



Developmental Disabilities Administration (DDA) Updates

Bernard Simons, DDA Deputy Secretary

June 24, 2022



Agenda



Opening Remarks

- LTSS *Maryland*-DDA Module June Milestone Success
- Notable DDA Appearances and Staff Updates
- Appendix K Extension

COVID-19 Booster Presentation and Vaccination Data

DDA Program Services Update

Administrative Services Update

Federal Programs Update

Resources

Deputy Secretary's Update



LTSS *Maryland*-DDA Module milestone

- 21 providers, 2800 participants

Spotlighting Maryland

- NASDDDS Mid-year Conference: Maryland Inclusive Housing
- Main Street Connect and SEEC visits



Staffing Updates

- Tonia Ferguson

Appendix K

- Extension through September 30, 2022



Section Two - COVID-19 Booster Presentation

Guest Speaker: Michelle Howell, DDA RN

DDA Vaccination Data

Coronavirus Variants

- Our participants, families, and providers have been diligent in offering opportunities for vaccinations and boosters through education, clinics, and community outreach
- Viruses mutate and adapt to survive over time. These continue to impact our day to day lives and across our DD community
- We need to continue to be vigilant and use the resources and learnings to keep each other safe

Coronavirus Variants

Alpha

- First observed in the U.K. in November 2020
- About 30-50% more contagious; caused more severe illness
- Peaked in the U.S. in April 2021
- Susceptible to all vaccines

Beta

- Identified in S. Africa in late 2020 – not widespread in the U.S.
- About 50% more contagious than the original strain; may have caused more severe disease
- Less protection from U.S. vaccines

