

Executive Summary

Thriving Germantown Community HUB

Thriving Germantown is a new, multisector model of care for low-income children and families attending Daly Elementary School (DES) in Germantown, MD. Based on the success of Care Coordination System's Pathways HUB Connect™ platform used in Family Services' CareLink program (funded in part by CHRC), Thriving Germantown will utilize this same platform to coordinate care and manage a HUB for DES families. In its essence, the Community HUB acts as a central clearing house that registers and tracks individual and family risk factors, making sure their health and social needs are identified and addressed. Each Pathway focuses on family risk factors or problem areas and identifies and documents the steps to achieve an optimal, measureable outcome. The Thriving Germantown Community HUB will utilize five Family Care Connectors at DES, each of whom specializes in one of the following areas: behavioral health, health and wellness, early care/education, emergency assistance/housing, and economic sustainability. A Pathway of intervention activities is then tracked from start to finish. Health and Wellness outcomes may include linkage to a medical home or whether a child has been vaccinated. With several partners already secured across multiple sectors, including Holy Cross Health and Mobile Med, Family Services will serve as lead convener for Thriving Germantown and launch a five-year pilot with funding for five years from the Healthcare Initiative Foundation as well as funding in the first four years from the CHRC. During the first year, the project will focus on 150 DES pre-K and kindergarten families. During each successive year, new pre-K and kindergarten families will be enrolled while many from the preceding year will move to less intensive levels of care coordination as their risk factors will have been reduced. For evaluation methods, Thriving Germantown builds on the Promise Neighborhoods model, following 15 indicators across the "cradle to career" pipeline for low-income families.