Developmental Disabilities Administration (DDA) Updates

Bernard Simons, DDA Deputy Secretary

July 24, 2020
Deputy Secretary’s Agenda

• Opening Remarks
• Deputy Secretary Update
• COVID-19 Regional Update
• Provider Survey Update
• Shawn Kros, Chief Executive Officer, The Arc Northern Chesapeake Region
• Framework consideration on reopening
• Questions
Deputy Secretary’s Opening Remarks

• The DDA’s highest priority is the health, safety, and wellbeing of people with intellectual and developmental disabilities, their families, staff, and providers

• Thank you for your continued support in joining me during these webcast so that we can stay in-touch and be able to provide you with the most current information
Deputy Secretary’s Update

Provider Relief Fund: Medicaid and CHIP Provider Distribution

• Application due August 3, 2020

• On June 9, 2020, the U.S. Department of Health and Human Services (HHS) announced the distribution of approximately $15 billion from the Provider Relief Fund to eligible providers that participate in state Medicaid and Children’s Health Insurance Program (CHIP) and have not received a payment from the Provider Relief Fund General Distribution

• There’s a presentation “Getting started with the Provider Relief Fund for Medicaid, CHIP, and dental providers” on July 27 from 3-4 p.m. ET

• To register see the below link
  https://webex.webcasts.com/starthere.jsp?ei=1348276&tp_key=fa54a9fb41
Deputy Secretary’s Update

Provider Relief Fund: Medicaid and CHIP Provider Distribution Continued

How to Apply For Funding

• Visit http://www.hhs.gov/providerrelief and choose “For Providers”

• Click on the Enhanced Provider Relief Fund Payment Portal within the Medicaid/CHIP Provider Relief Fund Payment Forms and Guidance section to get started at https://cares.linkhealth.com/#/
Deputy Secretary’s Update

Maryland Nonprofit Recovery Initiative (NORI)

- The Maryland Department of Housing and Community Development (DHCD) is administering up to $40 million of the Governor’s $50 million Nonprofit Recovery Initiative (NORI). The remaining nonprofit funding will be administered by the Maryland Department of Commerce.

- Of the $40 million being administered by Department of Housing and Community Development (DHCD), $10 million is earmarked for nonprofits providing services to people with disabilities, that are licensed by the Maryland Behavioral Health Administration (BHA) and the DDA to help defray an increase in costs directly related to the ongoing need to purchase personal protective equipment (PPE) and related cleaning supplies in response to the COVID-19 pandemic.
Deputy Secretary’s Update

Provider Survey

• During the months of June and July, the DDA surveyed providers to identify how COVID-19 has impacted our Direct Support Professional workforce, and how providers have shifted their operations to support service participants.

• While the DDA has gathered very valuable data to consider how the service system may shift post-COVID-19, we wanted to highlight some key findings from the survey.
Deputy Secretary’s Update

Respondent Demographics by Program Type
- 84 agencies responded to the survey

<table>
<thead>
<tr>
<th>Program Type</th>
<th>% of Total Agencies Providing DDA Services Represented in Survey</th>
<th>% of Total DDA Participants Receiving Services Represented in Survey</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Services</td>
<td>32%</td>
<td>33%</td>
</tr>
<tr>
<td>Facility-based Meaningful Day</td>
<td>37%</td>
<td>42%</td>
</tr>
<tr>
<td>Community-based Meaningful Day</td>
<td>37%</td>
<td>46%</td>
</tr>
<tr>
<td>Support Services</td>
<td>32%</td>
<td>47%</td>
</tr>
</tbody>
</table>
Deputy Secretary’s Update

Provider Survey continued:

- COVID-19 has had a significant impact on the DSP workforce from data provided by providers
- We identified that roughly 63% of DSP separations (when a reason for separation was identified) between March and May were related to COVID-19
- While the biggest impact in workforce happened when COVID-19 first caused programs to shift or close, workforce separations outweighed new hires in all three months
Deputy Secretary’s Update

Provider Survey Continued

Direct Support Professionals March 1- May 31

- Total DSPs Represented: 7,326
- 499 Separated due to COVID-19
Deputy Secretary’s Update

Provider Survey continued

• Of providers that responded to the survey, 83% identified that they had implemented some form of virtual/remote support in lieu of in-person supports

• This included remote day services, remote social gathering events and remote residential services, primarily.

