



D&S DT - Headmaster LLP

CNA Testing Services in Maryland

Town Hall September 2026





CNA Testing Offerings

Certification Testing for Maryland Nursing Assistants

D&S Diversified Technologies (D&S DT) - Headmaster provides secure, standardized certification testing for Maryland nursing assistants.



Knowledge Examinations

- Available in online through the candidate's **TMU®** account.
- Can be taken in-person at a facility or conducted remotely.



Clinical Skills Examinations

- In-person skills testing at an approved test site with a trained RN Test Observer and a live actor.
- Show me test - verbalization does not count



PROPRIETARY TMU® PLATFORM INTEGRATION

All testing administration is managed seamlessly through our proprietary **Testmaster Universe (TMU®)** software, ensuring a secure, efficient, and user-friendly experience for candidates and training programs alike.

Navigating Testmaster Universe (TMU©) Setup for Programs That are New to TMU©



1

Submit Training Program Request Form

<https://md.tmutest.com/apply/8>

- This must be processed and approved in order to create the training program account
- Please be sure to enter the name of the training program on the application

2

Submit Primary Instructor Login Request Form

<https://md.tmutest.com/apply/7>

- Once the Training Program Request Form has been processed and approved, it will show as an option to select when completing the Instructor Login Request Form



Navigating Testmaster Universe (TMU©)

Data Entry



1

Enter Candidate into TMU©

- You can enter your candidates into TMU© at the start of training through your instructor account. They will need to complete their account and verify their demographic information.
- [How To Enter Candidates into TMU© Guide](#)

2

Enter Completion of Training into TMU©

- After your candidates have completed the training program requirements, you will complete their training.
- [How To Complete Candidate Training in TMU© Guide](#)

3

Paying for Candidate Testing Fees

- Candidates can pay for their fees through their TMU© individually, or programs can pay using a purchase order or credit card.
- [How to Pay Testing Fees Guide](#)

4

Schedule for Testing

- Once testing fees have been paid, candidates can self schedule into their exam.
- [Candidate Self Schedule Guide](#)
OR
- Instructors can schedule their candidates through their Instructor Login.





Partnering as an Approved Maryland Test Site

Requirements and benefits for hosting facilities

Becoming an approved D&S DT - Headmaster LLP test site allows facilities to support the local healthcare workforce while offering familiar testing environments for their students.

PROSPECTIVE SITE REQUIREMENTS

- ✓ **Test Site Agreement:** Submit a [Test Site Application](#) and pass the facility approval process.
- ✓ **Distraction-Free Exam Room:** Provide a designated, quiet testing room for knowledge exams if hosting in person knowledge testing.
- ✓ **Clinical Skills Lab:** Maintain a fully equipped lab with an adjustable bed, running water, and standard medical supplies.
*Specific equipment can be found in the application.
- ✓ **Test Date Requests:** Submit [Test Site Request](#) to host at your facility for your candidates.



KEY BENEFIT

Flexible Exam Scheduling

Approved Maryland test sites enjoy flexible exam scheduling, allowing facilities to host tests at times that are convenient for their students and staff.



Accessing Essential Candidate Resources

Tools designed to prepare Maryland candidates for certification success

Maryland CNA Candidate Handbook

The cornerstone of certification preparation, detailing critical exam policies, testing procedures, and candidate expectations.

✓ **Highly recommended starting point for all Maryland candidates.**

Hdmaster.com

Houses resources to help prepare your candidates for the testing day, utilize the testing software, and understand reports.

✓ **Highly recommended instructors to become familiar with this site**



Utilizing Comprehensive TMU Reporting

Real-time cohort performance and state compliance data

01



Pass/Fail

- Provides Knowledge Exam and Skill Exam pass rates.
- Compares to the statewide mean pass rate.

02



Retake Summary

- Number of candidates tested during the selected date range.
- 1st, 2nd, 3rd+ attempt pass rates.

03



Knowledge and Skill Detail

- Useful to see where program weaknesses lie for the knowledge exam and skills exams.
- Knowledge: Subject areas and vocabulary words.
- Skills: skill task performance along with performance on specific steps within the task.

Empowering Educators Through Instructor Workshops



PROGRAM COMMITMENT

D&S DT - Headmaster LLP is committed to supporting Maryland educators through comprehensive Instructor Workshops.

Sign up for our Instructor Workshop that is being held remotely on September 30th at 1PM ET:

[Instructor Workshop Registration](#)

Insight into the testing day
to prepare your candidates



Tools to set your candidate
up for success



What to expect and
things to know



Connecting with the D&S DT - Headmaster LLP Team



Support for training programs, instructors, and candidates

Our dedicated support team is readily available to assist Maryland CNA training programs, instructors, and candidates with all testing and TMU inquiries. For immediate support, please use the direct contact channels detailed below.

Phone Support

800-393-8664

Central support line for immediate assistance

Available Monday - Friday
8AM - 8PM ET

Email Support

maryland@hdmaster.com

Direct access to Quincie & our dedicated support staff

Official Websites

hdmaster.com

24/7 access to resources, candidate handbooks & portals

md.tmutest.com

Training program data entry, scheduling, testing, & reports