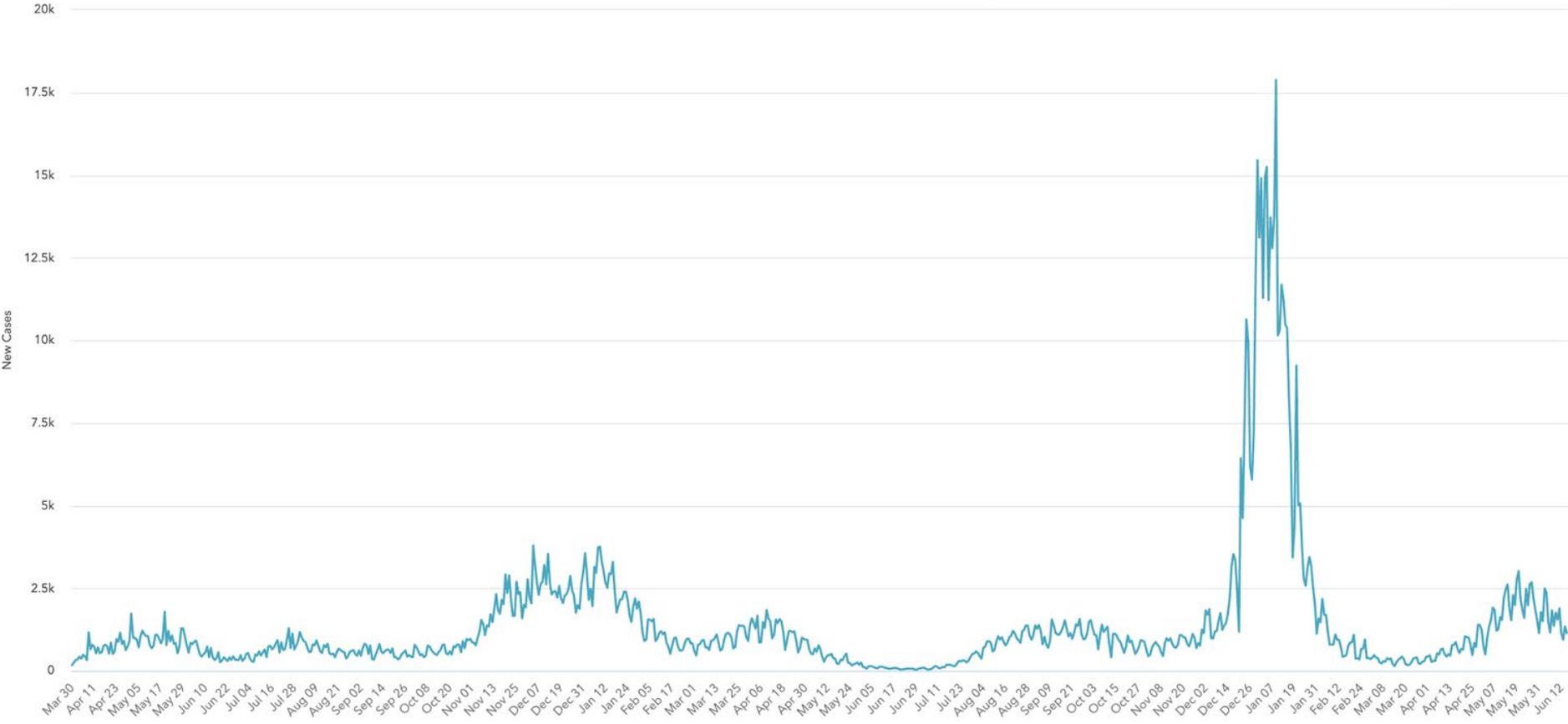
Delta

- Identified in India in late 2020, quickly became the dominant strain
- Led to surges in U.S. cases between summer-fall 2021, even among vaccinated
- Caused more severe disease in unvaxed

Omicron and Subvariants

- Original Omicron strain identified in Botswana and S. Africa in late November 2021
- Caused a massive surge in cases in the U.S. by December 2021
- More transmissible than Delta and other variants
 - Mutations in spike protein that attaches to human cells
 - Evades immune responses in those previously infected but unvaccinated, but causes milder disease
 - Thought to be less severe, but is responsible for increased hospitalizations
- Vaccines and boosters continue to offer the best protection

Maryland – Daily Number of New Cases (Mar 2020 - Jun 2022)



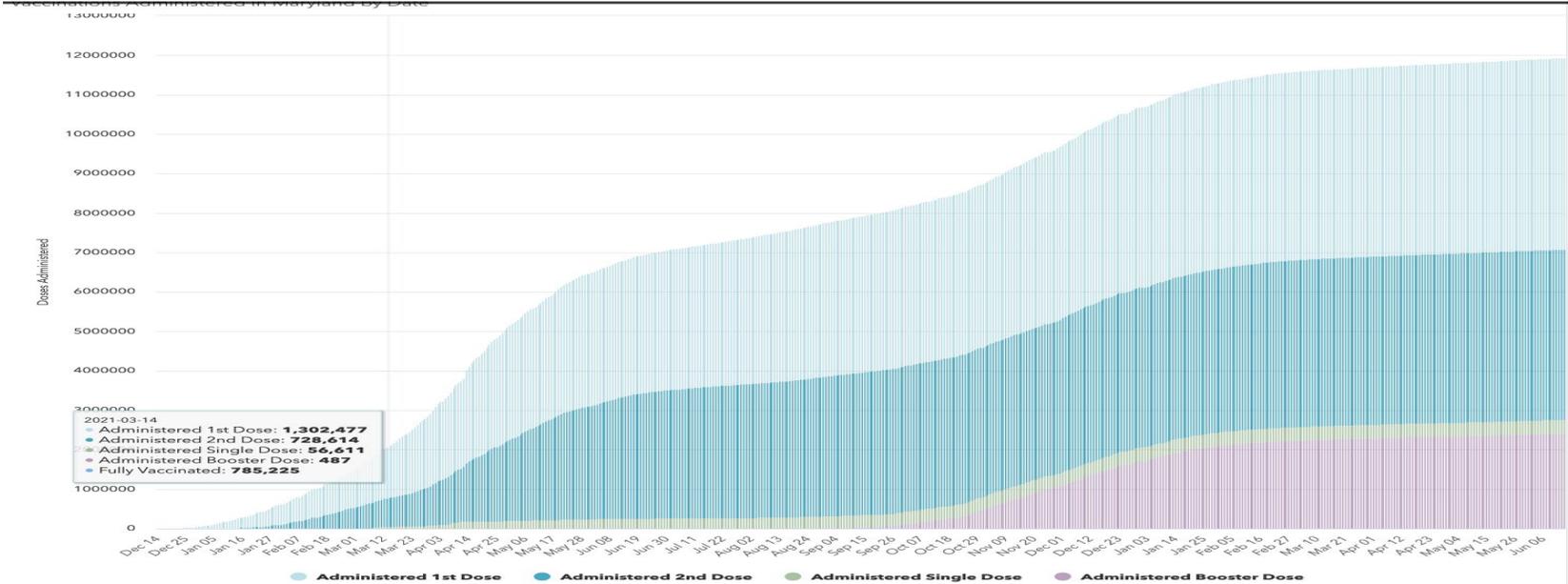
Coronavirus Risk Factors

- Increased age = Increased risk for severe illness
- Age: 85 years or older at greatest risk
- Underlying conditions
 - Heart Conditions
 - Type 2 Diabetes
 - Severe Obesity
 - COPD
 - Smoking
 - Cancer
- Environmental Factors

