

IN THE MATTER OF
LISA A. ZAGER, LCPC
RESPONDENT
LICENSE NO.: LC1709

* BEFORE THE MARYLAND
* BOARD OF PROFESSIONAL
* COUNSELORS AND THERAPISTS
* CASE NO.: 2021- 050

* * * * *
CONSENT ORDER

The Maryland Board of Professional Counselors and Therapists (“the Board”) notified **Lisa A. Zager, LCPC**, License No.: LC1709 (the “Respondent”), of the Board’s intent to revoke her license to practice as a licensed professional counselor, under the Maryland Professional Counselors and Therapists Act (the “Act”), Md Code Ann., Health Occupations (“Health Occ.”) §§ 17-101 *et seq.* (2021 Repl. Vol.). The pertinent provisions of the Act state:

§17–509. Denial, probation, suspension or revocation of certificate applicant or holder.

Subject to the hearing provisions of § 17–511 of this subtitle, the Board, on the affirmative vote of a majority of its members then serving, may deny trainee status, a license, or a certificate to any applicant, place any trainee, licensee, or certificate holder on probation, reprimand any trainee, licensee, or certificate holder, or suspend, rescind, or revoke the status of any trainee, a license of any licensee, or a certificate of any certificate holder if the applicant, trainee, licensee, or certificate holder:

.....

- (14) Is disciplined by a licensing or disciplinary authority of any other state or country or convicted or disciplined by a court of any state or country for an act that would be grounds for disciplinary action under the Board’s disciplinary statutes[.]

FINDINGS OF FACT

1. At all times relevant hereto, the Respondent was licensed to practice professional counseling.

2. The Respondent was originally issued a license to practice professional counseling in Maryland on or about November 23, 2020. The Respondent's license expires on or about January 31, 2024.

3. On or about November 13, 2020, the Board received an Out of State Board Application for LCPC (the "Application") from the Respondent. On the Application, the Respondent answered "yes" to the following question:

- b. Has any state licensing or disciplinary board ever taken any action against your license and/or certification, including but not limited to limitations of practice, required education, admonishment, reprimand, revocation, or suspension?
If yes, explain the circumstance(s).

4. Along with her Application, the Respondent included documents that explained the circumstances surrounding the disciplinary action taken by a state licensing or disciplinary board against her license.

5. After reviewing the Application and the supporting documents that the Respondent submitted with her Application, the Board initiated an investigation into the disciplinary action that had been taken against her.

6. However, before Board staff completed the investigation, the Board learned that the Respondent was erroneously mailed a license to practice professional counseling.

7. An investigation by Board staff the regarding the disciplinary action taken against the Respondent revealed the following:

- a. On or about July 11, 2017, the Respondent's license was disciplined by the Virginia Board of Counseling ("Virginia Board") for failing to establish and/or maintain appropriate therapist/client boundaries during the therapeutic relationship.
- b. The Virginia Board placed the Respondent on indefinite probation for not less than eighteen (18) months with probationary terms and conditions.
- c. On or about February 25, 2019, the Virginia Board terminated all restrictions on the Respondent's license that were imposed on July 11, 2017.

8. The Respondent's conduct as set forth above violates Health Occ. §17-509 (14).

ORDER

Based on the foregoing Findings of Fact and Conclusions of Law, it is this 19th day of August, 2022, by a majority of the full authorized membership of the Board hereby:

CONCLUSION OF LAW

Based on the foregoing Findings of Fact, the Board concludes that the Respondent violated Health Occ. §17-509.

ORDER

ORDERED that the Respondent's shall be placed **PROBATION** for a period of **TWO (2) YEARS** and until the following terms and conditions are fully and satisfactorily complied with:

