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1	MARYLAND BOARD OF MORTICIANS AND FUNERAL DIRECTORS APPROVED CEU COURSES				
2					
3					
4					
5	NAME OF PROVIDER	COURSE DESCRIPTION	COURSE DATE	APPROVED NUMBER OF HOURS	
6	APEX				
7	info@apexces.com	FUNERAL SERVICE ETHICS	ONLINE	2	
8		TELEPHONE INQUIRY MANUAL FOR FUNERAL HOMES	ONLINE	2	
9		CREATIVE MARKETING FOR FUNERAL HOMES	ONLINE	1	
10		WORKING WITH DIFFICULT PEOPLE	ONLINE	2	
11		SEXUAL HARASSMENT IN THE WORKPLACE	ONLINE	3	
12		THE FTC FUNERAL RULE	ONLINE	3	
13		OSHA ESSENTIALS	ONLINE	3	
14		A BRIEF HISTORY OF PRESERVATION AND BURIAL PRACTICES	ONLINE	1	
15		AFTER SUICIDE: HOW TO SUPPORT SURVIVORS OF THE LOSS	ONLINE	2	
16		GREEN BURIAL 101	ONLINE	2	
17		THE FUNERAL DIRECTOR & ORGAN AND TISSUE DONATION	ONLINE	2	
18		INFANT EMBALMING TECHNIQUES	ONLINE	3	
19		RESTORATION OF A TISSUE DONOR	ONLINE	3	
20		UNDERSTANDING GRIEF	ONLINE	3	
21		UNDERSTANDING HIV & AIDS	ONLINE	3	
22		ARE YOU STRESSED & SIGNED & SOLUTIONS	ONLINE	4	
23					
24					
25		FUNERALS AND MENTAL HEALTH	ONLINE	4	
26	BABYLON VAULT COMPANY				
27		HOW VAULTS ARE MADE AND HOW WE CAN SERVE YOU	10/9/2018	3	
28					
29	BATESVILLE				
30	www.batesville.com	HOW TO HANDLE PHONE INFORMATION SEEKERS	VARIOUS	1	
31		HOW TO HANDLE PHONE INFORMATION SEEKERS - WORKSHOP	VARIOUS	2	
32		HOW TO SIMPLIFY THE CASKET SELECTION EXPERIENCE	VARIOUS	1	
33		4F - PRODUCT KNOWLEDGE	VARIOUS	1	
34		INTRODUCTION TO SETTING NEW STANDARD: THE CREMATION ARRANGEMENT	VARIOUS	1	
35		SETTING A NEW STANDARD: THE CREMATION ARRANGEMENT	VARIOUS	2	
36		WORKING ON YOUR BUSINESS: MANAGING COLLECTIONS & CASH FLOW	VARIOUS	1	
37		PLANT TOUR AND PRODUCT KNOWLEDGE	VARIOUS	2	
38		SETTING A NEW STANDARD: LIVING THE WHY WORKSHOP	VARIOUS	2	
39		SETTING A NEW STANDARD: THE CREMATION ARRANGEMENT T.E.A.C.H. WORKSHOP	VARIOUS	4	
40		SETTING A NEW STANDARD: INVEST IN THE RELATIONSHIP	VARIOUS	2	
41		INSIDE OUT COACHING	VARIOUS	6	
42		SETTING A NEW STANDARD: INVEST IN THE RELATIONSHIP	5/23/2018	2	
43		SETTING A NEW STANDARD: LIVING THE WHY WORKSHOP	5/22/2018	2	
44		SETTING A NEW STANDARD: THE CREMATION ARRANGEMENT T.E.A.C.H. WORKSHOP	5/22/2018	4	
45		CREMATION & BUSINESS PLANNING	11/23/2018	3	
46					
47	DAVID L. BEDNAR				
52		2018 ANNUAL OSHA REQUIRED TRAINING	VARIOUS	2	
54		2018 ANNUAL OSHA REQUIRED TRAINING - MACNABB FH, CATONSVILLE - OPEN TO EMPLOYEES OF THE FUNERAL HOME ONLY	4/10/2018	2	
55		2018 ANNUAL OSHA REQUIRED TRAINING - OPEN TO EMPLOYEES OF HARMAN FUNERAL SERVICE ONLY	11/2/2018	2	
56		2018 ANNUAL OSHA REQUIRED TRAINING - OPEN TO EMPLOYEES OF HARMAN FUNERAL SERVICE ONLY	11/7/2018	2	
57		2019 ANNUAL OSHA TRAINING - CLOSED PROGRAM	VARIOUS	2	
58					
59	CANA				
62	info@cremationassociation.org	CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM- WHITTIER, CA	2/26/2019	6	
63		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM-BALTIMORE, MD	4/24/2019	6	
64		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM-MINNEAPLIS, MN	5/7/2019	6	
65		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM-SEATTLE, WA	6/6/2019	6	
66		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM-DALLAS, TX	6/14/2019	6	
67		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM-LOUISVILLE, KY	7/31/2019	6	
68		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM- ALBANY, NY	10/9/2019	6	
70		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM - ATLANTA, GA	10/22/2019		
71		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM - HOUSTON, TX	11/13/2019		

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72		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM	ONLINE	6	
