# 2019 Dental Radiation Technologist Online Renewal Instructions January 1, 2019 - March 1, 2019

Odd-Numbered Certificate Holders: You may only renew online between January 1st and April 1st. The renewal fee for those certificate holders ending in an odd-number (1, 3, 5, 7 and 9) is \$68.00. Your certificate number is located in the lower left corner of the certificate, inside the box titled, "Lic. Reg. Cert. No." It is NOT the red control number in the upper right portion of the certificate. Please note, if the Board receives a renewal application between March 2nd and April 1st, a late fee of \$50.00 is applied.

To avoid delays, you are urged to renew your certificate during the **January 1**<sup>st</sup> through **March 1**<sup>ST</sup> renewal period. To expedite processing your Maryland Dental Radiation Technologist certificate renewal, please use the Board's online renewal system by going to the Board's website, <a href="www.health.maryand.gov/dental">www.health.maryand.gov/dental</a> and select the **LICENSE RENEWALS** tab and follow the instructions below:

# BEFORE YOU RENEW ONLINE, YOU WILL NEED THE FOLLOWING:

- Your Social Security Number and Maryland Dental Radiation Technologist certificate number. If you do not remember your certificate number, it is located on the lower left-hand corner of your certificate, inside the box titled, "Lic. Reg. Cert. No." or you may return to the home page of our website and click the License Verification tab on the left, then enter your first and last name, and the next screen will provide your certificate number.
- 2. A computer with Internet access. **Tablets and smartphones are <u>NOT</u> compatible with the renewal system.** You **MUST** use Internet Explorer or Google Chrome web browser.
- 3. Your VISA or MasterCard credit/debit card (cash, checks, or money orders are unacceptable for online payments.) We do not honor American Express, Discover, or Visa gift cards.
- 4. A printer, to print a copy of your completed application and/or receipt.

### TO RENEW ON-LINE:

- 1. Go to the Board's website at www.health.maryand.gov/dental and select the LICENSE RENEWALS tab.
  - a. In order to begin the renewal process, you <u>MUST</u> click the "Register" button. The next screen will then prompt you to the Registration Page.
- Once on the Registration Page, enter your certificate number and your full Social Security Number without any dashes, then click Search. Please <u>DO NOT</u> use an old username and password from a previous renewal period.
- 3. The **Registration Page** will display your record information. (You can update your record information later in the **Demographics** section of the online renewal application.)
- 4. Lastly, scroll down to the **User ID** section and create a **NEW User ID** and **Password**. (Passwords must have six or more characters.) Confirm your password, then click the "**Register**" button.
- 5. On the left side under Menu, click "Login Page"
- 6. Login Page:
  - a. Enter the **User ID** you created in the username field.
  - b. Enter the Password you created in the password field. Click "Login."
- 7. Next, the **License Renewal Home Page**, will appear. To renew a certificate, click on "Renew License" on the top left-hand side of this page. Then, under "Renewable License," click on the word "Renew License" again and complete the renewal application.

- 8. Remember to click the **Submit, Complete, and Save/Complete** buttons at the end of each section. Please make sure that the **Demographics, Questions, CE Credits and Remarks** tabs on the left side are checked, otherwise you will not be able to enter your payment information on the **Pay Fees** page.
- On the Pay Fees page, be sure to select VISA or MasterCard for your credit/debit card payment and click "Submit," ONLY once. (The system will NOT accept American Express or Discover credit card or Visa gift cards.)
- 10. Upon completion of your online renewal application, please remember to print your receipt for your records. Applications will be processed within **1-2 business days**.

# IF YOU WISH TO RENEW BY MAIL, YOU MUST:

- 1. Complete a hard copy of the Dental Radiation Technologist certificate renewal application form. You may download the certificate renewal application form from the Board's website at <a href="www.health.maryland.gov/dental">www.health.maryland.gov/dental</a>, followed by clicking on the "Forms & Applications" tab.
- 2. Include a CHECK or MONEY ORDER payable to the Maryland State Board of Dental Examiners.
- 3. Submit all required documentation to the Board; All documentation must be postmarked by April 1, 2019.

#### **IMPORTANT NOTICE:**

- You may only renew online between January 1<sup>st</sup> and April 1<sup>st</sup>. The renewal fee for those certificate holders ending in an odd-numbered (1, 3, 5, 7 and 9). Your certificate number is the number in the lower left of the certificate inside the box titled "Lic. Reg. Cert. No." It is NOT the red control number in the upper right portion of the certificate.
- 2. If the Board receives a renewal application between **March 2**<sup>nd</sup> and **April 1**<sup>st</sup>, a late fee in addition to the renewal fee will be applied. The renewal fee for Dental Radiation Technologists is **\$68.00**. Therefore, Dental Radiation Technologists who renew their certificates between **March 2**, **2019** and **April 1**, **2019** will be required to pay an additional **\$50.00** late fee. (**\$68.00 + \$50.00 = \$118.00**). Dental Radiation Technologists who do not renew by **April 1**<sup>st</sup> are considered to be practicing without a certificate and may be subject to Board disciplinary action.
- If you are unable to complete your application online for any reason, please visit our website at <u>www.health.maryland.gov/dental</u> to download a hard copy of the 2019 Dental Radiation Technologist certificate renewal application form. Licensees will <u>NOT</u> be able to renew online after April 2, 2019.

PLEASE CONTACT: The Maryland State Board of Dental Examiners

Dental Radiation Technologist Renewal Questions: Debbie Wurster, 410-402-8509 debbie.wurster@maryland.gov

Online Renewal and Payment Assistance ONLY: Monday – Friday
10:00 a.m. – 12:00 p.m.

2:00 p.m. - 4:00 p.m.

Alexandria Langston 410-402-8533 alexandria.langston@maryland.gov

OR

Sandra Sage, 410-402-8510 sandra.sage@maryland.gov