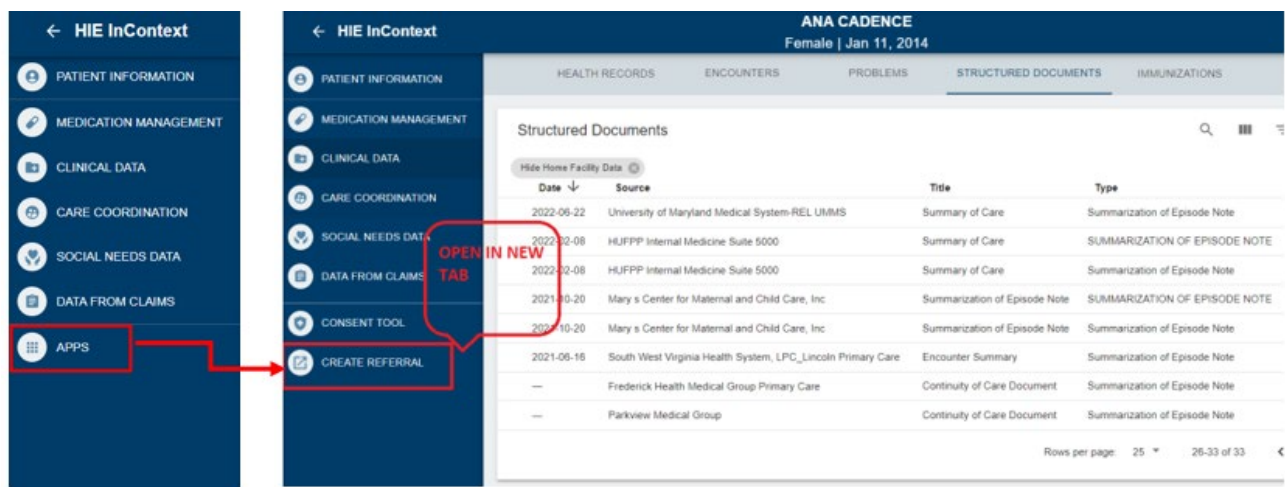


Sending Closed-Loop Referrals to Resources Through CRISP

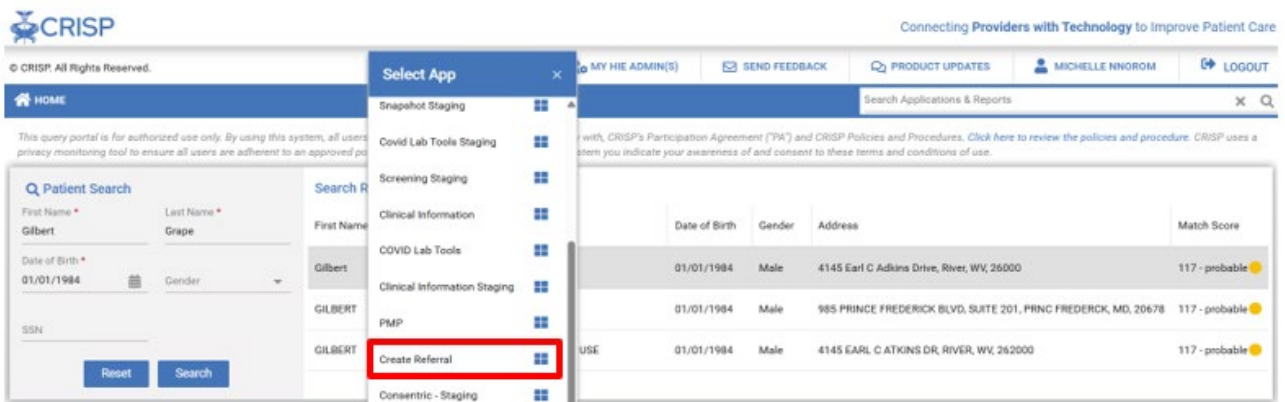
You can easily send electronic referrals to community-based organizations via CRISP. You can do this via InContext or from the CRISP Web-based portal.

How to Send Referrals

Step One (InContext Users ONLY): To send Referrals through InContext, launch CRISP through your EMR. Once under the Clinical Information tile, choose “APPS” on the left side menu. From there, “Create Referral” Will appear in the menu.

