

CompactConnect: State Decision Summary

As a part of onboarding to CompactConnect and preparing to issue privileges, states must make a number of decisions. These decisions are listed below.

- What is your state's fee for a compact privilege?
- Will your state offer discounts for those with active duty military affiliation?
- Will you upload to the data system all licensees or just those who are eligible to purchase privileges?
 - INFO: uploading all licensees improves public protection, as licensees with discipline will be prevented from participating (according to the terms of the compact). However, some states want to share only the information of licensees who opt into the compact, as they believe this is the limit of their authority.
- Will your state submit data via API (automated process) or CSV (manual upload)?
- What license statuses does your state have? Can you categorize each of these statuses as "active" or "inactive"?
- Who in your state will have administrative responsibilities? There may be more than one person.
 - INFO: This includes receiving privilege purchase reports, adverse action reports, and system operation notifications
- If you have a jurisprudence exam, how will you enable privilege holder access to that exam?
- Does your state need a data sharing agreement even with the CCC being classified as a governmental agency?
- Does your state plan to be a part of the initial launch at the end of the summer 2025 or will you come onboard later?
- Who will be the customer support person for CCC to refer questions to when a licensee from your state has problems creating their user account?
- Has your state developed the application to convert a P2P to a Home State License?

Financial FAQ for State Boards

***The following FAQs are intended to provide information regarding the Commission's progress on setting and collecting a fee for qualified applicants who wish to obtain a privilege to practice in member states. The FAQs listed below will be updated and revised as needed for further clarification.

Will the State Board be assessed an annual fee to be a part of the Compact?

- No. The Counseling Compact anticipates the only fees collected by the commission will be from those who seek a privilege to practice. This could change in the future should the administrative fees collected fail to meet the financial obligations of the Commission.

What should the state charge for its fee?

- Each state will determine its privilege fee. When making this determination, the state should consider possible lost revenue due to out-of-state licensees converting to a privilege to practice and any additional state considerations. The state may also see cost savings through the reduction of staff time needed to collect documents, review applications, and process renewals. If the state is a member of another compact, they are encouraged to consult with these boards when determining its fee.

How will fees be collected?

- The Compact Commission will collect the state fee as part of the request for a privilege to practice. The Finance Committee will develop policies and procedures for state agencies to receive the money they are owed at least monthly.

Will the Compact Commission collect the Jurisprudence Examination (if required) fee?

- No. The jurisprudence exam will be completed through the state. The Compact Commission will not collect the fee for the exam.

How will the states receive the fees collected by the Compact Commission?

- The Commission will distribute funds to each state starting on the 15th of each month after the fee is collected.
- Fees will be sent to the state via ACH or check to meet the requirements of the state.
- See Rules Chapter 7 for complete details.

<State Name> Counseling Compact Go-Live FAQ

What license type in <State Name> is eligible to participate in the Counseling Compact?

Only <LPC, LPCC, LMHC> licensed in the state are eligible to participate in the Counseling Compact.

Is <State Name> active in the Counseling Compact?

- **Yes.** <State Name> became an active member of the Counseling Compact on <date>.
- **No.** The Compact is not accepting applications until the fall of 2025. <State Name> plans to be a part of the initial launch. **OR** <State Name> is currently unable to participate in the Counseling Compact due to unmet requirements, such as background check processes or data system capabilities.

<State Name> is my home state. Do I need to take any action for my information to be shared with CompactConnect?

- **Yes.** You must complete the application available at <https://licensingboard.gov/compactapplication>.
- **No.** If you meet the compact eligibility requirements, your information will be automatically transmitted to CompactConnect once <State Name> goes live.

I previously completed a background check for employment. Can those results be submitted to the licensing board instead of completing a new federal background check?

- **No.** The Counseling Compact requires that a federal background check be conducted specifically by the state licensing board as part of the licensure process. Due to federal regulations, background check results obtained for employment purposes cannot be shared with or accepted by the licensing board.

I received an error message from CompactConnect instructing me to contact the state licensing board. What should I do?