Vaccination in Maryland

- 4.66 million MD residents “fully vaccinated”
 - 4.86 million received at least 1 dose
 - 2.4 million booster doses administered
 - 11.9 million total doses

Vaccinations Administered in Maryland by Date



DDA Vaccination Data (June 22, 2022)

Participant Vaccinations			
Region	Total Participants	Total Vaccinations	% Vaccinated
CMRO	9435	8621	91.37%
ESRO	1795	1436	80.00%
SMRO	6807	5166	75.89%
WMRO	2309	1639	70.98%
State Total	20346	16862	82.88%

Participant Boosters		
Region	Boosters	% Boosted
CMRO	3440	36.46%
ESRO	561	31.25%
SMRO	2196	32.26%
WMRO	662	28.67%
Grand Total	6859	33.71%

- [Local Health Departments](#) for testing and Personal Protective Equipment (PPE) supplies
- Find a vaccination site and make an appointment near you [here](https://covidvax.maryland.gov) at covidvax.maryland.gov or call 1-855-MD-GOVAX





Vaccination Opportunities

Kennedy Krieger Institute COVID-19 Vaccination Clinic

- Wednesday's from 12–6 p.m.
- [1741 Ashland Avenue, Baltimore](#)
- Sensory-friendly environment
- On-site professional behavioral support staff members and members of the child life team to help calm those with vaccination worries
- Spanish and American Sign Language communications and translation are available on-site
- To make an appointment, email COVID19Vaccine@kennedykrieger.org or call 667-205-4930, extension 5-4930
- For more information: kennedykrieger.org/vaccine

Section Three - Program Services Updates

Appendix K Extension Updates for Providers

Community Settings Rule

National Core Indicators® Staff Stability Survey 2022

Employment Data Collection

Deputy Secretary's Update

Appendix K Extension to September 30, 2022

- Those flexibilities scheduled to terminate on June 30, 2022 were extended to September 30, 2022
- Current guidance for these flexibilities has been updated on the DDA website: health.maryland.gov/dda/Pages/DDA_Appendix_K.aspx
- Providers need to ensure they have current DDA licenses and certifications and all staff meet the required service qualifications including having current required training such as CPR, First Aid by or before September 30th

Deputy Secretary's Update

LTSS *Maryland* – DDA Module Expansion

- April – June: 21 pilot providers transitioned, 2800 consumers
- July – September: 32 pilot providers transitioning, 2200 consumers

- Keys to Success
 - Readiness
 - Responsiveness
 - Partnership

- Future Planning

Deputy Secretary's Update

Community Settings Rule

- Federal regulations to ensure that individuals receive Medicaid Home and Community Based Services (HCBS) in settings that are **integrated** and that **support full access to the greater community**
- The transition period for states to comply with the criteria of a home and community-based setting will expire on **March 17, 2023**

For further questions and information our Medicaid Community Settings Rule lead is Lisa Toland with Medicaid at lisa.toland@maryland.gov

Deputy Secretary's Update

Community Settings Rule



Assessment Strategies:

- 2014 NCI Surveys
- 2016 Non-Residential Provider Self-Assessment and Residential Provider Self-Assessment
- 2017 Validation of provider Self-Assessments
- 2017 Site Visits
- 2017-2022 Participant Assessments - Community Settings Questionnaire*
- 2022 Letters of non-compliance to providers (June)

**The Community Settings Questionnaire has been included as a handout*

Deputy Secretary's Update

- The Department is using the Community Settings Questionnaire (CSQ) in LTSS*Maryland*-DDA Module to assess current settings
 - CSQ is completed annually by the Coordinator of Community Services (CCS) 90 days prior to the person's annual person-centered plan
 - CSQ is visible to providers in LTSS*Maryland*-Provider Portal
- Providers began receiving letters from our Medicaid partner on June 13, 2022 letting them know if a specific site was assessed as not meeting the community setting rule
 - 76% of our providers are in full compliance
 - 24% of providers have been identified with some non-compliant sites

Deputy Secretary's Update

Community Settings Questionnaire

Instructions

Please complete this form:

- Annually;
- When a participant moves; or
- During the visit, if there is a change in residence or living situation such as:
 - A new roommate or
 - New rules/regulations in the residence.

The following settings do not meet the definition of Community Settings and are not approved locations for receiving Home and Community-Based Services. Please ensure the setting is not one of the following:

- Nursing Facility;
- An institution for mental diseases;
- An intermediate care facility for applicant/participants with intellectual disabilities;
- A hospital providing long term care services; or
- Any other locations that have qualities of an institutional setting. This includes the following:
 - A setting located in a building that is also a publically or privately operated facility that provides inpatient institutional treatment;
 - A setting in a building on the grounds of or immediately adjacent to a public institution; or
 - Any other setting that has the effect of isolating applicant/participants receiving Medicaid HCBS from the broader community.