73		CANA'S CREMATORY OPERATIONS CERTIFICATION PROGRAM	9/14/18, 10/24/18	6	
74		CANA'S 2019 CREMATION SYMPOSIUM	2/5-2/7/2019	7.5	
75		THE ART OF CREMATION 2: A PRENEED SUMMITT	2/5/2019	5.5	
76		CANA'S 101 ST CREMATION INNOVATION CONVENTION	7/3-8/2/2019	10	
77					
78					
79	EARL L. CANAPP				
80		CREMATION-REQUIRED AUTHORIZATIONS & DISPOSITION	1/21/2019	1	
81		FTC FUNERAL RULE	1/7/2019	1	
82		MARYLAND STATUTE AND REGULATION	2/4/2019	1	
83		FUNERAL DIRECTORS AND MORTICIANS	2/18/2018	1	
84	CCBC				
85	ccbcmd.edu	CCBC STUDIES ANATOMY WITH POLAND & GERMANY	4/3/2019 & 4/24/2019	6	
86		CUBAN FUNERAL CUSTOMS	4/3/2019 & 4/24/2019	1	
87		PRIMARY RIGHT OF DISPOSITION	4/3/2019 & 4/24/2019	1	
88		GHANA STUDIES ABROAD	4/3/2019 & 4/24/2019	0.5	
89		CCBC UPDATE/TOUR	4/3/2019 & 4/24/2019		
90		PRE-ARRANGEMENTS	4/3/2019 & 4/24/2019	1	
91					
92	DFSA DELMARVA FUNERAL SERVICE ASSOC.				
95	info@delmarvafuneralservice.com	VAULTS & PLANT TOUR AT CHESAPEAKE	5/17/2018	2	
97		INSIGHT INTO ORGAN & TISSUE DONATION	4/19/2018	2	
98		DORIC VAULT AND CHESAPEAKE PLANT TOUR	9/28/2018	6	
99		SAFETY IN THE FUNERAL HOME	10/18/2018	2	
100		OPIOID: AN EPIDEMIC THROUGH THE MEDICAL EXAMINERS EYES	9/20/2018	2	
101		PRE-NEED UPDATE & FAMILY TRUST ACT	2/21/2019	2	
102		TRICKS OF THE TRADE AND THE ART OF AIRBRUSHING	3/14/2019	2	
103		THE VALUE OF FUNERAL CELEBRANT	4/11/2019	1	
104		WHAT IS THE RIGHT INSURANCE FOR ME, MY FAMILIES, AND MY BUSINESS?	4/11/2019	1	
105		STRESS MANAGEMENT AND REDUCTION THROUGH YOGA	5/1/2019	1	
106		Civilian Response to Active Shooter Events	10/24/2019	2	
107					
108	DIGNITY UNIVERSITY				
109	www.dignity.university.com	BACK SAFETY	ONLINE	1.5	
110		BLOODBORNE PATHOGENS	ONLINE	1	
111		THE CREMATION CONSUMER	ONLINE	1	
112		COMPLAINT RESOLUTION	ONLINE	1	
113		CREMATION THEORY	ONLINE	1	
114		DEFENSIVE DRIVING	ONLINE	1	
115		EFFECTIVE COMMUNICATION SKILLS	ONLINE	1	
116		EFFECTIVE EMPLOYEE COUNSELING	ONLINE	1	
117		EFFECTIVE SUPERVISION	ONLINE	1	
118		FIRE SAFETY	ONLINE	1	
119		FORKLIFT SAFETY	ONLINE	1	
120		FORMALDEHYDE AWARENESS TRAINING	ONLINE	1	
121		FTC-FUNERAL RULE	ONLINE	2	
122		FUNERAL AT-NEED CONTRACTS	ONLINE	1	
123		HAZARD COMMUNICATION	ONLINE	1	
124		HEARING PROTECTION	ONLINE	1	
125		HIRING, TRAINING & RETAINING	ONLINE	1	
126		HOSPICE EXPLAINED	ONLINE	1	
127		IDENTIFICATION PROCEDURES	ONLINE	1.5	
128		JEWISH FUNERAL TRADITIONS	SELF-LED	1	
129		LOCKOUT/TAGOUT	ONLINE	1	
130		MANAGING FOR EXCELLENCE	ONLINE	12	
131		MANAGING CHANGE	ONLINE	1.5	
132		OFFICE SAFETY	ONLINE	1	
133		PERFORMANCE MANAGEMENT	ONLINE	2	
134		RESPIRATORY PROTECTION	ONLINE	1	
135		WORKPLACE DIVERSITY	ONLINE	1	
136		WORKPLACE HARASSMENT	ONLINE	1.5	
137					
138	THE DODGE COMPANY				
140	www.dodgeco.com	2018 DODGE TECHNICAL SERIES - ATLANTIC CITY	5/10-5/11/2018	9	

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141		2018 DODGE TECHNICAL SERIES - Las Vegas, Nevada	11/8-11/9/2018	9	
142		DODGE 2018 SUMMER WREATHS ACROSS AMERICA	8/23-8/25/2018	7.25	
143		2019 DODGE TECHNICAL SERIES - SAVANNAH, GA	5/8-5/9/2019	9	
144		2019 DODGE TECHNICAL SEMINAR LAS VEGAS, NEVADA	11/14-11/15/2019	9	
145		TECHNICAL EMBALMING	ONGOING	1.5	
146		MORTUARY COSMETICS	ONGOING	1.5	
147					
148	FUNERAL CE				
149	www.funeralce.com	WORKING ETHICALLY WITH SENIORS	HOME STUDY	5	
150		WHEN DISASTER STRIKES: CASE STUDIES FOR FUNERAL DIRECTORS	HOME STUDY	2	
151		UNDERSTANDING SOCIAL SECURITY CASE STUDIES FOR FUNERAL DIRECTORS	HOME STUDY	4	
152		PRE-NEED PLANNING	HOME STUDY	5	
153		OSHA WORKPLACE RIGHTS	HOME STUDY	4	
