

CARROLL COUNTY HEALTH DEPARTMENT
FISCAL YEAR 2022

ANNUAL REPORT

Carroll County
Health Department



Public Health
Prevent. Promote. Protect.



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Carroll County Health Department Annual Report 2022

Vision

A safe and healthy community for all

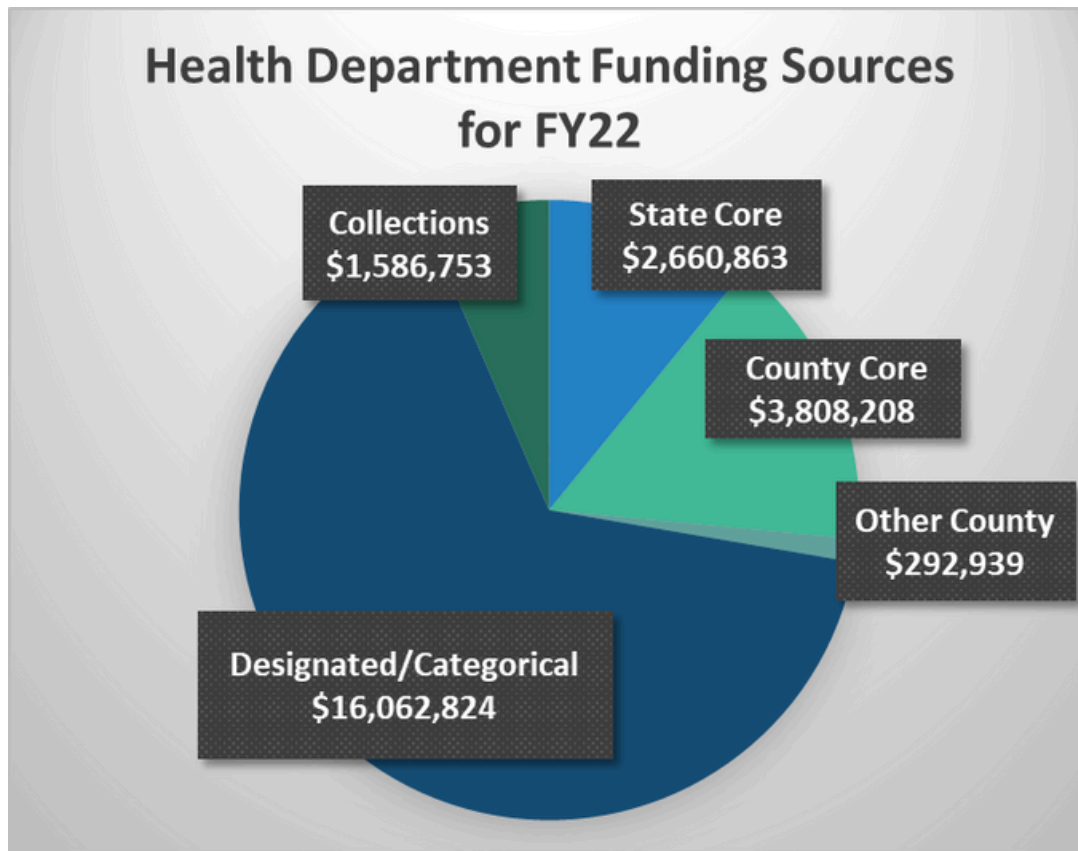
Mission

The Carroll County Health Department is dedicated to promoting community health and wellness by educating and protecting the public through collaboration with community partners.

Values

- Excellence
- Integrity
- Professionalism
- Respect
- Responsiveness

Fiscal Year 2022 Budget Breakdown



In FY22:

The Carroll County Health Department had a total budget of \$24,411,587.