Client Information

Client Name:

Client Identifier:

Client DOB:

Client Age:

Program Group:

Please select the option that best describes the current residence:

- A home owned or leased by the individual or their family member.
- An apartment with an individual lease, with lockable access and egress, and which includes living, sleeping, bathing, and cooking areas over which the individual or the individual's family has domain and control.

Other shared housing.

Do any unrelated individuals receive services or supports in this setting?

If yes, please describe below:

Residence

Address:

Home Type:

Home Setting:

Lives with Family?:

Is Setting Chosen by the Participant?:

CSQ Information

Creation Date:

Created By:

Submitted By:

Provider Information

Please note that if any of the following answers are **No** then the residence does not meet the definition of a community residence and does not qualify to participate in CFC or CPAS. When completing this questionnaire for a child, please consider the parent/guardian responsibilities.

Questionnaire

1. Access to the greater community:

1a. Does the participant have the opportunity to seek employment if they choose?

1b. Is the participant able to engage in community life the way they choose?"

1c. Does the participant have control over personal resources?

2. Did the participant choose the residence?

3. Rights of the applicant/participant:

3a. Does the participant feel that their rights of privacy, dignity and respect are being met?

3b. How are the participant's rights of privacy, dignity and respect ensured?

At his annual meeting, staff reviews with David and his brother his rights of

Page 2 of 4

Community Settings Rule CSQ

LTSSMaryland – DDA Module:

“Client Information” → Meets Definition of Community Setting? → “Yes” or “NO”

Provider Portal Home Alerts Services Clients Providers Reports Help Feedback

CLIENT INFORMATION FOR [REDACTED]

CLIENT PROFILE
SERVICE PLANS
INDIVIDUAL RECORD

Client LTSS ID #: [REDACTED] Current MA#: [REDACTED] POS/PCP Program: CP Enrolled In: CP MA Eligible: Yes
Waiver: DRW

PERSON CENTERED PLAN - DETAILS Back to List Print Expand All

CLIENT INFORMATION

Participant Name: [REDACTED] Nickname / AKA: [REDACTED] Date of Birth: [REDACTED] Age: [REDACTED]
Client ID: [REDACTED] MA#: [REDACTED] Primary Phone#: [REDACTED] Current Address: [REDACTED]

Meets Definition of Community Setting?
Yes

> PLAN DETAILS
> PLAN CONTACTS

Community Settings Rule – Next Steps

- Continue our partnership with providers to ensure they will be able to meet the community settings rule by March 17, 2023
- Medicaid and DDA will be hosting a webinar in July to provide additional information as well as give providers an opportunity to ask questions
- Registration information with date and time will be coming out soon!

Deputy Secretary's Update



Employment Data Collection initiative

Date Due: July 15th



StateData.info
YOUR RESOURCE FOR DATA ON EMPLOYMENT & PEOPLE WITH DISABILITIES

National Core Indicator Staff Stability Survey

Date Due: June 30, 2022



Deputy Secretary's Update

National Core Indicators® (NCI) Staff Stability Survey 2022

Please remember that you should have received an email communication from the National Core Indicators (NCI) portal regarding the NCI Staff Stability Survey

The Developmental Disabilities Administration (DDA) will be using this survey data in place of the annual required wage survey per Md. HEALTH-GENERAL Code Ann. § 7-306.1.

Providers shall submit a Wage survey by the latter of:

- (i) 60 days after the last day of the pay period for which the data is requested;
or
- (ii) 60 days after receipt of a request from the Administration for wage survey information