154		OSHA PRACTICE STANDARDS FOR FUNERAL PROFESSIONALS	HOME STUDY	2	
155		MANAGING GRIEF: A GUIDE FOR THE FUNERAL PROFESSIONAL	HOME STUDY	4	
156		INTERCULTURAL BURIALS	HOME STUDY	5	
157		HIGH RISK DIRECT DISPOSALS: LESSONS LEARNED FROM EBOLA OUTBREAK	HOME STUDY	5	
158		FUNERAL CUSTOMS WITH MILITARY HONORS	HOME STUDY	2	
159		FINAL EXPENSE INSURANCE	HOME STUDY	2	
160		CONFLICT RESOLUTION FOR FUNERAL DIRECTORS	HOME STUDY	3	
161		COMMUNICATING EFFECTIVELY WITH SENIORS	HOME STUDY	2	
162		BLOODBORNE PATHOGENS	HOME STUDY	3	
163		MARYLAND MORTUARY TRANSPORT SERVICE	HOME STUDY	1	
164		ETHICAL BUSINESS PRACTICES FOR FUNERAL DIRECTORS	HOME STUDY	2	
165		UNDERSTANDING THE MARYLAND PRENEED LAW REQUIREMENT	ONLINE	1	
166		TOP FIVE THINGS THEY DIDN'T TEACH IN MORTUARY SCHOOL	ONLINE	2	
167		FUNERAL PERSONALIZATION AND FAMILY ENGAGEMENT	ONLINE	3	
168		PUBLIC SPEAKING FOR FUNERAL DIRECTORS	ONLINE	5	
169		OSHA EMERGENCY ACTION PLANS FOR FUNERAL HOMES	ONLINE	2	
170					
171	FUNERALCONTINUINGEDUCATION.COM				
172	www.funeralcontinuingeducation.com	BURIAL WITH MILITARY HONORS BEST PRACTICES			
173		COMPLYING WITH THE FTC FUNERAL RULES			
174		ETHICS, ATTITUDE AND CUSTOMER SERVICE			
175		FUNERAL HOME AND HEROIN OVERDOSE TRAINING			
176		FUNERAL PRODUCTS AND THE ENVIRONMENT			
177		FUNERARY ETHICS AND BEST PRACTICES			
178		HELPING PARENTS COPE WITH UNEXPECTED DEATH			
179		HELPING PARENTS HELP CHILDREN COPE WITH DEATH			
180		LIMITING EXPOSURE TO HIV/AIDS			
181		MODERN FUNERAL CUSTOMS			
182		OSHA COMPLIANCE FOR FUNERAL HOMES			
183		PERINATAL BEREAVEMENT AND MEMORIALIZATION			
184		RESTORATIVE ART AND MODERN TECHNIQUES			
185		SOCIOLOGY OF DEATH			
186		UNDERSTANDING HOSPICE AND PALLIATIVE CARE			
187		UPSELLING WITHOUT UPSETTING THE CLIENT			
188		WHEN CHILDREN DIE: GUIDANCE FOR THE FINAL ARRANGEMENTS			
189		WORKING WITH THE CEMETARY			
190					
191	FUNERAL DIRECTORS & MORTICIANS ASSOCIATION OF MARYLAND				
192	cynithiagalmore@yahoo.com	Meet & Greet	9/5/2018	2	
193					
194	FUNERAL DIRECTORS LIFE INS. CO.				
195	www.funeraldirectorslife.com	HOW TO GET AND CLOSE PRENEED LEADS ON FACEBOOK	4/8/2019 & 5/3/2019	1	
196					
197	FLOWERS & FANCIES				
198	www.flowers&fancies.com	EFFECTIVE FLOWERS FOR FUNERALS AND FUNERAL DIRECTORS	6/3/2019	2	
199					
200	FUNERAL SERVICE ACADEMY				
201	www.funeralcourse.com	FUNERAL HOME SAFETY OVERVIEW	ONLINE	1	
202		SAFETY WITHIN FUNERAL HOMES	ONLINE	2	
203		COMPLYING WITH THE FEDERAL TRADE COMMISSION FUNERAL RULE	ONLINE	3	
204		OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES	ONLINE	6	
205		GRIEF AND CULTURAL COMPETENCE: THE AFRICAN AMERICAN DIASPORA	ONLINE	1	

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206		GRIEF AND CULTURAL COMPETENCE: HISPANIC TRADITIONS	ONLINE	1	
207		GRIEF AND CULTURAL COMPETENCE: JEWISH TRADITIONS	ONLINE	1	
208		EMBALMING: AUTOPSIES & ORGAN/TISSUE DONORS	ONLINE	1	
209		EMBALMING: DISEASE AND CONDITIONS	ONLINE	3	
210		COMMUNICABLE DISEASE AND FUNERAL PROFESSIONALS	ONLINE	1	
211		OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES PART 1	ONLINE	3	
212		OSHA COMPLIANCE GUIDANCE FOR FUNERAL HOMES PART 2	ONLINE	3	
213		GRIEF MANAGEMENT: AN OVERVIEW FOR FUNERAL PROFESSIONALS	ONLINE	3	
214		TODAY'S FUNERAL: WHAT'S NEW?	ONGOING	3	
215					
216	ICCFA				
218	www.iccfa.com	2018 ICCFA ANNUAL CONVENTION AND EXPOSITION	4/18-4/21/2018	13	
219		2019 WIDE WORLD OF SALES CONFERENCE	1/23-1/25/2019	9.5	
220		2019 ICCFA Crematory Operator and Cremation Arranger	12/11/2019 - 12/12/2019	12	
