

IN THE MATTER OF

BEFORE THE MARYLAND

WILLIAM J. WHITE

STATE BOARD OF

**REGISTRATION NUMBER: R01436
(non-renewed)**

MASSAGE THERAPY EXAMINERS

CASE NUMBER: 24-37M

RESPONDENT

* * * * *

FINAL ORDER OF REVOCATION OF MASSAGE THERPY REGISTRATION

On July 2, 2025, the Maryland State Board of Massage Therapy Examiners (the “Board”) notified **William J. White** (the “Respondent”), License Number: **R01436**, of the Board’s intent to revoke his registration to practice massage therapy in the State of Maryland pursuant to with the Maryland Massage Therapy Practice Act (the “Act”) codified at Md. Code Ann., Health Occ. §§ 6-101 *et seq.* (2021 Repl. Vol. & 2024 Supp.). The pertinent provisions of the Act provide the following:¹

§ 6-308. License or registration denial, suspension, or revocation

(a) Subject to the hearing provisions of §6-309 of this subtitle, the Board may deny a license or registration to an applicant, reprimand a licensee or registration holder, place any licensee or registration holder on probation, or suspend or revoke the license of a licensee or the registration of a registration holder if the applicant, licensee, or registration holder:

...

- (2) Fraudulently or deceptively uses a license or registration;
- (6) Knowingly does any act that has been determined by the Board, in its regulations, to exceed the scope of practice authorized to the individual under this subtitle;

¹ All statutory and regulatory references herein are to the applicable statutes and regulations in effect at the time of the Respondent’s conduct.

(11) Has violated any provision of this title;

(19) Fails to cooperate with a lawful investigation conducted by the Board;

(20) Engages in conduct that violates the professional code of ethics;

(21) Knowingly does an act that has been determined by the Board to be a violation of the Board's regulations[.]

Health Occ. § 6-501. Practicing without license.

- (a) Except as otherwise provided in this title, an individual may not practice, attempt to practice, or offer to practice massage therapy, massage, myotherapy, or any synonym or derivation of these terms in the State unless licensed or registered by the Board.

Health Occ. § 6-502. Misrepresentation.

- (a) An individual who is not a licensed massage therapist or registered massage practitioner under this title may not advertise or claim by title, abbreviation, sign, card, or any other representation that the individual practices massage, massage therapy, myotherapy, or any synonym or derivation of these terms.
- (b) An individual who is a registered massage practitioner under this title, or a business entity that employs an individual who is a registered massage practitioner under this title, may not advertise to the public that the individual or business entity provides health-related therapeutic massage services.
- (c) Unless authorized to practice under this title, a person may not use the title “massage therapist”, “MT”, “licensed massage therapist”, “LMT”, “massage practitioner”, “MP”, “registered massage practitioner”, or “RMP”, or any other term or title with the intent to represent that the person practices massage therapy.

Health Occ. § 6-504. Penalties

.....

- (c)(1) A person who violates § 6-501 of this subtitle is subject to a civil fine of not more than \$10,000 to be assessed by the Board in accordance with regulations adopted by the Board.

Pursuant to Health Occ. § 6-308(21), the pertinent provisions of the Code of Maryland Regulations (“COMAR”), provide the following:

COMAR 10.65.03.03 Standards of Practice.

C. A licensee or registrant shall:

(7) Cooperate with a lawful investigation conducted by the Board of Massage Therapy Examiners, including:

- (a) Furnishing information requested;
- (b) Complying with a subpoena;
- (c) Responding to a complaint at the request of the Board; and
- (d) Providing meaningful and timely access to relevant client records.

D. A licensee or registrant may not:

- (1) Misrepresent professional credentials, qualifications, education, or affiliations;
- (2) Knowingly engage in or condone behavior that:
 - (a) Is fraudulent;
 - (b) Is dishonest;
 - (c) Is deceitful; or
 - (d) Involves moral turpitude[.]

FINDINGS OF FACT

The Board finds:

1. The Respondent was originally issued a registration to practice massage therapy in Maryland on or about July 18, 2011, under registration number: R01436. The Respondent's registration expired on October 31, 2014, and has not been renewed.