Deputy Secretary's Update

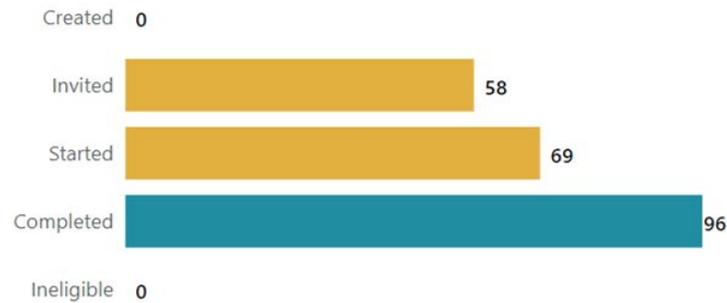


Staff Stability Respondent Tracking 2021

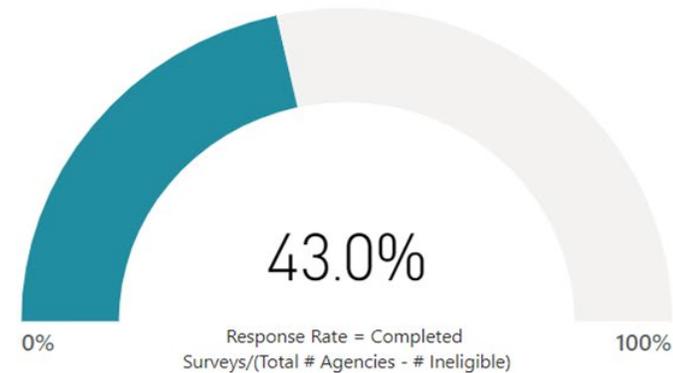
Maryland



Respondents by Survey Completion Status



Response Rate



Last Refresh (Pacific Time): 6/23/2022 11:02:46 AM

*Please Note: Final counts to the NCI-IDD Staff Stability Report may differ slightly from what is seen on this dashboard

Deputy Secretary's Update

The DDA will be offering an Employment First Transformation Webinar Series on June 29th and July 14th:

- Part I: ***The Big Picture*** on June 29 at 2 p.m.-Takes a look at the Employment First movement within the context of larger national initiatives, as well as the DDA's vision and service redesign efforts to support employment outcomes for people with intellectual and developmental disabilities
- Part II: ***Provider Transformation and Redesign***-On July 14 at 1 p.m.-Takes a look at provider transformation and redesign efforts within the context of the 10 elements of organizations that successfully transform from more traditional facility-based models to a model that supports competitive integrated employment and community life engagement.



Save
the
Date!

Section Four - Administrative Services Updates

FY23 Rate Adjustments

Financial Management Counseling Services (FMCS)

Quality Improvement Organization (QIO)

Deputy Secretary's Update

FY23 Rate Adjustments

- 4% COLA
 - \$56M
- 4% Provider Rate Increases Supplemental Budget #3
 - \$56M
- Rate increases effective July 1, 2022
 - Applied to rates in both PCIS2 and to LTSSMaryland
 - Cost Detail Tool (Applicable for PCIS2)
 - Updated Rate files
 - [LTSSMaryland FFS](#)
 - [PCIS2 FPS](#)

Deputy Secretary's Update

Financial Management Coordination Services (FMCS)

- FMCS assists participants who self-direct with employer and budget-related hiring, accounting, and payroll functions
- Three vendors awarded
 - GT Independence
 - Public Partnerships LLC
 - The Arc Central Chesapeake Region

FMCS Program Manager

- MDH Contact: **Monica Hariri**, MDH FMCS Program Manager
monica.hariri@maryland.gov

DDA Statewide Coordinator of Self Directed Services

- DDA Contact: **Kristi Culbreth**
kristina.culbreth@maryland.gov

Deputy Secretary's Update

Quality Improvement Organization (QIO) Goals

- Improve quality
- Protect the integrity of the Medicaid Program
- Increase satisfaction
- Assist and facilitate state's goals

QIO Program Manager

- TBA

Deputy Secretary's Update



Deputy Secretary's Update



Behavioral Health



**Intellectual/Developmental
Disabilities**



**Aging & Disability Support
Services**



**Correctional Mental Health
Services**



**Sex Offender Management
Services**

Deputy Secretary's Update

- ✓ Engagement with the state and providers to drive outcomes
- ✓ Providing in-depth understanding of Continuous Quality Improvement and Person-Centered Practices, System Integration, and Predictive Analytics
- ✓ Identifying opportunities for enhancements and producing an implementation plan to put them into place
- ✓ Providing technical assistance to drive quality, not simply compliance
- ✓ Providing operational expertise on core quality monitoring and oversight activities
 - Complaints Investigations
 - Incident Management
 - Mortality Review
 - Provider Certification Review
 - Quality Onsite Provider Review
 - Policy and Procedure Redesign

Section Five - Federal Programs Updates

Self-Direction Updates:

Appendix K

FY23 Rate Changes/COLA

PCP Plan Reminders

Self Direction Update - Appendix K

Appendix K Extension to September 30, 2022

- While this extension provides more time, planning for the transition remains important and discussions should be occurring now with teams
- Your Coordinator of Community Services (CCS) and team including Support Brokers, FMCS, and providers can help you understand actions needed to plan for such things as scheduling needed staff training and completing Self-Directed forms for the family you may have hired and want to continue to employ ongoing

