

Data
Overview

FAMILY GUARDIAN SURVEY

2023-2024

PEOPLE SURVEYED



468 families took the survey



on average, the family members who completed surveys were **42.1 years old**



19% of families who took the survey lived in rural areas



81% of families who took the survey lived in urban or suburban areas



40% of family members who took the survey identified as female



60% of family members who took the survey identified as male

OTHER CHARACTERISTICS

66%

Family member has a guardian

77%

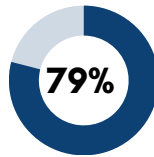
Family member uses spoken language to communicate

*Other forms of communication include gestures, sign language, or communication aids

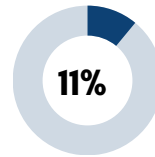
ABOUT THE SURVEY

The National Core Indicator (NCI) surveys ask family members about the services their loved one gets from the Developmental Disabilities Administration (DDA) in Maryland. These surveys help show how well the services are working. Families get the survey once a year by mail or email. The **Family Guardian Survey is for families whose loved one with disabilities live outside the family home, (i.e. in a group home).**

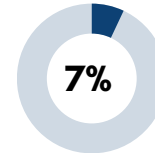
RESIDENCE OF FAMILY MEMBER



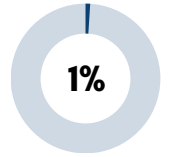
Group Home



Own Home or Apartment



Intermediate Care Facility



Host Home/Foster Home

*another 1% considered their family member's residence to classify as something other than these options

DIAGNOSIS

Intellectual disability



79%

Autism spectrum disorder



42%

Mood or other psychiatric diagnosis



38%

Cerebral palsy



15%

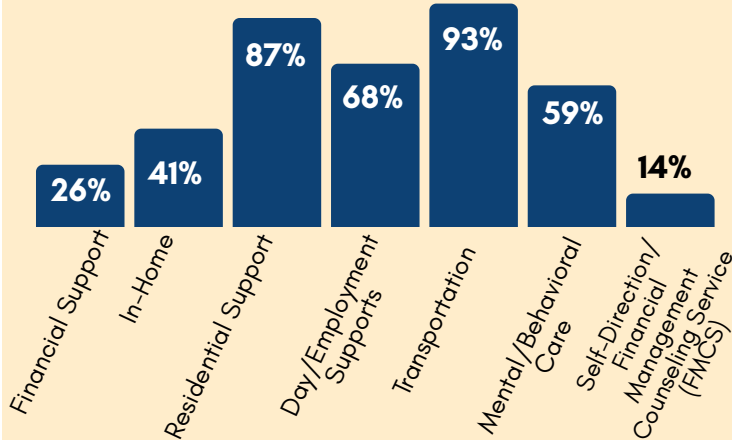
Down syndrome



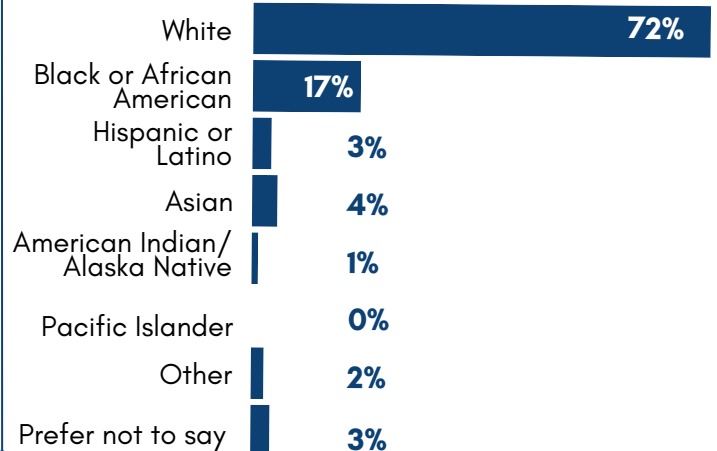
10%

Note: diagnoses are not mutually exclusive (individuals may have more than one)

SERVICES RECEIVED FROM DDA



RACE AND ETHNICITY



FAMILY GUARDIAN SURVEY

2023-2024

FAMILY SATISFACTION

92% say services and supports are helping their family member live a good life



26% say they are always satisfied overall with the services and supports their family member currently has



HEALTH AND SAFETY

74%

Family member can **always** see their primary care provider when needed

67%

Family member can **always** go to the dentist when needed

52%

Family member can **always** get mental or behavioral health supports when needed

INFORMATION AND PLANNING

52%

Say case manager/service coordinator always listens to family's choices and opinions

88%

Say service plans include all the services and supports their family member needs

71%

Say their family member with an intellectual/developmental disability helped make their service plan

53%

Say their family has learned about alternatives to guardianship

COMMUNITY CONNECTIONS

59%

59% say their family member has friends other than paid support workers

13%

13% say their family takes part in family-to-family networks in their community

CHOICE AND CONTROL

33%



say someone in their family chose their case manager/coordinator of community service

21%



say someone in their family can always choose or change their family member's support workers

ACCESS AND DELIVERY



79% say their family member gets the services in their plan, while **66%** say their family member gets the services they need.



25% say support workers always have the right information and skills to meet the needs of their family member



28% say services and supports always change when their family's needs change



52% say their family member's support workers change too often



29% say their family was always able to get respite services when needed