THE IAC/S BULLETIN

Updates from the Office of Internal Controls, Audit Compliance & Information Security (IAC/S)

HOW IS MDH PLANNING TO SECURE MOBILE DEVICES?

Per DoIT policy, the State will be implementing a device management (MDM) tool to protect State data accessed via G Suites. This applies to any individual who has a Maryland.gov email address that is accessed via a mobile device.

The Google MDM solution will be implemented on both State issued and personal devices. This MDM tool will be the required DoIT MDM tool for mobile devices.

DoIT will push out the software, which will show up around January 11, 2023, on a mobile device that accesses G Suite. Please look for more information via e-mail.

Why MDM?

As the MDH workforce has become more flexible and dynamic, we have come to rely even more on mobile devices— laptops, smartphones, and tablets—to conduct business efficiently. With critical data being accessed over so many platforms, MDM has become essential to protect this data from potential loss, theft, or hacking attempts. Through implementing Google MDM, OET can help secure devices that access MDH information systems.

The key objectives for implementing Google MDM

1. Reduce IT administration
2. Improve end-user productivity
3. Reduce IT risk
4. Optimize mobile device spending
5. Enable enterprise growth

Your Questions Answered

How will this affect my personal device if I choose to login to my email?

If you choose to login to your account (maryland.gov) from a personal device this will download Google MDM to your device. You must note that MDH will control the work profile on your personal device. You will have to change your phone lock screen password in compliance with the MDM.

If you have concerns regarding the Google MDM installation please work with your organizational leadership regarding options based on each individual's role and responsibilities.

Who should I contact for assistance during enrollment if I am having trouble?

Please contact the OET help desk at (410) 767-6534 for assistance.

What if I am logged into my maryland.gov account on my personal device once the MDM enrollment starts?

MDH will send out a date when the MDM rollout will start. If you do not want the MDM tool on your personal device, please remove your work account before the enrollment date as your device will be affected if not.

Note: If you currently have a State-issued device Google MDM is mandatory; there is no option to opt out.

Stay tuned for additional updates and specific details about the Google MDM rollout!