221		2018 CREMATORY OPERATOR & CREMATION ARRANGER CERTIFICATION CLASS	12/11-12/12/2018	12	
222					
223	KATES BOYLSTON PUBLICATIONS				
224	www.katesboylston.com	CREMATION INNOVATIONS SUMMITT	9/28/2018	6	
225					
226	THE LIVING LEGACY FOUNDATION				
227	www.thellf.org	AN OPEN HOUSE FOR FUNERAL DIRECTORS	12/13/2018	3	
228					
229	MARCH FUNERAL HOMES				
230	www.marchfh.com	MARYLAND PRENEED LAW AND THE FAMILY SECURITY TRUST FUND	4/11/2019	2	
231		LINEAGE-RIGHTS OF DISPOSITION	4/11/2019	1	
232	MATTEWS INTERNATIONAL				
233	www.matw.com	PLANT TOUR/UNDERSTANDING THE HARDWOOD CASKET MANUFACTURING PROCESS FROM A-Z	ONLINE	2	
234		10 ARRANGEMENT STEPS ESSENTIAL FOR FAMILIES SELECTING CREMATION	5/22/2019	1	
235					
236					
237	MKJ MARKETING				
238	www.mkjmarketing.com	MKJ MARKETING NASHVILLE WORKSHOP	11/8-11/9/2018	12	
239		E-COMMERCE MASTERMIND	2/28/2019 & 3/14/2019	6	
240		MKJ MARKETING SUMMIT	2/25-2/27/2019		
241					
248	MSFDA				
249	www.msfdanet.org/continuingeducation/	ETHICS FOR THE MODERN FUNERAL PROFESSIONAL	ONLINE	1	
252		ORGAN AND TISSUE DONATION PROCESS	ONLINE	1	
255		MSFDA QUARTERLY MEMBERSHIP MEETINGS	3/14-9/12-12/12/2018	4.5	
256		COMPLYING WITH THE FUNERAL RULE	ONLINE	1	
258		THE HISTORY OF MILITARY FUNERAL HONORS	ONLINE	1	
259		MSFDA ANNUAL EMBALMING SEMINAR	4/4/2018	6	
260		MSFDA 99TH ANNUAL CONVENTION	6/25-6/28/2018	12.25	
261		CULTURAL DIVERSITY/CULTURAL AWARENESS IN FUNERALS	ONLINE	1	
262		KNOW THE CODE	ONLINE	1	
263		MARYLAND PRENEED LAW	ONLINE	1	
265		MSFDA MID- WINTER RETREAT	2/8-2/10, 2019	6	
266		MSFDA QUARTERLY MEMBERSHIP MEETINGS 2019	3/13/19, 9/11/19, 12/11/19	1.5	
267		OPIOID EPIDEMIC AWARENESS	ONLINE	1	
268		MSFDA 100TH ANNUAL CONVENTION	6/24-6/27/2019	12.25	
269		OPIOID EPIDEMIC AWARENESS	ONLINE	1	
270		MSFDA'S 100TH ANNUAL CONVENTION	6/24-6/27/2019	8	
271		ANNUAL EMBALMING SEMINAR	9/11/2019	6	
272					
273	MONTGOMERY HOSPICE				
274	www.montgomeryhospice.org	NARRATIVES OF HEALING: PRESENCE WITH OTHERS' STORIES AND OUR OWN	10/12/2018	6	
275					
276					
277	NEW JERSEY FUNERAL SERVICE EDUCATION CORP.				
278	www.web.njsfda.org	2018 FUNERAL DIRECTORS CONVENTION AND EXPO	9/25-9/27/2018	8	
279		2019 FUNERAL DIRECTORS CONVENTION AND EXPO	9/17-9/19/2019	12	
280					
281	RICHARD NEUMAN				
282	rneuman@kbstm.com				
283		FUNERAL INDUSTRY SEMINAR	12/19/2018	2	

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284					
285	NFDA				
286	www.nfda.org	A CEMETERY SHOULD BE FOREVER	SELF STUDY	6	
287		BEREAVEMENT GROUPS AND THE ROLES OF SOCIAL SUPPORT: INTEGRATING THEORY, RESEARCH AND PRACTICE	SELF STUDY	6	
288		DO FUNERALS MATTER? THE PURPOSES AND PRACTICES OF DEATH RITUALS IN GLOBAL PERSPECTIVE	SELF STUDY	6	
289		EDUCATING FAMILIES YOU SERVE ABOUT THE WHY OF THE FUNERAL: A GUIDE FOR FUNERAL HOME STAFF	SELF STUDY	6	
290		EMBALMING STANDARDS OF CARE	SELF STUDY	6	
291		THE ESSENTIAL EXECUTOR'S HANDBOOK: A QUICK AND HANDY RESOURCE FOR DEALING WITH WILLS, TRUST, BENEFITS, AND PROBATE	SELF STUDY	6	
292		GIVE AND TAKE: WHY HELPING OTHERS DRIVES OUR SUCCESS	SELF STUDY	6	
293		THE GOOD FUNERAL: DEATH, GRIEF AND THE COMMUNITY OF CARE	SELF STUDY	6	
294		GRIT: THE POWER OF PASSION AND PERSEVERANCE	SELF STUDY	6	
295		SCARED SPEECHLESS	SELF STUDY	6	
296		SWITCH: HOW TO CHANGE THINGS WHEN CHANGE IS HARD	SELF STUDY	6	
297		TURNING ART INTO SCIENCE, UNIT ONE: APPLYING CHEMISTRY TO THE FUNERAL PROFESSION	SELF STUDY	4	
298		TURNING ART INTO SCIENCE, UNIT TWO: THE COMPOSITION OF EMBALMING	SELF STUDY	4	
299		TURNING ART INTO SCIENCE, UNIT THREE: THE CHEMISTRY OF LIFE	SELF STUDY	4	
