

# Health Home Monthly Report

Office of Health Services  
Policy & Compliance, Behavioral Health Division  
October 2014

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## *HEALTH HOME PROGRAM HIGHLIGHTS*

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As year one of the Health Home program comes to a close, the Department has received 88 Health Home site applications and approved 69 including 55 Psychiatric Rehabilitation Programs (PRP), ten Mobile Treatment providers (MT), and four opioid treatment programs (OTP). These programs span across 19 of Maryland's 24 counties and have a cumulative enrollment of 4,459 participants. Total claims paid equal approximately \$2.4 million. October claim submissions reached approximately \$302k, which is up 13% from September's claim submissions.

The Health Home Advisory Committee held its second meeting this year and worked to finalize a technical assistance training approach to improve provider understanding of population health management, Health Home staff roles, care coordination and chronic disease management. Although the Health Home program is comprised primarily of PRP providers, the Department continues its efforts to engage opioid treatment programs to enhance person-centered care and empower participants to manage and prevent chronic conditions in order to improve health outcomes.

Way Station, an experienced Health Home provider, hosted a learning initiative with the Director of Missouri Medicaid, Dr. Joe Parks in October. In this unique opportunity, providers received information from Dr. Parks who presented a Health Home provider training based on Missouri's experience with the program. Dr. Parks discussed the Health Home staff roles and models of care that many programs are adjusting to in order to ensure efficient use of resources and implementation of the Health Home model. Dr. Parks emphasized the value of creating professional communities for Health Home staff so that they can share experiences and build skills and partnerships.

The Department expanded outreach efforts through the State's Administrative Service Organization for the Public Behavioral Health System, ValueOptions (VO). Backed by successful experience with Health Homes in other States, VO is working to reach out to new and current providers who may consider adopting the Health Home service delivery model. ValueOptions will inform eligible substance use disorder providers of the Health Homes program as they register with VO, and potentially perform additional outreach as well.

Lastly, the Department is beginning the evaluation of the Health Homes program's first year of implementation and will continued ramp up efforts as the program continues to grow.

## *ADVISORY COMMITTEE*

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In October, the Department convened the second Health Home Advisory Committee meeting for this year. The Committee continues to serve as a resource for best practices by advising providers on the implementation of their Health Homes and maintaining relationships with key stakeholder groups. The Committee is evaluating opportunities to increase opioid treatment program participation in the Health Home, and proposed additional recruitment and retention strategies for Health Home staff as part of a training design. Additionally, Dr. Parks participated in the Health Home Advisory Committee meeting where he shared clinical training resources which Missouri has developed for their Health Home on targeted topics relevant to Health Homes and identified areas for evaluation of the Health Home program.

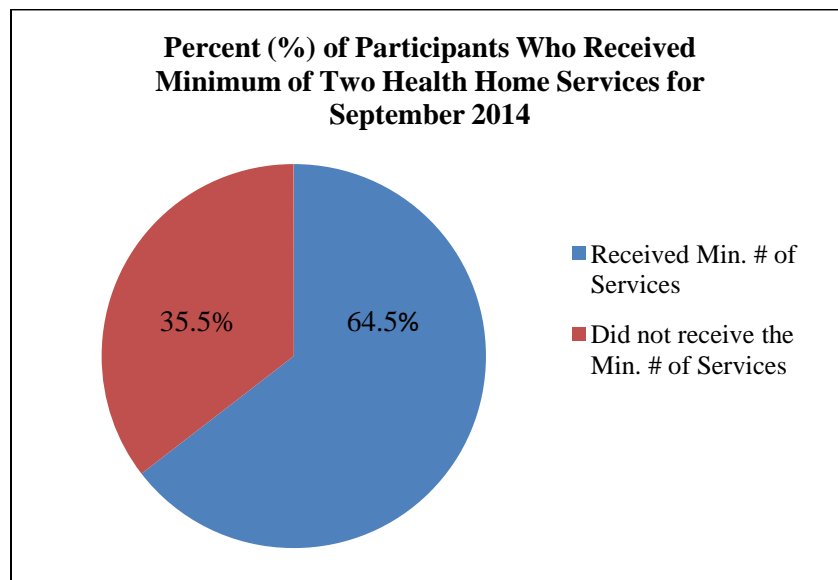
## BY THE NUMBERS

| Provider Summary                                 |    |
|--|----|
| Site Applications Received                       | 88 |
| Approved Sites (Total)                           | 69 |
| Psychiatric Rehabilitation Programs <sup>1</sup> | 55 |
| Mobile Treatment                                 | 10 |
| Opioid Treatment Program                         | 4  |
| Pending Site Applications                        | 6  |
| Denied or Withdrawn Site Applications            | 13 |

| Participant Summary                |       |
|------------------------------------|-------|
| Total Participants                 | 4,459 |
| Adult Participants                 | 4,126 |
| Youth Participants <sup>2</sup>    | 333   |
| Participation by Provider Type     |       |
| Psychiatric Rehabilitation Program | 3,582 |
| Mobile Treatment                   | 370   |
| Opioid Treatment Program           | 507   |

