

Data
OverviewADULT FAMILY SURVEY
2023-2024

PEOPLE SURVEYED

**628** families took the surveyon average, the family members who completed surveys were **33.5 years old****25%** of families lived in rural areas**75%** of families lived in urban or suburban areas**38%** of family members surveyed identified as female**62%** of family members surveyed identified as malePREFERRED COMMUNICATION
STYLE**75%**

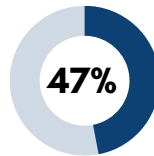
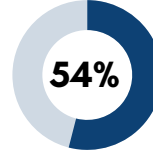
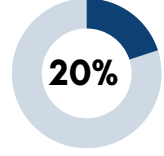
Use spoken language to communicate

*Other forms of communication include gestures, sign language, or communication aids

ABOUT THE SURVEY

The National Core Indicator (NCI) surveys ask family members about the services their loved one gets from the Developmental Disabilities Administration (DDA) in Maryland. These surveys help show how well the services are working. Families get the survey once a year by mail or email. The **Adult Family Survey is for families whose loved one with disabilities lives at home with them.**

FAMILY CHARACTERISTICS

**47%** of family members reported their loved one has a legal guardian**54%** of family members provided paid supports to their family member with a disability**20%** of families reported a total taxable income of \$50,000 or less

DIAGNOSIS

Intellectual disability



Autism spectrum disorder



Mood or other psychiatric diagnosis



Cerebral palsy

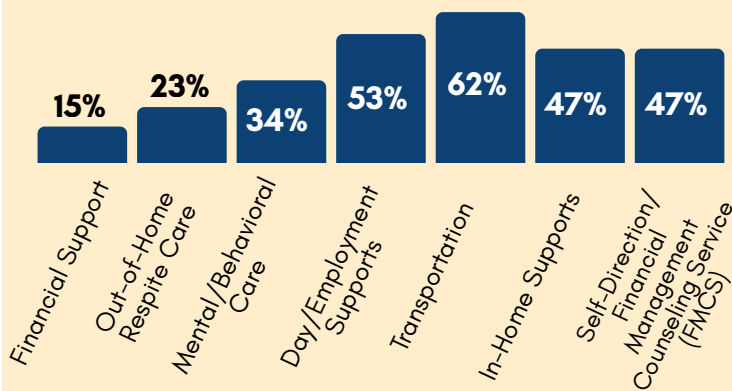


Down syndrome

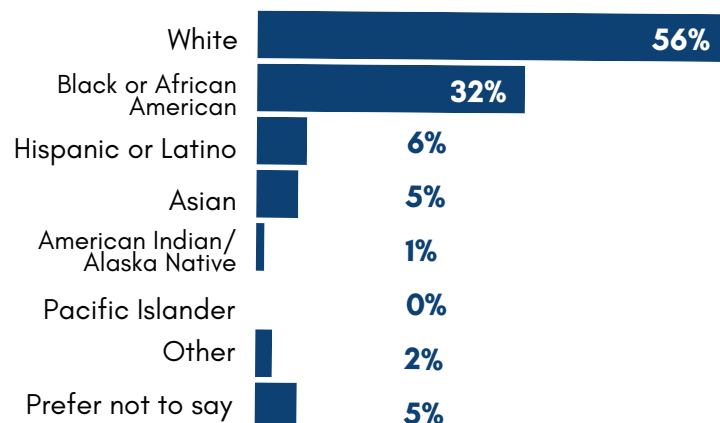


Note: diagnoses are not mutually exclusive (individuals may have more than one)

SERVICES RECEIVED FROM DDA



RACE AND ETHNICITY



ADULT FAMILY SURVEY

2023-2024

FAMILY SATISFACTION

93% say services and supports are helping their family member live a good life



35% say they are always satisfied overall with the services and supports their family member currently has



INFORMATION AND PLANNING

65%

Say case manager/service coordinator always listens to family's choices and opinions

81%

Say service plans include all the services and supports their family member needs

79%

Say their family member with an intellectual/developmental disability helped make their service plan

50%

Say their family has learned about alternatives to guardianship

HEALTH AND SAFETY

80%

Family member can **always** see their primary care provider when needed

73%

Family member can **always** go to the dentist when needed

53%

Family member can **always** get mental or behavioral health supports when needed

COMMUNITY CONNECTIONS

57%

57% say their family member has friends other than paid support workers

22%

22% say their family takes part in family-to-family networks in their community

CHOICE AND CONTROL

46%



say someone in their family chose their case manager/coordinator of community services

61%



say someone in their family can always choose or change their family member's support workers

ACCESS AND DELIVERY



78% say their family member gets the services in their plan, while **66%** say their family member gets the services they need.



44% say support workers always have the right information and skills to meet the needs of their family member



33% say services and supports always change when their family's needs change



44% say their family member's support workers change too often



24% say their family was always able to get respite services when needed