



## COVID-19 DDA Services

*Temporary changes, effective March 13, 2020 and Revised November 4, 2021*

### Service Delivery Flexibilities

- May be provided in a variety of settings such as family homes, hotels, and other community settings **(Ends on December 31, 2021)**
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate **(Ended on October 14, 2021)**
- May provide this service for people who are in an acute care hospital or short-term institutional stay

### Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages **(Ends on December 31, 2021)**
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA **(Ends on December 31, 2021)**
- May be rendered by relatives or legally responsible individuals *(including spouses and parents of minor children)* **(Ends on December 31, 2021)**
- Expedited onboarding with only essential training required prior to supporting people **(Ends on December 31, 2021)**

### Service Authorization Flexibilities

- Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs

### Retainer Payments & Rates

- Add 60 COVID-19 related Retainer Payment days **(Ends on December 31, 2021)**
- Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated **(Ends on December 31, 2021)**

### Documentation & Billing

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 determination and submit upon request

Visit our website for additional COVID-19 resources:  
[https://dda.health.maryland.gov/Pages/DDA\\_Appendix\\_K.aspx](https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx)  
Have questions? Email them to: [dda.toolkitinfo@maryland.gov](mailto:dda.toolkitinfo@maryland.gov)

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