## PARTICIPANT ENROLLMENT & SERVICE DELIVERY

Health Home participant enrollment continues to rise approximately 4% each month. More than 80% of Health Home participants are enrolled with a PRP, while 11% access Health Home services through an OTP, and 8% from an MT program. The Health Home program requires providers to deliver a monthly minimum of two services to a participant to receive reimbursement; this requirement aims to enhance services and supports and improve health outcomes for participants with serious and persistent mental illness (SPMI), serious emotional disturbance (SED), and opioid substance use disorders. Data extracted from the eMedicaid reporting system indicates that approximately 65% of the participant population received at least two services over the previous 3 months. The Health Home Advisory Committee will explore possible factors that may account for this service delivery level, such as continued ramp up among newer providers.



<sup>1</sup> Thirty-six PRP Health Homes serve adults only, four serve only children, and twelve serve both children and adults

<sup>2</sup> Age among youth participants ranges from 5 to 17 years old

## EVALUATION & OUTCOMES

To participate as a Health Home, providers must report on measures designed to assess how effectively they are enhancing person-centered care, improving the management and prevention of chronic conditions, and reducing avoidable hospital encounters for participants. The Department is preparing a preliminary evaluation of the Health Homes based on a limited selection of the measures providers reported on during the first year of the program. The initial evaluation will assess the overall performance of the Health Homes. Data will not be assessed on a provider-level. An overview of all Health Home Goals and Outcome Measures can be found: [here](#). Additional information will be shared in future monthly reports once the evaluation is completed.

## GEOGRAPHIC DISTRIBUTION

The [Maryland Health Homes Map](#) displays all approved Health Home sites by name and provider type, also listed on the following page. The table below lists distribution by county:

|                  |    |                 |   |              |           |
|------------------|----|-----------------|---|--------------|-----------|
| Allegany         | 0  | Dorchester      | 3 | Somerset     | 1         |
| Anne Arundel     | 4  | Frederick       | 1 | St. Mary's   | 1         |
| Baltimore City   | 19 | Garrett         | 0 | Talbot       | 1         |
| Baltimore County | 9  | Harford         | 5 | Washington   | 1         |
| Calvert          | 0  | Howard          | 1 | Wicomico     | 6         |
| Caroline         | 1  | Kent            | 1 | Worchester   | 1         |
| Carroll          | 1  | Montgomery      | 5 | <b>TOTAL</b> | <b>69</b> |
| Cecil            | 1  | Prince George's | 5 |              |           |
| Charles          | 1  | Queen Anne's    | 1 |              |           |

## APPROVED HEALTH HOME SITES as of October 31<sup>st</sup>, 2014

Health Home contact information is available: [here](#)

|    | Provider                               | Address                                      | Provider Type* | County           |
|----|--|--|----------------|------------------|
| 1  | All Walks of Life, LLC                 | 2510 St. Paul Street, Baltimore, MD 21218    | PRP (both)     | Baltimore City   |
| 2  | Alliance, Inc                          | 9201 Philadelphia Road, Baltimore, MD 21237  | PRP (adult)    | Baltimore County |
| 3  | Alliance, Inc                          | 234 S. Broadway Street, Baltimore, MD 21231  | PRP (adult)    | Baltimore City   |
| 4  | Alliance, Inc                          | 4510 Wharf Point Court, Belcamp, MD 21017    | PRP (adult)    | Harford          |
| 5  | Alliance, Inc                          | 15 S. Parke Street, Aberdeen, MD 21001       | MT             | Harford          |
| 6  | Arundel Lodge                          | 2600 Solomons Island Rd, Edgewater, MD 21037 | PRP (adult)    | Anne Arundel     |
| 7  | Care Connection                        | 4419 Falls Road, Baltimore, MD 21201         | PRP (adult)    | Baltimore City   |
| 8  | Catholic Charities and Family Services | 2300 Dulaney Valley Rd Timonium, MD 21093    | PRP (child)    | Baltimore County |
| 9  | Catholic Charities and Family Services | 2700 Washington Ave. Baltimore, MD 21227     | PRP (child)    | Baltimore County |
| 10 | Catholic Charities and Family Services | 2600 North Howard Street, Baltimore MD 21218 | PRP (child)    | Baltimore City   |