300		TURNING ART INTO SCIENCE, UNIT FOUR: THE CHEMISTRY OF DEATH	SELF STUDY	4	
301		10 TECHNOLOGIES THAT WILL TRANSFORM YOUR BUSINESS	SELF STUDY	2	
302		50 SHADES OF GREEN	SELF STUDY	2	
303		2017 ANNUAL ALL STAFF TRAINING WITH THE FTC FUNERAL RULE	SELF STUDY	4	
304		STRENGTHEN YOUR FAMILIES BUSINESS	SELF STUDY	2	
305		ARE YOU IN THE 40 PERCENT? PLANNING FOR SUCCESSION	SELF STUDY	2	
306		ARE YOU SECURE? (NO, YOU'RE NOT!) DIGITAL SECURITY AND YOU	SELF STUDY	2	
307		THE ART OF FACIAL RECONSTRUCTION	SELF STUDY	4	
308		BE THE BEST CREMATORY OPERATOR IN YOUR COMMUNITY	SELF STUDY	4	
309		BEYOND PRICE-YOUR GUIDE TO MASTERING CREMATION PHONE INQUIRES	SELF STUDY	2	
310		BRINGING RITUAL TO CREMATION ARRANGING	SELF STUDY	2	
311		CONNECTING WITH WOMEN: THE WORLD'S MOST POWERFUL CONSUMER	SELF STUDY	2	
312		THE CONTINUUM OF CARE: IS YOUR FUNERAL HOME INSIDE THE CIRCLE OF TRUST	SELF STUDY	2	
313		CREATE EXPERIENCES, GAIN MARKET SHARE	SELF STUDY	2	
314		CREATING LOYALTY AND LIFELONG MEMORIES THROUGH CREATIVE CUSTOMER ENGAGEMENT	SELF STUDY	4	
315		EMBALMING DIFFICULT CASES: DONOR CASES	SELF STUDY	6	
316		EMBALMING RISK MANAGEMENT	SELF STUDY	2	
317		ESTABLISHING YOUR CREDIBILITY AS A FUNERAL DIRECTOR	SELF STUDY	2	
318		FIVE KEYS TO CREMATION SUCCESS	SELF STUDY	2	
319		FOCUS ON PRENEED: SPEND DOWNS, CONTRACTS, AND CONSUMER	SELF STUDY	2	
320		FTC COMPLIANCE: HANDLING THE GENERAL PRICE LIST	SELF STUDY	4	
321		FTC FUNERAL RULE: REDUCING YOUR RISK	SELF STUDY	3	
322		HELPING FAMILIES AFTER SUICIDE LOSS	SELF STUDY	2	
323		HOSPICE FROM THE INSIDE OUT	SELF STUDY	2	
324		HOW GREEN PRACTICES BENEFIT YOUR BUSINESS	SELF STUDY	4	
325		MAKING CREMATION PROFITABLE	SELF STUDY	2	
326		THE NEW AMERICAN WAY OF DEATH STARTS WITH PROMOTING RESILIENT KIDS	SELF STUDY	2	
327		OVERCOMING OBJECTIONS DURING THE ARRANGEMENT CONFERENCE	SELF STUDY	2	
328		POST-IT, PAUSE, AND PREVAIL: SELF-CARE FOR THE FUNERAL PROFESSIONAL	SELF STUDY	2	
329		PROVIDING CARE THROUGH THE GRIEF JOURNEY	SELF STUDY	2	
330		REINVENTING YOUR FUNERAL HOME: FIVE KEYS TO SUSTAINED PROFITABILITY	SELF STUDY	2	
331		SECRETS FOR DIGITAL MARKETING SUCCESS	SELF STUDY	2	
332		SHOULD I BUY OR SHOULD I SELL	SELF STUDY	2	
333		SUCCESSFUL FAMILY SUCCESSION: TRANSFER POWER NOT ASSETS	SELF STUDY	2	
334		UNDERSTANDING LEGAL ISSUES IN THE ARRANGEMENT CONFERENCE	SELF STUDY	2	
335		WHAT HAPPENS TO YOUR FAMILIES FOLLOWING THE FUNERAL	SELF STUDY	2	
336		YOUR VALUE STATEMENT: THE KEY TO SUCCESS IN THE ARRANGEMENT	SELF STUDY	2	
338		NFDA CREMATION CERTIFICATION PROGRAM SEMINAR	VARIOUS	6	
340		NFDA CERTIFIED PREPLANNING CONSULTANT CPC	6/28/2018	6	
341		NFDA CERTIFIED PREPLANNING CONSULTANT CPC	4/26/2018	6	
342		CERTIFIED PREPLANNING CONSULTANT CORRESPONDENCE OPTION	SELF STUDY	6	
343		PWC - PROVIDING CONCIERGE SERVICES	4/14/2018	1.5	
344		PWC - FUNERALS BUILD RESILIENT KIDS	4/14/2018	1	
345		PWC - RSVP: I'LL SEE YOU AT MY LIVING FUNERAL	4/14/2018	3	
346		PWC - THE PH SHIFT	4/15/2018	1.5	
347		PWC - DIGITAL MARKETING DONE RIGHT: THE SECRET TO GETTING 5-50 CALLS	4/15/2018	1.5	
348		PWC - PASSION! 8 STEPS TO REIGNITE YOURS	4/15/2018	1.5	
349		EMBALMING AND RESTORATIVE ARTS SEMINAR	5/17, 5/18/2018	9.75	
350		NFDA CERTIFIED PREPLANNING CONSULTANT CPC PROGRAM SEMINAR	10/13/2018	6	

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351		BRANDING AND BEYOND - ACHIEVING PEAK MARKETING SUCCESS	10/14/2018	1	
352		YOUTH AND FUNERALS PANEL	10/15/2018	1	
353		CEMETERY CUSTOMS FROM AROUND THE WORLD	10/16/2018	1	
354		FIVE IMPORTANT ETIQUETTE TIPS FOR PROFESSIONALS	11/8/2018	1	