- (1) Within 30 days of the execution of the Consent Order the Respondent shall secure a supervisor approved by the Board.
- (2) The Respondent shall provide the Maryland Board Approved Supervisor ("Supervisor") with a signed copy of the Final Consent Order prior to the initial meeting.
- (3) The Respondent shall meet with a Supervisor once a month for the duration of her probationary period.
- (4) The Supervisor will review the Respondent's clinical practice, conduct random chart reviews, and discuss the issues that led to this Consent Order.
- (5) The Respondent shall authorize the Board to release to the Supervisor the entire investigative file as is deemed necessary by the Board and/or the Supervisor.
- (6) The Respondent shall ensure that the Maryland Board Approved Supervisor submits quarterly reports to the Board during her probationary period.
- (7) A negative report from the Supervisor may result in a violation of this Consent Order and further sanctions at the Board's discretion.
- (8) In the event the Supervisor discontinues supervising the Respondent for any reason, the Respondent shall immediately notify the Board and submit a replacement candidate to serve as her supervisor under the terms specified above.
- (9) The Respondent shall not apply to be a Board Approved Supervisor.

- (10) The Respondent shall comply with the Maryland Professional Counselors and Therapists Act and all laws, statutes and regulations pertaining thereto; and it is further

ORDERED The Respondent must submit proof that she has satisfied the probationary terms and conditions set forth in this Consent Order. The Respondent must also submit proof that she has completed her continuing education requirements under this Consent Order. After consideration of the petition, the probation may be terminated, through an order of the Board, or a designated Board committee. The Board, or designated Board committee, may grant the termination if the Respondent has fully and satisfactorily complied with all the probationary terms and conditions under this Consent Order and there are no pending complaints; and it is further

ORDERED that if the Respondent violates any of the terms and conditions of this Consent Order, the Board, in its discretion, after notice and an opportunity for an evidentiary hearing if there is a genuine dispute as to the underlying facts, or an opportunity for a show cause hearing, may impose any sanction which the Board may have imposed in this case, including probationary terms and conditions, a reprimand, suspension, revocation and/or a monetary penalty; and it is further

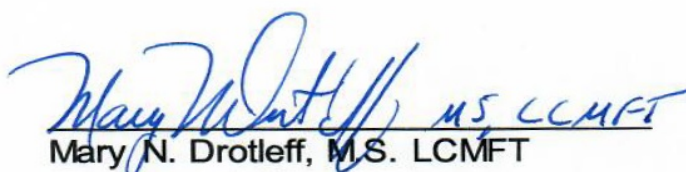
ORDERED that the Respondent shall be responsible for all costs incurred in fulfilling the terms and conditions of her probation and this Consent Order; and it is further

ORDERED that the effective date of this Order is the date that it is signed by the Board; and it is further

ORDERED that this Order may be reportable to the National Practitioner Data Bank; and it further

ORDERED that this document constitutes a formal disciplinary action of the Board, and this Order is final and is a public document for purposes of public disclosure, pursuant to Md. Code Ann., General Provisions § 4-101 & § 4-333 (2021 Repl. Vol.).

08/19/2022
Date


Mary N. Drotleff, M.S. LCMFT

LISA A. ZAGER, LCPC

I, **LISA A. ZAGER, LCPC** acknowledge that I have been represented by an attorney before entering into this Consent Order. By this Consent Order and for the purpose of resolving the issues raised by the Board, I agree and accept to be bound by the foregoing Consent Order and its conditions. I waive any rights I may have to contest the Findings of Fact and the Conclusions of Law. I acknowledge the validity of this Consent Order as if entered into after the conclusion of a formal evidentiary hearing in which I would have had the right to counsel, to confront witnesses, to give testimony, to call witnesses on my own behalf, and to all other substantive and procedural protections provided by the law. I

acknowledge the legal authority and jurisdiction of the Board to initiate these proceedings and to issue and enforce this Consent Order. I affirm that I am waiving my right to appeal any adverse ruling of the Board that might have followed any such hearing. I sign this Consent Order, voluntarily and without reservation, after having an opportunity to consult with counsel, and I fully understand and comprehend the language, meaning and terms of this Consent Order.

7-13-22
Date


Lisa A. Zager, LCPC

NOTARY

I HEREBY CERTIFY that on this 13 day of July, 2022 before me, a Notary Public of the State and City/County aforesaid, personally appeared, **LISA A. ZAGER, License Number: LC1709** and declared and affirmed under the penalties of perjury that signing the foregoing Letter of Surrender was her voluntary act and deed.

AS WITNESS my hand and Notarial seal.


Notary Public

My Commission expires: May 31, 2025

