COVID-19 DDA Services

Temporary changes, effective March 13, 2020, and Revised June 17, 2022

Service Delivery Flexibilities

- May be provided in a variety of settings such as family homes, hotels, and other community settings (Ends on September 30, 2022)
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate (Ends on September 30, 2022)
- May provide this service for people who are in an acute care hospital or short-term institutional stay (Ends on September 30, 2022, unless otherwise authorized in the federally approved waiver and PCP)

Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages (Ends on September 30, 2022)
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA (Ends on September 30, 2022)
- Hire relatives and legally responsible individuals* (Ends on September 30, 2022, unless otherwise authorized in the federally approved waiver)
- Hiring of spouses and parents of minor children* (Ends on September 30, 2022, unless otherwise authorized in the federally approved waiver)
- Expedited onboarding with only essential training required prior to supporting people (Ends on September 30, 2022)

Service Authorization Flexibilities

- Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs (Ends on September 30, 2022)
- Expedited onboarding with only essential training required prior to supporting people (Ends on September 30, 2022)

Retainer Payments & Rates

- Add 30 COVID-19 related retainer payment days (Ends on September 30, 2022)
- Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated (Ends on September 30, 2022)

Documentation & Billing

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 virus and submit upon request