355		NFDA ARRANGER TRAINING	VARIOUS	6	
356		NFDA CREMATION CERTIFICATION PROGRAM	VARIOUS	6	
357		MORTUARY MISSION: DOVER'S SILENT HISTORY	4/13/2019	1	
358		IS IT SEXUAL HARRASMENT?	4/13/2019	1.5	
359		ALLEVIATING DISENFRANCHISED GRIEF	4/13/2019	1.5	
360		TECHNIQUES FOR EDEMA AND LONG BONE DONATION	4/14/2019	1.5	
361		HOW END OF LIFE DOULAS ARE CHANGING THE FACE OF DYING	4/14/2019	1.5	
362		SUCCESS SIGNALS: BODY LANGUAGE IN BUSINESS	4/14/2019	1.5	
363		EMBALMING AND RESTORATIVE ARTS SEMINAR	5/16-5/17/2019	9.75	
364		DEATH CAFE' CULTURE AND BEFORE I DIE	4/18/2019	1	
365		2019 ALL-STAFF ANNUAL FTC FUNERAL RULE	6/13/2019	2	
366		2019 NATIONAL FUNERAL DIRECTORS ASSOCIATION ANNUAL CONVENTION	10/27-10/30/2019	VARIOUS CEU'S	
367		BREAKOUT BY OFFICE	7/14/2019	2	
368		GOING GREEN IN 2019	8/22/2019	1	
369		MAKING IT MEANINGFUL WITH REMEMBERING A LIFE	10/27/2019	1	
370		DANCING ON THE EDGE OF A REVOLUTION: HELPING PEOPLE AND BUILDING BUSINESS IN THE CONNECTED WORLD	10/28/2019	1	
371		HONOR, DUTY, SACRIFICE	10/30/2019	1	
372					
373		NFDA ONLINE			
374		www.nfda.org			
375		NFDA ARRANGER TRAINING	VARIOUS	8	
376		CONFLICT MANAGEMENT FOR FUNERAL DIRECTORS: SUCCESSFUL INTERPERSONAL COMMUNICATION PRACTICES	OPEN	4	
377		DEATH CARE MARKETING:25 FAQ'S	OPEN	6	
378		EMBALMING PERSPECTIVES & PARADIGMS CHALLENGED	OPEN	6	
379		EMBALMING THE OBESE CASE	OPEN	3	
380		FUNERAL SERVICE ETHICS	OPEN	2	
381		MARKETING A FUNERAL HOME FOR LONG-TERM PROFITABILITY	OPEN	3	
382		OFFERING FUNERAL PACKAGES IN COMPLIANCE WITH THE FTC FUNERAL RULE	OPEN	2	
383		PROFESSIONAL ETHICS IN FUNERAL SERVICE	OPEN	1	
384		THE FUNERAL: A CHANCE TO TOUCH, A CHANCE TO SERVE, A CHANCE TO HEAL	OPEN	4	
385		UNDERSTANDING A Child's GRIEF INSIGHTS FOR FUNERAL HOME OWNERS, DIRECTORS AND STAFF	OPEN	3	
386		UNDERSTANDING AND MANAGING GRIEF	OPEN	6	
387		UNDERSTANDING THE PRACTICE OF THE FTC RULE	OPEN	3	
388		DO-IT-YOURSELF-MEMORIALS (WITH A LITTLE HELP FROM THE FUNERAL DIRECTOR)	OPEN	2	
389		EMBALMING RISK MANAGEMENT	OPEN	2	
390		RSVP: I'LL SEE YOU AT MY LIVING FUNERAL	OPEN	2	
391		SUPPORTING PREGNANCY LOSS FAMILIES	OPEN	2	
392		TEN TOOLS FOR STRESS RELIEF	OPEN	3	
393		EMBALMING RISK MANAGEMENT	OPEN	3	
394		2018 FTC FUNERAL RULE	OPEN	3	
395		JEWISH FUNERAL TRADITIONS AND RITUALS	OPEN	4	
396		DEMONSTRATION OF SOFT TISSUE REPAIR	OPEN	1	
397		MASTERING THE ART OF FUNERAL HOME PHONE ETIQUETTE	OPEN	1	
398		THE RELEVANCE OF RESTORATIVE ART	OPEN	3	
399		APPROACHING TRAUMA CASES WITH CONFIDENCE	OPEN	3	
400		COFFEE HOUR WITH THE CREMATION EXPERTS	1/24/2019	1	
401		KICKSTART YOUR CREATIVITY: FRESH APPROACHES FOR COMMUNITY OUTREACH	3/21/2019	1	
402					
408		NFDA WEBINAR			
410		SEXUAL HARASSMENT IN THE WORKPLACE	3/29/2018	1	
411		Virtual Round Table: "Tips and Tricks for OSHA Compliance"	11/14/2019	1	
412		THE IMPORTANCE OF YOUTH AT FUNERALS	4/5/2018	1	
416		GREEN PERSPECTIVES FROM TWO GENERATIONS	4/19/2018	1	
417		WHY FAMILIES SHOULD WITNESS THE CREMATION	5/17/2018	1	
418		2018 ALL STAFF ANNUAL FTC RULE FUNERAL RULE REVIEW	5/3/2018	1	
419		SERVING SUICIDE LOSS SURVIVORS	6/7/2018	1	
420		THE 3 E'S TO CREMATION - EMPLOYEES, EXPECTATIONS, ENGAGEMENT	8/9/2018	1	
421		BUSINESS SUCCESSION PLANNING	9/27/2018	1	
422		FUNERALS BUILD RESILIENT KIDS	11/17/2018	1	
423		PROFESSIONAL PRESENCE BODY LANGUAGE	11/17/2018	1.5	
424		RSVP: I'LL SEE YOU AT MY LIVING FUNERAL	11/17/2018	2.5	
		TECHNIQUES FOR EDEMA AND LONG BONE DONATION	11/18/2018	1.5	

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425		DIGITAL MARKETING DONE RIGHT	11/18/2018		