- About 65.8% of the funds come from grants. About 15% of the grant funds are competitive and non-continuous.
- Collections, which are from paid services, account for 6.5% of the budget.
- The State of Maryland supplies 10.9% of our budget in core funding.
- Carroll County Government provides 15.6% of our funding in County Match/Overmatch and substance abuse disorder & prevention matching.
- The final 1.2% comes from Carroll County Public Schools for school-related services (Hearing and Vision, Infants and Toddlers) and Not In Carroll funding.
- COVID funding is included above and totaled \$6,283,900.

Bureau of Prevention, Wellness, and Recovery

Services

Planning, monitoring, and oversight of publicly-funded behavioral health services as the Local Behavioral Health Authority

Integrated behavioral health services with Access Carroll

Crisis Intervention Team (CIT) training for law enforcement to help community members with behavioral health issues or developmental disabilities

Community planning through the Overdose Prevention Workgroup, Behavioral Health Action Coalition, and Overdose Fatality Review Team

Harm Reduction: Reducing the negative health, social, and economic consequences associated with substance use and abuse, while recognizing that not everyone is ready for abstinence from substances

Substance Use Prevention Office: Community presentations, health fairs, school-based education and outreach, resources, speakers, and conferences

Suicide Prevention Coalition: Building resources for training, prevention and awareness, and access to care

State Care Coordination: Connection to community/faith-based services and other human service organizations for patients transitioning into the recovery community

Children's Early Screening, decision-Making, Assessment, Referral, and Treatment (ESMART): Services for young children 0-8 years old with behavioral health challenges. Initiative changed in FY20-Specialized Services as part of Children's ESMART Initiative- Family Navigator, Mental Health Consultant, expansion of Parent-Child Interaction Therapy

Bureau of Prevention, Wellness, and Recovery

Services (continued)

Peer Recovery Support Services (PRSS): Persons in long-term recovery share their lived experience to support clients and connect them with community resources to assist in successful recovery

Projects for Assistance in Transition from Homelessness (PATH): Case management and support services for people with behavioral health disorders who are transitioning out of homelessness

Maryland Community Criminal Justice Treatment Program (MCCJTP): Comprehensive and coordinated aftercare services to individuals with a serious mental illness and/or substance abuse disorder who are leaving incarceration

RE-Entry Program: Case management for non-violent offenders with a history of substance use or mental health disorders, to improve successful living independently in the community and reducing recidivism to homelessness, incarceration, the emergency room or psychiatric hospitals

Law Enforcement Assisted Diversion (LEAD): LEAD is an arrest diversion effort for people with unmet behavioral health needs, with the Westminster Police Department, Parole and Probation, the Office of the Public Defender, and the State's Attorney's Office.

School Screenings – Staff complete a screening for students referred by Carroll County Public Schools for substance use disorder.

Quick Response (QRT) – The Quick Response Team provides Naloxone training for first responders and people who use drugs. Overdoses are reviewed and people are connected with resources.

START – Family Mentor refers clients to supportive/recovery resources, substance use disorder treatment of the clinically appropriate level of care.

Bureau of Prevention, Wellness, and Recovery

Community Impact

Mental Health Support Services:

- The Mobile Crisis Team opened 804 new cases, provided 142 face to face follow ups, and completed 115 safety plans that were managed at home.
- Specialized Services with Children's ESMART Initiative served 33 children.
- Twenty-one(21) individuals – 2 dispatchers, 11 patrol officers and supervisors, and 8 Student Resource Officers – received Crisis Intervention Training.
- The Law Enforcement Assisted Diversion (LEAD) program resulted in 2 new arrest diversions and 6 new social contact referrals.
- 185 Crisis Intervention Team referrals were completed.
- Family to family classes, a family support group, and a Community Support Group were offered. Family to Family courses averaged 6-7 Individuals for 8 classes each. Peer to peer averaged 5-6 individuals for 8 classes. Community and Family Support Groups served an average of 10 individuals every 2 weeks.
- Twelve individuals and 2 families were helped with housing through the Continuum of Care grant.



CCHD goes green for Children's Mental Health Matters! week.

