

Important Changes to Your Medicaid Waiver - Starting in October 2025

Frequently Asked Questions

1. What is a Medicaid waiver or waiver program?

A Medicaid waiver lets some Medicaid rules be set aside to help more people get the services they need at home or in the community – instead of in a facility or institution.

- It allows services (or benefits) that Medicaid does not usually cover.
- A waiver is not an entitlement. That means services provided by a waiver are not an automatic benefit, even if you are eligible. So even if you meet all the requirements, you are not guaranteed to get services right away because there are a limited number of spots in the program. If all spots are full, you may be placed on a waitlist until a spot becomes available.

2. Will my services change?

No. You will continue to get the same services and supports you do now.

3. Will I lose any services?

No. Your services and supports – in your Person-Centered Plan will stay the same.

4. Will I have to reapply or be reassessed?

No. You will be **automatically moved** to the Community Pathways Waiver program.

- You do not need to apply again.
- Your financial redetermination date will stay the same.
- If you are currently working on that process, please submit all the required documentation as soon as possible.

5. Will the eligibility criteria change?

No. You will still need to meet the same technical, medical, and financial eligibility rules.

6. Will any of my providers change?

No. Your current providers (including any staff you hired under self-direction, if applicable) will stay the same.

7. How will this change my Person-Centered Plan?

The only change is the **program name** – it will now say **Community Pathways Waiver**. All your current services and providers will stay the same.

8. Will anything change with my Coordinator of Community Services (CCS)?

No. Your Coordinator of Community Services will continue to support you, just like they do now.

9. When do these changes go into effect?

These changes start on **October 6, 2025**.

10. Why is this change happening?

The State is combining waiver programs to:

- Make services easier and quicker to access,
- Provide more consistent, person-centered support, and,
- Improve the overall system for everyone.

11. Who do I contact with questions?

You can reach out to:

- Your **Coordinator of Community** Services, or
- Your **DDA [Regional Office](#)**