• Of those using virtual/remote supports, over 60% said they would like to continue using remote supports post-Covid-19 where appropriate for the person supported and the agency
Deputy Secretary’s Update

Provider Survey continued

Interest in Continued Use of Technology for Virtual Supports

COVID-19 Virtual Supports

- 13% NOT using technology to provide remote supports
- 87% Using technology to provide remote supports

- Providing remote supports allowed us to bring back staff furloughed or laid off due to COVID-19: 19%
- Would continue if better access to technology: 40%
- Would like to continue after COVID-19: 62%
- Will not continue after COVID-19: 11%
Deputy Secretary’s Update

Provider Survey continued

• Given these findings, the DDA is looking at how to continue the practice of remote supports to assist in building efficacies in service due to heightened staffing impacts from COVID-19.

• Our goal is to work with stakeholders to identify:
  • How remote supports fit into the current service system,
  • Policy changes that may be needed to support remote supports in services, and
  • Work to better understand how individuals receiving supports and families feel about using remote supports in their lives
Deputy Secretary’s Update

Framework Consideration On Reopening

• The Regional Directors have facilitated regional Reopening Committee meetings with providers, in order to collaborate, share information and resources, and hear directly from them on what additional support was needed in order to effectively create their individual provider reopening plans. Reopening Committee meeting notes will be posted on the DDA’s website for viewing in the next week.

• The DDA has created a “Reopening Consideration Framework” from the discussion of the Reopening Regional Stakeholder Committee meetings and other State, local and national partners for a gradual and safe reopening. This document will be shared and also posted on the website in the next week.
Deputy Secretary’s Update

Framework Consideration On Reopening continued

• DDA continues to partner with the National Association of State Directors of Developmental Disabilities Services (NASDDS) on national reopening strategies. Reference: [Day Program and Employment Services](#)

• DDA continues to engage in discussions and collaboration with local Centers for Disease Control (CDC) subject matter experts, Public Health experts, and the DD Coalition during this pandemic
COVID-19 Regional Updates

• SMRO - Onesta Duke
  onesta.duke@maryland.gov

• ESRO - Kim Gscheidle
  kimberly.gscheidle@maryland.gov

• CMRO - Nicholas Burton
  nicholas.burton@maryland.gov

• WMRO - Cathy Marshall
  cathy.marshall@maryland.gov
There are 17,764 people supported in services by the DDA of which 3% (458) have tested positive for COVID-19.

- CMRO: 147 positive; Increase of 9
- ESRO: 33 positive; Increase of 4
- SMRO: 220 positive; Increase of 8
- WMRO: 23 positive; Increase of 3
There have been 423 participants reported as having tested positive for COVID-19 of which there have been 35 deaths.

The 35 deaths represents approximately 7% of all (458) participants that tested positive.
Shawn Kros, Chief Executive Officer

The Arc Northern Chesapeake Region
Reset. Reimagine.

Preparing for a Post — COVID-19 Landscape
The Impact of COVID-19

Northern Chesapeake Region

Numbers of Supports Before and During COVID-19

Family Supports Services and Team Member Numbers

Before COVID-19 | During COVID-19 | Current
### Internal Collaborations
- Case management
- Spirit Week themes
- Virtual Support program
- COVID-19 response toolkit
- Phase plan for programs
- Phase plan for office building
- Transportation for employment

### Decision Tree Matrix
- Distanced but socially connected
- Mask and hygiene
- Underlying health conditions
- Person/family needs
- Informed decision making
- Team discussions
- Transportation options

### External Resources
- YOU
- Harford County Group, MACS, etc
- Virtual Support Program
- People we support
- Family members
- Webinars
- Scale of 1-10/community specific
<table>
<thead>
<tr>
<th>Wins</th>
<th>Struggles</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Day staffed deployed to Community Living</td>
<td>• Now day staff are needed</td>
</tr>
<tr>
<td>• Building is not a hub</td>
<td>• Building is not a hub</td>
</tr>
<tr>
<td>• Independent transportation</td>
<td>• Transportation</td>
</tr>
<tr>
<td>• Current ideas have potential beyond this time</td>
<td>• Black and white is easier than gray</td>
</tr>
<tr>
<td>• Residential and Day programs are partners</td>
<td>• Too many unknowns</td>
</tr>
<tr>
<td>• Harford County provider partnerships</td>
<td>• Financial/physical/mental health</td>
</tr>
<tr>
<td>• Community partnerships/natural supports</td>
<td>• Few things are open</td>
</tr>
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<td></td>
<td>• Weather</td>
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Reset. Reimagine.

Even though we are facing challenging times there is an opportunity to reset how we implement our organizational mission in ways that make it multiple times more impactful – free of the burden of historical norms and expectations.
The DDA Commitment

• We will continue to share information and resources
• We will continue to collaborate and advocate on behalf of the people you support, their families, and staff
• We will help Marylanders with intellectual and developmental disabilities thrive
• We will continue to keep you updated
Questions