426		EMBRACING DIVERSITY: TAPPING INTO YOUR TEAM'S UNIQUE STRENGTHS	11/8/2018		
427					
428	NFD&MA	DIVERSITY & INCLUSION	4/22/2018	1	
429	www.nfdama.com	FUNERAL HOME & THE TAX LAW	4/23/2018	2	
430		ADA COMPLIANCE	4/24/2018	1	
431	NORTHERN VA DISTRICT OF VA MORTICIANS ASSOCIATION				
432	nvdma.com	MARYLAND PRENEED AND LEGISLATIVE UPDATES	3/16/2019		
433					
434	OFFICE OF MINORITY HEALTH AND HEALTH DISPARITIES	PUTTING TOGETHER THE PIECES	ONLINE	1	
435	dhmh.maryland.gov/mhhd	EXPLORING CROSS CULTURAL COMMUNICATIONS	ONLINE	1	
436		THE HEALTH OF LGBT PEOPLE: ENDING DISPARITIES, ENDING INVISIBILITY	ONLINE	1	
437		PROJECT IMPLICIT	ONLINE	1	
438	OMEGA DIGITAL PRESS, INC.				
439	www.omegadigitalpress.com	THE PERSONALIZATION ROUNDTABLE	1/2, 4/9, 4/16, 4/23, 4/30, 5/2, 5/9, 5/26/2018	1	
440					
442	ORDER OF THE GOLDEN RULE	2018 ANNUAL CONFERENCE & SOLUTION CENTER PART 1	4/4-4/5/2018	6	
443	www.ogr.org	2018 ANNUAL CONFERENCE & SOLUTION CENTER PART 2	4/6/2018	3	
444		2018 YOUNG PROFESSIONALS EVENT	2/25-2/27/2018	8	
445		2019 YOUNG PROFESSIONALS EVENT - CHANGE STARTS HERE DAY 1	3/10/2019	3.5	
446		2019 YOUNG PROFESSIONALS EVENT - CHANGE STARTS HERE DAY 2	3/11/2019	4.5	
447		2019 ANNUAL CONFERENCE & SOLUTION CENTER PART I	4/25-4/26/2019	5	
448		2019 ANNUAL CONFERENCE & SOLUTION CENTER PART II	4/27/2019	3	
449		EDUCATING THE FAMILIES YOU SERVE ABOUT THE "WHY" OF THE FUNERAL	10/25-10/26/2019	8.5	
450					
451	Pittsburgh Institute fo Mortuary Science	Recognition of Reporting Child Abuse, Funeral Service Ethics, Thriving in Today's Changing Marketplace	12/6/2019	6	
452					
453	PRACTICUM STRATEGIES	CREMATION: THE PROCESS	ONGOING	4	
454	www.practicumstrategies.com	BUSINESS MORALS & ETHICS	ONGOING	4	
455		EVERYDAY ETHICS IN FUNERAL SERVICE	ONGOING	4	
456		MOTIVATION & COACHING FOR THE SUCCESSFUL FUNERAL DIRECTOR	ONGOING	4	
457		MANAGING STRESS FOR FUNERAL PROFESSIONALS	ONGOING	4	
458		THE VANGUARD OF COMPETITION FOR THE FUNERAL PROFESSIONAL	ONGOING	6	
459		HAZARDOUS CHEMICALS/TOXIC SUBSTANCES	ONGOING	4	
460		COMPLYING WITH THE FUNERAL RULE	ONGOING	6	
461		PRE-PLANNING FOR FUNERAL HOME BUSINESS INTERRUPTIONS	ONGOING	6	
462		GRIEF 101 FOR FUNERAL DIRECTORS	ONGOING	4	
463		COPING WITH STRESS AS A FUNERAL DIRECTOR	ONGOING	4	
464		THE FUNERAL PROFESSION & CONSUMER BEHAVIOR	ONGOING	4	
465		SACRED SENSITIVE AND SANE	ONGOING	4	
466		FUNERAL VALUES	ONGOING	6	
467		A REVIEW OF BASIC EMBALMING PROCEDURES	ONGOING	4	
468		MORAL DILEMMAS FACING THE FUNERAL PROFESSION	ONGOING	4	
469		DEALING WITH COMMUNICABLE DISEASES AND AIDS	ONGOING	4	
470		UNIVERSAL PRECAUTIONS: A REVIEW FOR EMBALMERS & FUNERAL DIRECTORS	ONGOING	4	
471		JOB BURNOUT IN FUNERAL SERVICE	ONGOING	4	
472		INVESTMENT MANAGEMENT FOR THE FUNERAL DIRECTOR	ONGOING	4	
473		OSHA: A PRACTICAL GUIDE FOR THE FUNERAL SERVICE PROFESSIONAL	ONGOING	4	
474		HOW DO WE TELL THE CHILDREN?	ONGOING	4	
475		CREMATION: THE CONCEPT, THE CLIENT, THE CARING	ONGOING	4	
476		PRENEED FUNERAL PLANNING: A BASIC COURSE	ONGOING	4	
477		INTRODUCTION TO ACCOUNTING FOR THE FUNERAL DIRECTOR	ONGOING	4	
478		POWER COMMUNICATIONS FOR FUNERAL PROFESSIONALS	ONGOING	4	
479		MARKETING 101 FOR FUNERAL DIRECTORS	ONGOING	4	
480		INTERMEDIATE MARKETING FOR FUNERAL DIRECTORS	ONGOING	6	
481		ETHICS FOR FUNERAL DIRECTORS	ONGOING	4	
482		LIVING WITH THE FTC FUNERAL RULE	ONGOING	3	
483		OSHA: FOR SMALL BUSINESS	ONGOING	3	
484		EMPLOYEE RECRUITMENT & RETENTION IN FUNERAL SERVICE	ONGOING	4	
485		EMBALMING CHEMISTRY	ONGOING	4	
486		CREMATION: YESTERDAY TODAY & TOMORROW	ONGOING	4	
487					
488	EDWARD RANIER	OSHA FUNERAL HOME COMPLIANCE POPE FUNERAL HOME OPEN TO EMPLOYEES OF THE FUNERAL HOME ONLY	9/28/2018	3	
489		OSHA FUNERAL HOME COMPLIANCE EVANS FUNERAL HOME OPEN TO THE EMPLOYEES OF THE FUNERAL HOME ONLY	10/1/2018	3	
490		OSHA FUNERAL HOME COMPLIANCE AMBROSE FUNERAL HOME OPEN TO THE EMPLOYEES OF THE FUNERAL HOME ONLY	11/6, 11/7/2018	3	

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491	OSHA FUNERAL HOME COMPLIANCE OSBORNE FUNERAL HOME OPEN TO THE EMPLOYEES OF THE FUNERAL HOME ONLY	12/5/2018	3	