|    | <b>Provider</b>                            | <b>Address</b>  | <b>Provider Type*</b> | <b>County</b>    |
|----|--|---|-----------------------|------------------|
| 11 | Catholic Charities and Family Services     | 1118 Light St. Suite 200, Baltimore, MD 21230                     | PRP (child)           | Baltimore City   |
| 12 | Channel Marker, Inc                        | 222 Port Street, Easton, MD 21601                                 | PRP (adult)           | Talbot           |
| 13 | Channel Marker, Inc                        | 420 Dorchester Avenue, Cambridge, MD 21613                        | PRP (adult)           | Dorchester       |
| 14 | Channel Marker, Inc                        | 508 Kerr Avenue, Denton, MD 21613                                 | PRP (adult)           | Caroline         |
| 15 | Community Behavioral Health                | 426 Dorchester Ave. Cambridge, MD 21613                           | PRP (both)            | Dorchester       |
| 16 | Community Behavioral Health                | 821 Eastern Shore Drive Salisbury, MD 21804                       | PRP (both)            | Wicomico         |
| 17 | Community Behavioral Health                | 142 Coursevall Drive Centreville, MD 21801                        | PRP (both)            | Wicomico         |
| 18 | Cornerstone Montgomery, Inc                | 6040 Southport Drive, Bethesda, MD 20814                          | PRP (adult)           | Montgomery       |
| 19 | Crossroads Community, Inc                  | 120 Banjo Lane Centreville, MD 21617                              | PRP (both)            | Queen Anne's     |
| 20 | Crossroads Community, Inc                  | 937 Gateway Drive, Chestertown, MD 21620                          | PRP (both)            | Kent             |
| 21 | Crossroads Community, Inc                  | 404 LeCompte Street, Cambridge, MD 21613                          | PRP (both)            | Dorchester       |
| 22 | Eastern Avenue Health Solutions            | 5920 Eastern Avenue, Suite C, Baltimore, MD 21224                 | OTP                   | Baltimore City   |
| 23 | Family Services, Inc                       | 630 East Diamond Ave, Gaithersburg, MD 20877                      | PRP (adult)           | Montgomery       |
| 24 | Family Services, Inc                       | 5508 Karen Elaine Drive, Ste 824, New Carrollton, MD 20784        | PRP (adult)           | Prince George's  |
| 25 | Family Services, Inc                       | 933 Clopper Rd, Apt A3, Gaithersburg, MD 20878                    | PRP (adult)           | Montgomery       |
| 26 | Go-Getters, Inc                            | 431 E. Main St, Salisbury, MD 21801                               | PRP (adult)           | Wicomico         |
| 27 | Go-Getters, Inc                            | 406 Trinity Drive, Salisbury, MD 21801                            | PRP (adult)           | Wicomico         |
| 28 | Go-Getters, Inc                            | 11519 Somerset Avenue, Princess Anne, MD 21853                    | PRP (adult)           | Somerset         |
| 29 | Go-Getters, Inc                            | 108 West Lehigh Avenue, Salisbury, MD 21801                       | PRP (adult)           | Wicomico         |
| 30 | Go-Getters, Inc                            | 7033 Worcester Highway, Newark, MD 21841                          | PRP (adult)           | Worcester        |
| 31 | Haven                                      | 4536 Harford Rd, Baltimore, MD 21214                              | PRP (adult)           | Baltimore City   |
| 32 | Hope Health Systems                        | 6707 Whitestone Road; Suite 106, Woodlawn, MD 21207               | PRP (both)            | Baltimore County |
| 33 | Hope Health Systems                        | 6707 Whitestone Road; Suite 106, Woodlawn, MD 21207               | MT                    | Baltimore County |
| 34 | Humanim                                    | 6355 Woodside Ct, Columbia, MD 21046                              | PRP (adult)           | Howard           |
| 35 | Institutes for Behavioral Health Resources | 2104 Maryland Avenue Baltimore, MD 21218                          | OTP                   | Baltimore City   |
| 36 | Johns Hopkins Bayview Medical Center       | 5200 Eastern Avenue, MFL-West Tower Room 428, Baltimore, MD 21224 | PRP (adult)           | Baltimore City   |
| 37 | Leading By Example, LLC                    | 8307 Philadelphia Road 1st Floor Rosendale, MD 21237              | PRP (both)            | Baltimore County |