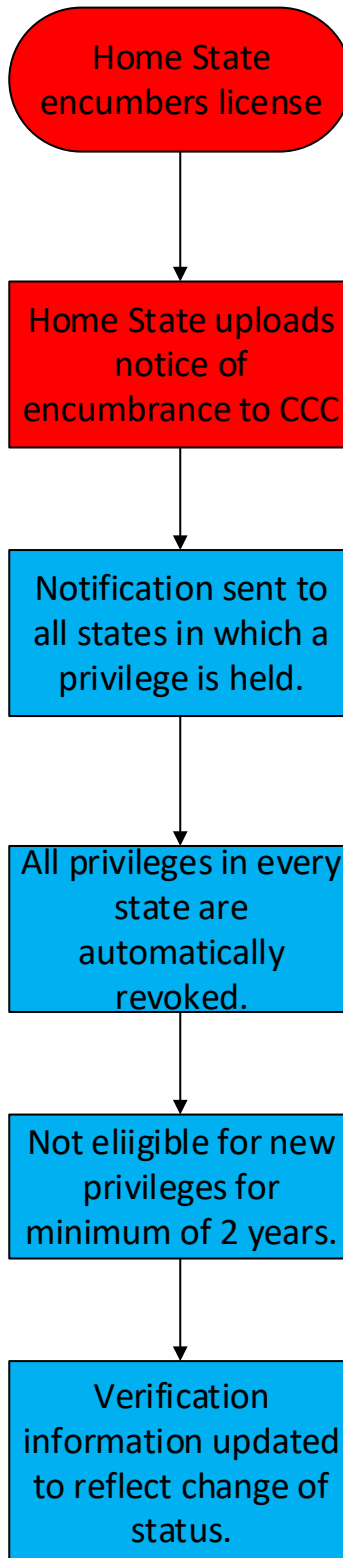
- Verify that you are entering your information exactly as it appears on your license. For example, if your license lists your name as “James,” you must enter “James,” not “Jim.”
- Double-check your date of birth and the last four numbers of your social security number for accuracy.

I am still unable to create a user account with CompactConnect. Who should I contact?

- **Email:** <joe.doe@state.gov>. Please include your full name and a description of the error you are experiencing.
- **Phone:** <(555) 555-5555>. All calls will be returned within <timeframe>.