Bureau of Prevention, Wellness, and Recovery

Community Impact

Substance Abuse Prevention Services:

- 6,096 students were reached through middle and high school health class presentations.
- Over 2,000 people were reached through drug and alcohol educational presentations.
- 193 people participated in Guiding Good Choices classes.
- 4,347 people attended outreach events and trainings focused on underage drinking.
- 1,750 8th grade CCPS students were reached through Don't Believe the Lie, and 225 parents and community members were reached through the Threats in Plain Sight (T.I.P.S) program.
- 42 opioid misuse prevention toolkits were delivered to prescribers/pharmacies.
- 348 First Responders were served through education and outreach events.
- PSAs about underage drinking, proper disposal of prescription medication, prescription opioid misuse, and 'Dear Future Me' continued.



Bureau of Prevention, Wellness, and Recovery

Community Impact

Behavioral Health Services:

- Peer recovery support services served 349 people.
- 27 people received peer coaching and mentoring through Drug Court.
- Fifteen (15) community events were held by Recovery Support Services, and 349 people were served.
- Re-entry services at the Detention Center and in the community resulted in 155 re-entry assessments, 9 transition plans, and 73 warm handoffs.
- There were 2082 encounters for people receiving coaching, linkages and recovery plans.
- 185 Crisis Intervention Team Referrals were completed by trained law enforcement officers.
- For school screenings, there were 145 Referrals received and 39 screenings completed.
- The Quick Response Team held 2 academic detailing/ training events, trained 40 first responders, trained 32 law enforcement officers in naloxone leave behind, reviewed 24 fatal overdoses, reached 2 individuals, and made 3 peer navigator contacts.
- 7 clients were served in START

Naloxone Training and Outreach:

- 1,856 doses of Naloxone were given out in trainings/refills.
- 77 Naloxone trainings were conducted to high risk individuals via outreach services.



Bureau of Prevention, Wellness, and Recovery

Highlights



First Responder appreciation, Drug Take Back Day, Community partners

Bureau of Administration

Services

Direct Services to the Public:

- **Vital Records:** Birth and Death Certificates issued on site at cost to the citizens of Carroll County born in Maryland. Staff can assist those born outside of Maryland to contact the appropriate agency.
- **Clinical support services:** First point of contact for all Health Department visitors and clients. Intake services for all clinic clients including collections, insurance verification and scheduling.
- **Interpreter services:** On-site Spanish interpretation available for all Health Department services. Telephone translation available for other languages. Services provided at no cost to clients.
- **Non-emergency Medical Assistance Transportation:** No-cost transportation services for Medical Assistance participants who have no other means of transportation.
- **Health Planning:** Local Health Improvement Plan and Coalition, Collaboration with The Partnership for a Healthier Carroll County's Community Health Needs Assessment, Communications and social media



Bureau of Administration

Services (Cont.)

Public Health Preparedness and Response:

- Coordination of community response planning with Emergency Management and other local and regional partners
- Education and outreach to community partners and county residents on preparedness
- Planned and prepared for community emergencies such as hurricanes, snowstorms, and infectious disease outbreaks

Internal Support:

- Administrative Support
- Budget and Fiscal, Procurement services
- Human Resources
- Information Technology
- Operations: Environmental Control, Fleet Management, Property Inventory, Records Management, Risk Management, Security

Community Impact

- 5,854 birth certificates were issued.
- 8,886 death certificates were issued.
- 6,970 people were served with Medical Assistance transportation.
- 13,100 rides were provided for people with Medical Assistance Transportation.
- 3,020 hours of interpretation services were provided.