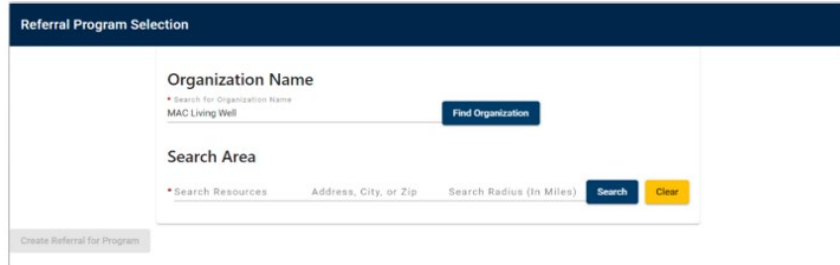


Step One (Portal Users ONLY): Users launching through the portal should perform a patient search once logged into the portal. From here, click on the patient’s row, then click on “Create Referral” from the list of apps.



Step Two: There are two options for finding a program for a referral:

- a) **Option 1:** Utilize the search bar with the “Organization Name” you are looking for and click “Find Organization.”
- b) **Option 2:** Utilize the search bar with the “Search Area” and enter a resource, category, location, and radius, then click, “Search.”



Referral Program Selection

Organization Name
 * Search for Organization Name
 MAC Living Well **Find Organization**

Search Area
 * Search Resources Address, City, or Zip Search Radius (In Miles) **Search** **Clear**

Create Referral for Program

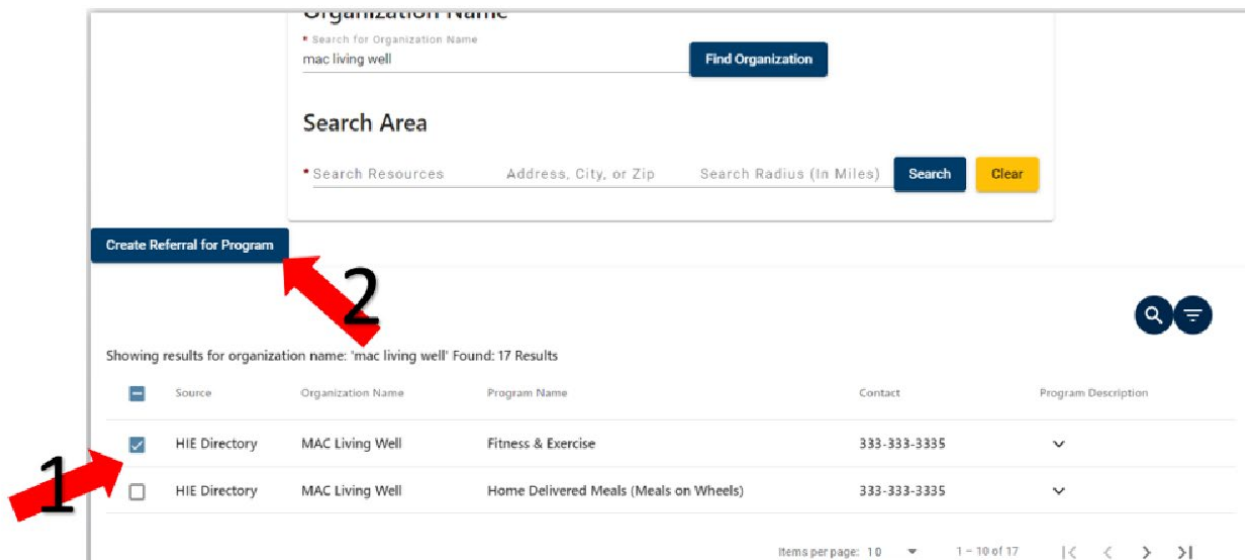


Referral Program Selection

Organization Name
 * Search for Organization Name **Find Organization**

Search Area
 Search Resources Address, City, or Zip Search Radius (In Miles)
 * transportation * 20905 * 15 **Search** **Clear**

Step Three: If the program has “HIE Directory” under the source “Source” column, you can submit a referral to the program directly in CRISP. To complete a referral, select the checkbox next to the program and then click the “Create Referral for Program” button.



