

FAMILY GUARDIAN SURVEY 2022-2023

DATA
OVERVIEW



411 people did surveys



41.3-years-old was the average age of the person who receives Maryland DDA Services



61% were for males who receive Maryland DDA services



39% were for females who receive Maryland DDA services

Disability of the Person Getting Services

78% Intellectual disability

40% Autism spectrum disorder

39% Mood or other psychiatric diagnosis

17% Cerebral Palsy

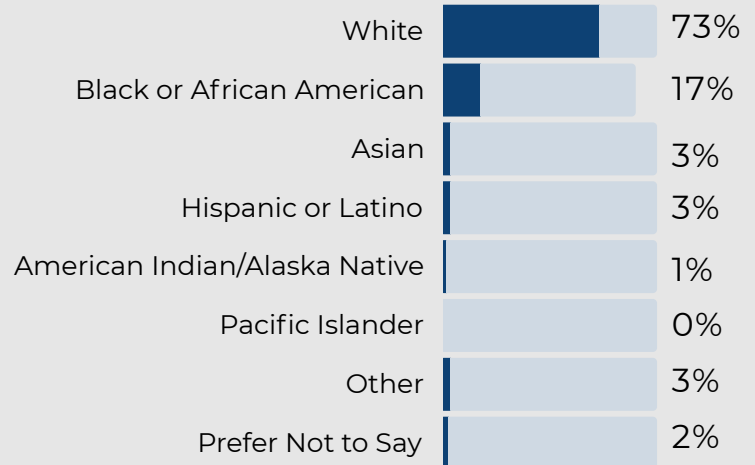
8% Down Syndrome

Note: Some people reported having more than 1 diagnosis

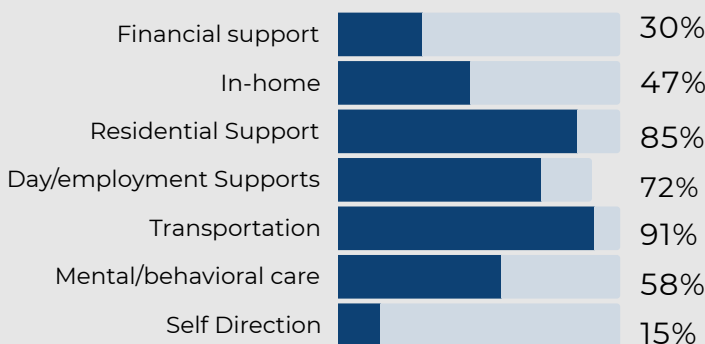
What is a National Core Indicator Survey?

National Core Indicator surveys collect information from the family members of people who get services from the Developmental Disabilities Administration (DDA) in Maryland. National Core Indicator surveys measure how well services are being delivered to people. The surveys are done once a year by mail or email. Family Guardian Surveys are completed by those whose family member lives at a separate residence.

Culture/Race of the Person Getting Services Who Did a Survey



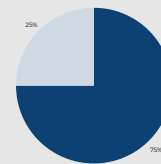
Types of Services



Communication Style

Use spoken language:

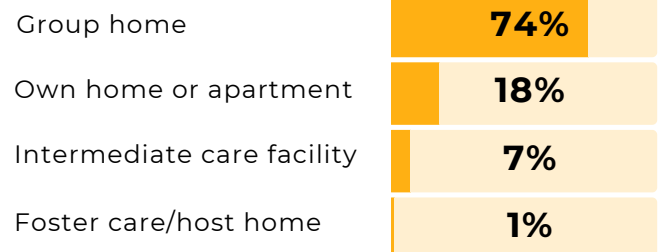
75%



Other forms of communication used included:

- gestures
- sign language
- communication devices

Residence of Family Member



Family Guardian Survey

Family Satisfaction

89% said services and supports help their family member live a good life



31% said they are always happy with the services their family member gets

Information and Planning

50%

said their family member's Coordinator of Community Services **always** listens to the family's choices and opinions

85%

said their family member's plan includes **all** the services and supports they need

74%

said their family member receiving services helped make their own Person Centered Plan

53%

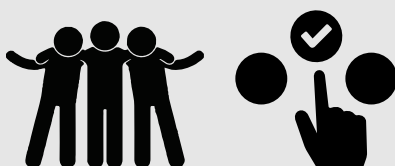
said their family has learned about other options for guardianship

Choice, Control and Community

24% said their family member or someone else in the family chose their Coordinator of Community Services

24% said someone in their family can always choose or change their family member's staff/Direct Support Professionals

61% said their family member has friends other than paid support workers



Access and Delivery



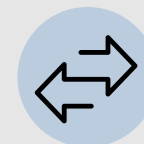
73% say their family member receives all services listed in their Person Centered Plan



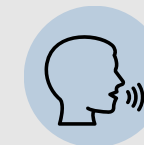
29% say support workers **always** have the right information and skills to meet the family's needs



31% say services and supports always change when their family's needs change

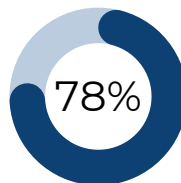


55% say their family member's staff change too often



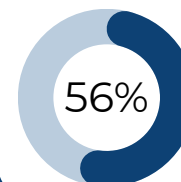
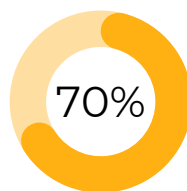
31% say there are always staff who can communicate with them

Health and Safety



said their family member can always see their primary doctor when they need to

said their family member can always go to their dentist when they need to



said their family member can always get mental health or behavioral health supports when they need to