Bureau of Community Health Nursing

Services

- **Administrative Care Coordination Unit/Ombudsman Services:** Help for beneficiaries to navigate Medicaid/HealthChoice Program; investigations into disputes between beneficiaries and Managed Care Organizations (MCOs); support for cooperation with the Medical Assistance Program, MCOs, providers, and Administrative Service Organizations (ASOs).
- **Adult Evaluation and Review Services (AERS):** A Maryland Medicaid program providing comprehensive evaluations for aged and functionally disabled individuals who are at risk for institutionalization.
- **Breast and Cervical Cancer Program:** Breast and cervical cancer screening and support for income-eligible Carroll County residents
- **Cigarette Restitution Fund Programs:**
 - The Tobacco Control Program provides education and resources on tobacco and other nicotine products such as electronic smoking devices, secondhand smoke, and prevention and cessation of tobacco and nicotine use.
 - The Cancer Prevention Education, Screening, and Treatment Program provides education about cancer prevention and screening, and colorectal cancer screening for income-eligible Carroll County adults.
 - The CRF Tobacco Sales Enforcement Program focuses on reducing tobacco and electronic smoking device (ESD) sales to youth as well as preventing tobacco and ESD use among youth.
- **Communicable Disease:** Adult immunizations, Hepatitis C testing, HIV testing and AIDS medical case management, disease surveillance and outbreak investigation, refugee health, Tuberculosis treatment and control
- **Community First Choice (CFC):** A program for Medicaid participants who require institutional levels of care to receive services in home and community-based settings. Staff conduct eligibility assessments and nurse monitoring to individuals receiving CFC services.

Bureau of Community Health Nursing

Services (continued).

- **Epidemiology:** Data collection, monitoring, and analysis; program planning assistance
- **Fetal/Infant and Child Fatality Review:** Team of professionals reviews local cases of fetal, infant, and child mortality and recommends community actions to prevent future deaths
- **Maryland Children's Health Program (MCHP) and Medical Assistance (MA):** Assists clients with the application process and Managed Care Organization selection through Maryland Health Connection (MHC); reviews documents provided by clients through MHC for acceptability and accuracy then verifies or fails those documents (VCLs); assists the pre and post-release inmate population with insurance application process at the Carroll County Detention Center and Parole and Probation office; refers clients who are not eligible for Medicaid, but are eligible for a Qualified Health Plan, to a local navigator for assistance.
- **Maternal/Child Health:** Child vaccinations, school health, vision and hearing screening in schools, Best Beginnings, and Infants and Toddlers programs
- **Nursing Administration Support,** planning, and outreach
- **Nursing Education Support and Preceptorship** for nursing students
- **Oral Health:** Dental services for low-income children and pregnant women
- **Reproductive Health:** Clinical services related to family planning, sexually transmitted infections, and colposcopy
- **Women, Infants, and Children (WIC):** The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) provides nutrition support for eligible women, infants, and children up to age 5 years

Bureau of Community Health Nursing

Community Impact

Breast and Cervical Cancer Program

- 214 women received breast and/or cervical cancer screenings

Adult Evaluation and Review Services (AERS)

- 427 individuals were evaluated for health, psychosocial, cognitive, and functional needs and referred to appropriate health and community services. 20 individuals were evaluated and screened positive for placement in a nursing facility or psychiatric hospital.

Communicable Disease

- 183 outbreak investigations
- 24,799 reportable disease cases (24,204 COVID, 595 non-COVID)
- 38 people were treated for rabies exposure
- 113 adults were vaccinated for the flu through Access Carroll
- 33 adults were given other needed vaccines (excluding rabies); additional 79 through Detention Center
- 148 HIV tests were performed
- 76 Hepatitis C tests were performed

Cigarette Restitution Fund

- 1,441 people were educated about tobacco use or vaping prevention
- 122 people participated in smoking cessation programs
- 25 tobacco awareness campaigns were offered
- 13,685 students were educated about the dangers of electronic smoking devices
- 33 colonoscopies were performed
- Tobacco Sales Enforcement Program:
 - 240 tobacco sales compliance checks completed
 - 75 vendor education visits made by CCHD staff; 65 visits made by partner organizations
 - 132 youth who were caught vaping at school attended tobacco education class