Self Direction Update - FY23 Rate Changes/COLA

- The DDA conducted a webinar on [May 25th](#) and shared information and guidance for participants self-directing their services when the reasonable and customary standards are updated including:
 - Increasing staff wages and vendor rates using the budget modification or Revised PCP processes; and
 - Considering future wage or rate changes
- For our self-directed participants, please refer to guidance shared in the DDA [Self-Directed Services \(SDS\) Revised Wages/Rates and Webinar communication](#) found [here](#)

Self Direction Update - Person Centered Plan

- Person-centered planning support participant's choice, flexibility and self-determination
- Reminders:
 - Important to work with your team and submit timely
 - Participant Agreement is required for all annual plans
 - Family as Staff form is needed when a parent, stepparent or sibling is staff
 - Services and units in the detailed services authorization section and self-directed budget should match
 - The Health Risk Screening Tool (HRST) needs to be completed
 - Information should be included to support assessed need for services
 - DDA Regional Office staff are available to provide assistance

Self Direction Update - Webinar

**Self-Directed Services Updates
Webinar
July 21, 2022
1–2 p.m.**



Registration information will be coming out soon!

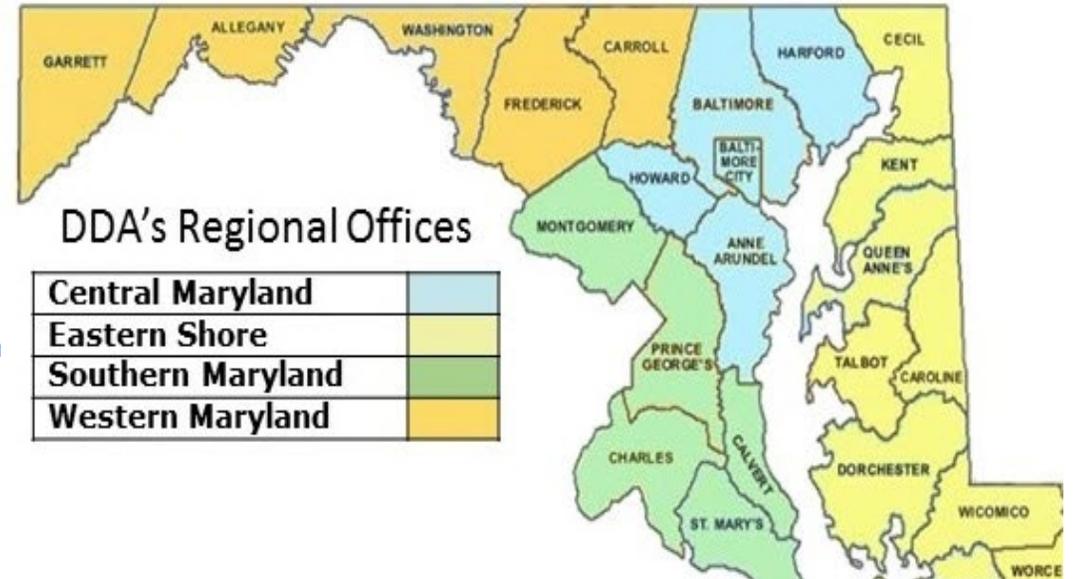
Section Six - Resources

DDA Regional Office Contacts

Upcoming Monthly Webinars

Deputy Secretary's Update-Resources

- **SMRO** - Onesta Duke
onesta.duke@maryland.gov
- **ESRO** - Kim Gscheidle
kimberly.gscheidle@maryland.gov
- **CMRO** - Bianca Renwick
bianca.renwick@maryland.gov
- **WMRO** - Cathy Marshall
cathy.marshall@maryland.gov



Upcoming Monthly Webinars

Please join us for all of our
1:00 p.m. Friday webinars:

August 26

September 30

October 28

November 17

December 16

To register for Monthly Webinars with
Deputy Secretary Bernie Simons:

<https://attendee.gotowebinar.com/register/6873417036092171790>

After registering, you will receive a
confirmation email containing information
about joining the webinar.

