



Maryland & Credentia

**Friday September 11th 2026
Weekly Meeting**

Agenda

New! Test Center Availability Feature – located in the Credentia platform under “test takers” tab. Drop down menu allows you to choose your state. Allows you to see both INF’s and RTS. INF codes will only be provided by the training program to candidates and will not be visible on the test site.



Reports – Open Seat

Open Seat by Facility Type and Month



		Metric	Count of Available Seats	Count Of Scheduled Exams	Total (Sum)
☐ facility type	eventdate				
☐ In-Facility	Sep 2026		38	102	140
	Oct 2026		35	45	80
	Nov 2026		48	0	48
	Dec 2026		20	1	21
	Subtotal		141	148	289
☐ Regional Facility	Sep 2026		1	215	216
	Oct 2026		2	275	277
	Nov 2026		73	105	178
	Dec 2026		45	1	46
	Subtotal		121	596	717
Total (Sum)			262	744	1006



Reports – Eligible Candidates

Backlog By State



		Metric	Backlog Candidate Count
☐ eligibility_state	status		
☐ Maryland	Both failed and not rescheduled		81
	no exam		1168
	wr/or failed and not rescheduled, pr not schedule		267
	wr/or not scheduled, pr failed and not rescheduled		114
	wr/or pass, pr failed and not rescheduled		494
	wr/or pass, pr not schedule		661
	wr/or scheduled, pr failed and not rescheduled		4
	wr/or scheduled, pr not scheduled		88
	Subtotal		2877
Total (Sum)			2877



Reports – Cancellation Report



Count Of Cancelled Events with Reasons By Month



	Metric	events count	
	cancellationdate	Aug 2026	Sep 2026
reason			
At site request			1
Minimum Candidate Threshold not met		1	1

Count Of Completed Events - State Wise - By Month



	Metric	count of completed event			
	event_date	Jun 2026	Jul 2026	Aug 2026	Sep 2026
statecode					
MD		28	31	40	11



Systems Status



All Systems Operational

September 10, 2026

[History](#)

[Incidents](#)

[Reports](#)

[Release Notes](#)

[Webinar](#)

Service History

Filter Last 90 days 

The following table is a running log of Credentia's service historical availability and uptime tracking. Each day is color-coded by downtime duration: dark green (0-2 hours), green (2-4 hours), light green (4-6 hours), light amber (6-12 hours), amber (12-18 hours), red (18-24 hours), maroon (24-48 hours), black (above 48 hours/2+ days), or gray (no data available). Services down for more than 2 days consecutively are marked black. Click any indicator to view detailed incident information.

 0-2 hours  2-4 hours  4-6 hours  6-12 hours  12-18 hours  18-24 hours  24-48 hours  Above 48 hours
 Planned Maintenance  Unknown - No data

Credentia Platform

100.00% uptime



90 days ago

Today

Credentia Website

100.00% uptime



90 days ago

Today

September Training Schedule



Training Programs:

All States - Training Programs

September 11th and Sep 25 @ 3:30 PM EST

Training Link: [Join Here!!!](#)

Refresher Training

September 3 @ 2:00 PM EST

Training Link: [Join Here!!!](#)

Test Sites

Onboarding Training

September 9th and September 23 @ 2:00 PM EST

Training Link: [Join Here!!!](#)

Refresher Training

September 1 @ 4:00 PM EST

Training Link: [Join Here!!!](#)

Written Exam Training

September 9th @ 4:00 PM EST

Training Link: [Join Here!!!](#)



Feedback (New Items)



Thank you!

Credentia Support:



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