



Resource Guide: Mobile Crisis Response & Stabilization Services and Assertive Community Treatment Programs, Across Maryland by Jurisdiction

If you are looking for support, contact the 988 Lifeline – call 988, text 988, [chat online](#), or [learn more](#). If you are in danger or need immediate medical attention, call 911.

Mobile Crisis Response and Stabilization Services (MCRS)

Mobile Crisis responders provide in-person support to people when they experience a serious mental health or substance use challenge, including any crisis as the person defines it. These teams respond out to wherever the individual is in the community — such as their home, school, or other public place. Services are provided to de-escalate whatever is going on, evaluate the individual's behavioral health, stabilize the situation, and make connections to treatment and support services. The table below provides contact information for each provider. Everyone is encouraged to contact the 988 Lifeline to be connected to the mobile team that best fits your needs – call 988, text 988, or [chat online](#).

Assertive Community Treatment (ACT)

Assertive Community Treatment is a multidisciplinary, team-based service delivery model that provides time-unlimited, community-based services for individuals with serious mental illness who experience or are at particular risk for concurrent substance use, frequent hospitalization, homelessness, involvement with the criminal legal system, and psychiatric crises. The primary goal is to help individuals achieve recovery through community treatment, rehabilitation, and support. Individuals participating in the program have access to services during regular business hours and providers are on call 24/7. To initiate a referral, reach out to the relevant team in the table below at the contact number listed.

Jurisdiction	Service	Provider	Hours of Operation	Contact Number
Allegany	MCRS	Baltimore Crisis Response, Inc. (BCRI)	<u>MCT Response:</u> Monday - Friday All hours <u>Peer support available by phone:</u> Mon-Fri 7:00am-11:00pm	988 or 443-833-5713 westernmd@ bcresponse.org
	ACT	Archway Station, Inc.	Regular Business Hours; Available On-Call 24/7	(301) 777-1700

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Anne Arundel	MCRS	Anne Arundel County Mental Health Agency	7 days a week, 24/7	410-768-5522
	ACT	People Encouraging People, Inc.	Regular Business Hours; Available On-Call 24/7	410-768-0123
Baltimore City	MCRS	Santé Group (Central Maryland Regional Crisis System)	7 days a week, 24/7	988
		Baltimore Crisis Response, Inc. (BCRI) (Baltimore City and Central Maryland Regional Crisis System)		
	ACT	People Encouraging People, Inc.	Regular Business Hours; Available On-Call 24/7	410-366-4299
		University of Maryland Medical Center		410-328-2564
Johns Hopkins		410-955-2207		
	Sheppard Pratt Health Systems	410-366-4360		
	Grace Medical Center at Lifebridge	443-472-0445		
Baltimore County	MCRS	Santé Group (Baltimore County and Central MD Regional Crisis System)	7 days a week, 24/7	988 or 410-931-2214
		Baltimore Crisis Response, Inc. (BCRI) (Central Maryland Regional Crisis System)	Mon-Fri- 12am - 7pm Sat-Sun- 12am - 4pm	
	ACT	People Encouraging People, Inc.	Regular Business; Available On-Call 24/7	410-366-4299
Calvert	MCRS	Calvert County Health Department	7 days a week, 24/7	1-877-467-5628

Jurisdiction	Service	Provider	Hours of Operation	Contact Number
Carroll	MCRS	Santé Group (Carroll County and Central Maryland Regional Crisis System)	<u>Central MD Regional Team:</u> Mon-Fri- 12am - 7pm Sat-Sun- 12am - 4pm <u>Carroll County Local Team:</u> Mon-Sun- 9am - 12am	<u>Central Maryland Regional Team:</u> 988 <u>Carroll County Local Team:</u> 410-952-9552
	ACT	Carroll County Youth Services Bureau	Regular Business; Available On-Call 24/7	443-244-8691
Cecil	MCRS	Santé Group (Eastern Shore)	7 days a week, 24/7	888-407-8018
	ACT	Upper Bay Counseling and Support Services, Inc.	Regular Business; Available On-Call 24/7	410 996-5104
Frederick	MCRS	Mental Health Association of Frederick County	7 days a week, 24/7	988
	ACT	Sheppard Pratt	Regular Business; Available On-Call 24/7	301-662-0099, ext. 3580
Garrett	MCRS	Baltimore Crisis Response, Inc. (BCRI)	<u>MCT Response:</u> Monday-Friday 7:00am-11:00pm <u>Peer support available by phone:</u> Mon-Fri- 7:00am-11:00pm Sat-Sun- 7:00am-3:00pm	988 or 443-833-5570 westernmd@bcresponse.org
	ACT	Archway Station, Inc.	Regular Business Hours; Available On-Call 24/7	(301) 777-1700
Harford	MCRS	Harford County Core Service Agency	7 days a week, 24/7	988 or 410-874-0711
	ACT	Sheppard Pratt	Regular Business; Available On-Call 24/7	443-823-6119
Howard	MCRS	Sante Group (Central Maryland Regional Crisis System) Grassroots Crisis Intervention	7 days a week, 24/7	988

Jurisdiction	Service	Provider	Hours of Operation	Contact Number
	ACT	Sheppard Pratt	Regular Business; Available On-Call 24/7	410-740-1901, ext. 7752
Mid Shore (Caroline, Dorchester, Kent, Queen Anne's, Talbot Counties)	MCRS	Santé Group (Eastern Shore)	7 days a week, 24/7	988 or 888-407-8018
	ACT	Lower Shore Clinic Corsica River Mental Health Services	Regular Business; Available On-Call 24/7	443-235-1932 (410)758-2211
Montgomery	MCRS	Montgomery County Department of Health and Human Services	7 days a week, 24/7	988 or 240-777-4000
	ACT	Cornerstone Montgomery People Encouraging People, Inc. Pathways to Housing D.C.	Regular Business; Available On-Call 24/7	888-525-4231 or 301-493-4200 410-366-4299 202-441-1464
Prince George's	MCRS	iMind Behavioral Health	7 days a week, 24/7	988 or 301-429-2185
	ACT	People Encouraging People, Inc.	Regular Business; Available On-Call 24/7	410-366-4299
Somerset	MCRS	Santé Group (Eastern Shore)	7 days a week, 24/7	988 or 888-407-8018
	ACT	Lower Shore, Inc.	Regular Business; Available On-Call 24/7	443-944-6468
Washington	MCRS	Potomac Community Services	7 days a week, 24/7	988 or 240-625-2246
	ACT	Sheppard Pratt	Regular Business; Available On-Call 24/7	301-733-6063, ext. 8225
Wicomico	MCRS	Santé Group (Eastern Shore)	7 days a week, 24/7	988 or 888-407-8018
	ACT	Lower Shore, Inc.	Regular Business; Available On-Call 24/7	443-944-6468

Jurisdiction	Service	Provider	Hours of Operation	Contact Number
Worcester	MCRS	Worcester County Health Department	7 days a week, 24/7	988
	ACT	Lower Shore, Inc.	Regular Business; Available On-Call 24/7	443-944-6468

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Information on Petitions for Emergency Evaluation (EP) can be found separately online if needed, including at [Maryland Courts](#) and [NAMI Maryland](#).