Questions



Appendix

Community Settings Rule (CSQ) Guidance *LTSS* Maryland Provider Portal

Community Settings Rule CSQ

1. Provider to log into “provider portal” and navigate to the “Client tab”

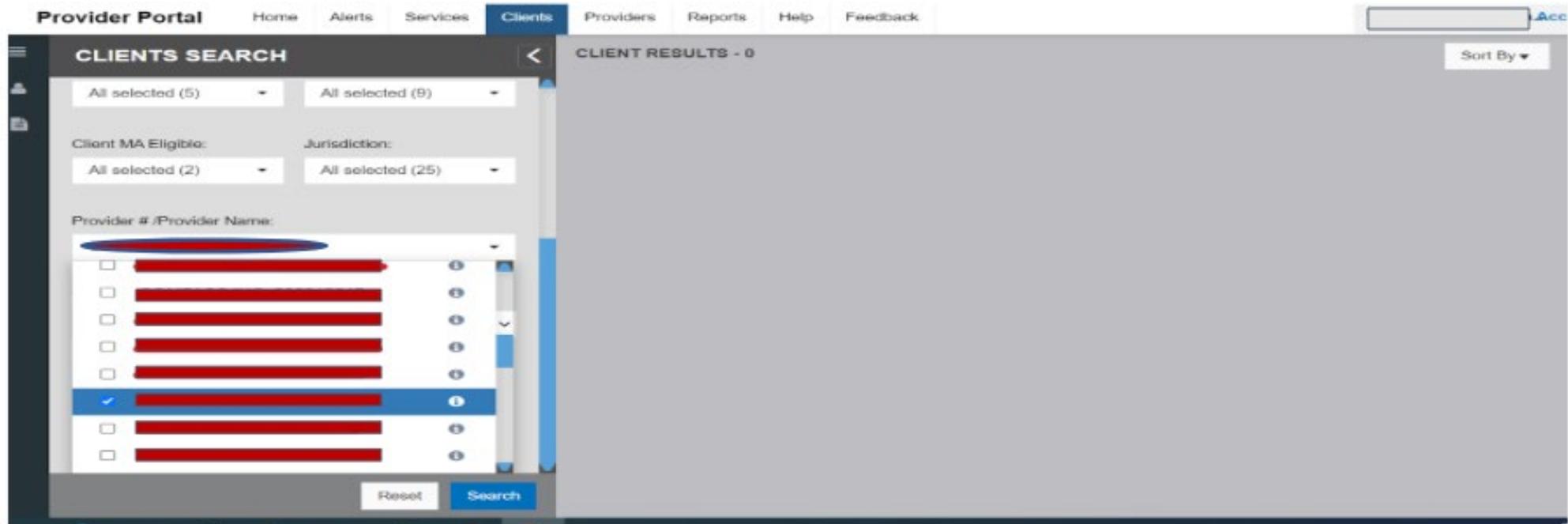
The screenshot displays the 'Provider Portal' interface, specifically the 'Clients' tab. The navigation bar at the top includes 'Home', 'Alerts', 'Services', 'Clients' (highlighted), 'Providers', 'Reports', 'Help', and 'Feedback'. The main content area is titled 'CLIENTS SEARCH' and features a search form with the following fields:

- Last Name:
- First Name:
- Client ID:
- MA #:
- Client Region:
- Enrolled Program:
- Client MA Eligible:
- Jurisdiction:
- Provider # /Provider Name:

At the bottom of the search form are 'Reset' and 'Search' buttons. To the right of the search form, the text 'CLIENT RESULTS - 0' is displayed, along with a 'Sort By' dropdown menu.