2. On or about June 28, 2024, the Board received a complaint from a compliance investigator (the "Complainant"). The Complainant is employed by a national insurance company (the "Facility"). The Facility provides health benefits to its members including reimbursement for out-of-pocket health care expenses.²

3. The Complainant alleged in the complaint that the Respondent provided massage therapy services to a Facility member (the "Client") on February 23, 2024. The Complainant alleged that while reviewing the Client's claim for reimbursement for massage therapy services rendered the Respondent, the Complainant discovered that the Respondent was not registered or licensed with the Board.

4. An investigation by conducted Board staff revealed that in or around February 2024, the Client submitted a receipt to the Facility for reimbursement of massage therapy services that were provided by the Respondent. The receipt stated, "Receipted for Services- [name redacted] Two 30 min. Therapeutic Massage (2/23/24) (@ \$45 each)". The receipt also included the Respondent's name and signature,

² The names of the Facility, the Complainant, and the Client have been omitted to protect confidentially and will be provided to the Respondent upon request to Administrative Prosecutor.

registration number, e-mail address, and the location of the Respondent's massage studio. The receipt also included his NCBTMB number. The receipt also stated "State of Maryland License #R01436 (exp.10/31/25).³

5. Further investigation conducted by Board staff revealed that the Respondent's massage therapy practice is listed on various websites. The websites include a Maryland address for the massage therapy services and a list and description of the massage therapy services provided. The websites also include the ability to schedule appointments and make online payments for massages therapy services. The websites also state that that the Respondent is a "RMP and/or "LMT".⁴

6. Between August 2024 and January 2025, the Board staff made numerous attempts to contact the Respondent by mail, telephone and email to schedule an interview. Each time that Board staff attempted to contact the Respondent, Board staff left a message informing the Respondent that the Board was investigating a complaint that it had received against him and wanted to arrange an interview with him.

7. The Respondent failed to respond to a Board subpoena requesting that he provide the Board with his client appointment book.

8. The Respondent also failed to respond to requests to schedule an interview with that Board staff.

³ NCBTMB or the National Certification Board for Therapeutic Massage and Bodywork is a credential organization within the massage therapy profession that credentials massages to be recognized as Board Certified.

⁴ RMP means Registered Massage Practitioner and LMT means Licensed Massage Therapist.

9. The Respondent's conduct set forth above is a violation of Health Occ. § 6-308 (a) (8), (10), (11), (20), and (21); Health Occ. § 6-501; Health Occ. § 6-502; COMAR 10.65.03.03C (7) (a)-(d); and COMAR 10.65.03.03D (1) and (2)(a)-(d)

CONCLUSIONS OF LAW

The Board finds that the Respondent violated Health Occ. § 6-308 (a) (8), (10), (11), (20), and (21); Health Occ. § 6-501; Health Occ. § 6-502; COMAR 10.65.03.03C (7) (a)-(d); and COMAR 10.65.03.03D (1) and (2)(a)-(d).

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, it is this 24TH day of SEPTEMBER, 2025 by a majority of the Board hereby:

ORDERED that the Respondent's registration to practice massage therapy is hereby **REVOKED**; and it is further

ORDERED that the Respondent shall return to the Board all professional massage therapy registrations within ten (10) days of the effective date of this Order; and it is further

ORDERED that the effective date of this Order is the date that it is signed by the Board; and it is further

ORDERED that this Order is reportable to the National Practitioners' Data Bank; and it further

ORDERED that this document constitutes a formal disciplinary action of the Board, and this Order is final and is a public document for purposes of public disclosure, pursuant to Md. Code Ann., General Provisions § 4-333 (2019 Repl. Vol. & 2024 Supp.).

09/24/2025

Sharon Oliver

Date

Sharon J. Oliver, MBA
Executive Director
Maryland State Board of
Massage Therapy Examiners

NOTICE OF RIGHT OF APPEAL

In accordance with § 6-310 of the Act and Md. Code Ann., State Government §§ 10-201, et seq. (2021 Repl. Vol. & 2023 Supp.) you have a right to a direct judicial appeal of this decision. A petition for appeal of this Order shall be filed within thirty days of your receipt of this Order and shall be made in accordance with the aforementioned authority.