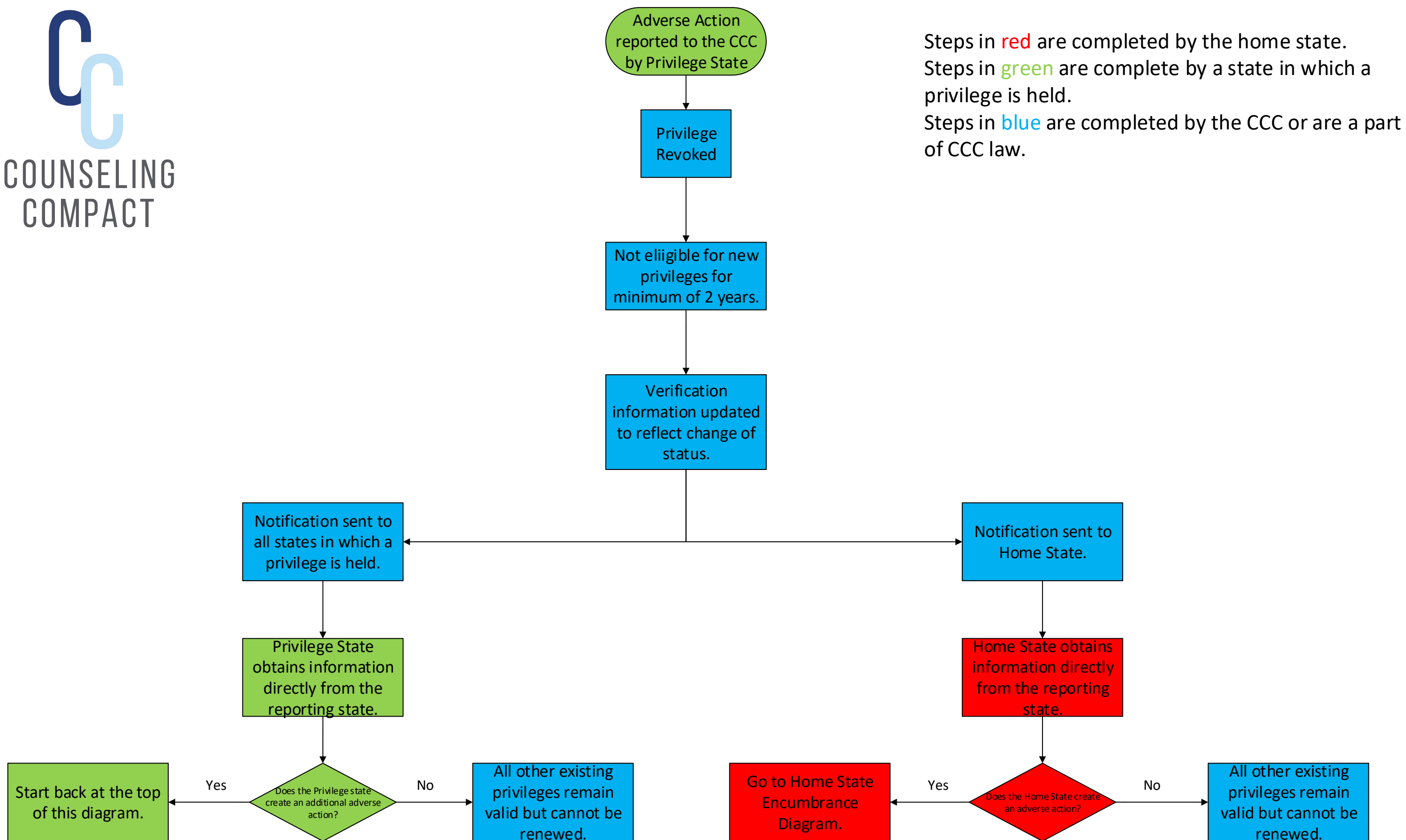
What is the cost of obtaining the privilege to practice?

- Each member state sets its own fee. <State Name> charges \$XX for individuals from other states applying for the privilege to practice.
- A list of all state fees is available at <<https://counselingcompact.gov/statefees>>.
- An additional administrative fee of \$30 will be added to the final cost.
- All fees are paid through <https://CompactConnect.org> at the time of application.



Steps in **red** are completed by the home state.

Steps in **blue** are completed by the CCC or are a part of CCC law.



Go Live FAQ

Will all member states go live when applications open in the fall of 2025?

No. Only states that are fully compliant with the Compact's regulatory and data requirements will be able to go live when applications first open.

Which states will be live when applications open?

The Compact Commission is actively working with each member state to determine readiness. States that will be live at the time of launch will include:

- State 1
- State 2
- State 3

This list will be updated as additional states complete their compliance requirements.

My home state is not on the list of states going live. Can I still apply for a privilege to practice in another state?

No. To apply for privileges in other Compact states, your home state must first be live and in full compliance with Compact requirements. Until your home state meets those standards and provides the necessary data, you will not be eligible to obtain privileges in other states.

My home state is live. Can I immediately begin practicing in all other Compact states?

Not automatically. You must apply for and be granted a privilege to practice in each Compact state where you wish to provide services. You may only apply for privileges in states that are currently live. An up-to-date list of live states will be available once you create your user account at <https://compactconnect.org>.

When will my state go live?

The Compact Commission is working closely with all member states to bring them online as quickly and efficiently as possible. However, specific timelines vary by state and depend on several factors.

Common reasons for delays in going live include:

- The licensing board has not yet received authorization for the use of FBI background checks from the FBI.
- The licensing board or regulatory agency is unable to provide the necessary data in the required format.

We appreciate your patience as we work with states to ensure full compliance and a smooth rollout of the Compact privileges.