

**DEVELOPMENTAL DISABILITIES ADMINISTRATION  
COORDINATION OF COMMUNITY SERVICES  
PROVIDER INFORMATION**

<b>QUEEN ANNE'S COUNTY DEPARTMENT OF HEALTH</b>	
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<b>WHAT IS YOUR PHILOSOPHY IN PROVIDING SERVICES?</b>	
<p>The Queen Anne's County Department of Health strives to support individuals with disabilities in leading fulfilling lives with a variety of supports and services within their community. Each individual is assisted in developing a holistic plan which reflects their strengths, preferences, needs and supports their rights and values. All services provided are based on the principles of self-determination, non-discrimination, are sensitive and responsive to age and cultural differences, person-directed, meet the highest standards for health and safety and ensure continuity of service provision.</p>	
<b>HOW LONG HAS YOUR AGENCY BEEN PROVIDING COORDINATION OF COMMUNITY SERVICES IN MARYLAND?</b>	
<p>Eastern Shore Resource Coordination Partnership (ESRCP) has been operating for over 25 years and the Queen Anne's County Department of Health Resource Coordination program has been serving the citizens of Queen Anne's County for over 30 years.</p>	
<b>HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?</b>	
<p>ESRCP has been providing Resource Coordination out of county health departments to the individuals with disabilities and their families living in the Eastern Region of Maryland. Historically, the Queen Anne's County Department of Health Resource Coordination Program has operated as an integral part of the county health department services system. Health departments provide holistic care to local communities through a closely knit network of health, medical, mental health, substance abuse, family planning, maternity, infant and toddler, adult evaluation, personal care, medical transportation, child health, immunization, environmental, outreach and emergency programs. With the gradual realization of the Affordable Care Act, this existing health network at the local county level will serve as a single point of entry for health care services for the residents of the county. Queen Anne's County families have a close relationship with the health department and look to the health department as a focal point for taking care of a vast array of health-related needs.</p>	
<b>WHAT MARYLAND COUNTIES DO YOU SERVE?</b>	
Queen Anne's County	
<b>WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?</b>	
<p>The Queen Anne's County Department of Health provides training to all its Resource Coordinators in all areas of developmental disabilities as required by the DDA (Developmental Disabilities Administration). Further, each Resource Coordinator is also trained in specific developmental disabilities of the individuals they serve. Using electronic "share documents", the ESRCP maintains an extensive cyber-library of resources and information on specific disabilities, as well as on disabilities in general.</p>	
<b>HOW DO YOU MATCH INDIVIDUALS WITH COORDINATORS?</b>	
<p>The Queen Anne's County Department of Health Resource Coordination program researches individual's strengths, needs and preferences, as well as specific needs for service and matches those individuals with appropriate Resource Coordinators. The individual's choice is the final word on Resource Coordinator selection.</p>	

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**DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?**

The Queen Anne's County Department of Health has been serving the residents for over 30 years, working closely with other organizations - private and public and has a strong working relationship with them as well as a well-established service history. The Queen Anne's County Resource Coordination program is part of the local community life and will be glad to provide the names of a list of agencies and public and private organizations as references, whenever requested.