

Basic Assurances[®] Review

Before Review



Planning Conversations



POM Interviews



**Document Review,
Collection, and Submission**

All documentation submitted 1 week prior to onsite review!

During Review



**Visits with
people where
they receive
services!**



**Basic
Assurances[®]
Factor
Conversations**

Focus Groups



People Receiving Services



Frontline Supervisors



Direct Support Professionals

After Review

**Closing Meeting
to review:**



Strengths
Opportunities



Focus Groups

