



## Behavioral Health Administration

### Updated Licensing Application For Community Behavioral Health Providers

The Maryland Department of Health (MDH) Behavioral Health Administration remains committed to improving the processes by which Community Behavioral Health providers are licensed by the Behavioral Health Administration (BHA).

**Effective February 10, 2025, BHA will be launching a new online application process for licenses.** This new process was developed in response to feedback from providers as well as a review of our current paper-based licensing system, which included:

- An analysis of the volume and quality of applications submitted to identify challenges with the current process.
- An analysis of licensing practices compared to other administrations that license healthcare providers in Maryland.
- Change management strategies to improve the quality of the application process through the development of new workflows for review, staff training, and acquiring feedback from the provider community and the local behavioral health authorities.
- A review of COMAR 10.63.01.05 to develop a streamlined application process to improve compliance in provider application submissions.

BHA is hosting a series of demos to help ensure a smooth transition. Providers as well as other interested stakeholders are encouraged to join one of the following:

- **February 7, 2025, 3 p.m. - 5 p.m.**
  - [Video Call](#) or call: (US) +1 470-310-0933 | PIN: 524 437 212#
- **February 11, 2025, 11 a.m. - 1 p.m.**
  - [Video Call](#) or call: (US) +1 337 359 2877 | PIN: 760 106 351#

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- **February 18, 2025, 11 a.m. - 1 p.m.**
  - [Video Call](#) or call: (US) +1 786-618-2253 | PIN: 537 755 505#
- **February 20, 2025, 11 a.m. - 1 p.m.**
  - [Video Call](#) or call: (US)+1 818-806-8047 PIN: 656 212 041#
- **February 21, 2025, 1 p.m. - 3 p.m.**
  - [Video Call](#) or call: (US) +1 980-999-2706 PIN: 377 818 061#
- **February 24, 2025, 2 p.m. - 4 p.m.**
  - [Video Call](#) or call: (US) +1 413-728-2633 PIN: 972 204 339#
- **February 28, 2025, 2 p.m. - 4 p.m.**
  - [Video Call](#) or call: (US) +1 650-667-3832 PIN: 948 968 991#

If you have any questions, please contact [bha.licensingcompliance@maryland.gov](mailto:bha.licensingcompliance@maryland.gov).

Thank you,  
The BHA Licensing Team

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