

# PERSONAL OUTCOME MEASURES®

## What is the POM?

The Personal Outcome Measures® (or POM) is a **person centered tool** used to find out about people's **lives, desires, and dreams**. POM conversations are used to **make services better**, and for you to get help with **what you want or need**.

## What does it look like?

Liberty will reach out to you, your provider, and/or family support to start the process!

The POM is a 2-Part Conversation:



1. Conversation with you



2. Conversation with a supporter



You choose when and where the conversation happens!

Pick where you're most comfortable.



Liberty will review the informed consent form with you. You choose if you want to participate.



Interpreters or Translators are available if you need them.



You may choose to end the conversation at any time and it will not affect your services.

## How can the POM improve services?



Learn about you



Discover your dreams



Promote your choices



Check if services match what you want and need



You choose to share a summary to help plan for services