|    | <b>Provider</b>   | <b>Address</b>   | <b>Provider Type*</b> | <b>County</b>    |
|----|---|--|-----------------------|------------------|
| 38 | Lower Shore Clinic  | 704 N. Division St. Salisbury, MD 21801                        | MT                    | Wicomico         |
| 39 | Man Alive, Inc  | 2117 Maryland Ave, Baltimore, MD 21218                         | OTP                   | Baltimore City   |
| 40 | Mosaic Community Services   | 1931 Greenspring Drive, Timonium, MD, 21093                    | PRP (adult)           | Baltimore County |
| 41 | Mosaic Community Services   | 20 Winters Lane, Cantonville, MD, 21228                        | PRP (adult)           | Baltimore County |
| 42 | Mosaic Community Services   | 288 E. Green Street, Westminster, MD 21157                     | PRP (adult)           | Carroll          |
| 43 | Mosaic Community Services   | 2225 North Charles St, Baltimore, MD 21218                     | PRP (adult)           | Baltimore City   |
| 44 | Mosaic Community Services   | 2225 North Charles St, Baltimore, MD 21218                     | MT                    | Baltimore City   |
| 45 | People Encouraging People   | 4201 Primrose Avenue, Baltimore, MD 21215                      | PRP (adult)           | Baltimore City   |
| 46 | People Encouraging People   | 4201 Primrose Avenue, Baltimore, MD 21215                      | MT                    | Baltimore City   |
| 47 | People Encouraging People   | 1506 Woodlawn Drive, Suite C, Gwynn Oak, MD 21207              | MT                    | Baltimore County |
| 48 | People Encouraging People   | 337 Brightseat Road, Suite 210, Hyattsville, MD 20785          | MT                    | Prince George's  |
| 49 | People Encouraging People   | 7207 Baltimore-Annapolis Blvd., Suite A, Glen Burnie, MD 21061 | MT                    | Anne Arundel     |
| 50 | People Encouraging People   | 255 North Stonestreet Avenue, Rockville, MD 20850              | MT                    | Montgomery       |
| 51 | Prologue, Inc   | 3 Milford Mill Road, Pikesville, MD 21208                      | PRP (adult)           | Baltimore County |
| 52 | Psychotherapeutic Services  | 839 Bestgate Dr., Annapolis, MD 21401                          | PRP (adult)           | Anne Arundel     |
| 53 | Psychotherapeutic Services  | 337 Brightseat Rd, Landover, MD 20785                          | PRP (adult)           | Prince George's  |
| 54 | Sinai Hospital Addictions Recovery Program (SHARP)                              | 2401 W. Belvedere Avenue Baltimore, MD 21215                   | OTP                   | Baltimore City   |
| 55 | Therapeutic Living for Families   | 3425 Sinclair Lane, Baltimore, MD 21213                        | PRP (both)            | Baltimore City   |
| 56 | Therapeutic Living for Families   | 1837 1/2 Pulaski Highway, Edgewood, MD 21040                   | PRP (both)            | Harford          |
| 57 | University of Maryland Medical Center- Harbor City Unlimited                    | 1227 W. Pratt Street Baltimore, MD 21223                       | PRP (adult)           | Baltimore City   |
| 58 | University of Maryland Medical Center- Program of Assertive Community Treatment | 701 W. Pratt Street 5th floor Baltimore, MD 21201              | MT                    | Baltimore City   |
| 59 | Upper Bay Counseling  | 200 Booth Street, Elkton, MD 21921                             | PRP (both)            | Cecil            |
| 60 | Upper Bay Counseling  | 626 Revolution Street, Havre De Grace, MD 21078                | PRP (both)            | Harford          |
| 61 | Vesta   | 3900 Forestville Road Forestville, MD 20747                    | PRP (adult)           | Prince George's  |
| 62 | Vesta   | 1202 Annapolis Road Odenton, MD 21113                          | PRP (both)            | Anne Arundel     |
| 63 | Vesta   | 9301 Annapolis Road Suite 100 Lanham, MD 20706                 | PRP (both)            | Prince George's  |
| 64 | Vesta   | 22 Industrial Park Suite A Waldorf, MD 20602                   | PRP (adult)           | Charles          |
| 65 | Vesta   | 46707 South Shangri La Dr. Lexington Park, MD 20653            | PRP (adult)           | St. Mary's       |
| 66 | Vesta   | 20410 Observation Drive, Suite 108                             | PRP (adult)           | Montgomery       |

|    | <b>Provider</b> | <b>Address</b>                           | <b>Provider Type*</b> | <b>County</b> |
|----|-----------------|--|-----------------------|---------------|
|    |                 | Germantown, MD 20876                     |                       |               |
| 67 | Way Station     | 217 W. Patrick St, Frederick, MD, 21701  | PRP (adult)           | Frederick     |
| 68 | Way Station     | 9030 Rte 108, Columbia, MD 21045         | PRP (adult)           | Howard        |
| 69 | Way Station     | 328 N. Potomac St., Hagerstown, MD 21740 | PRP (adult)           | Washington    |

\*PRP is a Psychiatric Rehabilitation Program serving children, adults, or both; OTP is an Opioid Treatment Program; MT is a Mobile Treatment provider