



# MARYLAND BOARD OF PHYSICAL THERAPY EXAMINERS

## How to File a Complaint with the Maryland Board of Physical Therapy Examiners

This document outlines the steps for submitting a formal complaint to the Maryland Board of Physical Therapy Examiners (MBPTE).

The Board is responsible for protecting the public health and welfare by regulating the practice of physical therapy in Maryland.

### **Who Can File A Complaint?**

Anyone who has a concern about a licensed physical therapist and or physical therapist assistant may file a complaint.

### **When Should I File A Complaint?**

File a complaint as soon as you have reasonable cause to believe that a licensed physical therapy professional has violated the [Maryland Physical Therapy Act](#). (COMAR 10.38.01 through 10.38.12 & Health Occupations Article Statutes 13-101 through 13-502)

### **What Happens After I File A Complaint?**

The Maryland Board of Physical Therapy Examiners has the authority and responsibility to investigate allegations of violations of the Maryland Physical Therapy Act.

Complaints unrelated to Physical Therapy will be referred to the appropriate entity, whenever possible.

### **What Information Should I Provide?**

- Complete the [Online Complaint Form](#).
- Describe in detail the exact nature of your complaint.
- Provide your contact information.

**Contact us for more information on filing a complaint.**

**Office Hours:**

Monday - Friday 7:30 a.m. - 4:30 p.m. (Closed for State and Federal Holidays)

**Office Contact Information:**

Email: [mdh.bphte@maryland.gov](mailto:mdh.bphte@maryland.gov)

Phone: 410-767-4718

Fax: 410-358-1183

TTY: 800-542-4964

**Office Mailing Address:**

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