Organization Name
 * Search for Organization Name
 mac living well **Find Organization**

Search Area
 * Search Resources Address, City, or Zip Search Radius (In Miles) **Search** **Clear**

Create Referral for Program 2

Showing results for organization name: 'mac living well' Found: 17 Results

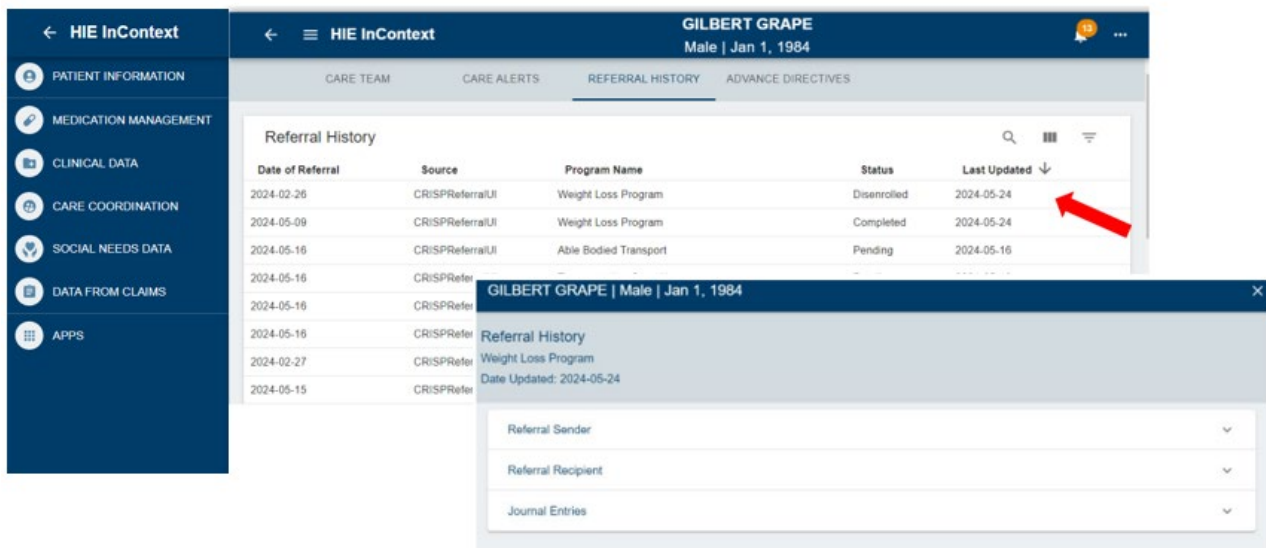
<input type="checkbox"/>	Source	Organization Name	Program Name	Contact	Program Description
<input checked="" type="checkbox"/>	HIE Directory	MAC Living Well	Fitness & Exercise	333-333-3335	▼
<input type="checkbox"/>	HIE Directory	MAC Living Well	Home Delivered Meals (Meals on Wheels)	333-333-3335	▼

Items per page: 10 1 - 10 of 17 < >

Please note, referrals cannot be created to organizations with “MD211” under “Source,” but users may use the information as a resource for the patient. CRISP is directly connected with MD211’s database which contains more than 7,000 resources.

Referral History

To view a patient's referral history within the Clinical Information/InContext application, select the Care Coordination section. From here, the Referral History tab will appear on the horizontal navigation bar. All referrals listed here are captured either using the closed-loop referral tool or other connections CRISP has with referral systems. Additional information about each referral is available by clicking the row to expand the details.



Date of Referral	Source	Program Name	Status	Last Updated
2024-02-26	CRISPReferralUI	Weight Loss Program	Disenrolled	2024-05-24
2024-05-09	CRISPReferralUI	Weight Loss Program	Completed	2024-05-24
2024-05-16	CRISPReferralUI	Able Boded Transport	Pending	2024-05-16
2024-05-16	CRISPRefer			
2024-05-16	CRISPRefer			
2024-05-16	CRISPRefer			
2024-02-27	CRISPRefer	Weight Loss Program		
2024-05-15	CRISPRefer			

Training Resources

- More information about sending referrals is available on our [Social Determinants of Health \(SDOH\) webpage, here](#).
- For additional information about sending referrals, click to watch the [Comprehensive Referral Training video](#).

Requesting an Organization

To request an organization be added to the referral tool, please email Michelle Nnorom at Michelle.Nnorom@crisphealth.org.

If you need this document in an alternative format or need assistance submitting referrals, please contact CRISP support at support@crisphealth.org or 877-952-7477.