492	OSHA FUNERAL HOME COMPLIANCE AMBROSE FUNERAL HOME OPEN TO THE EMPLOYEES OF FUNERAL HOME ONLY	11/6, 11/7/2018	3	
493	OSHA FUNERAL HOME COMPLIANCE BARRANCO & SONS FH OPEN TO THE EMPLOYEES OF THE FUNERAL HOME ONLY	1/17/2019	3	
497	OSHA PREP ROOM AND REMOVAL COMPLIANCE	4/16/2019	3	
498				
499	REGULATORY SUPPORT SERVICES INC.	OSHA - YOUR COMPLIANCE TOOLBOX	VARIOUS	2
500	www.regulatorysupportservices.com	FTC LEARN FROM MISTAKES, EMERGENCY ACTION PLAN- IT'S NOT JUST FIRES, AND DISPOSITION AUTHORITY AND COMPLICAT	VARIOUS	3
501		ODDS AND ENDS	VARIOUS	1
502		OSHA - CLIMBING THE COMPLIANCE MOUNTAIN	VARIOUS	2
511		FTC PRICING SPECIAL SERVICES AND TELEPHONE SHOPPERS	VARIOUS	1
512		COMPLIANCE ALL STARS - AE YOU THE A-TEAM OR F-TROOP	VARIOUS	1
513				
515	EARL SCHLEY	PRENEED INS./INDUSTRY TRENDS FOR FUNERAL SERVICE PROFESSIONALS	2/21, 3/21,6/4/2018 (CLOSED)	2
519				
520				
521	SCI MANAGEMENT/DIGNITY UNIVERSITY			
522	Alexandria.Barnes@Sci-us.com	BACK SAFETY	ONLINE	1.5
523		BLOODBORNE PATHOGENS	ONLINE	1
524		THE CREMATION CONSUMER	ONLINE	1
525		COMPLAINT RESOLUTION	ONLINE	1
526		CREMATION THEORY	ONLINE	1
527		DEFENSIVE DRIVING	ONLINE	1
528		EFFECTIVE COMMUNICATION SKILLS	ONLINE	1
529		EFFECTIVE EMPLOYEE COUNSELING	ONLINE	1
530		FIRE SAFETY	ONLINE	1
531		FORKLIFT SAFETY	ONLINE	1
532		FORMALDEHYDE AWARENESS TRAINING	ONLINE	1
533		FTC- FUNERAL RULE COURSE	ONLINE	2
534		FUNERAL AT-NEED CONTRACTS	ONLINE	1
535		HAZARD COMMUNICATION	ONLINE	1
536		HEARING PROTECTION	ONLINE	1
537		HIRING, TRAINING, & RETAINING	ONLINE	1
538		HOSPICE EXPLAINED	ONLINE	1
539		IDENTIFICATION PROCEDURES	ONLINE	1.5
540		JEWISH FUNERAL TRADITIONS	ONLINE	1
541		LOCKOUT/TAGOUT	ONLINE	1
542		MANAGING FOR EXCELLENCE	INSTRUCTOR-LED 2 DAYS	12
543		MANAGING CHANGE	ONLINE	1.5
544		OFFICE SAFETY	ONLINE	1
545		PERFORMANCE MANAGEMENT	ONLINE	2
546		RESPIRATORY PROTECTION	ONLINE	1
547		WORKPLACE DIVERSITY	ONLINE	1
548		WORKPLACE HARRASMENT	ONLINE	1.5
549				
550	SELECTED INDEPENDENT FUNERAL HOMES	100TH ANNUAL MEETING SALT LAKE CITY, UT	10/10-10/13/2018	9.5
551	www.selectedfuneralhomes.org	2019 SPRING MANAGEMENT SUMMIT	5/1-5/3/2019	7.5
552		2019 ANNUAL MEETING	9/23-9/26/2018	10
553				
554	SOL LEVINSON & BROS FUNERAL HOME	ANATOMICAL DONATIONS 2018	10/1/2018	2
555				
556				
557	TRI-COUNTY FUNERAL DIRECTORS ASSOCIATION	SUICIDE PREVENTION	9/13/2018	1
558		OVERVIEW OF KWVMF AND MEMORIAL FOUNDATION	1/10/2019	0.5
559		TISSUE DONATION 101	1/10/2019	1
560		FUNERAL DIRECTOR BURNOUT	5/9/20196	
561			5/22/2019	1
562	TRIGARD UNIVERSITY			
563	www.trigard.com	BURIAL VAULT MARKETING AND FUNERAL HOME		
564				
565	VIRGINIA MORTICIANS ASSOCIATION			
566	www.virginiamorticiansassociation.org	THE VIRGINIA MORTICIANS ASSOCIATION 91ST ANNUAL CONVENTION	6/26-6/29/2019	9
567		"Getting Creative with Cremation Families", "Virigina Pre-Need", "Virginia Laws and Regulations", "EDRS Updates"	11/6/2019	5
568				
569	WASHINGTON WILBERT VAULT WORKS, INC			
570	www.washingtonwilbert.com	WASHINGTON WILBERT VAULT PLANT TOUR	/2, 4/9, 4/16, 4/23, 4/30, 5/2, 5/9, 5/26/201	2

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571		BETTER COMMUNICATION WITH FAMILIES	2, 4/9, 4/16, 4/23, 4/30, 5/2, 5/9, 5/26/2018	1	
572		OUTER BURIAL CONTAINERS BASICS	2, 4/9, 4/16, 4/23, 4/30, 5/2, 5/9, 5/26/2018	1	
573					
574	WARFIELD-ROHR CASKET COMPANY			4	
575	www.warfield-rohr.com	CASKET MANUFACTURING AND HISTORY CLOSED	10/23-10/25/2018, 11/11-11/20/2018		
576		THE HISTORY OF MATTHEWS AURORA FUNERAL SOLUTIONS' CLOSED	4/26/27/2019, 4/15-4/19/201910/14-10/17/2019, 11/12-11/14/2019		
577					
578	WHAT'S YOUR GRIEF LLC	BEYOND THE 5 STAGES: UNDERSTANDING MODERN GRIEF THEORY	10/8/2018	6	
579	whatsyourgrief@gmail.com	GRIEF BELOW THE POVERTY LINE	9/12/2018	3	
580		EFFECTIVE COMMUNICATION IMMEDIATELY FOLLOWING DEATH	9/5/18, 11/28/2018	3	
583		GROWING AN ETHICAL & EFFECTIVE ONLINE PRESENCE - EXPANDING YOUR REACH	10/2/2018	3	
584		RITUAL & CONTINUING BONDS IN GRIEF	10/26/2018	3	
585		EXPLORING THE GRIEF OVERDOSE AND ADDITION	11/14/2018	3	
586		SUPPORTING CHILDREN WHO ARE GRIEVING	9/21/2018	3	
587		UNDERSTANDING THE GRIEF OF TRAUMATIC LOSS			