Credentia

Maryland & Credentia

Friday October 2nd 2026
Weekly Meeting

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Agenda

NPS Survey: Survey Link: https://form.typeform.com/to/TfVMw59t

“Opportunity to Expand Testing Capacity as Regional Test Sites” Sent an email to Rhonda for approval before sending to INFs

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Reports – Open Seat

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Open Seat by Facility Type and Month

facility type	eventdate	Metric	Count of Available Seats	Count Of Scheduled Exams	Total (Sum)
In-Facility	Oct 2026		112	88	200
	Nov 2026		34	26	60
	Dec 2026		54	1	55
	Subtotal		200	115	315
Regional Facility	Oct 2026		1	335	336
	Nov 2026		1	201	202
	Dec 2026		86	64	150
	Subtotal		88	600	688
		Total (Sum)	288	715	1003

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Reports – Eligible Candidates

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Backlog By State

		Metric	Backlog Candidate Count
eligibility_state	status		
Maryland	Both failed and not rescheduled		80
	no exam		1112
	wr/or failed and not rescheduled, pr not schedule		289
	wr/or not scheduled, pr failed and not rescheduled		119
	wr/or pass, pr failed and not rescheduled		479
	wr/or pass, pr not schedule		687
	wr/or scheduled, pr failed and not rescheduled		7
	wr/or scheduled, pr not scheduled		41
	Subtotal		2814
		Total (Sum)	2814

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Reports – Cancellation Report

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Count Of Cancelled Events with Reasons By Month

	Metric	events count
	cancellationdate	Sep 2026
reason		
At site request		1
Minimum Candidate Threshold not met		1

Count Of Completed Events - State Wise - By Month

	Metric	count of completed event		
	event_date	Jul 2026	Aug 2026	Sep 2026
statecode				
MD		31	40	35

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Systems Status

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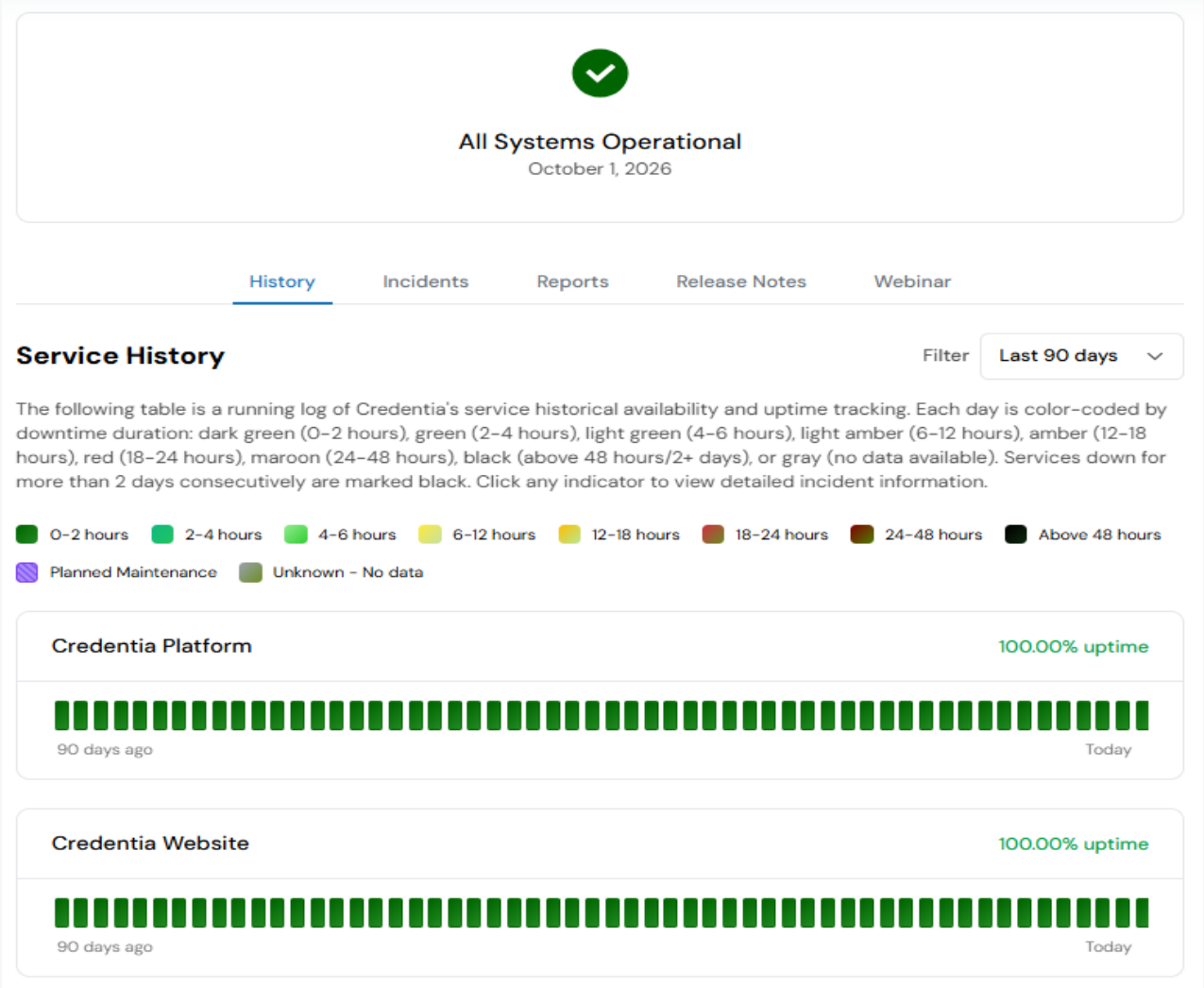

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October Training Schedule

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Training Programs:

All States - Training Programs
October 9th and Oct 23 @ 3:30 PM EST
Training Link: Join Here!!!

Refresher Training
October 1 @ 2:00 PM EST
Training Link: Join Here!!!

Test Sites
Onboarding Training
October 7th and October 21 @ 2:00 PM EST
Training Link: Join Here!!!

Refresher Training
October 6 @ 4:00 PM EST
Training Link: Join Here!!!

Written Exam Training
October 14th @ 4:00 PM EST
Training Link: Join Here!!!

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Feeback (New Items)

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Thank you!

Credentia Support:

ClientManagement@Credentia.com

Brenda Scafiro, Sr Director, Client Management – Bscafiro@Credentia.com

Lukas Weihert, Client Relationship Manager lweihert@credentia.com

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