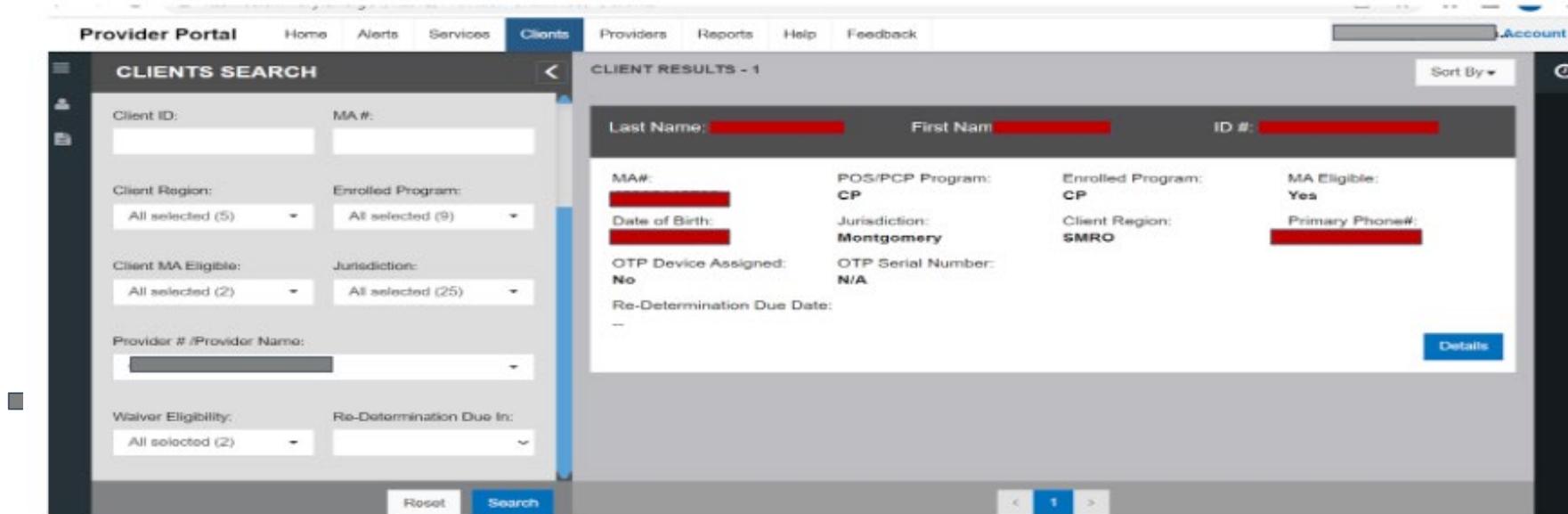
Community Settings Rule CSQ

2. Select a provider location using the dropdown from the “Provider #/ Provider Name field”



Community Settings Rule CSQ

3. Click on “**Search**”. You should be able to view on the right hand side of your screen the participants who are associated with that particular provider location.



Community Settings Rule CSQ

4. Click on “**Details**” and navigate to the “**Service Plans**” on the left-hand side of the screen.



Community Settings Rule CSQ

5. Click on ‘Service Plans’ and select the ‘Active PCP’

The screenshot shows a web browser window with the URL ltss.health.maryland.gov/ltssv2/ProviderPortal.Web/#/client. The page title is "Provider Portal" and the navigation menu includes "Home", "Alerts", "Services", "Clients", and "Provi". The main content area is titled "CLIENT INFORMATION FOR Jane Doe". Below this, there is a "CLIENT PROFILE" section with a redacted "Client LTSS ID #". The "SERVICE PLANS" section is highlighted in the left sidebar and contains a table of service plans.

Program Type	Date Created
CP	07/21/2021
CP	07/08/2021
CP	07/23/2020

Community Settings Rule CSQ

6. Navigate to the “**Client Information**” and Expand the view. You should be able to see if the Provider location is compliant by the answer to the question. **Meets Definition of Community Setting? “Yes”**. If the provider Location is out of Non-Compliance it will be **Meets Definition of Community Setting? “NO”**.

The screenshot shows the 'Provider Portal' interface. The top navigation bar includes 'Home', 'Alerts', 'Services', 'Clients' (selected), 'Providers', 'Reports', 'Help', and 'Feedback'. Below the navigation is a blue header for 'CLIENT INFORMATION FOR [redacted]'. A left sidebar contains 'CLIENT PROFILE', 'SERVICE PLANS', and 'INDIVIDUAL RECORD'. The main content area is titled 'PERSON CENTERED PLAN - DETAILS' and includes a 'Back to List' button, a 'Print' icon, and an 'Expand A' button. Under the 'CLIENT INFORMATION' section, the following fields are visible:

Client LTSS ID #:	Current MA#:	POS/PCP Program: CP	Enrolled In: CP	MA Eligible: Yes
[redacted]	[redacted]	Waiver: DRW		
Participant Name:	Nickname / AKA:	Date of Birth:	Age:	
[redacted]	[redacted]	[redacted]	[redacted]	
Client ID:	MA#:	Primary Phone#:	Current Address:	
[redacted]	[redacted]	[redacted]	[redacted]	

Community Settings Rule CSQ

7. Below is an example of a Non-compliant Provider location.

The screenshot displays the 'Provider Portal' interface. The top navigation bar includes 'Home', 'Alerts', 'Services', 'Clients', 'Providers', 'Reports', 'Help', 'Feedback', and an 'Account' dropdown. The main content area is titled 'CLIENT INFORMATION FOR [redacted]' and 'PERSON CENTERED PLAN - DETAILS'. A sidebar on the left shows 'INDIVIDUAL RECORD'. The main content area has a 'CLIENT INFORMATION' section with the following fields:

Participant Name:	Nickname / AKA:	Date of Birth:	Age:
[redacted]	--	[redacted]	[redacted]
Client ID:	MA#:	Primary Phone#:	Current Address:
[redacted]	[redacted]	[redacted]	[redacted]
Meets Definition of Community Setting? No			

Below the 'Meets Definition of Community Setting?' field, there are expandable sections: 'PLAN DETAILS', 'PLAN CONTACTS', 'SUMMARY', 'OUTCOMES', and 'DETAILED OUTCOMES'. The 'Meets Definition of Community Setting?' field is circled in pink.