Bureau of Community Health Nursing

Community Impact

Maternal/Child Health

- 51 children with special healthcare needs served (ESMART and Respite Care programs ended)
- 168 children immunized in clinic
- 533 immunizations given to children in clinic
- 2,286 immunizations given in schools
- 8,321 children vision-tested in schools
- 8,242 children hearing-tested in schools
- 22 Best Beginnings clients served

Maryland's Children's Health Insurance Program Eligibility Unit

- 2,628 children assisted
- 100 pregnant women assisted

Oral Health

- 727 children's clinical visits
- 437 children seen for dental care
- No pregnant women received dental services

Reproductive Health

- 588 clients were served
- 886 clinical visits were conducted



Women, Infants, and Children (WIC)

- 1,223 people on average per month received WIC benefits
- 1,986 individuals received WIC benefits at sometime during the year

ACCU

- 346 clients assisted: 189 pregnant and postpartum women, 27 children 2-21 years, 71 newborns and children under age 2, 2 adults with special needs, 1 child under age 2 and one age 2+ with special health care needs, 56 Other Adults, 2 Homeless, 1 person with Substance Abuse.

Bureau of Environmental Health

Services

- **Community Hygiene:** Outreach and education for food handling, licensing and inspection of food facilities, food permits, tanning facilities, Clean Indoor Act, complaints, outbreak investigation, camp inspections and training
- **Well and Septic:** Well and on-site sewage disposal permits, sewage hauler registration, percolation testing, complaint investigation
- **Development and Subdivision Plan Review:** Plan and site plan reviews, building permit reviews, septage/sludge land applications, Bay Restoration Fund Grants
- **Water Quality:** Regulation of certain public water supplies, complaint investigation, public swimming pool inspections
- **Rabies:** Animal bite investigations, pet vaccination clinics, quarantine management
- **Community Health Promotion/Education:** Health and wellness outreach and education, car seat training (KISS) and car seat checks, bike safety, Cribs for Kids program, and elder health education
- **National Diabetes Prevention Program:** Evidence-based lifestyle change program for people with pre-diabetes with preliminary recognition from CDC



Bureau of Environmental Health

Community Impact

Rabies

- 98 rabies samples were submitted for testing
- 338 pets vaccinated for rabies at low-cost clinics.
- Staff consulted on 353 rabies exposures.

Permits and Licenses Issued

- 4 exotic bird permits were issued
- 344 septic system permits were issued (new construction and repair)
- 780 temporary food permits were issued

Community Health Promotion

- 63 car seats were loaned
- 83 car seats were installed
- 9,300 people were taught about injury prevention at outreach programs
- 20 participants enrolled in the National Diabetes Prevention Program

Safety Inspections

- 1,033 food service facility inspections
- 107 temporary food service event inspections
- 86 pool inspections
- No school inspections were done
- 39 sewage haul company inspections



COVID-19 Services Data: July 1, 2021 – June 30, 2022

COVID-19 Response—Community Impact

Though normal business has resumed, the Health Department continues to provide many COVID-19 related services to the community.

- 11,619 COVID-19 vaccines administered
- 7,927 PCR tests administered
- 10,000 COVID-19 at-home test kits given to the Carroll County Public Library to be made available for free to the public at all of their branches across the county.
- Over 20,000 pieces of PPE provided to 26 medical providers, 5 dentists, 14 nursing homes and assisted living facilities and 2 other organizations.
- 10,339 cases interviewed (either by live agent or web survey)
- 3,616 contacts interviewed (either by live agent or web survey)
- 154 outbreaks investigated in long-term care facilities
- 22 outbreaks investigated in childcare facilities
- 73 outbreaks investigated in schools/colleges
- Local COVID-19 data monitored and reported to the public



Carroll County Health Department

Annual Report Fiscal Year 2022

Carroll County Health Department



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