART 1 |    | Thurs,<br>09/05<br>(12 - 1 PM) | Topics will include administrative deadlines, updates to PA process, pairings process, etc. This event is open to everyone.                                    | All roles; all practices; all CTOs              | <a href="#">Recording</a><br>(Past Event) |
| MDPCP OFFICE<br>HOUR FOR<br>PRACTICES &<br>CTOS: PART 2 |    | Tues, 09/10<br>(12 - 1 PM)     | This Office Hour event is for T3 practices and anyone interested in learning more about the PBA reports. CMMI and Lewin will plan to walk through the reports. | All roles; all practices; all CTOs              | <a href="#">Recording</a><br>(Past Event) |
| CARE<br>MANAGER<br>AFFINITY<br>GROUP                    |  | Wed, 09/18<br>(12 - 1 PM)      | Please join us for a discussion with Care Management staff from practices throughout MDPCP. This quarter's topic: TBA.   | Care Managers, Care Coordinators, CHWs          | <a href="#">Recording</a><br>(Past Event) |
| HEART<br>PAYMENT USER<br>GROUP                          |  | Tues, 09/24<br>(12 - 1 PM)     | Join MDPCP practices and CTOs in an open User Group meeting to hear how other MDPCP participants are using HEART Payments                                      | All roles; all practice staff; all CTOs         | <a href="#">Recording</a><br>(Past Event) |