FAMILY SUPPORTS WAIVER

Service Type: Other

Service (Name): COMMUNITY SUPPORT AND NAVIGATION

Service Definition:

A. Community Support and Navigation assists individuals and families in:

- 1. Promoting a spirit of personal reliance and contribution, mutual support and community connection:
- 2. Developing social networks and connections within local communities;
- 3. Emphasizing, promoting and coordinating the use of unpaid supports to address individual and family needs in addition to paid services; and
- 4. Effectively leveraging existing waiver services.
- B. Community Support and Navigation services support individuals and families with all of their complexity, strengths and unique abilities to achieve self –determination, interdependence, productivity, integration and inclusion in all facets of community life across the lifespan. They support individual and families as they focus on life experiences that point the trajectory toward a good quality of life across the lifespan. They can support integrated life domains that are important to a good quality of life, including daily life, safety and security, community living, healthy lifestyle, social and spirituality, and citizenship and advocacy. They can help to build on current support structures that focus on self-determination, community living, social capital and economic sufficiency to achieve individually defined life outcomes.
- C. Supports provided include:
 - 1. Helping individuals and family caregivers to develop a network for information and mutual support from others who receive services or family caregivers of individuals with disabilities;
 - 2. Assisting individuals and family caregivers with identifying and utilizing supports available from community service organizations, such as churches, schools, colleges, libraries, neighborhood associations, clubs, recreational entities, businesses and community organizations focused on exchange of services (e.g. time banks); and
 - 3. Assisting individuals and family caregivers with providing mutual support to one another (through service/support exchange), and contributions offered to others in the community.

Service Requirements:

- 1. May not duplicate, but must work in concerted effort with, targeted case management services.
- 2. Specific goals of the service will be determined based upon a person/family-centered plan.
- 3. Community support and navigation services do not pay for the following costs:
 - 1. Membership fees or dues; and/or
 - 2. Equipment related to activities; and/or
 - 3. The cost of any activities.

Specify applicable (if any) limits on the amount, frequency, or duration of this service: Service Delivery Method (check each that applies) Participant Directed as specified in Appendix E Provider Managed Specify whether the service may be provided by (check all that applies): Legally Responsible Person Relative Legal Guardian Provider Specifications: (Instructions list the following for each type of provider that can deliver the services): Provider Type Title Provider Category DDA Approved Parent Support Agency Agency **Provider Specifications for Services Provider Category:** Agency **Provider Type: Provider Qualifications License (specify** License (specify): **Certificate (specify):** Other Standard (specify): DDA Approved Parent Support Agency with:

- 1. Experience with asset and strength based individual and family centered planning across the lifespan i.e. Charting the LifeCourse Framework and Person Centered Planning; and
- 2. Demonstrated experience delivering similar services

The following minimum staff standards are required one-to-one interactions with children:

- 1. Be at least 18 years old
- 2. Pass a criminal background investigation and Child Protective Services Background Clearance
- 3. Valid driver's license if the operation of a vehicle is necessary to provide services
- 4. Have automobile insurance for all automobiles that are owned, leased, and/or hired and used in the provision of care

Verification of Provider Qualifications Entity

Entity Responsible for Verification:

• DDA for approval of Parent Support Agencies

Provider for staff standards

Frequency of Verification:

DDA: Annually

Provider: Prior to service delivery